

SUMMARY OF CONTRACT REQUEST TO THE HEALTH COMMISSION

Contractor	Richmond Area Multi-Services Inc.	Division/Section	DPH/ Dept Wide
Address	4355 Geary Blvd.	Deputy Director	Greg Wagner
	San Francisco, CA 94118	DPH Administrator	Angelica M. Almeida, Ph.D.
Contact	Angela Tang, LCSW	Program Administrator	Andrew Williams, III
	Director of Operations	Contract Analyst	Ada Ling
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DocuSigned by:

Request for approval of a new contract with **Richmond Area Multi-Services Inc. (RAMS)**, in the amount of **\$4,661,384**, for the **Street Crisis Response Team (SCRT)** project. RAMS will hire, train and integrate Peer Counselors into teams composed of behavioral health clinicians, paramedics and peer providers as an alternative to law enforcement response to non-violent, behavioral health crisis in public settings in San Francisco, for the term of November 1, 2020 through December 31, 2022 (2 years and 2 months).

☐ Profit
 ☒ Non-Profit
 ☐ LBE
 ☐ RFQ- Number: _____ Date: _____

☒ New
 ☐ Renewal
 ☐ Mod
 ☐ GPO
 ☒ Sole Source 21.42

Number of years DPH has been doing business with this organization:

Over 25 Years

<u>CONTRACT INFORMATION:</u>	<u>Prior Transaction</u>	<u>Proposed Transaction</u>	<u>Annualized Difference*</u>
	(new)	11/1/2020 – 12/31/2022	
Funding Sources:			
General Fund		\$4,661,384	\$4,661,384
TOTAL DPH REVENUES		\$4,661,384	\$4,661,384
14% Contingency Amount		\$652,594	\$652,594
CONTRACT TOTAL		\$5,313,978	\$5,313,978
ANNUAL AMOUNT OF CONTRACT (estimate)		\$1,697,067	\$1,697,067
Agency Funds		- \$0-	- \$0-
Contract FTE		N/A	N/A

PROPOSED:

	No. Of Clients	No. of Unit	Program Cost (Quarterly)
Mode(s) of Service & Unit of Service Definition	N/A Duplicated		
Unit of Service = Client Hours	N/A Unduplicated		
6,968 UOS of client staff hours X \$244 Cost Per Unit = \$1,697,067 /Annual (staff hours comprehensive of all costs of contract, including indirect and operating		6,968	\$1,697,067/4 = \$424,267

Explanation of Service Change and Variances:

This is a new contract.

Monitoring Report/Program Review & Follow-up:

The contract will be monitored by the DPH Business Office, Business Office of Contract and Compliance (BOCC) annually.

Nondiscrimination and Cultural Competency:

The Contractor will participate in applicable cultural competency requirements.

Sole Source: The contract is under the authority of Chapter 21.42 of the Administrative code.

Other Significant Issues:

The Richmond Area Multi-Services Inc, Street Crisis Response Team (SCRT) project will hire, train and integrate Peer Counselors into teams composed of behavioral health clinicians, paramedics and peer providers as an alternative to law enforcement response to non-violent, behavioral health crisis in public settings in San Francisco.

The SCRT project is comprised of multiple roving teams; each team includes one behavioral health clinician, one peer counselor, and one paramedic. The team responds to street crisis calls that are non-violent, behavioral health in nature. This team works in coordination with San Francisco Emergency Services and San Francisco Police Department to triage and coordinate response to these calls. The goal of this team is to be an alternative to law enforcement in addressing street crisis behavioral health situations through verbal de-escalation while providing basic medical care, as applicable. Individuals may be voluntarily transported and directly linked to additional services if necessary (e.g. shelters, psychiatric treatment services, primary care clinics, sobering centers). Law enforcement may be called in for situations warranting safety or 5150 responses.

During FY 2020-21, it is the goal of the service to operate six SCRT teams, to be deployed citywide based on zip code and need. Hours of operation are currently starting-up with the goal of achieving 6 teams by the end of March 2021, which each team operating from 9am-9pm, 7 days a week, and 365 days a year.

The SCRT project will consist of culturally and linguistically diverse team members, with the peer's role to include providing and supporting basic care such as food or beverage, clothing, blankets as to support the process of healing and to appropriately leverage one's own lived experiences to help de-escalate the crisis at the moment and to provide compassionate care. The peer will work in collaboration with the behavioral health clinician and paramedic to transport the individual safely to services described above. The peer may also provide a written resource guide for the individual.

RAMS, Inc. (Richmond Area Multi-Services) is a private, non-profit mental health agency that provides community-based, culturally competent, and consumer-guided comprehensive services, with an emphasis on serving Asian & Pacific Islander Americans. Founded in San Francisco's Richmond District in 1974, RAMS offers comprehensive services that aim to meet the behavioral health, social, vocational, and educational needs of the diverse community of the San Francisco Area with special focus on the Asian & Pacific Islander American and Russian-speaking populations.

Listing of Board of Directors, Owners of 10% or More of the Firm, and Executive Director:

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Angela Tang, LCSW, Director of Operations

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Recommendations:

The Department recommends approval of this contract.