

1 [Contract Agreement - OpenGov Inc. - Permitting Software Product Agreement - Not to
2 Exceed \$28,018,982.28]

3 **Resolution authorizing the Planning Department to enter into the First Amendment to**
4 **the Agreement between the City and County of San Francisco and OpenGov Inc., for**
5 **permitting software products and services; to increase the agreement by**
6 **\$22,118,982.28 for a total amount not to exceed \$28,018,982.28; and to extend the term**
7 **for 36 months from September 30, 2026, for a total term of October 1, 2025, through**
8 **September 30, 2029.**

9
10 WHEREAS, Charter, Section 9.118(b), requires the Board of Supervisors to
11 approve by resolution contracts estimated to cost the City \$10,000,000 or more; and

12 WHEREAS, On February 13, 2025, Mayor Daniel Lurie issued Executive Directive 25-
13 01 calling on the City to centralize permitting technology, develop a cross-departmental permit
14 architecture, and incorporate new technologies that would allow customers to view
15 transparent permit information; and

16 WHEREAS, The City issued a request for information ("RFI") on May 20, 2025, seeking
17 information to better understand the technology solutions that would allow the City to
18 modernize and streamline its permitting system; and

19 WHEREAS, The RFI expressed the City's interest in a technology solution that would
20 deliver an integrated, end-to-end permitting system, comprehensive task and workflow
21 management, centralized reporting dashboards, a "single front door" online portal for
22 applicants, and real-time status tracking of permits; and

23 WHEREAS, The City through the Mayor's Office of Innovation selected OpenGov Inc.
24 to develop this technology solution for the City based on OpenGov's demonstrated ability, as
25 a provider of off-the-shelf, proprietary Software as a Service permitting and licensing

1 technology, to deliver an integrated, end-to-end permitting system, comprehensive task and
2 workflow management, centralized reporting dashboards, an intuitive online portal for
3 applicants, and real-time status tracking of permits, consistent with the goals expressed in the
4 RFI, with OpenGov Inc. and was selected pursuant to Administrative Code, Section 21.30,
5 and waiver OCAWVR0012344 granted by the Office of Contract Administration; and

6 WHEREAS, The City and OpenGov Inc. entered into a contract agreement that
7 procured Software as a Service and related implementation of a Permit Management system
8 from Contractor; to support citywide permit processes including planning applications, code
9 enforcement and cross-departmental permit workflows through September 30, 2026, for a
10 maximum amount of \$5,900,000 and executed this contract on October 1, 2025, and

11 WHEREAS, The City now seeks to amend its existing contract with OpenGov Inc. to
12 expand the City's permitting platform, extend the term of this agreement and increase the not-
13 to-exceed amount of the agreement; and

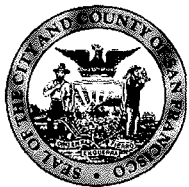
14 WHEREAS, This amended contract would provide continued Software as a Services
15 and implementation, including expanded permitting and licensing functionality for San
16 Francisco Public Works, the San Francisco Public Utilities Commission Water Service
17 Program, and other departments through September 30, 2029, for a maximum amount of
18 \$28,018,982.28; now, therefore, be it

19 RESOLVED, That the Board of Supervisors authorizes the Planning Department and
20 the Office of Contract Administration to execute the First Amendment to the agreement with
21 OpenGov Inc. for an additional 36 months with a maximum amount to \$28,018,982.28,
22 substantially in the form of the agreement on file with the Clerk of the Board of Supervisors, in
23 File No. 260858, with such changes or modifications, including without limitation modifications
24 to the exhibits, as may be acceptable to the Director of the Planning Department and the City
25

1 Attorney and which do not materially increase the obligations and liabilities of the City; and be
2 it

3 FURTHER RESOLVED, That upon execution of the First Amendment to the
4 agreement, the Director of the Planning Department shall transmit to the Clerk of the Board of
5 Supervisors a copy of the final contracts, for inclusion in File No. 260858 and, be it

6 FURTHER RESOLVED, That this Resolution shall take effect immediately upon its
7 adoption.



City and County of San Francisco
Tails
Resolution

City Hall
1 Dr. Carlton B. Goodlett Place
San Francisco, CA 94102-4689

File Number: 260858

Date Passed: September 15, 2026

Resolution authorizing the Planning Department to enter into the First Amendment to the Agreement between the City and County of San Francisco and OpenGov Inc., for permitting software products and services; to increase the agreement by \$22,118,982.28 for a total amount not to exceed \$28,018,982.28; and to extend the term for 36 months from September 30, 2026, for a total term of October 1, 2025, through September 30, 2029.

September 02, 2026 Budget and Finance Committee - REFERRED WITHOUT RECOMMENDATION

September 15, 2026 Board of Supervisors - AMENDED, AN AMENDMENT OF THE WHOLE BEARING NEW TITLE

Ayes: 11 - Chan, Chen, Dorsey, Fielder, Mahmood, Mandelman, Melgar, Sauter, Sherrill, Walton and Wong

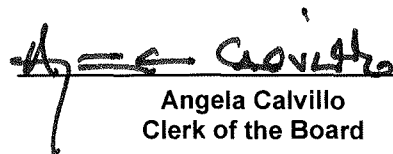
September 15, 2026 Board of Supervisors - ADOPTED AS AMENDED

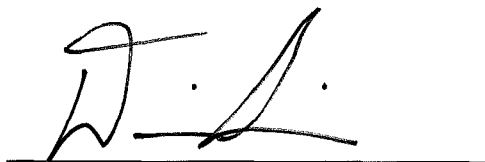
Ayes: 10 - Chan, Chen, Dorsey, Mahmood, Mandelman, Melgar, Sauter, Sherrill, Walton and Wong

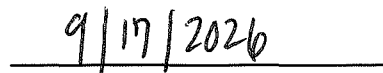
Noes: 1 - Fielder

File No. 260858

I hereby certify that the foregoing
Resolution was **ADOPTED AS AMENDED** on
9/15/2026 by the Board of Supervisors of the
City and County of San Francisco.


Angela Calvillo
Clerk of the Board


Daniel Lurie
Mayor


Date Approved