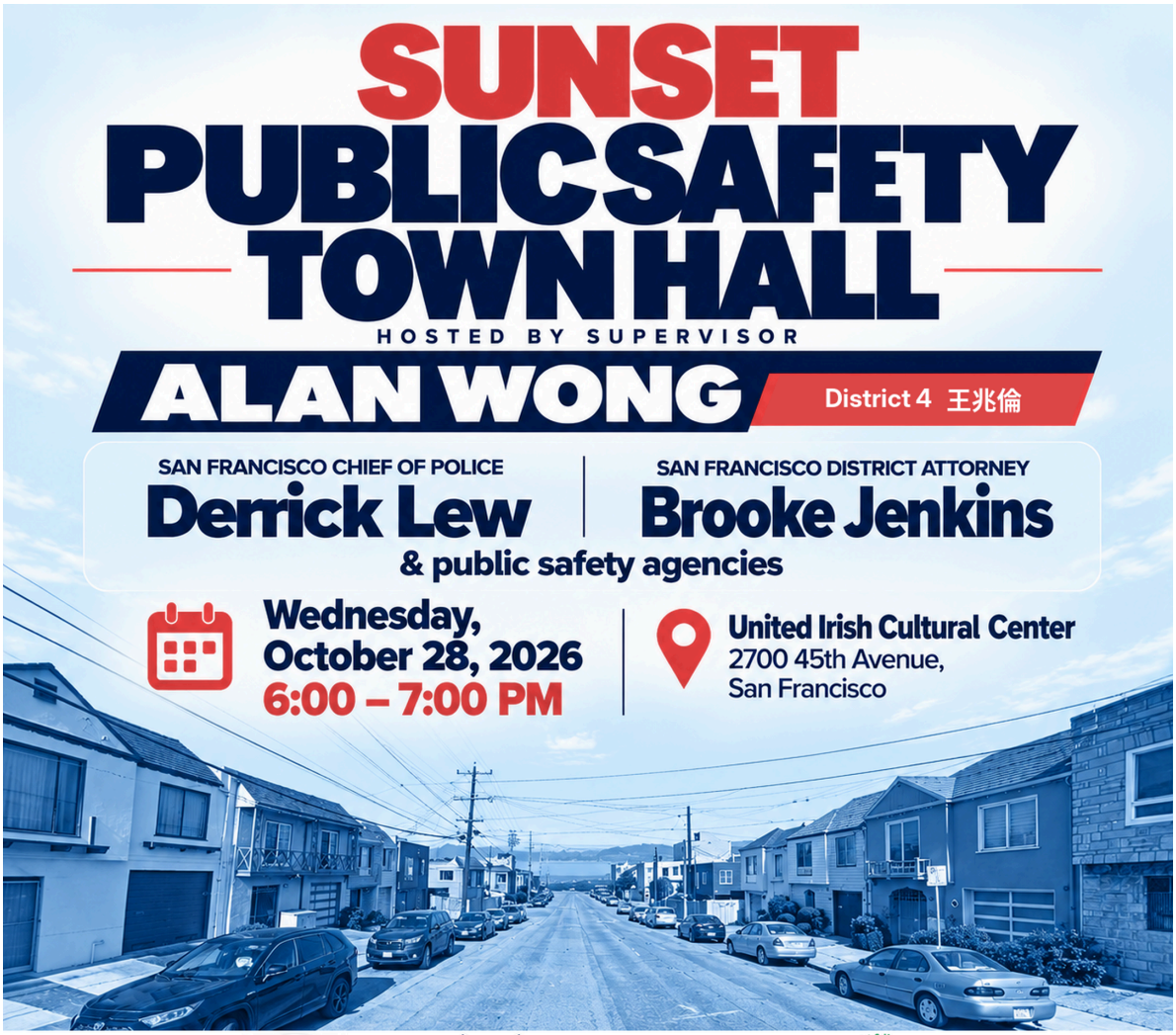
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Sunset Public Safety Town Hall On October 28th



Keeping our neighborhoods safe is a priority, and Sunset residents deserve the opportunity to hear directly from public safety leaders about the concerns affecting our community.

As we shared earlier this week, **Supervisor Alan Wong will host a Sunset Public Safety Town Hall on Wednesday, October 28, from 6:00 to 7:00 PM at the United Irish Cultural Center.** We'll be joined by **San Francisco Police Chief Lew, District Attorney Brooke Jenkins, and representatives from local public safety agencies** for updates and a community Q&A.

The conversation will cover:

- **Police Staffing & Response Times:** How many officers serve the Sunset, how they are deployed, and what is being done to improve staffing and emergency response.
- **Reporting Crime & Getting Follow-Up:** When to call 911, the non-emergency line, or 311, and what residents can expect after filing a report.
- **Retail Theft & Vehicle Break-Ins:** How police and prosecutors are addressing repeat offenses and protecting neighborhood businesses and residents.
- **Illegal Fireworks:** How agencies are responding to recurring fireworks complaints in our neighborhoods.
- **Traffic & Pedestrian Safety:** Efforts to address speeding, reckless driving, and safe e-bike riding, particularly near schools, pedestrians, and busy neighborhood streets.

We want to hear what's on your mind. Please submit your questions in advance to help shape the discussion and give officials an opportunity to address the issues that matter most to you.

Resource tables will also be available so you can connect directly with public safety agencies and community organizations, ask questions, and find information about crime prevention, victim services, and other neighborhood resources.

Wednesday, October 28, 2026 | 6:00–7:00 PM
United Irish Cultural Center | 2700 45th Avenue, San Francisco
Language Access: Cantonese interpretation will be available through headsets.

RSVP for the Town Hall · **Submit Your Questions**

Please join us and help spread the word to your neighbors!

Improving Tree and Sidewalk Maintenance



Residents deserve timely tree maintenance, safe sidewalks, and clear answers about when work will happen. On October 22, we held a hearing to identify practical solutions and better understand what Public Works needs to meet neighborhood demands.

Public Works reported **10 arborist technician vacancies, nine vacant cement mason positions, and an inspection team operating at approximately half staffing** . Its first pruning cycle—originally intended to take three to five years—has stretched to approximately a decade. The Department identified staffing and hiring barriers as more immediate obstacles than funding.

Improvements are underway, including an updated tree inventory expected around the end of October and completion of the first pruning cycle anticipated by the end of 2026. The next cycle would aim to maintain approximately 25,000 trees annually.

Our office intends to introduce a resolution building on these findings and establishing shared priorities for improvement. Working with Public Works, we want to address staffing barriers, improve public access to individual trees' maintenance histories and anticipated pruning schedules, and make 311 requests easier to track through completion. Other priorities include clearer sidewalk repair timelines and a simpler online approval process for residents who wish to hire certified arborists at their own expense.

Thank you to everyone who shared their experiences. We look forward to working with Public Works to turn the discussion into concrete improvements, with clear milestones and progress updates.

Sunset Healthcare Corridor Moves Forward



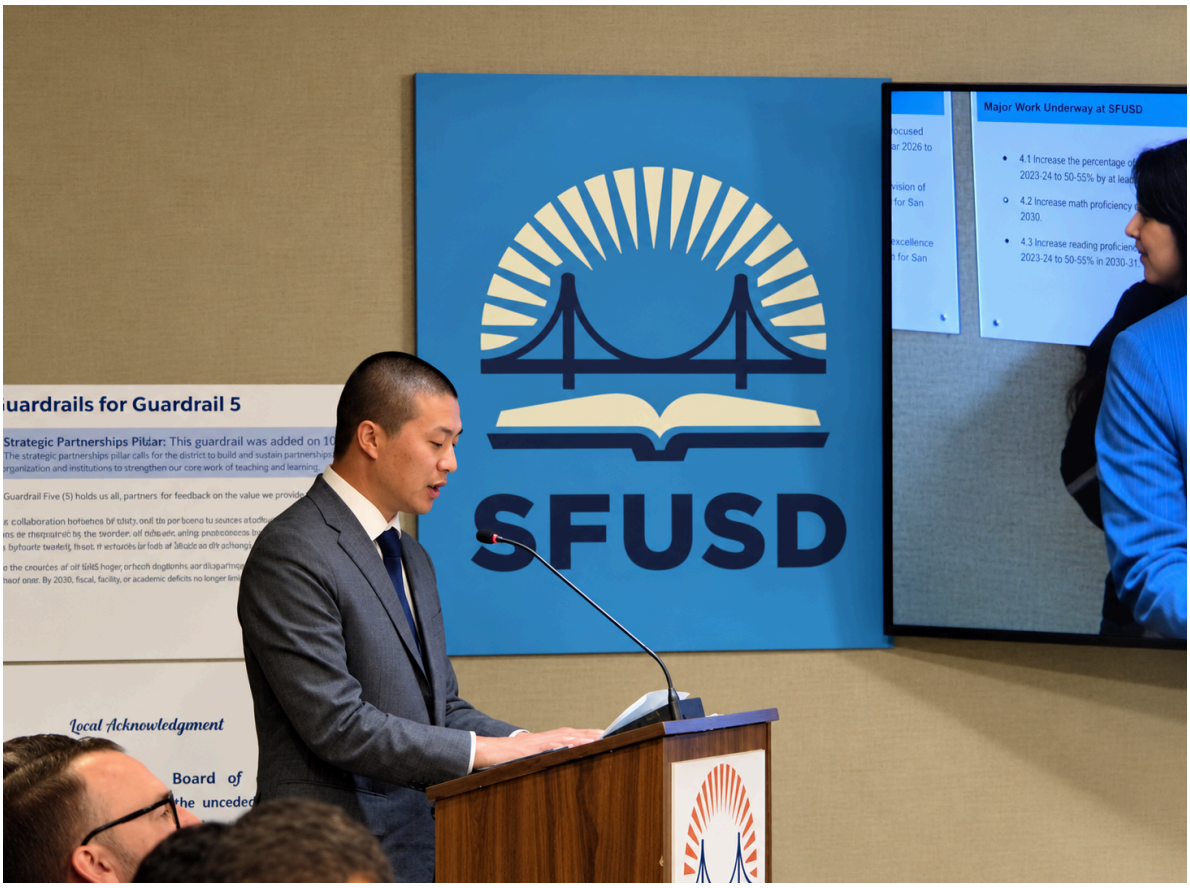
Today, the **Land Use and Transportation Committee recommended our resolution to establish the Sunset Healthcare Corridor** along Noriega Street between 19th and 33rd avenues, sending it to the full Board of Supervisors for consideration.

This recognition is personal to me. Growing up nearby, I visited my pediatrician on Noriega Street, and my family received care at Chinese Hospital's Sunset Health Services clinic and relied on Golden Gate Pharmacy. My parents, immigrants from Hong Kong, found trusted providers who made healthcare accessible and personal—an experience shared by many neighborhood families and monolingual seniors.

Noriega Street has over 30 healthcare provider organizations between 19th and 33rd avenues. In a district traditionally underserved by major healthcare institutions, **Chinese Hospital's Sunset Health Services, North East Medical Services, and independent healthcare providers** help residents access culturally and linguistically appropriate care close to home. Their patients and accompanying family members also bring foot traffic to nearby shops and restaurants, supporting Noriega's merchant corridor.

Our resolution honors these providers' contributions, requests commemorative signs at the corridor's endpoints, and encourages additional healthcare services to establish themselves in the Sunset.

Fixing a Broken School Assignment System



San Francisco families deserve a school assignment system that is fair, predictable, and connected to their communities. We spoke at the Board of Education in support of neighborhood schools and held a hearing on our own resolution at the Public Safety and Neighborhood Services Committee on October 22. The committee provided a positive recommendation of the resolution to the full Board of Supervisors.

The current lottery has failed to deliver on its promises. Families face uncertain assignments, long commutes, and a complicated process that advantages those with more time, information, and transportation. Meanwhile, segregation has increased in schools under the current lottery system. SFUSD's own 2016 analysis found that the current lottery system produced more racial segregation than neighborhood assignments.

The Board of Education's October 13 action on neighborhood-based elementary assignments is a welcomed first step. But families have heard promises of reform before: six years after its previous vote, meaningful change is still overdue. **Our resolution calls for follow-through and goes further by asking SFUSD to extend the principles of proximity and predictability to middle and high schools**, with approaches appropriate to each grade level.

We want every family to have a dependable neighborhood option while preserving opportunities to apply elsewhere, including language immersion and specialized programs. Alongside investments in strong schools throughout the City, assignment reform can help build a system that better serves families and reflects the diversity of our neighborhoods.

Removing an Unnecessary Barrier to Housing



Our ceiling-height legislation passed first reading at the Board of Supervisors , bringing us closer to removing an outdated barrier that makes it harder to legalize existing in-law units and create housing within existing buildings.

The legislation would lower the minimum ceiling height for habitable rooms in existing buildings from seven feet six inches to seven feet. Those six inches can make a substantial difference for homeowners trying to turn existing space into legal housing.

This proposal grew out of our **"Dumb Laws Contest,"** which invited residents to identify unnecessary rules that make life in San Francisco more difficult. Ceiling-height requirements can force homeowners to consider costly structural work before they can legalize a unit, putting the process out of reach for many families.

Our goal is to make better use of the homes we already have, help families accommodate relatives or create rental housing, and make it easier for people to remain in their neighborhoods. We appreciate our colleagues' support and look forward to moving this practical reform toward final approval.

Winter Zoo Lights Begins November 6



The San Francisco Zoo & Gardens is lighting up the season! **Winter Zoo Lights runs evenings from November 6 through January 3** , transforming the Zoo into a dazzling

wonderland of larger-than-life light displays. Special programming includes bingo, a silent disco, trivia, a family techno glow rave, Star Wars Night, and Santa meet-and-greets. Check out the flyer for featured dates and scan the QR code for more information.

Report Public Drug Activity Through 311



The **SF311 app now includes a "Public Drug Activity" category** , giving residents an easier way to document concerns in their neighborhoods. Reports are shared with SFPD to help identify hotspots and guide enforcement and resource allocation.

We encourage residents to use this new feature to help the City understand where problems persist. **A 311 report does not dispatch an officer**—to request a non-emergency police response, call **415-553-0123**. For emergencies, call **911**.

Get Ready for Winter Storms and El Niño



With El Niño raising concerns about heavy rain, flooding, and power outages this winter, **we encourage residents and businesses to prepare now**. A few steps today can help protect your household, property, and neighbors.

Sign up for alerts and help keep drains clear

Sign up for **AlertSF by texting your ZIP code to 888-777** or visiting AlertSF.org. Follow National Weather Service forecasts and check City storm guidance and flood-risk information.

Help prevent neighborhood flooding by joining Adopt-a-Drain and clearing leaves and surface debris from drains before or after rain, when conditions are safe. You can also care for a neighborhood rain garden through Rain Guardians.

Protect your home or business

- **Prepare your property:** Elevate belongings and inventory in garages and basements, secure loose outdoor objects, and inspect and maintain your sewer lateral—the pipe connecting your building to the City's sewer. Explore SFPUC's Rain Ready resources for flood-protection guidance.
- **Pick up free sandbags:** Public Works offers up to **10 free sandbags per San Francisco address** for residents and businesses with flood-prone properties. Bring proof of address. Neighborhood "Sandbag Saturday" events are planned for November, including in Lakeshore. Check sandbag pickup information for current details.
- **Review flood insurance now:** Standard homeowners and renters policies generally do not cover flood damage. National Flood Insurance Program policies typically have a **30-day waiting period**, so don't wait until a storm is

approaching. Renters can ask about contents coverage. Learn about coverage and find an insurance provider.

- **Explore flood-protection assistance:** SFPUC's **Floodwater Management Grant Program** offers eligible property owners up to **$100,000 for approved flood-protection projects**. Find eligibility and application information in SFPUC's Rain Ready resources.

Prepare your household before storms arrive

FEMA Region 9 encourages households to prepare now for possible El Niño winter storms. Start by reviewing flood insurance, making an evacuation plan, and gathering supplies—you don't have to do everything at once.

Prepare a go-bag with medications, chargers, a flashlight, a battery-powered radio, and essential supplies. Keep important documents in a waterproof container, with copies you can access away from home. Plan where you would stay, how you would get there, and how household members would reconnect if separated. Include pets and anyone who may need evacuation assistance.

Charge critical devices and prepare for power outages, especially if someone relies on powered medical or mobility equipment. Check in with neighbors who may need help.

The free **FEMA App** provides weather alerts, preparedness guidance, and information about nearby emergency shelters. Find additional tips at Ready.gov/floods, review insurance options at FloodSmart.gov, and view FEMA's El Niño preparedness flyer.

Stay safe and report problems

Report non-life-threatening flooding, clogged drains, sewer backups, and downed branches through the **SF311 app**, sf311.org, or by calling **311**. Call **911 for life-threatening emergencies or downed power lines**. Avoid unnecessary travel during severe weather, and never drive, walk, or bike through floodwater.

Free preparedness webinar for businesses — November 4

The City will host a free webinar on **Wednesday, November 4, from 10:00–11:30 AM**, covering emergency planning, insurance, documenting losses, power outages, and food safety. Register for the webinar**.**



Explore the Lycée's IB Program & Winter Fair



Interested in an international education? The **Lycée Français de San Francisco's IB International Track welcomes middle and high school students with no prior French required** . Families can learn about its International Baccalaureate program and opportunities in and beyond the classroom at twice-monthly weekday presentations and tours, held **8:30–10:00 AM**. View the calendar and RSVP.

The Lycée also invites the community to its **Winter Fair on Sunday, December 6, from 11:00 AM–4:00 PM** , at its **Ortega Street and 19th Avenue campus** . Inspired by traditional French holiday markets, the fair will feature vendors, family activities, and delicious food. Save the date for a festive neighborhood outing!

Contact Us

My office is here to help. Whether it's a pothole, a permit issue, a safety concern, or you just want to share what's on your mind—reach out.

Email: WongStaff@sfgov.org | Phone: (415) 554-7460 | Office: City Hall, Room 282

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