



**CIVIL SERVICE COMMISSION
CITY AND COUNTY OF SAN FRANCISCO**

**DANIEL LURIE
MAYOR**

**AGENDA
Regular Meeting
May 5, 2025**

**2:00 p.m.
Room 400, CITY HALL
1 Dr. Carlton B. Goodlett Place**

This meeting will be held in person at the location listed above. Members of the public may attend the meeting to observe and provide public comment at the physical meeting location listed above or by calling (415) 655-0001 and entering meeting id #2663 112 6944. Instructions for providing remote public comment are below.

**LISTEN/PUBLIC COMMENT CALL-IN
USA is (415) 655-0001 | Access Code: #2663 112 6944
Press # twice to listen to the meeting via audio conference
Dial *3 when you are ready to queue**

DANIEL LURIE, MAYOR

COMMISSIONERS

KATE FAVETTI

President

ELIZABETH SALVESON

Vice President

VITUS LEUNG

JACQUELINE MINOR

ADAM WOOD

SANDRA ENG

Executive Officer

The public is encouraged to submit comments in advance of the meeting by email at civilservice@sfgov.org, or by voicemail message at the CSC Office main line at 628-652-1100. Comments submitted by 5:00 pm the Friday before the meeting will be included in the record. **Effective January 1, 2025, public comment received by email or voicemail at least three hours prior to the start of a meeting will be provided to the members of the Civil Service Commission and will be included in the record on the Civil Service Commission website. These public comments will no longer be read aloud at meetings. During commission meetings, members of the public may use the Civil Service Commission's dedicated public comment line 1-415-655-0001, Access Code #2663 112 6944.**

Regular Meeting May 5, 2025

2:00 p.m.

Agenda Language for In-Person or Partially In-Person Meetings

REMOTE ACCESS PROCEDURES

Phone Number
(415) 655-0001

Meeting ID #
2663 112 6944

- Enter the Phone Number above followed by the meeting ID = Then press #
- Press # again to be connected to the meeting (you will hear a beep)
- When you hear the beep
 - Stop and LISTEN to the meeting
 - Wait for Public Comment to be announced by Item #
- When the Clerk calls Public Comment, dial *3 to be added to the speaker line.
- When you press * 3, you will hear *“You have raised your hand to ask a question. Please wait to speak until the host calls on you”* – WAIT for your turn to speak.
- When you hear that *“your line has been unmuted”* – THIS IS YOUR OPPORTUNITY TO PROVIDE YOUR PUBLIC COMMENT

BEST PRACTICES

- Call from a quiet location
- Speak slowly and clearly
- Turn down any televisions or radios around you
- Address the Commission as a whole, do not address individual Commissioners

NOTICE OF COMMISSION HEARING POLICIES AND PROCEDURES**A. Commission Office**

The Civil Service Commission office is located at, 25 Van Ness Avenue, Suite 720, San Francisco, CA 94102. The telephone number is (628) 652-1100. The fax number is (628) 652-1109. The email address is civilservice@sfgov.org and the web address is www.sf.gov/civilservice/. Office hours are from 8:00 a.m. to 5:00 p.m., Monday through Friday.

B. Policy Requiring Written Reports

It is the policy of the Civil Service Commission that except for appeals filed under Civil Service Commission Rule 111A Position-Based Testing, all items appearing on its agenda be supported by a written report prepared by Commission or departmental staff. All documents referred to in any Agenda Document are posted adjacent to the Agenda, or if more than one (1) page in length, available for public inspection and copying at the Civil Service Commission office. Reports from City and County personnel supporting agenda items are submitted in accordance with the procedures established by the Executive Officer. Reports not submitted according to procedures, in the format and quantity required, and by the deadline, will not be calendared.

C. Policy on Written Submissions by Appellants

All written material submitted by appellants to be considered by the Commission in support of an agenda item shall be submitted to the Commission office, no later than 5:00 p.m. on the fourth (4th) business day preceding the Commission meeting for which the item is calendared (ordinarily, on Tuesday). An original copy on 8 1/2-inch X 11 inch paper, three-hole punched on left margin, and page numbered in the bottom center margin, shall be provided. Written material submitted for the Commission's review becomes part of a public record and shall be open for public inspection.

D. Policy on Materials being Considered by the Commission

Copies of all staff reports and materials being considered by the Civil Service Commission are available for public view 72 hours prior to the Civil Service Commission meeting on the Civil Service Commission's website at <https://sf.gov/civilservice> and in its office located at 25 Van Ness Avenue, Suite 720, San Francisco, CA 94102. If any materials related to an item on this agenda have been distributed to the Civil Service Commission after distribution of the agenda packet, those materials will be available for public inspection at the Civil Service Commission's during normal office hours (8:00 a.m. to 5:00 p.m. Monday through Friday).

E. Policy and Procedure for Hearings to be Scheduled after 5:00 p.m. and Requests for Postponement

A request to hear an item after 5:00 p.m. should be directed to the Executive Officer as soon as possible following the receipt of notification of an upcoming hearing. Requests may be made by telephone at (628) 652-1100 and confirmed in writing or by fax at (628) 652-1109.

A request for a postponement (continuance) to delay an item to another meeting may be directed to the Commission Executive Officer by telephone or in writing. Before acting, the Executive Officer may refer certain requests to another City official for recommendation. Telephone requests must be confirmed in writing prior to the meeting. Immediately following the "Announcement of Changes" portion of the agenda at the beginning of the meeting, the Commission will consider a request for a postponement that has been previously denied. Appeals filed under Civil Service Commission Rule 111A Position-Based Testing shall be considered on the date it is calendared for hearing except under extraordinary circumstances and upon mutual agreement between the appellant and the Department of Human Resources.

F. Policy and Procedure on Hearing Items Out of Order

Requests to hear items out of order are to be directed to the Commission President at the beginning of the agenda. The President will rule on each request. Such requests may be granted with mutual agreement among the affected parties.

G. Procedure for Commission Hearings

All Commission hearings on disputed matters shall conform to the following procedures: The Commission reserves the right to question each party during its presentation and, in its discretion, to modify any time allocations and requirements.

If a matter is severed from the *Consent Agenda* or the *Ratification Agenda*, presentation by the opponent will be for a maximum time limit of five (5) minutes and response by the departmental representative for a maximum time limit of five (5) minutes. Requests by the public to sever items from the [*Consent Agenda* or] *Ratification Agenda* must be provided with justification for the record.

For items on the *Regular Agenda*, presentation by the departmental representative for a maximum time of five (5) minutes and response by the opponent for a maximum time limit of five (5) minutes.

For items on the *Separations Agenda*, presentation by the department followed by the employee or employee's representative shall be for a maximum time limit of ten (10) minutes for each party unless extended by the Commission.

Each presentation shall conform to the following:

1. Opening summary of case (brief overview);
2. Discussion of evidence;
3. Corroborating witnesses, if necessary; and
4. Closing remarks.

The Commission may allocate five (5) minutes for each side to rebut evidence presented by the other side.

H. Policy on Audio Recording of Commission Meetings

As provided in the San Francisco Sunshine Ordinance, all Commission meetings are audio recorded in digital form. These audio recordings of open sessions are available starting on the day after the Commission meeting on the Civil Service Commission website at www.sfgov.org/civilservice/.

I. Speaking before the Civil Service Commission

Speaker cards are not required. The Commission will take in-person public comment on all items appearing on the agenda at the time the item is heard. The Commission will take public comment on matters not on the Agenda, but within the jurisdiction of the Commission during the "Requests to Speak" portion of the regular meeting. Maximum time will be three (3) minutes. A subsequent comment after the three (3) minute period is limited to one (1) minute. The timer shall be in operation during public comment. Upon any specific request by a Commissioner, time may be extended. People who have received an accommodation due to a disability (as described below) may provide their public comments remotely. The Commission will also allow public comment from members of the public who choose to participate remotely. It is possible that the Commission may experience technical challenges that interfere with the ability of members of the public to participate in the meeting remotely. If that happens, the Commission will attempt to correct the problem, but may continue the hearing so long as people attending in-person are able to observe and offer public comment.

J. Public Comment and Due Process

During general public comment, members of the public sometimes wish to address the Civil Service Commission regarding matters that may come before the Commission in its capacity as an adjudicative body. The Commission does not restrict this use of general public comment. To protect the due process rights of parties to its adjudicative proceedings, however, the Commission will not consider, in connection with any adjudicative proceeding, statements made during general public comment. If members of the public have information that they believe to be relevant to a matter that will come before the Commission in its adjudicative capacity, they may wish to address the Commission during the public comment portion of that adjudicative proceeding. The Commission will not consider public comment in connection with an adjudicative proceeding without providing the parties an opportunity to respond.

K. Policy on use of Cell Phones, Pagers and Similar Sound-Producing Electronic Devices at and During Public Meetings

The ringing and use of cell phones, pagers and similar sound-producing electronic devices are prohibited at this meeting. Please be advised that the Chair may order the removal from the meeting room of any person(s) responsible for the ringing or use of a cell phone, pager, or other similar sound-producing electronic devices.

Information on Disability Access

*** Temporary Wheelchair-accessible entrances are located on Van Ness Avenue and Grove Street. Please note the wheelchair lift at the Goodlett Place/Polk Street is temporarily not available. After multiple repairs that were followed by additional breakdowns, the wheelchair lift at the Goodlett/Polk entrance is being replaced for improved operation and reliability.**

The Civil Service Commission normally meets in Room 400 (Fourth Floor) City Hall, 1 Dr. Carlton B. Goodlett Place. However, meetings not held in this room are conducted in the Civic Center area. City Hall is wheelchair accessible. The closest accessible BART station is the Civic Center, located 2 ½ blocks from City Hall. Accessible MUNI lines serving City Hall are 47 Van Ness Avenue, 9 San Bruno and 71 Haight/Noriega, as well as the METRO stations at Van Ness and Market and at Civic Center. For more information about MUNI accessible services, call (415) 923-6142. Accessible curbside parking has been designated at points in the vicinity of City Hall adjacent to Grove Street and Van Ness Avenue.

The following services are available on request 48 hours prior to the meeting; except for Monday meetings, for which the deadline shall be 4:00 p.m. of the last business day of the preceding week. For American Sign Language interpreters or the use of a reader during a meeting, a sound enhancement system, and/or alternative formats of the agenda and minutes, please contact the Commission office to make arrangements for the accommodation. Late requests will be honored, if possible.

Individuals with severe allergies, environmental illness, multiple chemical sensitivity or related disabilities should call our ADA coordinator at (628) 652-1100 or email civilservice@sfgov.org to discuss meeting accessibility. In order to assist the City's efforts to accommodate such people, attendees at public meetings are reminded that other attendees may be sensitive to various chemical-based products. Please help the City to accommodate these individuals.

Know your Rights under the Sunshine Ordinance (Chapter 67 of the San Francisco Administrative Code)

Government's duty is to serve the public, reaching its decisions in full view of the public. Commissions, boards, councils, and other agencies of the City and County exist to conduct the people's business. This ordinance assures that deliberations are conducted before the people and that City operations are open to the people's review. For more information on your rights under the Sunshine Ordinance or to report a violation of the ordinance, or to obtain a free copy of the Sunshine Ordinance, contact Victor Young, Administrator of the Sunshine Ordinance Task Force, 1 Dr. Carlton B. Goodlett Place, Room 244, San Francisco, CA 94102-4689 at (415) 554-7724, by fax: (415) 554-7854, by e-mail: sotf@sfgov.org, or on the City's website at www.sfgov.org/bdsupvrs/sunshine.

San Francisco Lobbyist Ordinance

Individuals and entities that influence or attempt to influence local legislative or administrative action may be required by the San Francisco Lobbyist Ordinance (San Francisco Campaign and Governmental Conduct Code Section 2.100) to register and report lobbying activity. For more information about the Lobbyist Ordinance, please contact the San Francisco Ethics Commission at 25 Van Ness Ave., Suite 220, San Francisco, CA 94102, telephone (415) 252-3100, fax (415) 252-3112 and web site <https://sfethics.org/>.

ITEM NO.

(1) CALL TO ORDER AND ROLL CALL

President Kate Favetti
Vice President Elizabeth Salveson
Commissioner Vitus Leung
Commissioner Jacqueline P. Minor
Commissioner Adam Wood

(2) REQUEST TO SPEAK ON ANY MATTER WITHIN THE JURISDICTION OF THE CIVIL SERVICE COMMISSION BUT NOT APPEARING ON TODAY'S AGENDA

(3) APPROVAL OF MINUTES - Action Item

Regular Meeting of April 21, 2025 – 2:00 p.m.

Recommendation: Adopt the Minutes.

(4) ANNOUNCEMENTS

Announcement of changes to the agenda.

Other announcements.

Commissioner announcement of intent to sever items from the Ratification Agenda.

Commissioner announcement of intent to sever items from the Consent Agenda.

Public comment, including public comment on any additional Ratification or Consent items that the public would like severed from the agenda.

(5) HUMAN RESOURCES DIRECTOR'S REPORT

(6) EXECUTIVE OFFICER'S REPORT

RATIFICATION AGENDA

All matters on the Ratification Agenda are considered by the Civil Service Commission to be non-contested and will be acted upon by a single vote of the Commission. There will be no separate discussion on these items unless a request is made; in which event, the matter shall be removed from the Ratification Agenda and considered as a separate item. Each individual addressing the Commission will be limited to a maximum time limit of five minutes for all items severed from the Ratification Agenda.

**(7) Review of Request for Approval of Proposed Personal Services Contracts.
(File No. 0085-25-8) – Action Item**

PSC	Department	Amount	Type of Service	Type of Approval	Duration
DHRPSC 0004630 v 0.01	Airport	\$10,000,000	Contractor will perform preventative maintenance, repair, overhauls, and emergency call back services for all major chillers, hot water generators, and ancillary systems such as variable frequency drives, switches, pumps, and compressors at the San Francisco International Airport (Airport or SFO).	New	60 months
DHRPSC 0005195 v 0.01	Airport	\$600,000	Contractor will provide technical support for the proprietary Airfield Lighting Control Monitoring System (ALCMS) to ensure SFO's high voltage airfield lighting system meets operational airfield lighting compliance and Federal Aviation Administration (FAA) requirements. To maintain FAA compliance, contractor will require unlimited technical phone support during normal business hours, remote access to troubleshoot the proprietary ALCMS system through the internet connection, and two onsite visits per year for ALCMS preventative maintenance which include system diagnostic and inspection to verify and optimize lighting system performance as well as optimization of hard drives and system calibration.	New	60 months
DHRPSC 0005091 v 0.01	Public Health	\$6,500,000	Contractor will provide services for the Recovery Engagement to Start Treatment for Overdose Response Equity (RESTORE) Program, which is part of the Department of Public Health's (DPH) Whole Person Integrated Care (WPIC) section. This program offers short-term shelter for People Experiencing Homelessness (PEH) with Substance Use Disorder (SUD) so they can they stabilize on Medications for Opioid Use Disorder (MOUD). The goal of the program is to reduce fatal drug overdoses in San Francisco by connecting PEH with essential services such as transportation, ongoing substance use disorder treatment, shelter or housing, and inpatient treatment for substance use disorders. Contractor will also provide ADA-compliant transportation services, using personal vehicles, taxi vouchers, or rideshare options to transport clients between priority neighborhoods, RESTORE sites, and MOUD sites to access services such as shelter, housing, and substance use treatments. Contractor will deploy night navigators in high-priority neighborhoods to navigate clients toward substance use treatment, including assisting them in accessing telehealth services for MOUD treatment. Navigation also includes assisting clients in accessing telehealth medications for MOUD treatment. Contractor will also provide daytime case management for clients enrolled in the RESTORE program to coordinate access to care and ensure clients are connected to the services they need for stabilization.	New	60 months

PSC	Department	Amount	Type of Service	Type of Approval	Duration
DHRPSC 0005178 v 0.01	Public Health	\$6,000	The contractor will provide bilingual, culturally congruent outreach services to support the Department of Public Health's (DPH) Primary Care Clinics, particularly at the Silver Avenue Family Resource Center. The work will include coordinating activities for the Food Pharmacy program, conducting community outreach to educate patients about available services and enrolling them in the diabetes prevention program, and coordinating and facilitating nutrition classes tailored to seniors. Additionally, the contractor will coordinate and facilitate one six-session series of the Cooking Matters Program, refer patients to additional services such as housing assistance, legal aid, job search support, tax preparation, and financial coaching, and participate in meetings with healthcare providers, clinic staff, and DPH representatives as needed.	New	5 months
DHRPSC 0005260 v 0.01	Public Health	\$360,000	Provide curriculum, training, data support, and consultation to 2830 Public Health Nursing staff to implement a proprietary nurse home visiting program. These services ensure model fidelity and address local needs. This evidence-based program serves low-income, first-time mothers, and supports them through pregnancy and the child's first two years. Services will focus on improving maternal and child health, enhancing parenting skills, and promoting family self-sufficiency.	New	60 months
DHRPSC 0005177 v 0.01	Municipal Transportation Agency	\$16,740,000	Mobile Parking Meter Payment System and Related Services. Contractor(s) to provide smartphone mobile application, web-client, and interactive voice response (IVR) services to allow the public to use a mobile device to pay for parking at all metered spaces in the City., including those under the jurisdiction of the San Francisco Municipal Transportation Agency (SFMTA), the Port of San Francisco, and Treasure Island Development Authority. Services include software administration, reporting, maintenance and support for the processing of parking meter payments, and software integrations for all systems aspects of parking meter payments. Software systems integrations include those to parking-specific databases, license plate recognition systems, banking, and parking enforcement systems. Services may include optional services for the processing of parking meter payments and mobile app features that increase functionality or convenience such as mobile wallet, maps or corporate accounts. This is a multi-vendor Solicitation. The SFMTA may award contracts to up to two Proposers that obtain the two highest-ranking scores. Each contract awarded pursuant to this RFP shall be non-exclusive with an original term of four years. The SFMTA at its sole, absolute discretion, shall have two options to extend the term for one additional year, for a total of two additional years. Each contract not to exceed amount is approximately \$8,370,000. This PSC request shall include two contracts, totaling \$16,740,000.	New	72 months
DHRPSC 0005204 v 0.01	Municipal Transportation Agency	\$219,964	Partner with the Bayview YMCA to host regular classes and group rides to help increase the visibility and confidence of active transportation users within the Bayview Hunters Point community. Courses may include: learn to ride, bike maintenance 101, introduction to biking on city streets, trainer the trainer, etc.	New	36 months
DHRPSC 0005090 v 0.01	Port	\$1,650,000	This contract is for as-needed services to support our staff when additional assistance, guidance, thinking, and support is needed for specific tasks on long-term projects.	New	60 months

PSC	Department	Amount	Type of Service	Type of Approval	Duration
DHRPSC 0004923 v 0.01	Public Utilities Commission	\$5,750,000	The San Francisco Public Utilities Commission Wastewater Enterprise operates anaerobic digesters as part of the wastewater treatment process. These anaerobic digesters are used to biologically treat wastewater solids. During this treatment process, methane (natural gas) and other compounds are created as part of the biological decomposition process. New equipment is being installed at the Southeast Treatment Plant which will purify the gas to meet pipeline standards for natural gas and then inject this gas into the natural gas pipeline. The purpose of this contract would be to maintain and operate the equipment which purifies and injects the gas. This equipment requires specialized work in running and maintaining high pressure gas upgrading equipment that Wastewater Enterprise does not have experience with.	New	120 months
DHRPSC 0005085 v 0.01	Public Utilities Commission	\$4,985,000	The San Francisco Public Utilities Commission (SFPUC), a department of the City and County of San Francisco ("City"), seeks to retain the services of a qualified Proposer to provide construction management (CM) staff augmentation services for the Harrison and Treat Box Sewer Project ("Project"). As part of the SFPUC's Sewer System Improvement Program (SSIP), and more specifically as a part of the Folsom Area Stormwater Improvements, the Project's primary goal is to mitigate flooding in the 17th Street and Folsom Street neighborhood area in San Francisco. The Project work focuses on improvements to over 12,000 linear feet of the area's existing sewer system, including deepening an existing reinforced concrete and brick box sewer, installing new reinforced concrete box sewers, upsizing existing pipe sewers, and installing new auxiliary pipe sewers and junction structures. The CM staff augmentation services required for the Project include, but are not limited to, expertise in construction management processes, contract claims and change order management, construction scheduling, cost estimation, construction sequencing, construction techniques such as deep excavation, specialized shoring, concrete placement, large diameter pipeline welding, coating, cathodic protection, large box sewer construction, construction safety, etc. The SFPUC will manage the staff augmentation team during construction for the Project for approximately 3 years and 4 months.	New	40 months
DHRPSC 0005147 v 0.01	Public Utilities Commission	\$700,000	Maintenance and testing of existing switchgear and switchboard assemblies at three San Francisco Water Division facilities. This contract is for the inspection, maintenance and testing of nine (9) switchgear, six (6) switchboards, and six (6) transformers.	New	36 months
DHRPSC 0005172 v 0.01	Public Utilities Commission	\$2,000,000	Scope of Work/Services to be Contracted Out: <ul style="list-style-type: none"> • Bank or third-party Electronic Bill Payment and Presentment System (EBPP) services: Electronic presentment of SFPUC bills to current and future bill pay customers through an EBPP Service. • Bill pays consolidation services: Consolidation of electronic bill payment volumes produced through the various service providers in the industry. • Branded EBPP services: Vendor hosted SFPUC branded EBPP Service to electronically deliver bills and accept electronic payments to/from SFPUC. • Alternate and emerging electronic bill presentment and payment services; optional services and technologies that help SFPUC increased use of EBPP, reduce paper bills and / or increase electronic payments. • Marketing and promotion services: Increase enrollment of SFPUC customers into SFPUCs branded EBPP Service. 	New	60 months

PSC	Department	Amount	Type of Service	Type of Approval	Duration
DHRPSC 0005243 v 0.01	Public Utilities Commission	\$1,000,000	SFPUC WWE CSD - Sewer Operations is seeking service to provide technical support, parts, training, repair and services for their IBak sewer camera inspection equipment. This equipment is highly technical and requires mechanical, specialized instrumentation and electronic skills to properly diagnose and repair. There are two aspects to this equipment. There is the computer and software side and robotic hardware side. Most often in order to properly diagnose problems within the robotic cameras they are required to be disassembled and connected to diagnostic software to help identify problems. Video and computer software diagnostics are also required to solve problems with the systems. This service is proprietary as the manufacturer of the equipment (IBAK) has an authorized service/repair representative for this specialized equipment.	New	60 months
DHRPSC 0005301 v 1.01	Adult Probation	Current Approved Amount \$3,000,000 Increase Amount Requested \$0 New Total Amount Requested \$3,000,000	Comprehensive sex offender/containment model services to clients supervised by the San Francisco Adult Probation Department (SFAPD). Starting in July 2012, registered sex offenders on parole or probation are required to participate in sex offender management programs (California Penal Code, § 290.09). Also taking effect in July 2012 was a modification to Chelsea's Law, Assembly Bill 1844, which requires all defendants who are Registered Sex Offenders currently on formal probation for a 290 PC registerable offense to actively participate in a California Sex Offender Management Board (CASOMB) approved Sex Offender Management Program (California Penal Code Sections 1203.067, 290.09, 9003). Chelsea's Law codified a system called The Containment Model that requires collaboration and communication with a team comprised of the sex offender treatment provider, probation officer, polygraph examiner, and a victim advocate when appropriate. The Containment Model is considered a best practice when working with the sex offender population. This approach utilizes professionals from the fields of specialized mental health treatment, certified postconviction polygraphers, and specially trained community supervision officers (Probation/Parole). These professionals work together to "contain" the offender's behavior while in the community. The Containment Model is an additional tool the supervision officer uses to assess the risk an offender poses and develop a plan to mitigate that risk.	Amendment	Increase months 16 Total months 105
DHRPSC 0001654 v 1.01	Board of Supervisors	Current Approved Amount \$12,100,000 Increase Amount Requested \$23,900,000 New Total Amount Requested \$36,000,000	Budget and Legislative Analyst shall provide detailed review of legislation pending before Board Committees and the Board including Annual Appropriation and Salary Ordinance, supplemental appropriation requests, leases, contract agreements, Municipal Code changes and Charter Amendments; provide policy analysis and evaluation of options for legislative initiatives that are of interest to the Board; provide policy analysis and support to the Government Audit and Oversight Committee regarding the Civil Grand Jury Reports; and perform management audits of City departments and programs to assess whether subject departments and programs are achieving economy, efficiency and effectiveness.	Amendment	Increase months 72 Total months 120
DHRPSC 0004489 v 1.01	Public Health	Current Approved Amount \$4,200,000 Increase Amount Requested \$7,550,000 New Total Amount Requested \$11,750,000	Contractor will provide a safe sleeping drop-in site and bed facility in San Francisco's Mission district to accommodate individuals experiencing homelessness and substance use disorders. The contractor will offer hospitality services to its visitors. Overdose Prevention Training will also be provided and will cover identifying a potential overdose, response to overdose, naloxone administration, and connection to care services. Linkage to various services will be offered, including substance use treatment, withdrawal management, residential management, residential treatment, and medications for Opioid Use Disorder. Contractor will provide to the Department of Public Health (DPH) de-identified visitor data and client satisfaction survey results.	Amendment	Increase months 36 Total months 60

PSC	Department	Amount	Type of Service	Type of Approval	Duration
DHRPSC 0003544 v 1.01	Public Utilities Commission	Current Approved Amount \$99,670 Increase Amount Requested \$104,462 New Total Amount Requested \$204,132	San Francisco Public Utility Commission (SFPUC) has selected KISTERS North America (KISTERS) to provide various consulting and professional services to enhance the SFPUC's ability to work with the KISTERS products that SFPUC already have in use. This contract renews an existing License and Maintenance agreement and includes charges for the support and maintenance of those current software needs. The contract also includes as-needed professional services to support the WISKI system. The SFPUC has been using WISKI (Water Information Systems KISTERS) for over a decade to support Hetch Hetchy Water and Power (HHWP), Natural Resources and Land Management (NRLM), and Water Supply and Treatment (WST) Divisions in the Water Enterprise. The software has been purchased. Annual license and maintenance fees are accounted for in this contract. SFPUC requires on-going specialized support to maintain and improve the WISKI database. This support includes but is not limited to customer support conversations that exceed 30-minutes in length; trainings to SFPUC staff on WISKI or related tools, cleanup of the database; scripting by KISTERS staff of advanced calculation agents, reporting tools, and data transfer tools; review of existing codebase; troubleshooting of errors and slowness issues; systems administration support for issues related to the software product suite; and specialized support for implementation of software upgrades. Functional, design, and performance specifications will be developed by SFPUC staff for each individual task. KISTERS will provide a quote and estimated timeline for completion of each task based on the specifications and will proceed with work after receiving approval from SFPUC staff.	Amendment	Increase months 36 Total months 72
DHRPSC 0005323 v 1.01	Public Utilities Commission	Current Approved Amount \$125,680,626 Increase Amount Requested \$31,500,000 New Total Amount Requested \$157,180,126	The San Francisco Public Utilities Commission (SFPUC) intends to award up to three (3) contracts ranging from \$15 million to \$35 million each to provide professional construction management (CM) services on an as-needed basis to support SFPUC staff on various Sewer System Improvement Program (SSIP) projects. These additional CM services will support existing staff on various SSIP projects including construction of the new headworks and biosolids digester facilities at the Southeast Water Pollution Control Plant (SEP) as well as major improvements and upgrades at other various wastewater treatment facilities. Additionally, as-needed CM staff may be required to support the SFPUC's Construction Management Bureau's organizational effort and may, for example, include adding on a short-term basis, Construction Engineer(s), Inspector(s), Safety Manager(s), and Cost Estimator(s).	Amendment	Increase months 43 Total months 179

Note: *New Personal Services Contracts start date may not exceed eighteen (18) months after approval/commission meeting date.*

Recommendation of the Human Resources Director:

Adopt the report. Approve the requests for proposed Personal Services Contracts; Notify the Office of the Controller and the Office of Contract Administration.

CONSENT AGENDA

All matters on the Consent Agenda considered by the Civil Service Commission will be acted upon by a single vote of the Commission. There will be no separate discussion on these items unless a request is made; in which event, the matter shall be removed from the Consent Agenda and considered as a separate item. Each individual addressing the Commission will be limited to a maximum time limit of five minutes for all items severed from the Consent Agenda.

- (8) Follow-Up Report on PSC #DHRPSC0004371 (PSC #45444-23/24) for Project Management Support Services and design services related to the Airport Electrical Capacity Upgrade Project. (File No. 0086-25-8) – Action Item**

Recommendation: Adopt the report.

REGULAR AGENDA

Copies of all staff reports and materials being considered by the Civil Service Commission are available for public view 72 hours prior to the Civil Service Commission meeting.

- (9) Review of Request for Approval of Proposed Personal Services Contract #DHRPSC0005109 v 0.01 from the Department of Public Health. (File No. 0087-25-8) – Action Item**

PSC	Department	Amount	Type of Service	Type of Approval	Duration
DHRPSC 0005109 v 0.01	Public Health	\$13,000,000	Contractors will provide the San Francisco Health Network (SFHN), which includes Zuckerberg San Francisco General Hospital (ZSFG), Laguna Honda Hospital (LHH), and Ambulatory Care Services (includes Jail Health Services, Primary Care, Whole Person Integrated Care, Maternal Child Adolescent Health, HIV Health Services) a continuous, reliable source of intermittent, supplemental registry nursing personnel to backfill staffing in times of staffing challenges. Reasons for staffing challenges include patient census surge and backfilling nursing vacancies and leaves of absence. The department must have supplemental staffing to ensure the SFHN meets California State mandated nurse-to-patient staffing ratio requirements and ensure safe and high-quality patient care.	New	12 months

April 7, 2025: Postponed PSC # DHRPSC0005109 v 0.01 to the meeting of May 5, 2025.

Recommendation of the Human Resources Director:

Adopt the report. Approve the request for proposed Personal Services Contract # DHRPSC0005109 v 0.01; Notify the Office of the Controller and the Office of Contract Administration.

(10) Review of Request for Approval of Proposed Personal Services Contract #DHRPSC0005116 v 0.01 from the Department of Public Health. (File No. 0088-25-8) – Action Item

PSC	Department	Amount	Type of Service	Type of Approval	Duration
DHRPSC 0005116 v 0.01	Public Health	\$12,500,000	Contractors will provide the San Francisco Health Network (SFHN), which includes San Francisco General Hospital (SFGH), Laguna Honda Hospital (LHH), and Ambulatory Care Services (includes Jail Health Services, Primary Care, Whole Person Integrated Care, Maternal Child Adolescent Health, HIV Health Services) a continuous, reliable source of intermittent, supplemental non-registered nurse (RN) registry clinical nursing staff and clinical support staff to backfill staffing in times of staffing challenges to ensure safe and high-quality patient care.	New	12 months

Recommendation of the Human Resources Director:

Adopt the report. Approve the request for proposed Personal Services Contract #DHRPSC0005116 v 0.01; Notify the Office of the Controller and the Office of Contract Administration.

(11) Review of Request for Approval of Proposed Personal Services Contracts #DHRPSC0004931 v 0.01. (File No. 0046-25-8) – Action Item

PSC	Department	Amount	Type of Service	Type of Approval	Duration
DHRPSC 0004931 v 0.01	Port	\$3,000,000	Payroll and related services for Port internships.	New	60 months

March 3, 2025: Postponed to the meeting of March 17, 2025, at the request of the Department of Human Resources.

March 17, 2025: Continued to the meeting of April 21, 2025, at the request of the department.

Recommendation of the Human Resources Director:

Adopt the report. Approve the request for proposed Personal Services Contract #DHRPSC0004931 v 0.01; Notify the Office of the Controller and the Office of Contract Administration.

(12) COMMISSIONERS' ANNOUNCEMENTS/REQUESTS

(13) ADJOURNMENT