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Vice President

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Commissioner

Susan Belinda Christian, J.D.
Commissioner

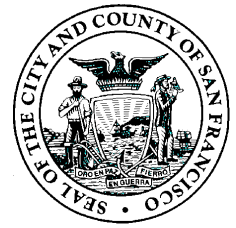
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**HEALTH COMMISSION
CITY AND COUNTY OF SAN
FRANCISCO**

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MINUTES

**JOINT CONFERENCE COMMITTEE FOR
ZUCKERBERG SAN FRANCISCO GENERAL
HOSPITAL AND TRAUMA CENTER
Monday, April 28, 2025 3:00 p.m.
101 Grove Street, Room 300
San Francisco, CA 94102 & via Webex**

1) CALL TO ORDER

Present: Commissioner Edward A. Chow, M.D.
Commissioner Susan Belinda Christian, J.D.
Commissioner Laurie Green, M.D.

Staff: Susan Ehrlich, MD, Gillian Otway, Emma Moore, Emma Uwodukunda, William Huen MD,
James Frieberg, Mary Mercer, Hemal Kanzaria, Eric Wu, Erika Thorson, Kim Walden, Angelica
Journagin, Sabrina Robinson, Chauncey Jackson, Christopher Ross, Denise Nucum

The meeting was called to order at 3:07pm.

**2) APPROVAL OF THE MINUTES OF THE MARCH 24, 2025 ZUCKERBERG SAN FRANCISCO GENERAL HOSPITAL
JOINT CONFERENCE COMMITTEE MEETING**

Action Taken: The ZSFG JCC unanimously voted to approve the February 24, 2025 minutes.

3) REGULATORY AFFAIRS REPORT

Emma Moore, Director of Regulatory Affairs, presented the item.

Public Comment:
There was no public comment on this item.

Commissioner Comments:
Commissioner requested that dates of surveys be either added to the Regulatory Affairs reports or in the PIPS minutes.

4) ZSFG HIRING AND VACANCY REPORT

Kim Walden, Human Resources, presented the item.

Public Comment:

There was no public comment on this item.

Commissioner Comments:

President Green is concerned about the impact of the hiring freeze on necessary clinical positions. Ms. Walden stated that the Mayor's Office recently asked for justification on the behavioral health clinical roles.

Commissioner Christian asked the difference between a behavioral health worker and a behavioral health clinician. Ms. Walden stated that behavioral health clinicians work as clinical providers and the other positions are health workers.

Commissioner Christian asked if clinicians could diagnose patients. Ms. Walden stated that all behavioral health providers are licensed and can diagnose. The health workers work with patients but do not diagnose them.

Commissioner Chow asked for more information regarding the hiring challenges for psychiatric technicians. Erika Thorson, DPH Human Resources, stated that the DPH has been working with City College to recreate and relaunch their psychiatric technician program. Currently many licensed psychiatric technicians are commuting from Napa because that is where the closest training program is located. By creating a local training program, the DPH hopes to increase the candidate pool for this job classification.

5) ZSFG CHIEF EXECUTIVE OFFICER'S REPORT, EMERGENCY DEPARTMENT NEWSLETTER AND BERT NEWSLETTER

Susan Ehrlich, M.D., Chief Executive Officer Officer, presented the item.

EQUITY

1. How Food Connects Us



March was National Nutrition Month and this year's theme was Food Connects Us. Food and Nutrition Services serves 1.3 million meals annually to ZSFG's patients, the Building 5 cafeteria and the Behavioral Health Center.

Food is deeply tied to culture, comfort, and identity. These factors shape how patients access, prepare, and consume food, which in turn affects their ability to follow therapeutic diets essential for managing chronic conditions. The patient population ZSFG serves is diverse with varying backgrounds, languages, and levels of food and

housing security.

To support patients, the Clinical Nutrition team focuses on culturally inclusive education and resources that align with patients' needs. ZSFG's six core diets—Diabetes, Pre-Diabetes, Heart Failure, Cardiac, and Renal (with and without dialysis)—address the discharge diet needs of roughly 80% of our patients. Without accessible, culturally relevant dietary guidance, patients face higher risks of complications, hospital readmissions, and reduced quality of life.

To bridge this gap, the kitchen is expanding culturally diverse meal options while the clinical team develops more inclusive education materials. A recent milestone includes language-concordant heart failure education packet, featuring culturally relevant food choices and strategies for food-insecure patients, increasing equity-focused diet education from 63% to 87%.



Recently, *Health Care without Harm* named ZSFG as one of five finalists in their Culinary Contest. Last fall, Chef Mike and team submitted a plant-forward recipe for Campanelli à la Norma. This mouthwatering creation features jackfruit, tender mushrooms, cashew ricotta, roasted red peppers, and house-made pasta, showcasing our commitment to healthy, sustainable, and delicious hospital meals.

The dish also aligns with ZSFG’s mission to minimize its climate impact. By focusing on plant-based ingredients and sourcing locally, reduce transportation emissions and support a sustainable food system. Chef Mike prioritizes seasonal, local, organic whole foods to foster a healthier and more connected community with half of ZSFG’s produce budget going towards farms within 250 miles of the hospital. Collaborating with local farms highlights their invaluable contributions to our community.

EQUITY

2. Celebrating Women's History Month

“Moving Forward Together! Women Educating & Inspiring Generations,” was this year’s theme for Women’s History Month and aimed to highlight the power of collective strength and the lasting influence of those who pave the way for others.



Susan addressed the staff in a newsletter acknowledging that ZSFG has phenomenal women leaders. They have made invaluable and innumerable contributions, have mentored scores of up-and-coming women leaders, and have fostered a future of equity and opportunity for all. Susan shared powerful stories from Gillian Otway, Sabrina Robinson, Mary Mercer and Angelica Almeida about inspiring the next generation of healthcare workers and leaders. Susan added that she is honored and grateful to work alongside such remarkable women and leaders. Their wise words remind us that when individuals uplifts and support one another, everyone can move forward together.

In closing, Susan encouraged the staff to take a moment to reflect on the women who have influenced their journey, whether personally or professionally and continue to learn from, honor, and support one another.

Wrapping up Women’s History Month, SFGH Foundation CEO Kim Meredith and ZSFG CEO Dr. Susan Ehrlich joined Rachael Mauer on LIVE! in the Bay in late March speaking about their invaluable partnership that helps provide world-class health care to San Franciscans every day. These two remarkable women exemplify leadership in their shared vision for health equity. They discussed how ZSFG is providing innovative healthcare interventions to better serve diverse populations and are committed to providing essential care to the community’s most vulnerable populations.



EQUITY

3. Bringing Awareness to Colorectal Cancer



March was National Colorectal Cancer Awareness month, a time dedicated to raising awareness about colorectal cancer and the importance of early detection, screening and healthy eating. Throughout the month, staff held tabling events to draw attention to this matter. Colorectal cancer is the third most commonly diagnosed cancer among men and women and the third leading cause of cancer death in the U.S.

The community outreach events for the month concluded with a large inflatable colon on the Potrero Avenue steps. The GI team, nutrition clinical services, nurses and techs gathered to take the stigma out of talking about colon health, answered questions and

encouraged the community to get screenings during this inaugural event.

CARE EXPERIENCE

4. Recent Access and Flow Successes

In a recent update to staff, ZSFG Chief Medical Officer, Dr. Gabe Ortiz, shared some access and flow successes.

- The Discharge Waiting Room was relocated to the 5th-floor waiting room. This opened up an inpatient bed for new patients requiring hospitalization and raised Med/Surg capacity to 180 staffed beds. This is a space where patients who are discharged from the hospital can wait for final pieces of their discharge plan, such as belongings, discharge education, medications, and transportation. When appropriate, this allows for these services to be delivered in a comfortable and welcoming space while moving patients out of their rooms earlier so they can be turned around for the next patient.
- While the 4A-SNF was closed, the hospital was able to leverage and learn from the skillset of the 4A-SNF nurses in how to use mobilization and strengthening with LLOC patients to aide in healing. A pilot was launched to cohort LLOC patients in the H58 unit where the acute care nurses maximized efforts to progress patient health and resulted in a subset of patients being discharged back to the community rather than requiring placement in another facility.
- The successful onboarding of new nurse practitioners in the Emergency Department has supported a dramatic decrease in LWBS rates to 4.0% in March from a baseline of 6.8%.
- Sustained improvements in Inpatient Psychiatry discharges have resulted in decreased boarding time (33.6 hours, down from 72 hours) in PES as well as increases in percentage of acute psychiatry patients (26.7%, up from baseline of 16.5%), all of which also support flow from other areas on campus like the ED and Med/Surg.
- Opening the 9th Operating Room has resulted in a decrease in LOS for hospitalized patients awaiting add-on surgical procedures.
- Dalbavancin for SSTI workflows has supported the discharge of over 30 patients directly from the ED who previously would have been admitted for IV Vanco treatment, resulting in over 100 hospital days saved and supporting patients' ability to heal in the community.
- There is active work happening in Specialty Care areas for decreasing No Show rates and increasing the use of appointment slots.
- ZSFG's partnership with LHH has resulted in significant improvements in referral turnaround times. As of 4/9/25, 88 patients have been successfully transferred to LHH since its recertification. Ongoing improvements are in the works to increase the number of patients who can benefit from the incredible services offered at LHH.

CARE EXPERIENCE

5. 24 Hour Labor Action from UPTE and AFSCME Unions

UCSF employees represented by UPTE and AFSCME unions conducted a 24-hour strike on Tuesday, April 1 and HICS was activated to Level 1 during the labor action. ZSFG remained fully operational with no disruptions to emergency, trauma, or inpatient care, however, several departments experienced limited staffing and service delays. Affected departments included Clinical and Cytology Laboratories, Operating Rooms (reduced to 6 rooms plus 2 add-on rooms), Pathology, Psychiatry, Respiratory Therapy, and Cardiology Diagnostics. Qualified replacement staff were deployed to maintain essential services. A CDPH Surveyor monitoring the UCSF Labor Strike toured inpatient and clinical laboratory units, interviewed patients and staff, and reviewed employee files and other documents. The surveyor exited without identified findings. Overall hospital operations were stable, and no significant events were reported as strike activity concluded by midafternoon and staffing began to return to a normal level.

CARE EXPERIENCE

6. Grand Reopening of ZSFG's 4A Skilled Nursing Facility (SNF)



After months of complex seismic improvement work, the 4A Skilled Nursing Facility (SNF) hosted a grand re-opening on April 7 with a fresh start—and a new name: The Redwoods. The name reflects the tranquility, strength, and renewal that the 4A SNF provides to patients as they heal and regain independence. The Redwoods continues to be a place of expert, compassionate care, where patients receive specialized medical support on their road to recovery.

Since its opening in 1996, 4A SNF has been a vital part of the ZSFG health system, offering specialized care to more than 300 patients a year who need additional medical support before transitioning back to independent living. With an average length of stay of 32 days, 4A SNF provides critical post-acute skilled care, helping to free up hospital beds and improve patient flow through care areas, and ultimately, to recovery.

During the event Chief Nursing Officer Gillian Otway, Nursing Director Tanvi Bhakta, and Medical Director Dr. Brianna Stein thanked the 4A staff for their invaluable contributions and recognized the dedicated ZSFG teams and staff that helped reopen the SNF. The project was completed with minimal disruption to staff and patients, thanks to the collaboration across multiple teams, including Nursing, Facilities, EVS, Capital Projects, Food Services, IT, DPW, Materials Management, KPO, DoCC, Regulatory and many others. The shared goal was to create a beautiful, functional, and welcoming space for the residents. Thanks also goes to the ZSFG Communications team and Chef Mike Jenkins and the FNS team for their support in organizing a beautiful event.

The 4A staff are thrilled to be back together and resume their roles in the SNF. The team has specialized training to provide comprehensive services for complex medical conditions such as wound care and rehabilitation. Their work is widely recognized—U.S. News & World Report recently named them one of the

best short-term rehabilitation facilities for 2025, awarding the unit a 5-star rating and High Performing designation based on exceptional patient outcomes, low rates of falls, infections, and ED visits, and strong nursing staff ratios.



DEVELOPING OUR PEOPLE

7. Jeffrey Critchfield, MD Announced as Vice Dean of UCSF School of Medicine at ZSFG



Dr. Talmadge E. King Jr. announced that Jeffrey Critchfield, MD would assume the role of Vice Dean of the UCSF School of Medicine at ZSFG effective April 15, 2025, after serving in an interim capacity since July 1, 2024. He is respected leader and educator, his work has long focused on improving care for hospitalized patients and strengthening systems across the care continuum and into the community.

Over the past nine months as Interim Vice Dean, Dr. Critchfield has worked in close partnership with UCSF and SFDPH leadership to advance the UCSF-ZSFG affiliation. He has supported faculty recruitment and advancement, guided key initiatives in quality and equity, and fostered collaborations across clinical and educational programs. His thoughtful and inclusive leadership has provided stability and continuity during this transitional period.

Dr. King shared that he is grateful for Dr. Critchfield's steady and principled leadership and deep understanding of their shared mission—serving the people of San Francisco, training the next generation of providers, and advancing innovation—will continue to strengthen the partnership between UCSF and the City and County of San Francisco.

DEVELOPING OUR PEOPLE

8. ZSFG Announces Chief Experience Officer, Justin Dauterman, RN, MSN, NPD-BC

SFHN Chief Experience Officer, Aiyana Johnson, and ZSFG Chief Executive Office, Susan Ehrlich, announced the appointment of Justin Dauterman, RN, MSN, NPD-BC, as the ZSFG Chief Experience Officer and SFHN Care Experience Deputy Director, effective April 14, 2025. The appointment of Justin Dauterman completes the ZSFG Executive Team.

In this role, Justin will lead initiatives to enhance the care experience for patients, visitors, and staff. As ZSFG Chief Experience Officer, Justin will oversee the Office of Patient Experience, Lobby Operations, Spiritual Care, Equity, and Staff Experience. He will lead strategic initiatives to improve performance, align care experience efforts with SFHN, and ensure regulatory compliance. In his SFHN Care Experience Deputy Director role, he will support system-wide efforts to implement evidence-based strategies that foster continuous improvement and create a consistent, patient-centered experience.



Justin brings extensive experience and a strong commitment to improving patient and staff experiences. For the past two years, he has served as ZSFG's Director of Education and Training (DET), aligning learning resources with hospital strategies and regulatory compliance while collaborating with his team to standardize and improve processes. Under his leadership, DET has revitalized our workplace violence training program, enhanced simulation resources, adopted organizational health literacy best practices, and expanded the continuing education program.

Over the last year as Interim Director of Lobby Operations, Justin implemented a new staffing model, piloted a Patient Experience Specialist in the ED, and improved workflow and safety measures. Previously, as Nurse Manager of Nursing Workforce Development, Quality, and Clinical Education, he collaborated with multidisciplinary teams across ZSFG, Laguna Honda, and SFHN to advance professional practice and quality improvement.

DEVELOPING OUR PEOPLE

9. New UCSF at ZSFG Leadership: Dr. Fumi Mitsuishi, MD, MS



Susan Ehrlich shared the appointment of Dr. Fumi Mitsuishi, MD, MS as the UCSF Department of Psychiatry and Behavioral Sciences Vice Chair for Zuckerberg San Francisco General Hospital and Trauma Center (ZSFG), and Chief of Psychiatry at ZSFG effective April 1, 2025.

Fumi's experience, commitment to the local community and leadership skills align with ZSFG's mission to provide quality healthcare and trauma services with compassion and respect, making her a great choice to lead psychiatry at ZSFG.

Fumi completed her medical training, psychiatric residency, and public psychiatry fellowship at UCSF before joining the UCSF faculty in 2012. For the past six years, Dr. Mitsuishi has served as the director of UCSF Citywide

Case Management, overseeing the efforts to provide intensive case management and wrap-around services for clients with histories of serious mental illness, trauma, chronic institutionalization, and housing instability.

Dr. Fumi Mitsuishi has committed her career to social justice, public service, and holistic health that supports mind, body, and social wellness. She was born in Japan, raised in France, and educated in the US fostering an appreciation for living at the intersection of cultures and understanding the experience of “otherness”. She views medicine as window into our complex humanity and specializes in the science of systems change.

Susan also shared a heartfelt appreciation to Dr. Mark Leary, who has filled these positions on an interim basis for the past year and a half, with compassion and expertise. She expressed gratitude to Mark for his leadership at ZSFG and for the community.

DEVELOPING OUR PEOPLE 10. New UCSF at ZSFG Leadership: Dr. David Bayne, MD, MPH

On April 11, 2025, Dr. Ehrlich shared the announcement of Dr. David Bayne, MD, MPH, as the Chief of Urology at ZSFG. Dr. Bayne has been a dedicated member of the medical staff of ZSFG since 2018 and had been serving as the interim chief of Urology at ZSFG since 2023 when the former chief of Urology, Dr. Breyer was promoted to Department Chair at UCSF. Dr. Bayne graduated from Harvard Medical School and completed his urology residency at UCSF, followed by a fellowship focused on medical treatment of urinary stone disease, surgical endourologic techniques, and mastery of laparoscopic and robotic surgery at UCSF. He also earned a Master’s in Public Health (MPH) with an emphasis on Health Policy and Management at UC Berkeley.



Dr. Bayne is currently an Assistant Professor of Urology at UCSF and additionally serves as Director of Global Urologic Surgery and Simulation Education in that department as well as the Director of Research for the UCSF Center for Health and Equity in Surgery and Anesthesia. Dr. Bayne is also a well-respected clinical investigator, publishing over 40 peer reviewed articles and multiple other chapters and resources. His research interests focus on the clinical, social, and behavioral factors that contribute to kidney stone formation and influence treatment outcomes. Dr. Bayne’s leadership, experience in research and practice, work in the community, along with his interest in global surgical outreach aligns with ZSFG’s vision to be the best hospital by exceeding patient expectations and advancing community wellness.

DEVELOPING OUR PEOPLE 11. Values in Action Award Winner: Dr. Christopher (Toff) Peabody



Congratulations to this month’s recipient of the Values in Action Award, Dr. Christopher (Toff) Peabody, Associate CMO of Performance Excellence. Toff was appointed to this role earlier in the month and will be the physician lead for the ZSFG Kaizen Promotion Office (KPO), where he will help steward organizational strategy and drive targeted improvements in ZSFG’s True North goals of patient quality, safety, care experience, workforce care and development, financial stewardship and equity.

Last month's winner, ED Nursing Director David Staconis shared how Toff brings an inspiring range of talents spanning business, technology, clinical practice, team building, inclusion, and project management during April's Expanded Executive Team meeting. "His ability to take on new challenges while continuously improving patient care and staff experiences is remarkable." Here are more words of appreciation for Toff's contributions to ZSFG's mission:

"His passion and enthusiasm are contagious, uplifting the team and creating a culture where staff feel both supported and motivated. He approaches challenges with curiosity and a growth mindset, always seeking opportunities to improve systems and outcomes. His leadership in refining the processes has not only improved clinical quality and efficiency but has also enhanced the patient experience—demonstrating his deep commitment to compassionate, patient-centered care. He doesn't just meet the standard—he raises it."

DEVELOPING OUR PEOPLE 12. AEH Fellows Program and Lessons Learned



America's Essential Hospitals (AEH) represents over 300 hospitals across the country who care for the most vulnerable patients. The AEH Fellows Program is a 12-month leadership development program consisting of leadership development training, self-assessment, a project, site visits, distance learning, networking, conferences and

events.

ZSFG Chief Administrative Officer, Angelica Journagin, recently completed the AEH Fellowship which concluded with a visit to Capitol Hill to speak with policy makers during the Federal Advocacy Assembly. This was an opportunity for the fellows to engage with members of Congress to advocate for healthcare policies that are most important to essential hospitals and their patients.

Angelica shared some lessons learned during the fellowship at a recent SFHN Expanded Leadership meeting.

Leadership Lesson: Every safety net is facing similar challenges.

Leadership Growth: Environment can shape personal behavior.

Health Care Systems in General: Systems have gotten very creative with how they meet current challenges and those who start earlier fare better.

Impact: Commitment to safety nets and the need to continuously learn.

The fellowship highlighted the problems ZSFG is trying to solve are not unique to us. By harnessing the power of connecting with others across the country who are facing similar challenges, sharing perspectives and collaborating, leaders will rise and find solutions that will benefit health for all in the communities served.

DEVELOPING OUR PEOPLE 13. Decades of Dedication

On March 20th, ZSFG came together to honor staff who have dedicated 25, 30, 35, 40, and 45 years of service to the hospital. These incredible individuals have helped shape the hospital's legacy, navigating challenges while continuing to set the standard of excellence for compassionate, world-class care.

Khadijah Grant, Wellness Center Manager, led an evening celebration filled with appreciation, laughter, and connection. Adrian Smith, Jeff Critchfield and Susan Ehrlich shared heartfelt words of gratitude to the honorees, congratulating and thanking them for their unwavering commitment to ZSFG and the community! Guests enjoyed delicious food prepared by Chef Mike, a lively salsa dance performance and a fun-filled photo booth to capture memories. The honorees also enjoyed refreshing mocktails served by ZSFG's executive leaders, adding a special touch to the night. Most importantly, the event provided a chance for staff to spend time together, reflect on their years of dedication and their impact on the lives of ZSFG's patients. Thank you to the Care Experience Team, Facilities, IT, EVS, FNS teams, Executive leaders, administrative assistants and volunteers who worked hard to



make the night extra-special.

DEVELOPING OUR PEOPLE

14. Celebrating ZSFG's Social Workers



In March, ZSFG celebrated Social Work Month. ZSFG Social workers are changing the world—one compassionate act at a time. Social workers across the campus at ZSFG are an integral part of the care team – acting as a bridge between providers and patients to help them better understand their health condition and connect them with the resources they need. The team supports, advocates for, and empowers the patient for their healthcare needs.

The ZSFG team gathered for the inaugural Social Workers Banquet and Awards Ceremony on March 20 and handed out the peer nominated awards.

Mila Ruiz Tecala Importance of Human Relationships Award: Pathima Nathan-Funk

Ida B Wells Service Award: Jaqueline Lumpkins

Diana Ming Integrity Award: Shaw Talley

Antonia Pantoja Competence Award: Jennifer Wahr

Lynette Kahekili Kaopuiki Paglinawan Dignity and Worth of Person Award: Maral Pirinjian

Ronald G Lewis Social Justice Award: Jessica Hooker

ZSFG is grateful to the social workers in every corner of campus for their tireless work to help patients better understand their health condition and connect them with the resources they need.

DEVELOPING OUR PEOPLE 15. Doctor's Day 2025 - Who Heals the Healers

For over 150 years, the partnership between ZSFG and UCSF has benefitted San Franciscans with leading medical care. ZSFG doctors are also UCSF faculty, they perform research and train the UCSF medical residents. Doctor's Day was Sunday, March 30. This year's theme, "Who Heals the Healers," reminded everyone that caring for themselves is essential to continuing ZSFG's mission of caring for others.

The community sees how hard the doctor's work. Hospital leadership is committed to improving efficiency and collaboration around patient access and flow, which impacts all staff, not just doctors. This will help to lighten the burden and reduce stress. Everyone is deeply grateful for the expertise, compassion, and resourcefulness the doctor's bring to work every day that has resulted in ZSFG being a world class healthcare institution.

Thank you to the doctors and the invaluable role they play in healing the community.

Public Comment:

There was no public comment on this item.

Commissioner Comments:

Commissioner Christian congratulated Dr. Ehrlich on recruiting the excellent ZSFG Executive team.

Commissioner Chow asked for more information regarding if patients participating in the pilot use of long-lasting antibiotics instead of admitting them are healing at the same rate as those admitted. Dr. Ortiz stated that the 30 participating patients have healed very well. Commissioners Chow and Christian asked for an update on the pilot when more data is known.

President Green noted that there is a difference in billing and revenue for patients classified as "Observation status," and asked for more information about the ZSFG use of this classification. Dr. Kanzaria, ZSDFG Chief of Performance Excellence, stated that ZSFG is striving to ensure correct level of care designation for maximum revenue and patient flow. He noted that ZSFG experience billing denials related to inappropriate level of care status.

Commissioner Christian stated that she is happy to see that PED data is trending in the right direction.

6) ZSFG BEHAVIORAL HEALTH SERVICES OVERVIEW

Angelica Almeida, Ph.D., Chief Integrative Officer, presented the item.

Public Comment:

There was no public comment on this item.

Commissioner Comments:

Commissioner Christian thanked Dr. Almeida for the presentation and noted that she is glad to see her in this inaugural position. She asked if there are renewed efforts to break down barriers of department silos and work effectively together. Dr. Almeida stated that there is renewed interest in integrating behavioral health, including substance treatment, into medical care. She noted that there remain external limitations such as legislation that the DPH and ZSFG must continue to be innovative in order to be effective.

Commissioner Christian asked for more information on the cycle of people going from jail to hospital and back to jail. Dr. Almeida stated that ZSFG has seen an increase in acuity since the pandemic. People of Color are more likely to be arrested instead of being brought to the hospital. ZSFG and the DPH continue to work with community partners, the Police, and Sheriff's Departments in regard to these issues.

President Green asked for information regarding the best approach for preventing recidivism, including encouraging people to participate in substance use treatment. Dr. Almeida stated that return to jail or PES has been seen as the definition of recidivism for ZSFG patients. As part of the CORE Initiative efforts, the DPH is attempting to improve connections to care after a 5150 hold by working with other City departments and community partners.

Commissioner Chow asked if ZSFG is working with the DPH Street Teams. Dr. Almeida stated that ZSFG is where many of the people the DPH Street Teams bring in for medical or mental health care. The DPH and ZSFG are working to improve patient flow for this cohort. Some people may only be at the hospital for a short time, so ZSFG is attempting to maximize the opportunity to engage the person in care.

Commissioner Chow requested an update on the elements discussed in this prevention.

7) MEDICAL STAFF REPORT

Mary Mercer, M.D., Chief of Medical Staff, presented the item.

Public Comment:

There was no public comment on this item.

Commissioner Comments:

There were no Commissioner comments on this item.

Action Taken: The ZSFG JCC unanimously voted to recommend that the full Health Commission approve the following:

- Emergency Medicine Rules and Regulations.

8) OTHER BUSINESS

Public Comment:

There was no public comment on this item.

Commissioner Comments:

There were no Commissioner comments on this item.

9) PUBLIC COMMENT:

There was no public comment on this item.

10) CLOSED SESSION:

A) Public comments on all matters pertaining to the Closed Session

There was no public comment.

B) Vote on whether to hold a Closed Session (San Francisco Administrative Code Section 67.11)

Action Taken: The ZSFG JCC unanimously voted to go into closed session.

C) Closed Session pursuant to Evidence Code sections 1156, 1156.1, 1157, 1157.5, and 1157.6: Health and Safety Code section 1461; and California Constitution, Article I, Section 1.

CONSIDERATION OF CREDENTIALING MATTERS

CONSIDERATION OF PERFORMANCE IMPROVEMENT AND PATIENT SAFETY REPORTS AND PEER REVIEWS

RECONVENE IN OPEN SESSION

1. Possible report on action taken in closed session (Government Code Section 54957.1(a)2 and San Francisco Administrative Code Section 67.12(b)(2).)
2. Vote to elect whether to disclose any or all discussions held in closed session (San Francisco Administrative Code Section 67.12(a).) (Action item)

Action Taken: The ZSFG JCC unanimously voted to go into closed session.

11) ADJOURNMENT

The meeting was adjourned at 6:06pm.