

SUMMARY OF COMMUNITY-BASED ORGANIZATION AGREEMENTS AND OTHER DIRECT TREATMENT PROVIDERS REQUEST TO THE HEALTH COMMISSION

This Agreement is for the provision of direct treatment/services that serves as an extension of DPH's service delivery system.

Vendor:	<u>Urban Alchemy</u>	Division/Section:	<u>SFHN/Ambulatory Care</u>
		Deputy Director:	<u>Aman Lail</u>
Address:	<u>1035 Market Street, Suite 150</u>	DPH Administrator:	<u>Kathleen Johnson-Silk</u>
	<u>San Francisco, CA, 94103</u>	Program Administrator:	<u>Lauren Bell</u> Phone: <u>415-939-7968</u>
Contact:	<u>Louie Hammonds</u> Phone: <u>(219) 684-6926</u>	Contract Analyst:	<u>Anna Gutierrez</u> Phone: <u>628-271-6170</u>

Request for approval of an Amendment with Urban Alchemy to perform outreach services and care coordination under the Integrated Street Teams. The agreement, originally held by the Department of Emergency Management (DEM), will transition to DPH effective July 1, 2026. The total proposed agreement amount is \$17,712,871 which includes a 12% contingency (for FY26-27 only) for the term of May 1, 2023, through April 30, 2028 (5 years).

Mark only one for each question below:

- Vendor Type:** ☐ For Profit ☒ Non-Profit ☐ Government Entity
- Is the Vendor a CMD Certified LBE?** ☐ Yes ☒ No
- Purchasing Authority:** ☒ RFP ☐ Sole Source
DEM-RFP2023-01
- Does DPH have other existing agreements with this Vendor?** ☐ Yes ☒ No
If yes, approximately how many years has DPH been doing business with this Vendor? Provide explanation, as needed. _____

AGREEMENT INFORMATION

Proposed Transaction

May 1, 2023 to April 30, 2028

FUNDING SOURCES (FY26-27):

	FY 22-23 through 24-25 1 year 2 mos (DEM)	FY 2025-26 (DEM)	FY 2026-27 (Proposed DPH)	All Ongoing Years (Proposed DPH)	Total Contract Amount
General Fund 70%	\$4,075,735	\$3,414,659	\$2,900,000	\$2,958,000	\$13,348,394
Opioid Settlement Funds 12%	\$ -	\$ -	\$509,606	\$509,606	\$1,019,212
Prop C Homeless Services Tax 18%	\$ -	\$ -	\$750,000	\$1,500,000	\$ 2,250,000
<u>TOTAL DEM/ DPH REVENUES:</u>	\$ 4,075,735	\$3,414,659	\$ 4,159,606	\$4,967,606	\$16,617,606

12% Contingency Amount

TOTAL AGREEMENT AMOUNT WITH
CONTINGENCY:

				\$ 1,095,265
				\$17,712,871

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<u>ONE-TIME COSTS:</u>					
<u>ANNUAL AMOUNT WITHOUT CONTINGENCY*:</u>	\$ 4,075,735	\$3,414,659	\$ 4,159,606	\$4,967,606	\$16,617,606

**Ongoing years excludes one-time costs.*

**The proposed available funding for this contract is subject to application of changes due to the City's FY26-27 and FY27-28 Budget and Appropriation Ordinance.*

PROPOSED UNITS OF SERVICES

Mode(s) of Service & Unit of Service (UOS)/ Number of Contacts (NOC) Definition	Number of Clients	Number of Units/ NOC	Unit Cost
	☒ Duplicated ☐ Unduplicated		
Outreach /Completed incident response per year	21,600	21,600	\$171.18
Care Coordination per year	2,700	2,700	

**Proposed Units of Service are based on historical program operations. This is subject to change under the new DPH Street Team structure.*

Purpose of Agreement (if applicable, include info re: target population and neighborhood):

The DPH Street Teams is an integrated, multi-disciplinary program operating under the San Francisco Department of Public Health (effective July 1, 2026) designed to address distressing street conditions, connect unsheltered individuals to services, and reduce homelessness-related impacts across San Francisco neighborhoods. The program operates across five geographic areas — Tenderloin/Northern, Central/Southern, Mission/Castro, and Bayview/Ingleside and Richmond/Park/Taraval — and is led by a Street Team Director with dedicated teams for direct service delivery, logistics and strategy.

The purpose of the contract is to provide street outreach and care coordination under the Rapid Response Team (RRT) of the SF-DPH Street Teams, efforts that serve both as alternative responses to the San Francisco Police Department and are in support of the Homelessness Response System (HRS) which is designed to provide services to people who are unsheltered and who are not in site-based facilities. Contractor will work on these teams with staff from the Department of Public Health (including nurses, behavioral health clinicians, health workers), Heluna Health/SF HOT, and Richmond Area Multi Services (RAMS) on SPT. The Rapid Response team will coordinate closely with the Shared Priority team to ensure a seamless client experience for people who are part of the shared priority program.

Contractor will provide outreach and care coordination services including assessment and triaging of needs, transportation to behavioral health services and shelters and connection to SF's Homeless Response System via dedicated Access Points or to be determined mobile access point training and services.

Outreach and care coordination shall be provided as part of SF DPH, RRT Teams and in response to non-emergency requests for services from the Department of Emergency Management, SF Police Department and SF Fire Department/Community Paramedicine to meet the needs of people experiencing homelessness. Outreach related to the Healthy Street Operations Center (HSOC), Caltrans and other emerging coordinated efforts may also be requested of the contractor.

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RRT provides rapid responses to high volume and complex needs on San Francisco's streets requiring teams to determine the most efficient way to address needs, which could be transport to a needed service or could result in a strategic hand off to case management, care coordination and shared priority resources. Proactive outreach or on-view engagements are also part of RRT on a case-by-case basis.

Urban Alchemy was founded in late 2018 with the purpose of creating career pathways for returning citizens, primarily those who were serving long term or life sentences.

Beginning in San Francisco and Los Angeles providing street cleaning, public restroom monitoring and activating public spaces, Urban Alchemy has grown into a thriving social enterprise with over 1,300 Practitioners (staff) and operations in California, Oregon, Texas, and Alabama. Their initiatives, programs and services are built on science, research and best practices and rooted in love, respect, and empathy, for traumatized people and communities.

Urban Alchemy was selected under DEM-RFP2023-01 - DEM Community Response Services through the Department of Emergency Management. Urban Alchemy was the highest ranked proposer. The RFP allows for an Agreement of up to 5 years, which is the current term of the Agreement.

Monitoring Report/Program Review & Follow-up:

This Agreement will receive annual monitoring through the DPH Business Office of Contract Compliance (BOCC), including for performance and fiscal stability.

Listing of Executive Director and Board of Directors:

Executive Director:	Dr. Lena Miller	
Board of Directors:	Aqeela Sherrills	Rob Hope
	Ben Owens	Shawn Lani
	Eduardo E. Santacana	Sean Valentine
	Lola Whittle (Board President)	