

January 7, 2025										
Sect.	Agency/ Program	Overall Program Score	Prog. Perf.	Prog. Deliv.	Program Comp.	Client Satisf.	Plan of Action Req?	Fiscal Year	Comments	CID #
BHS	(SFMHCRA)									
	IFR ISCS/EPSTD Services La Cultura Cura and Family F.I.R.S.T	3 - Acceptable/Meets Standards	3 - Acceptable/Meets Standards	2 - Improvement Needed/Below Standards	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	No	22-23	The program met 78% of its contracted performance objectives and 55% of its contracted units of service target. The program submitted its client satisfaction results in a timely fashion, the return rate was over 50%, and the percentage of clients indicating satisfaction with the program's services was 90-100%.	22465
	IFR Sana Sana Program (SSIP) Full Service Partnership (FSP) 0-5	4 - Commendable/Exceeds Standards	3 - Acceptable/Meets Standards	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	No	22-23	The program met 71% of its contracted performance objectives and 270% of its contracted units of service target. The program submitted its client satisfaction results in a timely fashion, the return rate was over 50%, and the percentage of clients indicating satisfaction with the program's services was 90-100%.	22465
	Instituto Familiar de la Raza Adult OP	2 - Improvement Needed/Below Standards	1 - Unacceptable	3 - Acceptable/Meets Standards	3 - Acceptable/Meets Standards	4 - Commendable/Exceeds Standards	Yes	22-23	The program met 40% of its contracted performance objectives and 87% of its contracted units of service target. The program submitted its client satisfaction results in a timely fashion, the return rate was over 50%, and the percentage of clients indicating satisfaction with the program's services was 90-100%. Plan of action issued for required Epic documentation.	33948
	Instituto Familiar de la Raza Child OP	4 - Commendable/Exceeds Standards	3 - Acceptable/Meets Standards	3 - Acceptable/Meets Standards	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	No	21-22	The FY22-23 update has been delayed due to incomplete data submission. The program met 70% of its contracted performance objectives and 88% of its contracted units of service target. The program submitted its client satisfaction results in a timely fashion, the return rate was over 50%, and the percentage of clients indicating satisfaction with the program's services was 90-100%.	33949
CHEP	UC Regents									
	UC Regents Ward 86 HAP UCSF Ward 86 - Health Access Point for People Who Use Drugs (PRO-TEST)	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	No	23-24	The program is commended for 100% achievement of their Performance Objectives.	24736

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	UCSF AHP Health Access Point (HAP) for Asian and Pacific Islander API MSM and API Transgender Women	CHEP SOC suspended program report scoring for 22-23 due to COVID impact.					No	22-23	Though not provided numeric scores, the program met 100% of its contracted performance objectives and 157% of its contracted units of service target. Client satisfaction marked as not applicable.	24737
HHS	Positive Resource Center									
	Positive Resource Center EAHP	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	No	22-23	The program met 100% of its contracted performance objectives, 102% of its contracted units of service target, and 81% of its contracted unduplicated client target. The program completed its client satisfaction survey and analyzed the results.	35255
	Positive Resource Center Leland House	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	4 - Commendable/Exceeds Standards	No	22-23	The program met 100% of its contracted performance objectives, 106% of its contracted units of service target, and 126% of its contracted unduplicated client target. The program completed its client satisfaction survey and analyzed the results.	35255