

# Treatment navigation referral guide for providers

As of October 1, 2025

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## Scope of resource guide

As per updated safer use supply distribution policy, effective April 30, 2025:

Staff must offer treatment referrals and connections to treatment at every interaction to the extent practical and receivable by the participant. At a minimum, staff should inform every participant accessing safer use supplies that the program site is also a resource to learn more and be connected to treatment.

### Scope of resource guide:

This is not an exhaustive list of services and programs available in San Francisco. This resource guide is primarily intended to cover services for people who use drugs provided by SFDPH and SFDPH-funded partners.

The referral information is provider-facing and should not be shared with clients.

### Frequency of updates:

This resource guide will be published online at the sf.gov website and sent via email to providers upon request. An updated resource guide will be published once per quarter. The lower-lefthand corner indicates how recently this version has been updated.

*If you have feedback on this resource guide, services that should be in one of these categories, program updates for services listed, etc.: contact Neva Legallet [neva.legallet@sfdph.org](mailto:neva.legallet@sfdph.org).*

**\*If someone is having a medical or psychiatric emergency, defer to your agency's policies and procedures around what to do in a medical or psychiatric emergency.\***

## Resource guide layout

### Service type

#### **Scope: treatment goal addressed by the service**

- Information about the services provided (level of care, estimated length of program/care)
- Additional services: services offered by some, but not all, programs/clinics

| Program name | Address      | Area     | Hours | Phone number | Availability | Eligibility                         |
|--------------|--------------|----------|-------|--------------|--------------|-------------------------------------|
| Clinic X     | 123 Main St. | Downtown | 24/7  | 415-000-000  | Drop-in      | Insurance, etc.<br>Focus population |

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## Best practices

- Call programs ahead of time to confirm clients' eligibility, including any requirements around ID or insurance.
- When possible, provide support to clients seeking services, such as no-fee DMV vouchers, transportation, additional information about program hours & services.
- When it is within scope of your service, warm hand-offs are encouraged.

## COMMON BARRIERS TO TREATMENT

### Insurance

#### Scope: support in connecting to insurance

- All sites offer: drop-in services for insurance assistance/Medi-Cal enrollment

| Name                                                          | Address                  | Area            | Hours                         | Phone Number | Summary                                                                                 |
|---------------------------------------------------------------|--------------------------|-----------------|-------------------------------|--------------|-----------------------------------------------------------------------------------------|
| Eligibility Workers at Behavioral Health Access Center (BHAC) | 1380 Howard St., floor 1 | South of Market | Monday – Friday:<br>8am – 7pm | 628-217-7750 | Eligibility team can activate or transfer Medi-Cal, troubleshoot other insurance issues |
| Human Services Agency                                         | 1235 Mission St.         | South of Market | Monday – Friday:<br>8am – 5pm | 415-557-5000 | Activate or transfer Medi-Cal, EBT cards, General Assistance, and other benefits        |

### Identification

#### Scope: support in getting identification (IDs)

- All sites offer: drop-in services for reduced or no-fee DMV vouchers, assistance with other forms of ID

| Name                         | Address                      | Area            | Hours                                                  | Phone Number   | Availability                                                         |
|------------------------------|------------------------------|-----------------|--------------------------------------------------------|----------------|----------------------------------------------------------------------|
| Project Homelessness Connect | 1031 Franklin St., Suite 207 | South of Market | Tuesdays and Wednesdays from 9:30am – 3:30pm           | 1-855-588-7968 | Drop-in from 9:30am – 12:30pm and Appointments from 12:30pm – 3:00pm |
| GLIDE Memorial Church        | 330 Ellis St., Room 101      | Tenderloin      | Monday – Friday, 8:30am – 11:30am and 12:30pm – 2:00pm | 415-674-6012   | Drop-in only                                                         |

|                          |                      |            |                                                           |              |              |
|--------------------------|----------------------|------------|-----------------------------------------------------------|--------------|--------------|
| St. Anthony's Foundation | 121 Golden Gate Ave. | Tenderloin | Monday, Tuesday, Thursday, and Friday:<br>8:30am – 3:30pm | 415-592-2855 | Drop-in only |
| Code Tenderloin          | 55 Taylor Street     | Tenderloin | Monday – Friday:<br>9am – 5pm                             | 510-240-2735 | Drop-in      |

**\*Also, order no-fee DMV ID vouchers for your organization <https://dmv.ca.gov/portal/forms/>**

## MEDICAL CARE

### Urgent medical care

**Scope: immediate care and treatment for physical health concerns**

- All sites offer: drop-in services for urgent medical care

| Clinic                  | Address                                 | Area            | Hours                                                     | Phone number | Availability                              | Eligibility                          |
|-------------------------|-----------------------------------------|-----------------|-----------------------------------------------------------|--------------|-------------------------------------------|--------------------------------------|
| <b>Maria X Martinez</b> | 555 Stevenson St. (between 6th and 7th) | South of Market | Monday – Saturday: 8:30am – 4pm                           | 628-217-5800 | Drop-in only, recommended to arrive early | For people experiencing homelessness |
| <b>ZSFG Urgent Care</b> | 1001 Potrero Ave., Building 5           | Potrero Hill    | Monday – Friday: 8am – 8pm<br>Saturday, Sunday: 8am – 4pm | 628-206-8000 | Drop-in                                   | N/A                                  |

### Primary care support

**Scope: connecting to primary care providers for long-term prevention, wellness, and treatment of non-urgent health issue**

| Name                                  | Address            | Area            | Hours        | Availability | Eligibility                          |
|---------------------------------------|--------------------|-----------------|--------------|--------------|--------------------------------------|
| San Francisco Health Network Medi-Cal | N/A                | N/A             | 415-682-1740 | N/A          | Resident of SF                       |
| Maria X Martinez                      | 555 Stevenston St. | South of Market | 628-217-5800 | Drop-in      | For people experiencing homelessness |

## SEXUAL HEALTH

### Testing and treatment

**Scope: testing, prevention, and treatment for sexually transmitted infections (STIs), HIV, and Hepatitis C**

- All sites offer: Testing and linkage to treatment for STI, HIV, Hepatitis C
- Some sites offer: On-site treatment, counseling, support groups, reproductive care, primary care, PrEP services

| Name                                       | Address                                         | Area            | Hours                                                                                     | Phone number | Availability                      | Eligibility                                                                                          |
|--------------------------------------------|-------------------------------------------------|-----------------|-------------------------------------------------------------------------------------------|--------------|-----------------------------------|------------------------------------------------------------------------------------------------------|
| <b>SF City Clinic</b>                      | 356 7th St.                                     | South of Market | Mon., Wed., Fri.: 8am – 4pm<br>Tuesday: 1pm – 6pm<br>Thursday: 8 – 11am, 1 – 4pm          | 628-217-6600 | By appointment, drop-in available | N/A                                                                                                  |
| <b>SF Aids Foundation: Strut/Magnet</b>    | 470 Castro St.                                  | Castro          | Tuesday – Saturday: 10am – 7pm (first come first served)<br>Friday: 10am – 1pm, 3pm – 7pm | 415-581-1600 | Drop-in, by appointment           | Spanish-language services available<br><br><b>Focus on youth and young adults on Thursdays 1-5pm</b> |
| <b>SFAF: 6<sup>th</sup> St. Center</b>     | 117a 6th St.                                    | South of Market | Closed until further notice                                                               | 415-487-3000 | Drop-in                           | Focus on people who currently or formerly use drugs                                                  |
| <b>The Lobby Health Access Point (HAP)</b> | 995 Potrero Ave. Bldg 80, 1 <sup>st</sup> floor | Potrero Hill    | Monday – Friday: 1 – 4:30pm                                                               | 628-206-2400 | Drop-in                           | Focus on people who use drugs and people experiencing homelessness                                   |
| <b>UCSF Ward 86</b>                        | 995 Potrero Ave. Bldg 80, 6th floor             | Potrero Hill    | Monday – Friday: 8:30 – 11:30am, 1 – 4:30pm (closed 11:30 – 1pm)                          | 628-206-2400 | Drop-in and by appointment        | Services for established clients<br>New clients refer to HAP                                         |
| <b>SF Community Health Center</b>          | 730 Polk St.                                    | Tenderloin      | Monday – Friday: 9 – 11:30am, 1 – 4pm                                                     | 415-292-3400 | Drop-in                           | N/A                                                                                                  |

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|                                          |                            |                         |                                                                                                        |                                       |                |                                     |
|------------------------------------------|----------------------------|-------------------------|--------------------------------------------------------------------------------------------------------|---------------------------------------|----------------|-------------------------------------|
| <b>Trans: Thrive STAHR HAP</b>           | 1460 Pine St.              | Lower Polk              | Monday – Friday: 2 – 4:30pm                                                                            | 415-292-3400, ext. 6, ext. 4          | Drop-in        | Focus on Trans Women                |
| <b>UCSF Alliance Health Project</b>      | 1930 Market St.            | Market Street Hub       | Tuesday – Thursday: 11am – 4:30pm, Saturday: 9am-12pm, 2pm-4pm                                         | 415-502-8378                          | Drop-in        | N/A                                 |
| <b>Latino Wellness Center/Latine HAP</b> | 1663 Mission St. Suite 603 | Mission                 | Monday – Friday: 9am – 5pm                                                                             | 415-240-4104, select language, ext. 8 | Drop-in        | Spanish-language services available |
| <b>Umoja Health Access Point</b>         | 5000 3 <sup>rd</sup> St.   | Bayview                 | Fridays: 9am-12pm                                                                                      | 415-615-9945, ext. 5                  | Drop-in        | N/A                                 |
| <b>AHF Healthcare center</b>             | 518a Castro St.            | Castro                  | Wednesday, Friday: 8:30am – 5:30pm                                                                     | 415-552-2814                          | By appointment | Medi-Cal eligible                   |
| <b>Glide</b>                             | 330 Ellis St.              | Tenderloin              | Monday – Friday: 9am – 12:30pm<br>(Monday and Wednesday: 6 <sup>th</sup> floor, currently no elevator) | 415-674-6278<br>415-674-6206          | Drop-in        | N/A                                 |
| <b>Shanti Project</b>                    | 27 Maiden Ln., Ste. 400    | Downtown/ Market Street | Monday – Friday: 9am – 5pm                                                                             | 415-674-4737;<br>ltalero@shanti.org   | By appointment | Spanish-language services available |

## MENTAL HEALTH CARE

Drop-in screening, assessment, and referral

**Scope:** mental health screenings, assessments and referrals to appropriate ongoing care, including both non-specialty and specialty outpatient mental health services

| Program                                | Address                                | Area            | Hours                                                     | Phone number | Availability | Eligibility                       |
|----------------------------------------|----------------------------------------|-----------------|-----------------------------------------------------------|--------------|--------------|-----------------------------------|
| <b>Behavioral Health Access Center</b> | 1380 Howard St., 1 <sup>st</sup> floor | South of Market | Monday – Friday: 8am – 7pm<br>Saturday – Sunday 9am – 4pm | 888-246-3333 | Drop-in      | Medi-Cal eligible, resident of SF |
| <b>Behavioral Health Access Line</b>   | N/A                                    | N/A             | 24/7 Call Center                                          | 888-246-3333 |              | Medi-Cal eligible, resident of SF |

Mental health stabilization

**Scope:** daytime walk-in spaces for clients to receive short-term counseling

- All sites offer: Mental health counseling, short-term case management to connect clients to more intensive or longer-term care
- Some sites offer: Support groups, connection to medication, meals, laundry, showers

| Respite Center                  | Address                 | Area         | Hours                                            | Phone number                 | Availability | Eligibility |
|---------------------------------|-------------------------|--------------|--------------------------------------------------|------------------------------|--------------|-------------|
| <b>Hospitality House</b>        | 169 6 <sup>th</sup> St. | Tenderloin   | Monday: 2 – 10pm<br>Tuesday – Friday: 9am – 10pm | 415-749-2100, ext. 1         | Drop-in      | N/A         |
| <b>Hummingbird Valencia</b>     | 1156 Valencia St.       | Mission      | Monday – Sunday: 10am – 6pm                      | 415-329-2005                 | Drop-in      | N/A         |
| <b>Hummingbird Potrero Hill</b> | 887 Potrero Ave.        | Potrero Hill | Monday – Sunday: 10am – 6am                      | 628-206-2855                 | Drop-in      | N/A         |
| <b>Saint Anthony's</b>          | 150 Golden Gate Ave.    | Tenderloin   | Monday – Friday: 9AM – 12PM, 1 – 4PM             | 415-592-2778<br>415-592-2763 | Drop-in      | N/A         |

## Urgent psychiatric care

**Scope: immediate assessment and treatment for mental/behavioral/psychiatric health concerns**

- All sites offer: Drop-in services for urgent psychiatric care
- Some sites offer: Emergency medication refills, medication for SMI and co-occurring diagnoses, linkage to ongoing care and treatment

| Clinic                                     | Address                        | Area            | Hours                                              | Phone number | Availability             | Eligibility            |
|--------------------------------------------|--------------------------------|-----------------|----------------------------------------------------|--------------|--------------------------|------------------------|
| <b>Dore Urgent Care</b>                    | 52 Dore St.                    | South of Market | 24/7                                               | 415-553-3100 | Drop-in and via referral | N/A                    |
| <b>Westside Crisis Center</b>              | 245 11 <sup>th</sup> St.       | South of Market | Monday – Friday: 7:30am – 4pm, closed 12 – 12:30pm | 415-355-0311 | Drop-in                  | N/A                    |
| <b>ZSFG Psychiatric Emergency Services</b> | 1001 Potrero Ave., Building 25 | Potrero Hill    | 24/7                                               | 628-206-8000 | Drop-in                  | N/A                    |
| <b>Geary Stabilization Unit</b>            | 822 Geary St.                  | Tenderloin      | 24/7                                               | 628-216-0303 | Drop-in or referral      | Adults 18+<br>Not 5150 |

## Other counseling services (drop-in)

**Scope: free/mobile/drop-in therapy for uninsured clients**

- All sites offer: Free therapy, substance use treatment and counseling, harm reduction groups
- Some sites offer: Street Medicine services, food, massages

| Site                                                          | Address             | Area            | Hours                                                                                                  | Phone number     | Availability | Eligibility |
|---------------------------------------------------------------|---------------------|-----------------|--------------------------------------------------------------------------------------------------------|------------------|--------------|-------------|
| <b>HRTC @ Hospitality House Tenderloin Self Help Center</b>   | 146 Leavenworth St. | Tenderloin      | Monday: 1 – 5pm, group 2 – 3pm<br>Wednesday: 9am – 5pm, group 2:30 – 3:30pm<br>Friday: 9am – 5pm       | 415-863-4282 X 1 | Drop-in      | N/A         |
| <b>HRTC @ Hospitality House Sixth Street Self-Help Center</b> | 169 6th St.         | South of Market | Monday: 10am – 6pm<br>Tuesday: 2 – 5pm<br>Thursday: 9am – 5pm, group 11am – 12pm<br>Friday: 10am – 6pm | 415-863-4282 X 1 | Drop-in      | N/A         |

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|                            |                                                 |                 |                                                                                                                              |                  |         |     |
|----------------------------|-------------------------------------------------|-----------------|------------------------------------------------------------------------------------------------------------------------------|------------------|---------|-----|
| <b>HRTC Merlin Drop-in</b> | 21 Merlin St.                                   | South of Market | Monday: 10am – 1pm<br>Wednesday: 10am – 1pm, group 11am – 12pm<br>Thursday: 10am – 1pm, group 12 – 1pm<br>Friday: 10am – 1pm | 415-863-4282 X 1 | Drop-In | N/A |
| <b>HRTC Mobile</b>         | 58 Colombia Square                              | South of Market | Wednesday: 11am – 1:30pm                                                                                                     | 415-863-4282 X 1 | Drop-In | N/A |
| <b>HRTC Mobile</b>         | 1661 15th St. @ Julian                          | Mission         | Wednesday: 2:30pm – 5pm                                                                                                      | 415-863-4282 X 1 | Drop-in | N/A |
| <b>HRTC Mobile</b>         | MLK Jr. Park, Armstrong St. Between 3rd & Keith | Bayview         | Friday: 11am – 12:30pm                                                                                                       | 415-863-4282 X 1 | Drop-in | N/A |

### Short-term outpatient therapy and counseling

#### Scope: short-term psychotherapy, solution-focused

- All sites offer: Outpatient care, mental health counseling (individual and group), navigation to more intensive or longer-term care
- Some sites offer: Support groups, connection to medication

| Name                               | Address                             | Area            | Hours                                                    | Phone number | Availability                                                                                      | Eligibility                                                                |
|------------------------------------|-------------------------------------|-----------------|----------------------------------------------------------|--------------|---------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|
| <b>SF Community Health Center</b>  | 730 Polk St.                        | Tenderloin      | Monday – Friday<br>8:45am – 4:45pm,<br>closed 12 – 1pm   | 415-292-3400 | By appointment, ~2 weeks out                                                                      | Medicare, Medi-Cal, private insurance, & sliding scale                     |
| <b>Westside Community Services</b> | 245 11th St., 2 <sup>nd</sup> floor | South of Market | Monday – Friday:<br>7:30am – 4pm,<br>closed 12 – 12:30pm | 415-431-9000 | By referral only (via BHAC at 1380 Howard St.)                                                    | SF Medi-Cal, Medicare                                                      |
| <b>Alliance Health Project</b>     | 1930 Market St.                     | Market/Duboce   | Monday - Friday:<br>9am – 11am                           | 415-476-3902 | Self-referral/provider referral: If HIV+, appointments ~2 weeks out<br>If HIV-, referral via BHAC | SF Medi-Cal, Healthy SF, uninsured, Medi-Care<br>Focus on LGBTQ population |

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|                                             |                  |                 |                                                                        |              |                                                                                               |                                                                                            |
|---------------------------------------------|------------------|-----------------|------------------------------------------------------------------------|--------------|-----------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------|
| <b>SF Aids Foundation Stonewall Project</b> | 940 Howard St.   | South of Market | Monday – Friday:<br>7:30am–5pm<br>Call to intake, services in 2-3 days | 415-863-4282 | By appointment<br>Individual counseling within 2-3 days<br>Long-term care within a few months | Adults 18+, Medi-Cal preferred<br>Focus on Gay, Bisexual, Transgender and Non-Binary folks |
| <b>A Woman's Place</b>                      | 211 13th St.     | Mission         | 24/7                                                                   | 415-534-3356 | Drop-in                                                                                       | Adults 18+<br>Unhoused females                                                             |
| <b>Horizons Unlimited</b>                   | 440 Potrero Ave. | Mission         | Monday – Friday:<br>10am – 6:30pm                                      | 415-487-6700 | By appointment                                                                                | Young adults under 21                                                                      |

## SUBSTANCE USE SERVICES

### Sobering Centers

**Scope: safely recover from intoxication from drugs or alcohol, short-term stay**

- Short-term programs providing rest for people recovering from drug or alcohol intoxication
- Additional services: substance use treatment, connection to more intensive or longer-term care, showers

| Sobering Center                | Address          | Area            | Hours | Phone number | Availability                                                                 | Eligibility                              |
|--------------------------------|------------------|-----------------|-------|--------------|------------------------------------------------------------------------------|------------------------------------------|
| <b>SoMa RISE</b>               | 1076 Howard St.  | South of Market | 24/7  | 415-988-2156 | Drop-in and by referral<br>Call to confirm bed availability<br>24-hour stays | Adults 18+<br>Drug intoxication          |
| <b>Alcohol Sobering Center</b> | 1185 Mission St. | South of Market | 24/7  | 415-734-4227 | By referral                                                                  | Adults 18+<br>Acute alcohol intoxication |

### Withdrawal management

**Scope: more intensive care for people experiencing acute withdrawal from drugs or alcohol**

- All sites offer: Supportive residential setting for safe withdrawal from drugs or alcohol, monitoring and support for self-administered medications
  - Usually for 4 – 7 days depending on medical necessity
- Some sites offer: Medication support, individual and group counseling

| Name                                                      | Address                            | Area            | Hours                           | Phone number | Availability                                                       | Eligibility |
|-----------------------------------------------------------|------------------------------------|-----------------|---------------------------------|--------------|--------------------------------------------------------------------|-------------|
| <b>HR360 Withdrawal Management Center</b>                 | 1563 Mission St.                   | South of Market | Monday – Friday: 8:30am – 5pm   | 415-762-3700 | First come, first serve<br>Recommended to arrive at 8am for intake | Adult 18+   |
| <b>Salvation Army Harbor Lights Withdrawal Management</b> | 1275 Harrison St. and 42 McLea Ct. | South of Market | Monday – Saturday:<br>8am – 9pm | 415-503-3071 | Drop-in                                                            | Adults 18+  |

### Short-term Respite Beds

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**Scope: non-congregate setting for clients to stabilize before transitioning to another level of care, housing, etc.**

- All sites offer: Individual rooms, on-site behavioral health services, case management, medication support
  - o Usually for 7-90 days depending on necessity

| Name                         | Address       | Area       | Hours                                                                        | Phone number | Availability        | Eligibility                                                                                                                                                  |
|------------------------------|---------------|------------|------------------------------------------------------------------------------|--------------|---------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>RESTORE at the Adante</b> | 610 Geary St. | Tenderloin | Monday – Friday:<br>9am – 5pm<br><br>(Building operations<br>available 24/7) | 415-602-3119 | By referral<br>only | Adults 18+<br>Starting MOUD and/or<br>transitioning to treatment<br>For people experiencing<br>homelessness and <b>not</b><br>currently staying at a shelter |

## Medication for Opioid Use Disorder (MOUD)

### Buprenorphine

#### Scope: medication for opioid use disorder, prescribed for pickup at a pharmacy

- All sites offer: **Drop-in** prescription and navigation, on-site pharmacy pickup, microdosing starts, & traditional starts
- Some sites offer: Injectable buprenorphine, sending prescriptions to other local pharmacies, navigation/case management related to treatment (i.e. insurance, ID)
  - **DPH Teleמוד:** Telehealth prescribing available 16 hours/day, 7 days/week: talk to a provider about medication options

| Clinic                            | Address                                  | Area            | Drop-in hours                                                                                                  | Phone number                                                            | Availability                                                                 | Eligibility                                     |
|-----------------------------------|------------------------------------------|-----------------|----------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------|------------------------------------------------------------------------------|-------------------------------------------------|
| <b>DPH Telehealth MOUD (BEAM)</b> | Via phone or at 1380 Howard St., floor 1 | South of Market | Phone: 7 days/week, 8am – 12am (until 2 am Tuesday – Saturday)<br>In-person: Monday – Friday, 9am – 4pm        | 888-246-3333, select language, press 1<br>Navigator phone: 415-987-9319 | Drop-in                                                                      | N/A                                             |
| <b>OBIC</b>                       | 1380 Howard St., floor 2                 | South of Market | Monday – Friday: 1 – 3:30pm, 4 – 6pm                                                                           | 628-754-9200                                                            | Drop-in during specific hours<br>Appointments available                      | Adults 16+<br>Must be eligible for SF insurance |
| <b>Maria X Martinez</b>           | 555 Stevenson St. (between 6th and 7th)  | South of Market | Monday, Tuesday: 8:30am – 4:30pm<br>Wednesday: 10:30am – 4:30pm<br>Thursday, Friday, Saturday: 8:30am – 4:30pm | 628-217-5800                                                            | Drop-in<br>First-come, first-served:<br>recommended to arrive in the morning | <b>For people experiencing homeless</b>         |
| <b>Bridge Clinic</b>              | 995 Potrero Ave, Building 80             | Potrero Hill    | Monday – Friday: 1 – 3pm,<br>Wednesdays 5:30 – 7pm                                                             | 415-205-4665                                                            | Drop-in during specific hours<br>Appointments available                      | SFHN Medi-Cal (private pay not accepted)        |

## Methadone

### Scope: medication for opioid use disorder, dispensed at a licensed clinic

- All sites offer: Drop-in intakes, take-home doses & therapeutic dosing earlier in treatment, counseling (individual and group)
- All sites offer: intake for clients who currently have Medi-Cal in another county, reside in SF, and plan to transfer their insurance to SF
- Some sites offer: intake by appointment, transportation support, ID/insurance support, incentivized peer referral programs
  - Bridge Clinic: Up to 3 days of dosing available while connecting to an OTP

| Clinic name                             | Clinic address             | Area                  | Intake Hours                                                                                   | Phone Number                                      | Availability                                                                                              | Eligibility                                                       |
|-----------------------------------------|----------------------------|-----------------------|------------------------------------------------------------------------------------------------|---------------------------------------------------|-----------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------|
| <b>BAART Market</b>                     | 1111 Market St., 1st floor | Civic Center          | Monday – Friday: 6am – 8:30pm<br>Saturday, Sunday: 8am – 3:30pm                                | Main line: 415-863-3883                           | Drop in; call ahead to confirm capacity                                                                   | Adults 18+<br>Medi-Cal eligible, some private insurances accepted |
| <b>BAART Turk</b>                       | 433 Turk St.               | Tenderloin            | Monday – Friday: 6am – 1pm                                                                     | Main line: 415-573-3632<br>Director: 424-281-7533 | Drop-in                                                                                                   | Adults 18+<br>Medi-Cal eligible, some private insurances accepted |
| <b>Westside</b>                         | 1301 Pierce St.            | Fillmore              | Monday – Friday: 6:15am – 1pm, closed 11 – 11:30am                                             | Main line: 415-563-8200                           | Drop-in, appointments available                                                                           | Adults 18+<br>Medi-Cal eligible                                   |
| <b>Fort Help</b>                        | 1101 Capp St.              | Mission               | Monday – Friday: 6:15am – 12:45pm<br>Closed 10:30 – 11am<br>Saturday: 7AM – 8AM by appointment | Main line: 415-821-1427                           | Drop-in<br><br>Saturday intake by appointment with at least 1 days' notice                                | Adults 18+<br>Medi-Cal eligible<br>Private pay accepted           |
| <b>Bayview Hunters Point Foundation</b> | 1625 Carroll Ave., floor 2 | Bayview Hunters Point | Monday, Tuesday, Thursday: 6am – 9:30am<br>Wednesday and Friday: 11am – 5pm                    | Main line: 415-822-8200                           | Drop-in, appointments available<br>Mon/Tues/Thurs. afternoon intakes sometimes available, call to confirm | Adults 18+<br>Medi-Cal eligible                                   |

|                         |                                        |                       |                                                                                                                                                                             |                           |                                                                                                                                             |                                                                  |
|-------------------------|----------------------------------------|-----------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------|---------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------|
| <b>OTOP</b>             | 995 Potrero Ave., floor 3              | Potrero Hill          | Monday – Friday: 6:45 – 9:45am and 12:30 – 12:45pm<br>Saturday: 7:30 – 9:30am                                                                                               | Intake line: 415-530-0957 | Drop-in availability varies daily. Recommended that clients arrive by 6am for intake; providers call to check availability before referring | Adults 18+<br>Insurance not required<br>Private pay not accepted |
| <b>OTOP Bayview Van</b> | 1676 Newcomb Ave.                      | Bayview Hunters Point | Tuesday, Thursday: 7am – 11am                                                                                                                                               | Main line: 415-920-9008   | Drop-in; call to confirm intake availability                                                                                                | Adults 18+                                                       |
| <b>Bridge Clinic</b>    | 995 Potrero Ave., Building 80, floor 1 | Potrero Hill          | Drop-in: Monday – Friday: 8 – 10am, 1 – 3pm,<br>Wednesday: 5:30 – 7pm<br>By appointment: Monday – Friday: 9am – 12pm, 1 – 5pm, Wednesday: 5:30 – 8pm, Saturday: 10am – 12pm | Navigator: 415-205-4665   | Drop-in during specific hours or by appointment; up to 3 days of methadone dosing available while connecting to an OTP                      | Adults 18+                                                       |

## Outpatient Substance Use Disorder services

### Scope: Long-term care plans and ongoing treatment for substance/alcohol use disorder

- All sites offer: Behavioral health services including individual and group counseling, case management
- Some sites offer: On-site or linkage to medication to treat alcohol or substance use disorder, mental health services

| Name                                    | Address           | Area                  | Intake hours                     | Phone number                                            | Availability                                                              | Eligibility                                                                                                      |
|-----------------------------------------|-------------------|-----------------------|----------------------------------|---------------------------------------------------------|---------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------|
| <b>Alliance Health Project</b>          | 1930 Market St.   | Market/Duboce         | Monday – Friday:<br>9am – 11am   | 415-476-3902                                            | By appointment<br>(leave voicemail for callback)<br>Services in 2-4 weeks | Adults 18+<br>Medi-Cal/Healthy SF/uninsured<br>Medication for AUD available                                      |
| <b>Bayview Hunters Point Foundation</b> | 1625 Carroll Ave. | Bayview Hunters Point | Monday – Friday:<br>7am – 3pm    | 415-822-8200                                            | Drop-in, by appointment<br>Services available same day                    | Adults 18+, SF Medi-Cal<br>Medication for AUD not available                                                      |
| <b>Curry Senior Center</b>              | 333 Turk St.      | Tenderloin            | Monday – Friday:<br>9am – 4pm    | 415-696-2333<br>628-202-2192<br>Main line: 415-885-2274 | By appointment<br>Services in 2-4 weeks                                   | Adults 55+, or 18+ with disability<br>SF Medi-Cal, uninsured<br>Spanish and Japanese clinical services available |
| <b>HR360 ADAPT</b>                      | 2020 Hayes St.    | Haight Ashbury        | Monday – Friday:<br>8am – 5:30pm | 415-750-5125<br>or<br>415-213-8054<br>(referrals)       | Drop-in available, appointments preferred<br>Services in 10 days          | Adults 18+<br>SF Medi-Cal, uninsured<br>Focus on Asian American and Pacific Islander clients                     |
| <b>HR360 AAHC</b>                       | 1601 Donner Ave.  | Bayview Hunters Point | Monday – Friday:<br>9am – 5pm    | 415-685-4780                                            | By appointment<br>Services in 24 hours                                    | Adults 18+<br>Medi-Cal<br>Focus on Black/African American clients                                                |
| <b>HR360 Adult Outpatient</b>           | 1563 Mission St.  | South of Market       | Monday – Friday:<br>9am – 4pm    | 415-738-7305                                            | Drop-in<br>Services in 24 hours                                           | Adults 18+<br>Medi-Cal                                                                                           |

|                                                         |                                   |                 |                                                                             |                                                                                          |                                                             |                                                                                                                              |
|---------------------------------------------------------|-----------------------------------|-----------------|-----------------------------------------------------------------------------|------------------------------------------------------------------------------------------|-------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------|
| <b>Latino Commission, Entre Familia</b>                 | 1001 Sneath Ln, San Bruno/virtual | Virtual         | Monday – Friday: 8am – 4pm                                                  | 650-244-1441                                                                             | By appointment                                              | Adults 18+ Medi-Cal Spanish-language services available                                                                      |
| <b>Mission Council</b>                                  | 154-A Capp St.                    | Mission         | Monday – Friday: 9am – 7pm                                                  | 415-826-6767<br><a href="mailto:Carlos@missioncouncil.org">Carlos@missioncouncil.org</a> | By appointment Services in 2 weeks                          | Adults 18+ Medi-Cal, uninsured Spanish-language services available                                                           |
| <b>SFAF Stonewall Project</b>                           | 940 Howard St. & 470 Castro St.   | South of Market | Monday – Friday: 7:30am – 5pm                                               | 415-487-3100                                                                             | By appointment Services in 7-30 days (depends on insurance) | Adults 18+ Eligible for SF Medi-Cal Focus on queer/ gay/bisexual men; trans/nonbinary folks; other men who have sex with men |
| <b>Outpatient Buprenorphine Induction Clinic (OBIC)</b> | 1380 Howard St., floor 2          | South of Market | Monday – Friday: 9am – 5pm<br>Drop-in: Monday – Friday: 1 – 3:30pm, 4 – 6pm | 628-754-9200                                                                             | Drop-in during specific hours, by appointment               | Adults 18+ Eligible for SF Medi-Cal                                                                                          |

## Contingency Management

### Scope: Enrollment-based programs (12 – 24 weeks) to address stimulant use disorder via incentivizing behavioral changes

- All sites offer: Outpatient substance use disorder treatment, individual and group counseling
- Some sites offer: Medication, HIV/HCV/STI testing, transportation
  - Always check the referral guide updated online: [www.livingproofsf.org](http://www.livingproofsf.org)

| Program                                     | Address                                    | Area                        | Hours of operation                       | Referral information                                                                                                        | Availability                                                     | Eligibility                                                                       |
|---------------------------------------------|--------------------------------------------|-----------------------------|------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------|-----------------------------------------------------------------------------------|
| <b>Project ADAPT</b>                        | 2020 Hayes St.                             | Panhandle                   | Monday – Friday:<br>9am – 5:30pm         | Ashley: 415-767-1230<br>Gerald: 415-213-1921<br>Susan: 415-559-4892                                                         | By enrollment<br>(can self-enroll)                               | 18+ with diagnosis of mild to moderate stimulant use disorder                     |
| <b>Adult OP Recovery Incentives Program</b> | 1563 Mission St.                           | Mission (Market & Van Ness) | Monday – Friday:<br>8:30am – 4:30pm      | 415-503-2331 or<br><a href="mailto:adertien@healthright360.org">adertien@healthright360.org</a>                             | By enrollment<br>(can self-enroll)                               | Moderate to severe stimulant use disorder diagnosis with use within last 6 months |
| <b>Heart Plus</b>                           | ZSFG 995 Potrero Ave. Building 80, floor 1 | Potrero Hill                | Monday, Thursday:<br>10:00am – 12:30pm   | Epic e-consult to Bridge Clinic, include "Heart Plus" in the comments.<br>Or 415-694-1952 (call/text)                       | By referral                                                      | Individuals with stimulant use disorder who have heart failure                    |
| <b>SF AIDS Foundation PROP</b>              | 940 Howard St.                             | South of Market             | Monday, Wednesday, Friday:<br>1 – 2:30pm | Tyrone Clifford<br>415-699-2930 or<br><a href="mailto:tclifford@sfaf.org">tclifford@sfaf.org</a><br>Main line: 415-487-3100 | By enrollment<br>(can self-enroll)<br>Currently no waitlist      | Identify as MSM, transgender, or gender non-conforming                            |
| <b>SF AIDS Foundation PROP 4 ALL</b>        | 940 Howard St.                             | South of Market             | Monday, Wednesday, Friday:<br>2 – 4pm    | Tomas Llorance: 415-487-3124 or<br><a href="mailto:tllorance@sfaf.org">tllorance@sfaf.org</a><br>Main line: 415-487-3100    | By enrollment<br>(can self-enroll)<br>Currently 2-month waitlist | Interest in changing use of stimulants, opioids, or other substances              |
| <b>SF AIDS Empowerment</b>                  | 940 Howard St.                             | South of Market             | Tuesdays, Thursday:<br>1 – 2:30pm        | Tyrone Clifford<br>415-699-2930 or<br><a href="mailto:tclifford@sfaf.org">tclifford@sfaf.org</a>                            | By enrollment<br>(can self-enroll)                               | Black/African American                                                            |

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|                                             |                          |            |                                          |                                                                                                                       |                                                |                                                                        |
|---------------------------------------------|--------------------------|------------|------------------------------------------|-----------------------------------------------------------------------------------------------------------------------|------------------------------------------------|------------------------------------------------------------------------|
|                                             |                          |            |                                          | Tomas Llorance: 415-487-3124 or <a href="mailto:tllorance@sfaf.org">tllorance@sfaf.org</a><br>Main line: 415-487-3100 |                                                |                                                                        |
| <b>REACT</b>                                | 730 Polk St.,<br>floor 4 | Tenderloin | Groups: Monday: 3 – 4pm                  | 415-914-3684                                                                                                          | By enrollment<br>(can drop in,<br>self-enroll) | Current substance<br>use                                               |
| <b>Glide<br/>Contingency<br/>Management</b> | 330 Ellis St.            | Tenderloin | Monday,<br>Wednesday, Friday:<br>3 – 5pm | Drop-in enrollment: Monday<br>– Friday 9am – 1pm<br>Email: <a href="mailto:cm@glide.org">cm@glide.org</a>             | By enrollment<br>(can drop in,<br>self-enroll) | 18+ with diagnosis<br>of mild to moderate<br>stimulant use<br>disorder |

## Residential Treatment Services

**Scope: long-term residential care for addressing substance/alcohol use disorder, placement dependent on bed availability and medical necessity**

- All sites offer: structured programming including counseling groups and recovery supports, linkage to medications for opioid use disorder, linkage to medication for alcohol use disorder
  - Clients may need withdrawal management and/or a medical assessment prior to entering a program
- Some sites offer: prescriptions for medications for opioid use disorder, prescriptions for medication for alcohol use disorder

| Name                                          | Address                                            | Area              | Hours                                                                          | Phone number                                             | Availability                                                                                               | Eligibility                                                                                                                                                                  |
|-----------------------------------------------|----------------------------------------------------|-------------------|--------------------------------------------------------------------------------|----------------------------------------------------------|------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Friendship House</b>                       | 56 Julian Ave.                                     | Mission           | Monday – Friday:<br>8am – 5pm                                                  | 415-865-0964                                             | Drop-in intake,<br>by referral<br>Move in within 7<br>days of intake<br>(depending on<br>bed availability) | SF Medi-Cal, uninsured, sliding<br>scale private pay<br>Focus on American Indian clients<br>Linkage to medication for<br>SUD/AUD available                                   |
| <b>HR360 Acceptance Place</b>                 | 890 Hayes St.<br>Intakes: 1563<br>Mission St.      | Haight<br>Ashbury | Monday – Friday:<br>1563 Mission St.<br>between 8:30am –<br>2pm                | Intake: 415-762-<br>3700                                 | Drop-in intake,<br>first-come first-<br>served                                                             | SF Medi-Cal, Healthy SF<br>Adult 18+, male-identifying<br>Focus on men who identify as<br>gay, bisexual, or transgender                                                      |
| <b>Women's HOPE</b>                           | 2261 Bryant<br>St.<br>Intakes: 1563<br>Mission St. | Mission           | Intakes available in-<br>person at 1563<br>Mission St. between<br>8:30am – 2pm | Intake: 415-762-<br>3700<br><br>Program:<br>415-919-5489 | Drop-in intake,<br>first-come first-<br>served                                                             | SF Medi-Cal, Healthy SF,<br>Pregnant/parenting women with<br>SUD (can bring one child under 9<br>to the program, need to have<br>custody or be in re-unification<br>process) |
| <b>HR360 Men's Residential (Walden House)</b> | 890 Hayes St.<br>Intakes: 1563<br>Mission St.      | Haight<br>Ashbury | Intakes available in-<br>person at 1563<br>Mission St. between<br>8:30am – 2pm | 415-762-3700,<br>ext. 3                                  | Drop-in intake,<br>first-come first-<br>served                                                             | SF Medi-Cal, Healthy SF,<br>Focus on men<br>Linkage to medication for<br>SUD/AUD                                                                                             |

|                                                            |                         |                 |                                                                       |                                                                                                              |                                                                      |                                                                                                                            |
|------------------------------------------------------------|-------------------------|-----------------|-----------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------|
| <b>HR360 Adult Residential</b>                             | 815 Buena Vista W.      | Lower Haight    | Intakes available in-person at 1563 Mission St. between 8:30am – 2pm  | 415-762-3700, ext. 3                                                                                         | Drop-in intake                                                       | SF Medi-Cal, Healthy SF Adults 18+ Linkage to medication for SUD/AUD                                                       |
| <b>Casa Aviva – Latino Commission</b>                      | 1724 Bryant St.         | Mission         | Monday – Thursday, 9am – 4pm (closed 12 – 12:30pm), Friday 9am – 12pm | 650-244-0305                                                                                                 | Move in within 2-3 weeks of intake (depending on bed availability)   | SF Medi-Cal, Healthy SF, private insurance Focus on women, women with children under 5 Spanish-language services available |
| <b>Casa Quetzal – Latino Commission</b>                    | 635 Brunswick St.       | Mission         | Monday – Thursday, 9am – 4pm (closed 12 – 12:30pm), Friday 9am – 12pm | 650-244-0305                                                                                                 | Move in within 3-6 weeks of intake (depending on bed availability)   | SF Medi-Cal, Healthy SF, private insurance Focus on men Spanish-language services available                                |
| <b>Epiphany Center – Mount Saint Joseph</b>                | 100 Masonic Ave.        | Laurel Heights  | Call Monday – Friday, 8:30am – 4pm                                    | 415-426-9151 or 415-913-8619                                                                                 | Move-in within 48-72 hours of intake (depending on bed availability) | SF Medi-Cal Focus on women, pregnant women, women with small children Linkage to medication for SUD/AUD                    |
| <b>Salvation Army – Harbor Light Residential Treatment</b> | 407 9 <sup>th</sup> St. | South of Market | Call Monday – Friday: 9am – 5:30pm                                    | 415-503-3054<br><a href="mailto:Thompson.tran@usw.salvationarmy.org">Thompson.tran@usw.salvationarmy.org</a> | By appointment (depending on bed availability)                       | Private pay Residents of San Francisco Focus on justice-involved clients Linkage to medication for SUD/AUD                 |

## Recovery and other support groups

**Scope: drop-in meetings focused on recovery from specific substances**

- All sites offer: drop-in, on-demand counseling on recovery from alcohol or substance use disorder

| Name                                 | Meeting info                                                                                                                | Phone number | Availability                    | Eligibility |
|--------------------------------------|-----------------------------------------------------------------------------------------------------------------------------|--------------|---------------------------------|-------------|
| <b>Alcoholics Anonymous</b>          | <a href="https://findrecovery.com/aa_meetings/ca/san-francisco/">https://findrecovery.com/aa_meetings/ca/san-francisco/</a> | 866-504-6974 | Drop-in<br>In person and online | N/A         |
| <b>Narcotics Anonymous</b>           | <a href="https://findrecovery.com/na_meetings/ca/san-francisco/">https://findrecovery.com/na_meetings/ca/san-francisco/</a> | 415-621-8600 | Drop-in<br>In person and online | N/A         |
| <b>Substance Use Relapse Support</b> | Access via phone                                                                                                            | 415-834-1144 | Available 24/7                  | N/A         |

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