



DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING



Embarcadero SAFE Navigation Center: September 2026 Written Report

Department of Homelessness and Supportive Housing | Five Keys Schools and Programs

[Embarcadero Community Advisory Committee](#)





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1. Monthly Report

- a) Program Data
- b) Street Team Updates

2. Public Safety



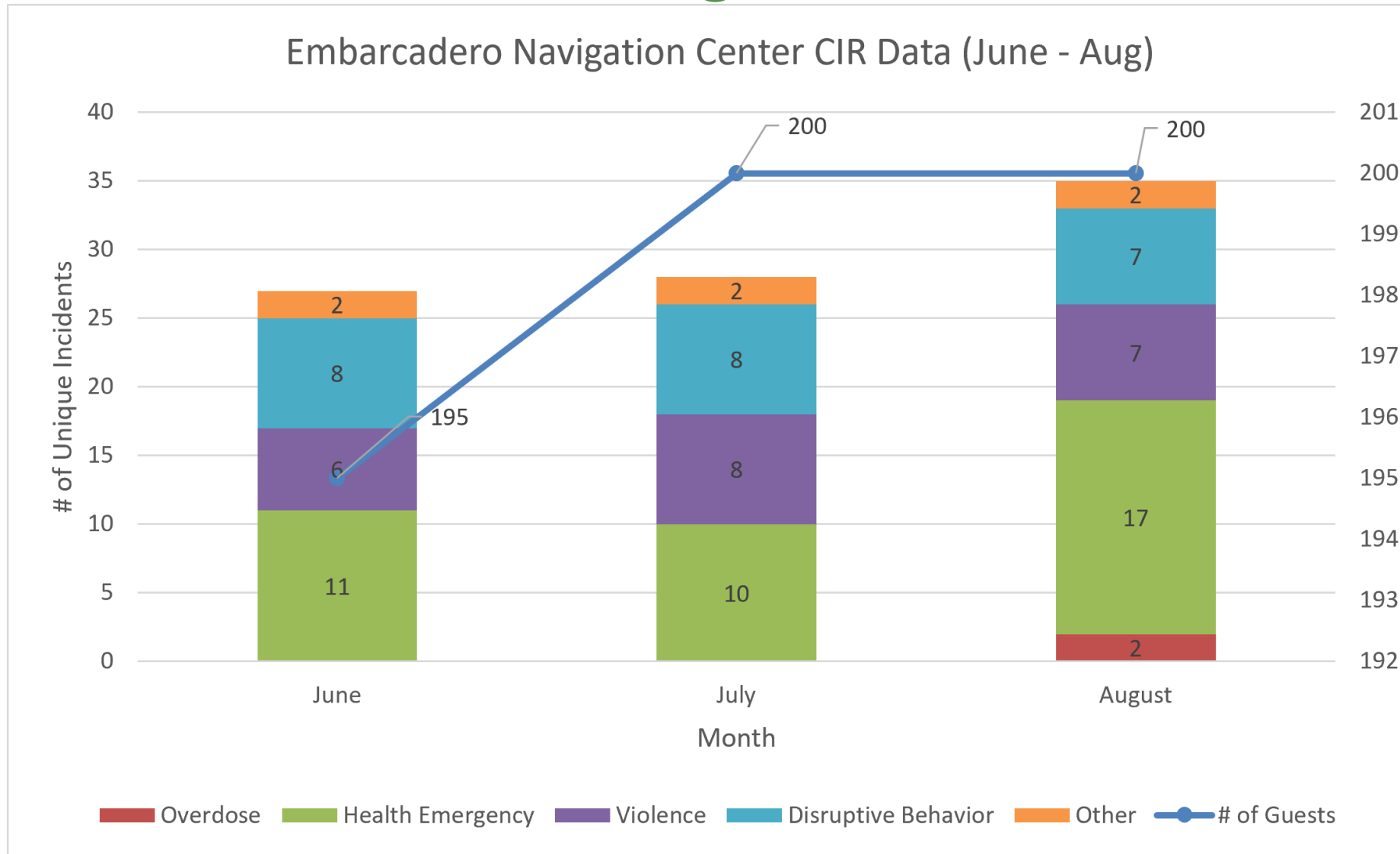


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Monthly Report



Embarcadero SAFE Navigation Center



Number of Guests

June - 195
July - 200
August - 200



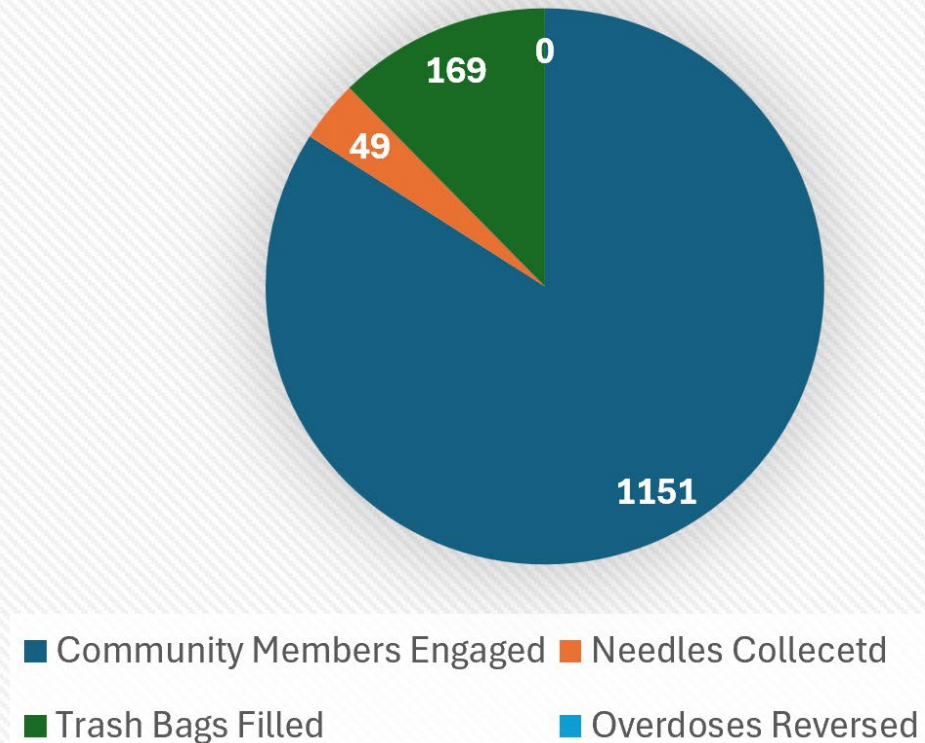
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Five Keys Operations



Five Keys Dedicated Services

Tasks Completed in August



Map reflects Five Keys dedicated street team zone.



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Public Safety

San Francisco Police Department
Southern Station





Public Safety

Public Safety Staffing is a combination of **Overtime Officers** and **SFPD Ambassadors** assigned to the Safety Zone around the Navigation Center.

July - 22 of 31 days fully staffed.

Regular Deployment Hours are:

SFPD Overtime Patrol

- 7 days per week - 10:00 AM – 9:00 PM

SFPD Ambassadors

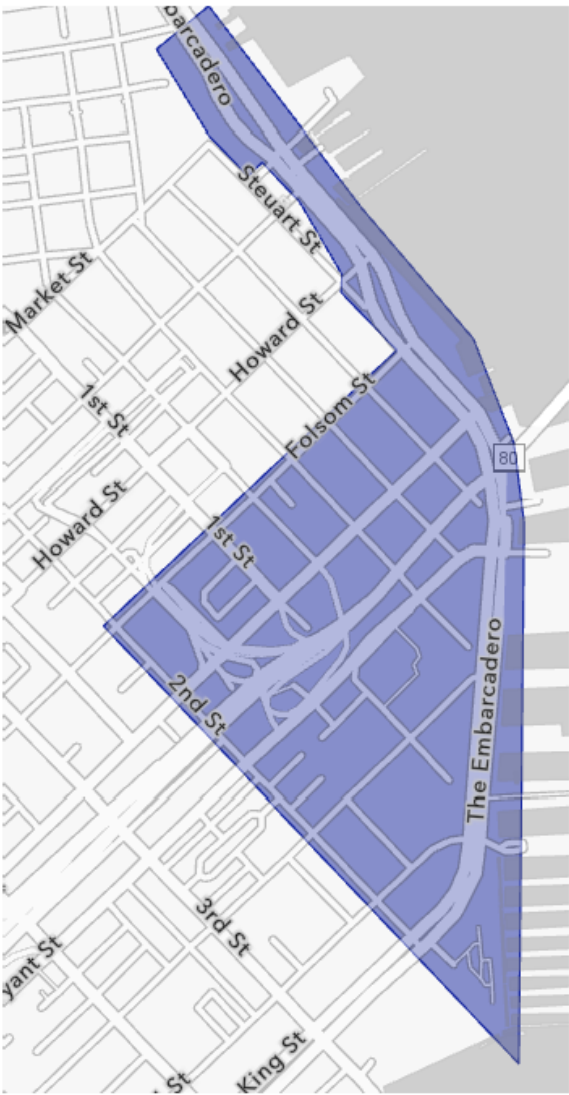
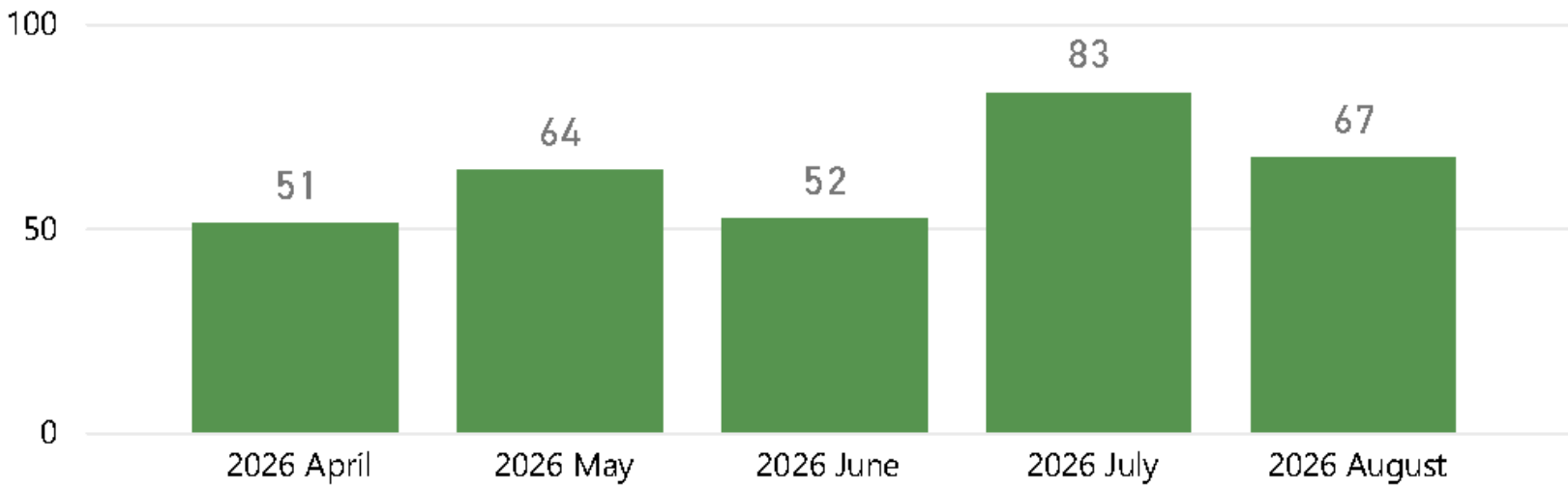
- Mon-Fri - 10am-8pm

Police Incidents within the Safety Zone

The data shown below is public police incident data from the Open Data Portal here: <https://data.sfgov.org/Public-Safety/Police-Department-Incident-Reports-2018-to-Present/wg3w-h783>. Incidents within the Safety Zone (shown at the right) are presented below.

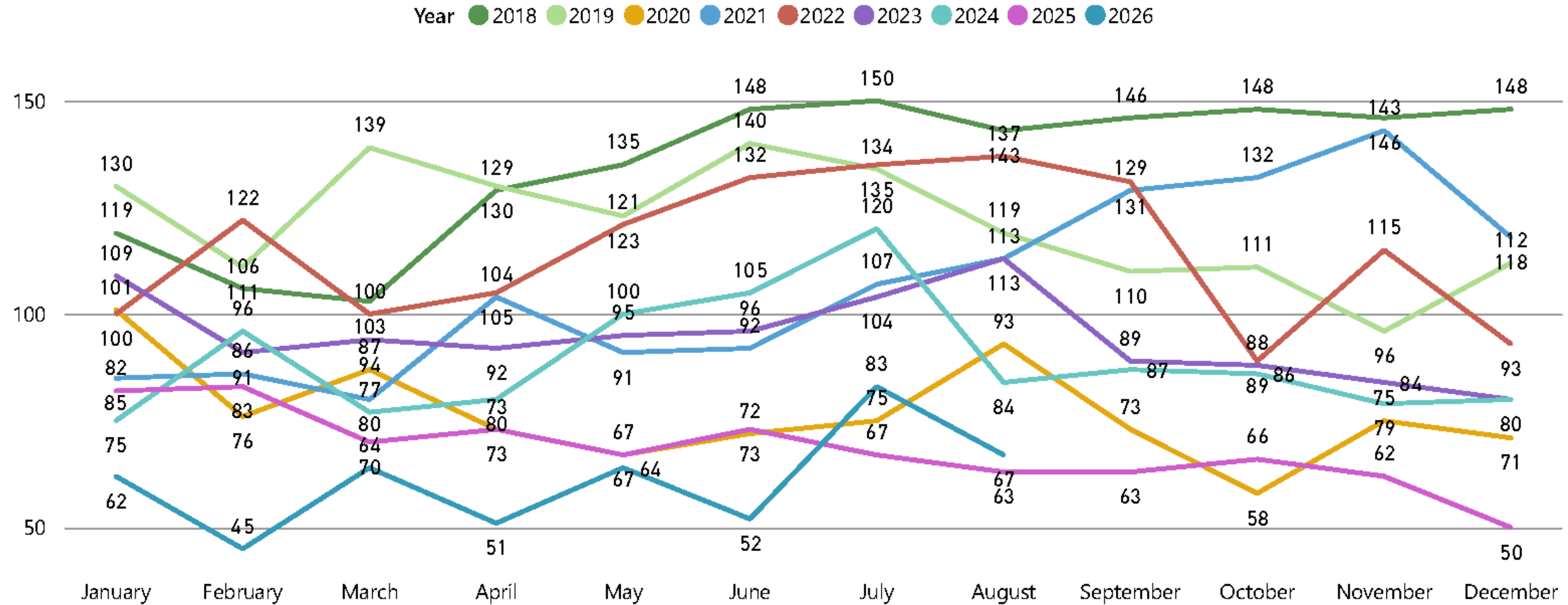
Note: Data was last updated on 9/29/2026, and data is only shown through the last complete month. Counts for previous months may increase in future reporting, as additional incidents may be added to the database.

Distinct Incidents in Safety Zone in Last Six Months



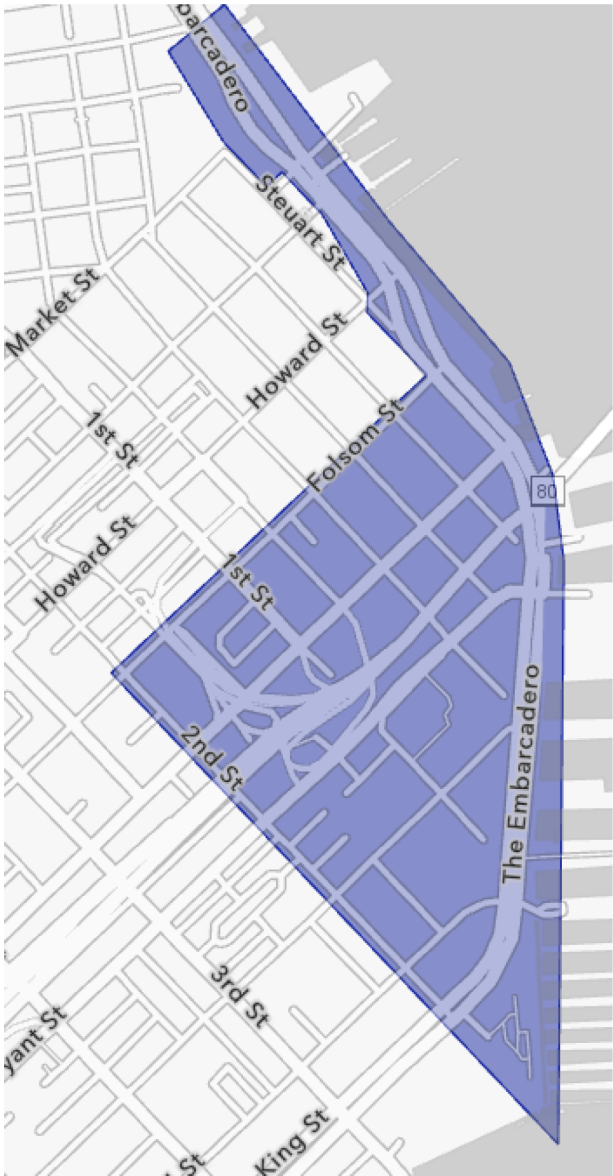
Police Incidents

Distinct Incidents in Safety Zone by Month and Year



Police Incidents in August 2026

Incident Category	Distinct Incidents in Safety Zone	Distinct Incidents - Citywide
Larceny Theft	21	1,568
Assault	9	541
Burglary	7	289
Warrant	7	619
Lost Property	6	253
Malicious Mischief	6	420
Other Miscellaneous	6	542
Fraud	3	209
Motor Vehicle Theft	3	269
Non-Criminal	3	306
Miscellaneous Investigation	2	198
Missing Person	2	173
Suspicious Occ	2	161
Courtesy Report	1	27
Disorderly Conduct	1	163
Drug Offense	1	626
Forgery And Counterfeiting	1	15
Other Offenses	1	149
Robbery	1	128
Traffic Violation Arrest	1	108
Vandalism	1	12

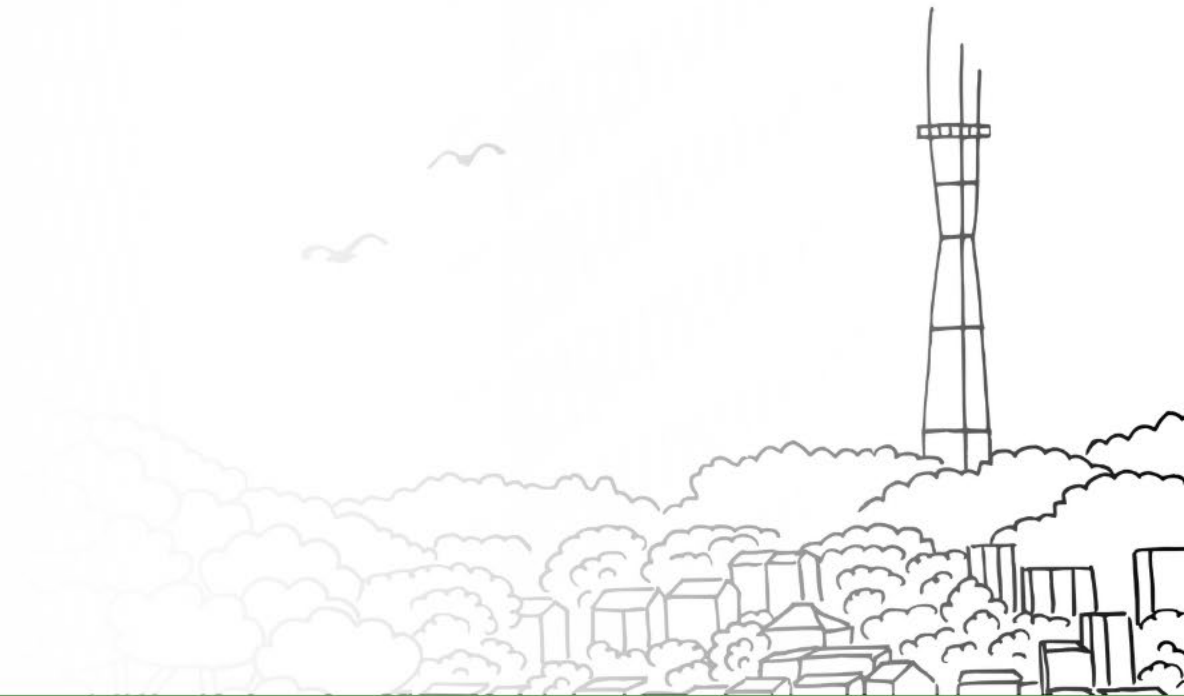




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Appendix Slides

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Street Team

- Five Keys Street Team patrols
- Request support through public line
415-594-3997
- Two staff members walking the highlighted area from 7am - 9pm providing immediate response during
- Picking up trash and moving people along.
- Community will be provided referrals to appropriate agencies or services



Proposed Development – Seawall Lot 330

- Development **timelines** for Seawall Lot 330 are currently anticipated to begin by **mid-2027**.
- Activation **of the lot will only be** until development is ready to begin.
- **180 day notice** (at minimum) is to be provided to HSH by the Port, supporting a responsible **6-month** winddown and demobilization of the Program.
 - Work with ~200 guests on **customized exit plans** including housing and other shelter programs; and
 - **Demobilization** of the site by Public Works.

Reporting Concerns: Embarcadero

For latest guidance and resources on reporting concerns about street crises and conditions visit: <https://www.sf.gov/coordinated-street-response-program-1>

- ✦ Text the **Five Keys** public text line at **415-594-3997** to report:
 - ✦ Concerns related to the Navigation Center (noise disturbance, etc.).
 - ✦ Basic trash clean up and syringe pick-up in the area.
 - ✦ Response times are usually within the hour. If call back is required, will be returned within 24 hours.

- ✦ Call **311** to report:
 - ✦ **Tents, structures and encampments**
 - ✦ Abandoned RV/vehicle or shopping carts
 - ✦ Trash, debris, human or animal waste
 - ✦ Medical waste (You can also text SFAids Foundation Syringe Disposal at 415-801-1337)

**Five Keys provides regular outreach and engagement to unhoused neighbors in addition to SFHOT and SFPD Beat Officers. Five Keys cannot directly refer unsheltered neighbors into the program and does not have the authority to move people or resolve encampments. If Five Keys cannot address concerns received via public text line, they will respond with guidance on who to call.*

Reporting Concerns: Embarcadero

Police Non-Emergency

415-553-0123

If there is no safety concern, but an issue needs to be addressed, please report to Police Non-Emergency.

Examples:

blocked driveways, suspicious activity

911

If you see someone's life in danger, crime in progress, or a fire please report to 911.

Dispatch will ask questions to ensure the appropriate team responds.