

SAN FRANCISCO JAIL SURVEY 2026

What Incarcerated People Reported About Conditions in San Francisco County Jails

SURVEY PERIOD

March – April 2026

PREPARED IN COLLABORATION BY:

San Francisco Department of Police Accountability

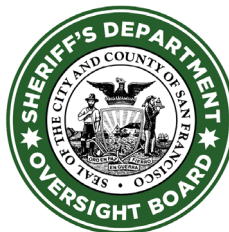
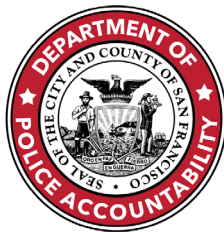
San Francisco Sheriff's Department Oversight Board

San Francisco Sheriff's Office

San Francisco Treasurer & Tax Collector's Economic Justice Center

San Francisco Public Defender's Office

San Francisco Jail Justice Coalition



Contents

Overview	3
Key Findings: What Incarcerated People Said	4
Respondent Demographics: Who Responded	4
Responses by Survey Section.....	5
Conclusion	11
Acknowledgements.....	11
Appendix A: Survey Instrument	12
Appendix B: Full Survey Responses	16

Overview

The San Francisco Department of Police Accountability conducted this survey on behalf of the San Francisco Office of the Sheriff's Inspector General to provide all individuals housed in the San Francisco County Jail system during the time of the survey with the opportunity to share their experiences and perspectives on jail conditions. The goal of this initiative is to offer policymakers and decision-makers broad-based, directly sourced feedback on the priorities and concerns of the incarcerated population.

The survey opened on March 18, 2026, and closed on April 24, 2026, and was made available to the entire incarcerated population through a digital tablet system. The survey included 11 thematic sections: jail conditions, food and nutrition, family visitation, legal rights, commissary, lockdowns, safety, tablet access, programming, medical and mental health services, and reentry support services.

Methodology

The survey was administered through the jail's digital tablet system. Each incarcerated person has access to their own tablet, making this survey widespread and accessible to the entire incarcerated population. This platform maintained respondent anonymity, and the digital nature enabled accurate and efficient data tabulation. In addition to structured rating questions, the survey incorporated open-ended fields that allowed respondents to submit suggestions and identify opportunities for improvement in their own words.

Input from members of the San Francisco Sheriff's Department Oversight Board, the Sheriff's Office, the Treasurer's Economic Justice Center, and the Public Defender's Office informed the development and content of the questionnaire. In addition, community-based groups from the San Francisco Jail Justice Coalition provided input on the survey questions and structure.

Survey Administration

The Sheriff's Office facilitated administration of the survey, which opened on March 18, 2026, and closed on April 24, 2026. A concurrent transition to a new tablet vendor accelerated the start of the response period and shortened its overall duration, resulting in a total of 593 submissions. The Department of Police Accountability tabulated the results and conducted a systematic review to identify and remove any inadvertently submitted personal identifying information. During this time period, there were approximately 1,200 people incarcerated in the San Francisco jails, indicating a 41% response rate. This rate is based on the 490 responses included in the analysis; counting all 593 submissions received, the response rate would be 49%.

Survey Analysis

The Treasurer's Economic Justice Center analyzed the fully anonymized dataset and prepared the findings presented in this report. As part of this review, 103 responses were excluded due to incomplete or duplicative content, leaving a dataset of 490 responses.

Key Findings: What Incarcerated People Said

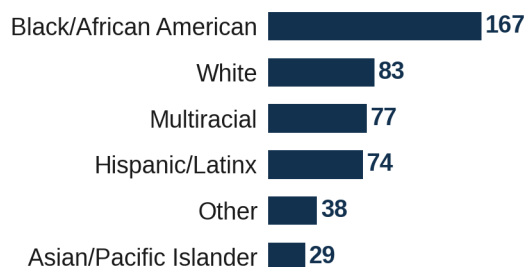
This report presents an objective analysis of the survey results, including breakdowns in rating responses and key findings drawn from the dataset. Below are key findings from the survey overall; the following sections provide respondent demographics, as well as further analysis by survey section.

- **Physical conditions:** Access to sunlight and fresh air, temperature, and sanitation are consistently rated poor.
- **Food quality and taste:** Food received very low ratings across all dimensions, with taste and quality the lowest-rated item in the entire survey.
- **Lockdowns:** Lockdowns were reported as pervasive, frequent, and poorly communicated.
- **Safety:** Nearly 1 in 3 reported serious injury; 36% say the jail does not adequately protect from violence.
- **Programming:** Access to in-person programming and tablet features and connectivity all rated poorly.
- **Health & reentry services:** 44% reported being denied requested health services; housing and employment reentry assistance rated poorly.
- **Attorney access:** Roughly 1 in 3 respondents reported not having the ability to access their attorney by phone, video, or in person.

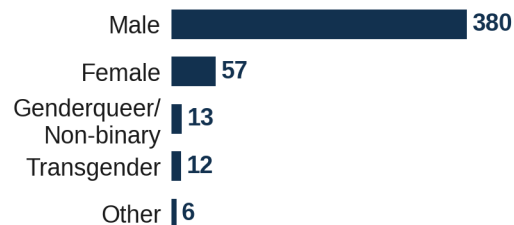
Respondent Demographics: Who Responded

The following figures show the demographics of respondents, including self-identified race/ethnicity and gender identity, as well as age and length of time incarcerated.

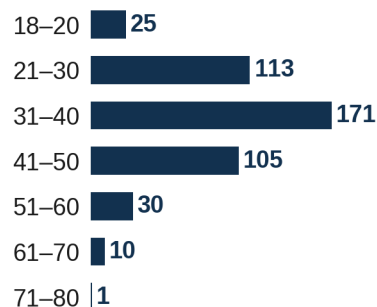
Race/Ethnicity of Respondents (N=468)



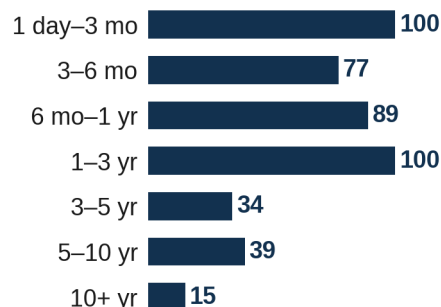
Gender Identity of Respondents (N=468)



Age of Respondents (N=455)



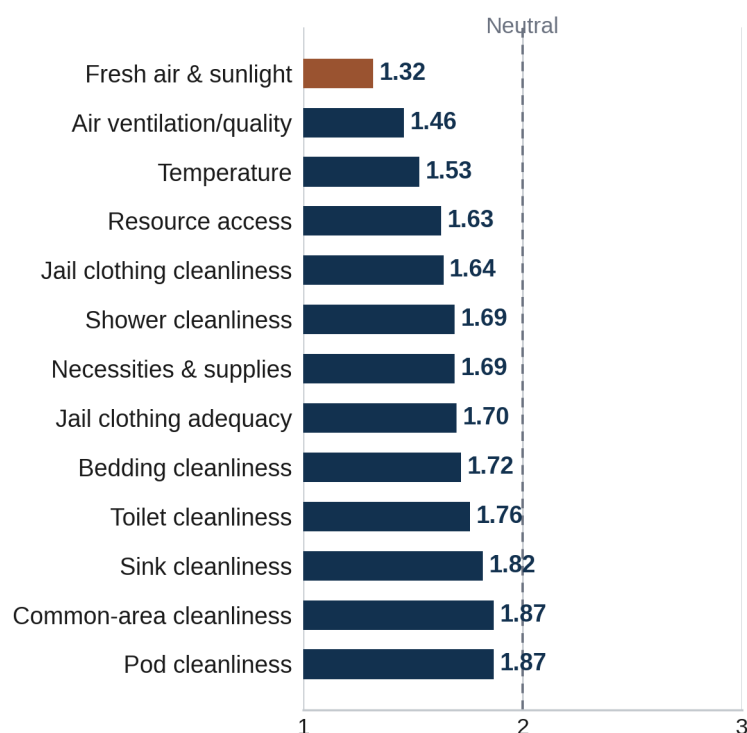
Respondents' Time Incarcerated (N=454)



Responses by Survey Section

1 Jail Conditions

Respondents rated the physical environment of the Jails consistently low. On the three-point scale, all thirteen aspects of physical conditions were rated below the neutral midpoint. The lowest were access to fresh air and sunlight (average 1.32), air ventilation and quality (1.46), and temperature (1.53).



Average scores for jail conditions (scale 1–3; 2 = neutral)

KEY STATISTICS

72.4%

rated access to fresh air & sunlight
extremely poor

61.2%

rated air ventilation & quality
extremely poor

52.7%

rated temperature comfort extremely
poor

47.3%

said jail clothing was very unsanitary

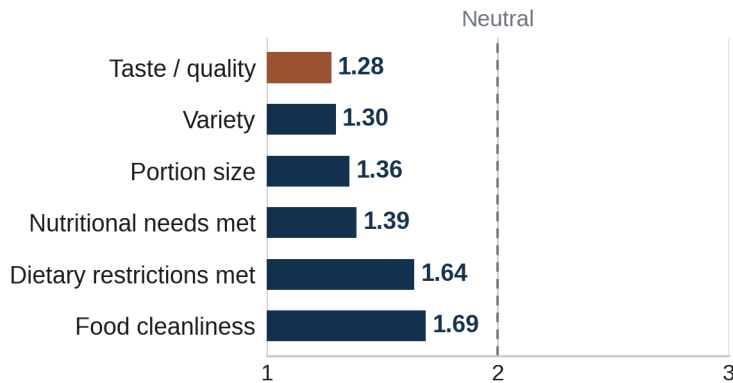
Respondents remarked that:

- There is virtually no access to sunlight or fresh air, and very little time outside is provided
- Air vents are clogged, dusty, and not maintained, leading to poor circulation and discomfort
- Temperatures swing from excessively hot in the summer with inconsistent use of air conditioning to freezing in the winter
- Clothes are damaged, dirty, and ill-fitting

- There is a lack of access to cleaning supplies
- Facilities are not well-maintained leading to backed up toilets, leaking pipes, and foul smells from the ventilation system and bathrooms

2 Food and Nutrition

Food drew the most negative ratings in the survey. Every dimension of food and nutrition scored on average below neutral, and the taste and quality of meals, at an average of 1.28, was the lowest-rated item anywhere in the survey. Variety (1.30), portion size (1.36), and whether meals met nutritional needs (1.39) rated nearly as low.



Average scores for food and nutrition (scale 1–3; 2 = neutral)

KEY STATISTICS

72.7%

rated taste & quality of meals extremely poor

70%

rated weekly food variety extremely poor

64.3%

said meals do not meet nutritional needs at all

63.7%

said meal portions are “way too small”

Respondents remarked that:

- Food is bland, unseasoned, and watery
- Meals are the same and recycled daily or weekly
- Many soy-based meat products are offered instead of real meat
- There are very few fresh options
- There are frequent failures to fulfill special diets or health accommodations
- Food is served cold; portions are small and inadequate; food and trays are unsanitary

3 Commissary

Respondents reported that commissary prices had risen and that items were expensive. The share rating prices “too expensive” was elevated among Hispanic/Latinx respondents (58%, compared with 45% overall). Respondents said they preferred the previous commissary vendor, Keefe, to the current vendor, Aramark, citing greater variety.

They described problems with Aramark’s delivery and frequently out-of-stock items, with coffee specifically mentioned as unavailable. Requested additions included fresh and healthy foods such as fruit, nuts, granola, and dried fruit; more protein; more Halal and Kosher options; better hygiene products, including items for Black hair; and better earbuds.

KEY STATISTICS

49.6%

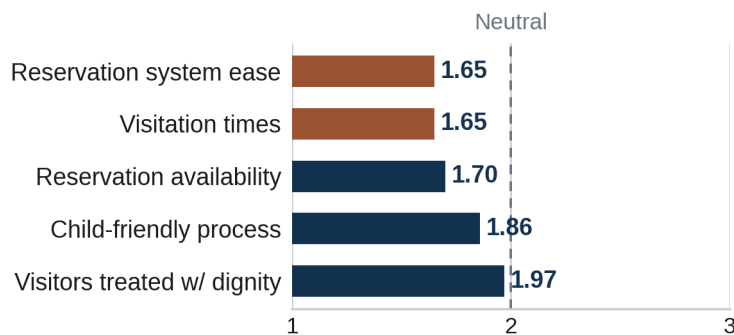
said the commissary does not have what they need

42.0%

said that commissary prices are too expensive

4 Family Visitation

Respondents rated most aspects of family visitation below neutral on the three-point scale, including the availability of reservations for visits in the online booking system, visitation times, and the ease of the reservation system, each averaging 1.7. Disparities were pronounced for Hispanic/Latinx families: 59% rated the online booking system unfavorably (compared to 39% of White respondents), and 51% reported unfavorable reservation availability.



Average scores for family visitation (scale 1–3; 2 = neutral)

KEY STATISTICS

44.1%

found the online reservation system “way too difficult”

41.8%

said available time slots never meet family needs

29.8%

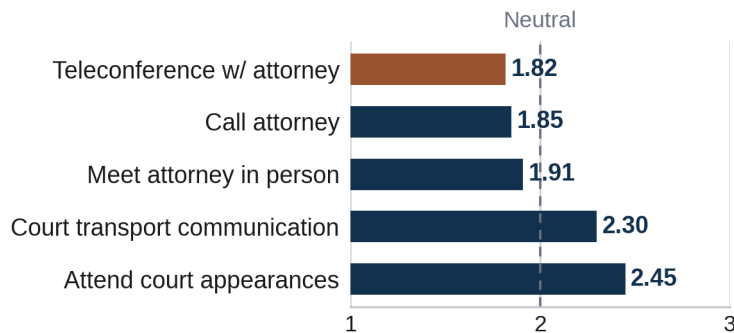
said the environment is not child-friendly

24.1%

said visitors are not treated with basic dignity or respect

5 Legal Rights

About one third of respondents reported being unable to reach their attorney due to lack of access to phone, video, or in person visits. The ability to teleconference with an attorney rated lowest, at an average of 1.8 on the three-point scale, followed by meeting an attorney in person and calling an attorney, each at 1.9. Court-related items rated higher: communication by the Sheriff's Office about court transport averaged 2.3 and the ability to attend court appearances 2.5.



Average scores for legal rights (scale 1–3; 2 = neutral)

KEY STATISTICS

1 in 3

could not reach their attorney due to lack of access to phone, video, or in-person visits.

1.8

average rating for teleconferencing with an attorney — the lowest legal-rights item

6 Lockdowns

Respondents described lockdowns as a frequent and poorly explained disruption to daily life. Lockdowns most often interfered with free time, which 93% of respondents said was affected, followed by access to restrooms and showers (74%), outdoor time (72%), attending programs (66%), family visitation (50%), and legal visitation (40%).

KEY STATISTICS

93%

said lockdowns interfered with their free time

68.6%

said SFSO's justifications for lockdowns are not adequate or transparent

19.6%

experience lockdown interference every single day

45.5%

said lockdown frequency has not improved from the prior year

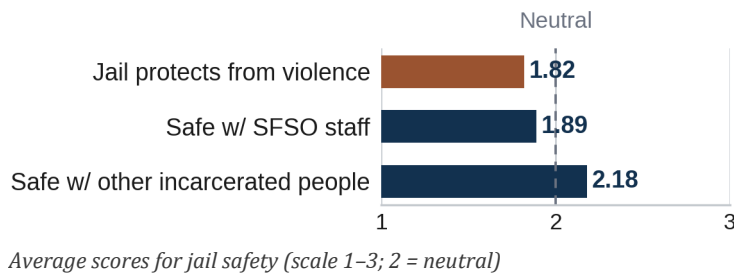
7 Jail Safety

Nearly one in three respondents—30.8%—reported having been seriously injured while in the San Francisco jails, and 36% reported that the jail does not adequately protect people from violence. On the three-point scale, respondents rated whether the jail protects them from violence lowest (average

1.8), followed by feeling safe around Sheriff's Office staff (1.9); feeling safe around other incarcerated people rated slightly higher, at 2.2.

This section showed the largest difference between women and men of any section in the survey, with women reporting feeling less safe. 53% of women disagreed that the jail adequately protects individuals from violence compared to 37% of men.

Among the 151 respondents who reported a serious injury, the most frequently identified sources for the injuries were Sheriff's Office deputies (64 respondents) and other incarcerated individuals (40), followed by other causes (29), accidents (14), and other Sheriff's Office staff (3).



KEY STATISTICS

30.8%

reported being seriously injured while in the SF jails

36%

said the jail does not adequately protect people from violence

8 Jail Tablets

Tablet features and connectivity were rated poorly. At the time of the survey, Nucleos was the tablet provider in the Jails. Since the survey concluded, the Sheriff's Office has launched new tablets with ViaPath (formerly known as GTL).

KEY STATISTICS

77.8%

rated overall tablet features as poor

70.4%

rated connection stability & wireless reliability as poor

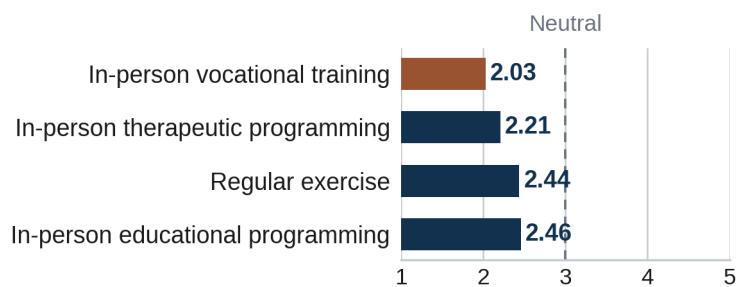
Highest-priority tablet features desired by respondents:

- Legal Resources (70%)
- Video Calls (67%)
- Entertainment (67%)
- Text Messaging (64%)
- Email (60%)

9 Jail Programming

Access to in-person programming rated below neutral on the five-point scale. In-person vocational training rated lowest (average 2.03), followed by therapeutic programming (2.21), regular exercise (2.44), and educational programming (2.46). Asked what programming they wanted, respondents named vocational training such as barbering, culinary, and mechanic work; accredited high-school and college courses, coding, computer literacy, and financial literacy; recreation such as basketball, yoga,

and more outdoor time; employment planning; therapeutic and support groups, including substance-use support, parenting classes, animal therapy, and meditation; and religious groups.



Average scores for jail programming (scale 1–5; 3 = neutral)

KEY STATISTICS

47.1%

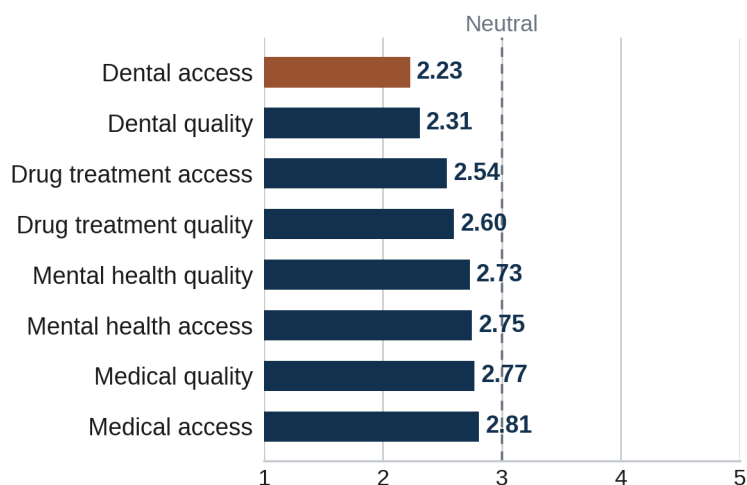
said they have never been granted vocational access

35.1%

said they can never get enough exercise

10 Medical and Mental Health

Respondents rated health services below the neutral midpoint of the five-point scale used for this section. Overall, 44% reported having been denied a health service they requested. Dental care rated lowest, with dental access averaging 2.23 and dental quality 2.31, followed by drug-treatment access (2.54) and quality (2.60). Mental health and general medical services rated somewhat higher but still below neutral, ranging from 2.73 to 2.81.



Average scores for medical and mental health (scale 1–5; 3 = neutral)

KEY STATISTICS

43.9%

were explicitly denied a requested healthcare service

42.4%

rated access to dental care as “poor” — the lowest-rated health service

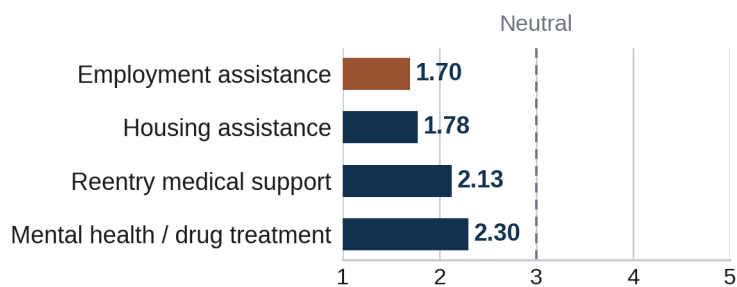
31.2%

rated access to drug treatment services as poor

11 Reentry Support Services

A subset of respondents had direct experience with reentry services: 202 respondents, or 41% of the total, reported having previously been released from the San Francisco jails. This group rated access to reentry support services below neutral on the five-point scale—lowest for help finding employment

(average 1.7) and securing housing (1.8), and somewhat higher for reentry medical support (2.1) and mental-health or drug-treatment support (2.3).



Average scores for reentry support services (scale 1–5; 3 = neutral)

KEY STATISTICS

61.9%

received zero assistance finding employment

60.9%

received zero assistance securing stable post-release housing

Conclusion

Taken together, the survey results describe an incarcerated population that rated most aspects of daily life in the San Francisco jails as poor. The lowest-rated areas were food, the physical environment, and reentry support, alongside frequent lockdowns, safety concerns, and reported barriers to health care and legal contact. Respondents also identified concrete changes they would like to see, including healthier and more varied food, a wider range of programming, more reliable tablet and commissary services, and stronger help preparing for release.

Acknowledgements

This survey was a collaboration between the San Francisco Sheriff's Office, the Department of Police Accountability, the Office of the Sheriff's Inspector General, the Sheriff's Department Oversight Board, the Treasurer's Economic Justice Center, the Public Defender's Office, and the San Francisco Jail Justice Coalition. The San Francisco Jail Justice Coalition is a coalition that includes community-based groups who support currently and formerly incarcerated people, as well as the Treasurer's Office and the Public Defender's Office. The Coalition includes the Ella Baker Center, GLIDE, Legal Services for Prisoners with Children/All of Us or None, San Francisco Pretrial Diversion Project, Taxpayers for Public Safety, TGI Justice Project, and Young Women's Freedom Center.

We are grateful to the incarcerated individuals who shared their experiences and perspectives.

Appendix A: Survey Instrument

Appendix A reproduces the complete survey instrument administered to respondents.

The San Francisco Sheriff's Office, Jail Justice Coalition, Department of Police Accountability, and Office of the Sheriff's Inspector General are working together on this survey to learn about your experience in the San Francisco jail.

We need your honest feedback to help make the jail safer and better for everyone. This survey will show us what matters most to you day-to-day and where we should focus our efforts. Your responses are completely anonymous, so please share what you think in all the areas relevant and important to you. Each individual in the jail will have the opportunity to submit one response.

Submit your response when you are satisfied that you have provided all the answers you wish to be considered. We appreciate your time—your voice will inform improvements.

** Indicates required question*

GENERAL INFORMATION

1. Custody Location(s) (Select All Applicable) *

Check all that apply.

- ☐ County Jail 1 (Intake and Release Center)
- ☐ County Jail 2 (San Francisco, CA)
- ☐ County Jail 3 (San Bruno, CA)
- ☐ Zuckerberg San Francisco General Hospital (ZSFGH)
- ☐ Other

2. Your Identified Primary Race/Ethnicity (Optional; select as many as applicable)

Check all that apply.

- ☐ Black/African American
- ☐ Hispanic/Latinx
- ☐ Asian/Pacific Islander
- ☐ White
- ☐ Other

3. Your Identified Gender (Optional)

- ☐ Male
- ☐ Female
- ☐ Genderqueer/Non-binary
- ☐ Transgender
- ☐ Other

4. Your Age Group (Optional)

- ☐ 18–20 years old
- ☐ 21–30 years old
- ☐ 31–40 years old
- ☐ 41–50 years old
- ☐ 51–60 years old
- ☐ 61–70 years old
- ☐ 71–80 years old
- ☐ 80+ years old

TIME IN THE COUNTY JAIL

5. How much time have you spent in the jail?

- ☐ 1 day – 3 months
- ☐ 3 months – 6 months
- ☐ 6 months – 1 year
- ☐ 1–3 years
- ☐ 3–5 years
- ☐ 5–10 years
- ☐ 10+ years
- ☐ Other: _____

6. How much more time do you expect to spend in the jail?

- ☐ 1 day – 3 months
- ☐ 3 months – 6 months
- ☐ 6 months – 1 year
- ☐ 1–3 years
- ☐ 3–5 years
- ☐ 5–10 years
- ☐ 10+ years
- ☐ Other: _____

JAIL CONDITIONS

7. Are you able to find the resources you need?

1 = Very Difficult, 2 = Neutral, 3 = Very Easy

8. Cleanliness of Bedding

1 = Very Dirty, 2 = Neutral, 3 = Very Clean

9. Cleanliness of Jail Clothing

1 = Very Dirty, 2 = Neutral, 3 = Very Clean

10. Adequacy of Jail Clothing

1 = Not Sufficiently Comfortable, 2 = Neutral, 3 = Sufficiently Comfortable

11. Cleanliness of Common Areas

1 = Very Dirty, 2 = Neutral, 3 = Very Clean

12. Cleanliness of Pods

1 = Very Dirty, 2 = Neutral, 3 = Very Clean

13. Cleanliness of Showers

1 = Very Dirty, 2 = Neutral, 3 = Very Clean

14. Cleanliness of Toilets

1 = Very Dirty, 2 = Neutral, 3 = Very Clean

15. Cleanliness of Sinks

1 = Very Dirty, 2 = Neutral, 3 = Very Clean

16. Access to Necessities and Supplies

1 = Poor, 2 = Neutral, 3 = Excellent

17. Access to Fresh Air and Sunlight

1 = Poor, 2 = Neutral, 3 = Excellent

18. Air Ventilation and Air Quality

1 = Poor, 2 = Neutral, 3 = Excellent

19. Temperature Comfort

1 = Poor, 2 = Neutral, 3 = Excellent

20. Briefly describe any additional information about jail conditions you would like to share.

FOOD AND NUTRITION

21. Meals Meet My Nutritional Needs

1 = Not Completely, 2 = Neutral, 3 = Completely

22. My Dietary Restrictions are Met

1 = Not Met, 2 = Neutral, 3 = Completely Met

23. Cleanliness of Food

1 = Very Dirty, 2 = Neutral, 3 = Very Clean

24. Taste and Quality of Meals

1 = Poor, 2 = Neutral, 3 = Excellent

25. Variety of Food on Weekly Basis

1 = Poor, 2 = Neutral, 3 = Excellent

26. Meal Portion Size

1 = Too Small, 2 = Neutral, 3 = Way More Than I Can Eat

27. Briefly describe any additional information about food and nutrition you would like to share.

FAMILY VISITATION

28. Ease of Using Online Reservation System

1 = Way Too Difficult, 2 = Neutral, 3 = Very Easy

29. Availability of Visitation Reservations

1 = Can Never Make Reservation, 2 = Neutral, 3 = Can Always Make Reservation

30. Times Available for Visitation

1 = Times Never Meet My Needs, 2 = Neutral, 3 = Times Always Meet My Needs

31. People Visiting Me Are Treated With Dignity and Respect

1 = Not Always, 2 = Neutral, 3 = Always

32. The Staff Makes the Visiting Process Child-Friendly

1 = Not Always, 2 = Neutral, 3 = Always

LEGAL RIGHTS

33. Ability to Meet With Attorney When Needed (In Person)

1 = Never, 2 = Neutral, 3 = Always

34. Ability to Teleconference with Attorney When Needed

1 = Never, 2 = Neutral, 3 = Always

35. Ability to Call Attorney When Needed

1 = Never, 2 = Neutral, 3 = Always

36. If you were denied a visit, videoconference, or call with your attorney, please describe what happened.

37. Ability to Attend Court Appearances

1 = Never, 2 = Neutral, 3 = Always Able to Attend Court

38. SFSO Adequately Communicates Transportation To/From Court

1 = Never, 2 = Neutral, 3 = Always

COMMISSARY

39. Commissary Selection

1 = Does Not Have What I Need, 2 = Neutral, 3 = Everything I Need is Available

40. Describe items needed that the commissary does not offer.

41. Commissary Prices

1 = Too Expensive, 2 = Neutral, 3 = Prices Are Reasonable

LOCKDOWNS

42. Lockdowns Interfere With Activities

Check all that apply.

- ☐ Restrooms and Showering
- ☐ Free Time
- ☐ Outdoor Time
- ☐ Visitation With Friends and Family
- ☐ Legal Visitation With Lawyer
- ☐ Attending Programs

43. Frequency That Lockdowns Interfere With My Activities

- ☐ Everyday
- ☐ A Few Times a Week
- ☐ A Few Times a Month
- ☐ A Few Times a Year
- ☐ Rarely

44. The Disruption of Lockdowns Has Improved from Last Year

1 = Strongly Disagree, 2 = Neutral, 3 = Strongly Agree

45. The SFSO Staff Adequately Explains Reasons for Lockdowns

1 = Strongly Disagree, 2 = Neutral, 3 = Strongly Agree

JAIL SAFETY

46. The Jail Adequately Protects Individuals From Violence

1 = Strongly Disagree, 2 = Neutral, 3 = Strongly Agree

47. I Feel Safe With Other Inmates

1 = Never, 2 = Neutral, 3 = Always

48. I Feel Safe With SFSO Staff

1 = Never, 2 = Neutral, 3 = Always

49. I Have Been Seriously Injured In the SF Jail

- ☐ Yes
- ☐ No

50. If Seriously Injured, How?

- ☐ Physical Altercation With Other Individuals In the Jails
- ☐ Physical Altercation With SFSO Deputies
- ☐ Physical Altercation With SFSO Staff
- ☐ Accident
- ☐ Other

51. If you have been harmed while incarcerated, please describe.

52. Please share any ideas for making the jail safer.

JAIL TABLETS

53. Quality and Variety of Content on Jail Tablets

1 = Poor, 2, 3 = Neutral, 4, 5 = Excellent

54. Jail Tablet Features (e.g., video calls, messaging capabilities)

1 = Poor, 2, 3 = Neutral, 4, 5 = Excellent

55. Jail Tablet Connectivity and Reliability

1 = Poor, 2, 3 = Neutral, 4, 5 = Excellent

56. Rate the Following Technology Features For A Jail Tablet In Order of Importance to You

Select one rating per row.

Feature	Least Imp.	Important	Most Imp.
Video Calls	☐	☐	☐
Text Messaging	☐	☐	☐
Email	☐	☐	☐
Entertainment Variety	☐	☐	☐
Legal Resources	☐	☐	☐

JAIL PROGRAMMING

57. I Have Regular Access to In-Person Educational Programming That Meets My Needs

1 = Never, 2, 3 = Neutral, 4, 5 = Always

58. I Have Regular Access to In-Person Vocational Training That Meets My Needs

1 = Never, 2, 3 = Neutral, 4, 5 = Always

59. I Have Regular Access to In-Person Therapeutic Programming That Meets My Needs

1 = Never, 2, 3 = Neutral, 4, 5 = Always

60. I am Able to Get Enough Regular Exercise

1 = Never, 2, 3 = Neutral, 4, 5 = Always

61. Describe any types of programs you would like offered.

62. If a group has supported you, what is the name of the program and how have they supported you?

63. Are there any programs that have not been helpful? If so, in what ways have they fallen short?

MEDICAL AND MENTAL HEALTH SERVICES

64. Quality of Medical Care in the Jails

1 = Poor, 2, 3 = Neutral, 4, 5 = Excellent

65. Access to Medical Care in the Jails

1 = Poor, 2, 3 = Neutral, 4, 5 = Excellent

66. Quality of Dental Care in the Jails

1 = Poor, 2, 3 = Neutral, 4, 5 = Excellent

67. Access to Dental Care in the Jails

1 = Poor, 2, 3 = Neutral, 4, 5 = Excellent

68. Quality of Mental Health Services in the Jails

1 = Poor, 2, 3 = Neutral, 4, 5 = Excellent

69. Access to Mental Health Services in the Jails

1 = Poor, 2, 3 = Neutral, 4, 5 = Excellent

70. Quality of Drug Treatment Services in the Jails

1 = Poor, 2, 3 = Neutral, 4, 5 = Excellent

71. Access to Drug Treatment Services in the Jails

1 = Poor, 2, 3 = Neutral, 4, 5 = Excellent

72. Have You Been Denied Medical, Dental, Mental Health, and/or Drug Treatment Services When You Requested It?

- ☐ Yes
- ☐ No

73. If denied, what service(s) did you request?

REENTRY SUPPORT SERVICES

74. Have you Been Released From the SF Jails Before or Had Any Experiences With Jail Reentry Services?

If No, your survey ends here.

- ☐ Yes
- ☐ No

75. Assistance With Finding Housing

1 = None, 2, 3 = Neutral, 4, 5 = Found Housing

76. Assistance With Finding Employment

1 = None, 2, 3 = Neutral, 4, 5 = Found Employment

77. Assistance with Accessing Mental Health or Drug Treatment

1 = None, 2, 3 = Neutral, 4, 5 = Found the Care I Needed

78. Access to Reentry Medical Support

1 = Poor, 2, 3 = Neutral, 4, 5 = Excellent

Thank you for your feedback!

Your input will help guide decisions and improve the quality of jail operations for everyone.

Appendix B: Full Survey Responses

This appendix reports the complete tabulated results for every question in the San Francisco Jail Survey 2026.

How to read these tables

- N = 490. Of the 593 submissions received, 103 were excluded as incomplete (demographics only) or duplicative, leaving 490 responses used in all analyses.
- Unless otherwise noted, percentages use all 490 respondents as the denominator, so the "No response" row is included in the total and columns sum to 100%.
- Two questions are reported on a filtered base: Q50 uses the 151 respondents who answered "Yes" to Q49, and Q75–Q78 use the 202 respondents who answered "Yes" to Q74.
- Rating questions use either a 1–3 or a 1–5 scale, as indicated in each table. In every case 1 is the least favorable response and the highest number is the most favorable. Means are calculated only among respondents who answered the item.
- Multiple-response questions (Q1, Q42) allow more than one selection, so their percentages sum to more than 100%.
- In Q5 and Q6, N counts responses that could be mapped to a listed time band; write-in answers that could not be recoded are shown separately.

B.1 Respondent Demographics

Q1. Custody Location(s) (Select All Applicable)	Count	% of Respondents*
County Jail 1 (Intake and Release Center)	86	17.6%
County Jail 2 (Jail located in San Francisco, CA)	177	36.1%
County Jail 3 (Jail located in San Bruno, CA)	355	72.4%
Zuckerberg San Francisco General Hospital (ZSFGH)	47	9.6%
Other	29	5.9%
Did not respond	0	0.0%

Respondents could select multiple locations. Option percentages = count ÷ respondents (N=490); may exceed 100% as multiple selections were allowed.

Q2. Your Identified Primary Race/Ethnicity	Count	% of All Respondents
Black/African American	167	34.1%
Hispanic/Latinx	74	15.1%
Asian/Pacific Islander	29	5.9%
White	83	16.9%
Other	38	7.8%
Multiracial	77	15.7%
Did not respond	22	4.5%
Total	490	100.0%

Note: Respondents who selected more than one race/ethnicity are classified as "Multiracial."

Q3. Your Identified Gender	Count	% of All Respondents
Male	380	77.6%
Female	57	11.6%
Genderqueer/Non-binary	13	2.7%
Transgender	12	2.4%
Other	6	1.2%
Did not respond	22	4.5%
Total	490	100.0%

Q4. Your Age Group	Count	% of All Respondents
18–20 years old	25	5.1%
21–30 years old	113	23.1%
31–40 years old	171	34.9%
41–50 years old	105	21.4%
51–60 years old	30	6.1%
61–70 years old	10	2.0%
71–80 years old	1	0.2%
80+ years old	0	0.0%
Did not respond	35	7.1%
Total	490	100.0%

Q5. How much time have you spent in the jail?	Count	% of All Respondents
1 day – 3 months	100	20.4%
3 months – 6 months	77	15.7%
6 months – 1 year	89	18.2%
1–3 years	100	20.4%
3–5 years	34	6.9%
5–10 years	39	8.0%
10+ years	15	3.1%
Other/Write-in (not recoded)	11	2.2%
Did not respond	25	5.1%
Total	490	100.0%

Note: Responses that could not be mapped to a category are shown as "Other/Write-in."

Q6. How much more time do you expect to spend in the jail?	Count	% of All Respondents
1 day – 3 months	175	35.7%
3 months – 6 months	65	13.3%
6 months – 1 year	71	14.5%
1–3 years	57	11.6%
3–5 years	18	3.7%
5–10 years	19	3.9%
10+ years	7	1.4%
Other/Write-in (not recoded)	47	9.6%
Did not respond	31	6.3%
Total	490	100.0%

Note: Responses that could not be mapped to a category are shown as "Other/Write-in."

B.2 Jail Conditions

Question	N	1	2	3	No response	Mean
Q7. Are you able to find the resources you need? (1 = Very Difficult → 3 = Very Easy)	479	230 (46.9%)	194 (39.6%)	55 (11.2%)	11 (2.2%)	1.63
Q8. Cleanliness of Bedding (1 = Very Unsanitary → 3 = Very Clean)	471	212 (43.3%)	179 (36.5%)	80 (16.3%)	19 (3.9%)	1.72
Q9. Cleanliness of Jail Clothing (1 = Very Unsanitary → 3 = Very Clean)	467	232 (47.3%)	173 (35.3%)	62 (12.7%)	23 (4.7%)	1.64

Question	N	1	2	3	No response	Mean
Q10. Adequacy of Jail Clothing <i>(1 = Not Adequate → 3 = Sufficiently Comfortable)</i>	467	218 (44.5%)	172 (35.1%)	77 (15.7%)	23 (4.7%)	1.70
Q11. Cleanliness of Common Areas <i>(1 = Very Unsanitary → 3 = Very Clean)</i>	465	156 (31.8%)	212 (43.3%)	97 (19.8%)	25 (5.1%)	1.87
Q12. Cleanliness of Pods <i>(1 = Very Unsanitary → 3 = Very Clean)</i>	463	156 (31.8%)	211 (43.1%)	96 (19.6%)	27 (5.5%)	1.87
Q13. Cleanliness of Showers <i>(1 = Very Unsanitary → 3 = Very Clean)</i>	461	220 (44.9%)	162 (33.1%)	79 (16.1%)	29 (5.9%)	1.69
Q14. Cleanliness of Toilets <i>(1 = Very Unsanitary → 3 = Very Clean)</i>	461	198 (40.4%)	174 (35.5%)	89 (18.2%)	29 (5.9%)	1.76
Q15. Cleanliness of Sinks <i>(1 = Very Unsanitary → 3 = Very Clean)</i>	463	176 (35.9%)	193 (39.4%)	94 (19.2%)	27 (5.5%)	1.82
Q16. Access to Necessities and Supplies <i>(1 = Extremely Poor → 3 = Excellent)</i>	460	220 (44.9%)	163 (33.3%)	77 (15.7%)	30 (6.1%)	1.69
Q17. Access to Fresh Air and Sunlight <i>(1 = Extremely Poor → 3 = Excellent)</i>	464	355 (72.4%)	70 (14.3%)	39 (8.0%)	26 (5.3%)	1.32
Q18. Air Ventilation and Air Quality <i>(1 = Extremely Poor → 3 = Excellent)</i>	462	300 (61.2%)	113 (23.1%)	49 (10.0%)	28 (5.7%)	1.46
Q19. Temperature Comfort <i>(1 = Extremely Poor → 3 = Excellent)</i>	462	258 (52.7%)	161 (32.9%)	43 (8.8%)	28 (5.7%)	1.53

Counts are n (percent of all 490 respondents). Mean is calculated among respondents who answered the item, on a 1–3 scale.

Q20. Briefly describe any additional information about jail conditions you would like to share. (open-ended)

B.3 Food and Nutrition

Question	N	1	2	3	No response	Mean
Q21. Meals Meet My Nutritional Needs <i>(1 = Not at All → 3 = Completely)</i>	459	315 (64.3%)	111 (22.7%)	33 (6.7%)	31 (6.3%)	1.39
Q22. My Dietary Restrictions are Met <i>(1 = Not at All → 3 = Completely)</i>	451	227 (46.3%)	161 (32.9%)	63 (12.9%)	39 (8.0%)	1.64
Q23. Cleanliness of Food <i>(1 = Very Unsanitary → 3 = Very Clean)</i>	453	208 (42.4%)	176 (35.9%)	69 (14.1%)	37 (7.6%)	1.69
Q24. Taste and Quality of Meals <i>(1 = Extremely Poor → 3 = Excellent)</i>	454	356 (72.7%)	67 (13.7%)	31 (6.3%)	36 (7.3%)	1.28
Q25. Variety of Food on a Weekly Basis <i>(1 = Extremely Poor → 3 = Excellent)</i>	452	343 (70.0%)	81 (16.5%)	28 (5.7%)	38 (7.8%)	1.30
Q26. Meal Portion Size <i>(1 = Way Too Small → 3 = More Than I Can Eat)</i>	452	312 (63.7%)	116 (23.7%)	24 (4.9%)	38 (7.8%)	1.36

Counts are n (percent of all 490 respondents). Mean is calculated among respondents who answered the item, on a 1–3 scale.

Q27. Briefly describe any additional information about food and nutrition you would like to share. (open-ended)

B.4 Family Visitation

Question	N	1	2	3	No response	Mean
Q28. Ease of Using Online Reservation System <i>(1 = Way Too Difficult → 3 = Very Easy)</i>	442	216 (44.1%)	163 (33.3%)	63 (12.9%)	48 (9.8%)	1.65
Q29. Availability of Visitation Reservations <i>(1 = Cannot Make Reservation → 3 = Can Always Make Reservation)</i>	440	202 (41.2%)	168 (34.3%)	70 (14.3%)	50 (10.2%)	1.70
Q30. Times Available for Visitation <i>(1 = Times Never Meet My Needs → 3 = Times Always Meet My Needs)</i>	432	205 (41.8%)	172 (35.1%)	55 (11.2%)	58 (11.8%)	1.65
Q31. People Visiting Me Are Treated With Dignity and Respect <i>(1 = Not at All → 3 = Always)</i>	435	118 (24.1%)	210 (42.9%)	107 (21.8%)	55 (11.2%)	1.97
Q32. The Staff Makes the Visiting Process Child-Friendly <i>(1 = Not at All → 3 = Always)</i>	430	146 (29.8%)	197 (40.2%)	87 (17.8%)	60 (12.2%)	1.86

Counts are n (percent of all 490 respondents). Mean is calculated among respondents who answered the item, on a 1–3 scale.

B.5 Legal Rights

Question	N	1	2	3	No response	Mean
Q33. Ability to Meet With Attorney When Needed (In Person) (1 = Never → 3 = Always)	454	165 (33.7%)	165 (33.7%)	124 (25.3%)	36 (7.3%)	1.91
Q34. Ability to Teleconference with Attorney When Needed (1 = Never → 3 = Always)	451	181 (36.9%)	172 (35.1%)	98 (20.0%)	39 (8.0%)	1.82
Q35. Ability to Call Attorney When Needed (1 = Never → 3 = Always)	451	184 (37.6%)	152 (31.0%)	115 (23.5%)	39 (8.0%)	1.85
Q37. Ability to Attend Court Appearances (1 = Never → 3 = Always Able to Attend Court)	451	53 (10.8%)	143 (29.2%)	255 (52.0%)	39 (8.0%)	2.45
Q38. SFSO Adequately Communicates Transportation To/From Court (1 = Never → 3 = Always)	450	81 (16.5%)	152 (31.0%)	217 (44.3%)	40 (8.2%)	2.30

Counts are n (percent of all 490 respondents). Mean is calculated among respondents who answered the item, on a 1–3 scale.

Q36. If you were denied a visit, videoconference, or call with your attorney, please describe what happened. (open-ended)

B.6 Commissary

Question	N	1	2	3	No response	Mean
Q39. Commissary Selection (1 = Does Not Have What I Need → 3 = Everything I Need is Available)	456	243 (49.6%)	159 (32.4%)	54 (11.0%)	34 (6.9%)	1.59
Q41. Commissary Prices (1 = Too Expensive → 3 = Prices Are Reasonable)	457	206 (42.0%)	151 (30.8%)	100 (20.4%)	33 (6.7%)	1.77

Counts are n (percent of all 490 respondents). Mean is calculated among respondents who answered the item, on a 1–3 scale.

Q40. Describe Items Needed that the Commissary Does Not Offer (open-ended)

- Preference for the previous vendor (Keefe) over the current vendor (Aramark), citing greater variety.
- Problems with delivery and frequently out-of-stock items; coffee specifically cited as unavailable.
- Requested additions: fresh and healthy foods (fruit, nuts, granola, dried fruit) and more protein.
- Requested more Halal and Kosher options.
- Requested better hygiene products, including items for Black hair.
- Requested better earbuds.

Themes summarized from respondents' written comments; not verbatim quotations.

B.7 Lockdowns

Q42. Lockdowns Interfere With Activities (Check All that Apply)	Count	% of Respondents*
Restrooms and Showering	324	74.0%
Free Time	407	92.9%
Outdoor Time	317	72.4%
Visitation With Friends and Family	219	50.0%
Legal Visitation With Lawyer	176	40.2%
Attending Programs	289	66.0%
Did not respond	52	10.6%

Option percentages = count ÷ respondents (N=438); may exceed 100% as multiple selections were allowed. Did-not-respond % = 52 ÷ 490 (all respondents).

Q43. Frequency That Lockdowns Interfere With My Activities	Count	% of All Respondents
Every day	96	19.6%
A Few Times a Week	220	44.9%

Q43. Frequency That Lockdowns Interfere With My Activities	Count	% of All Respondents
A Few Times a Month	66	13.5%
A Few Times a Year	10	2.0%
Rarely	61	12.4%
Did not respond	37	7.6%
Total	490	100.0%

Question	N	1	2	3	No response	Mean
Q44. The Disruption of Lockdowns Has Improved from Last Year (1 = Strongly Disagree → 3 = Strongly Agree)	451	223 (45.5%)	156 (31.8%)	72 (14.7%)	39 (8.0%)	1.67
Q45. The SFSO Staff Adequately Explains Reasons for Lockdowns (1 = Strongly Disagree → 3 = Strongly Agree)	454	336 (68.6%)	81 (16.5%)	37 (7.6%)	36 (7.3%)	1.34

Counts are n (percent of all 490 respondents). Mean is calculated among respondents who answered the item, on a 1–3 scale.

B.8 Jail Safety

Question	N	1	2	3	No response	Mean
Q46. The Jail Adequately Protects Individuals From Violence (1 = Strongly Disagree → 3 = Strongly Agree)	453	176 (35.9%)	184 (37.6%)	93 (19.0%)	37 (7.6%)	1.82
Q47. I Feel Safe With Other Inmates (1 = Never → 3 = Always)	452	82 (16.7%)	206 (42.0%)	164 (33.5%)	38 (7.8%)	2.18
Q48. I Feel Safe With SFSO Staff (1 = Never → 3 = Always)	445	150 (30.6%)	193 (39.4%)	102 (20.8%)	45 (9.2%)	1.89

Counts are n (percent of all 490 respondents). Mean is calculated among respondents who answered the item, on a 1–3 scale.

Q49. I Have Been Seriously Injured In the SF Jail	Count	% of All Respondents
Yes	151	30.8%
No	297	60.6%
Did not respond	42	8.6%
Total	490	100.0%

Note: Q50 is shown only for respondents who answered "Yes" to Q49 (seriously injured in SF jail). N=151 respondents (of 490 total) reported a serious injury.

Q50. If Seriously Injured, How?	Count	% of Q49=Yes Respondents (N=151)
Physical Altercation With Other Individuals In the Jails	40	26.5%
Physical Altercation With SFSO Deputies	64	42.4%
Physical Altercation With SFSO Staff	3	2.0%
Accident	14	9.3%
Other	29	19.2%
Did not respond	1	0.7%
Total	151	100.0%

Q51. If You Have Been Harmed While Incarcerated, Please Describe (open-ended)

Q52. Please share any ideas for making the jail safer (open-ended)

B.9 Jail Tablets

Question	N	1	2	3	4	5	No response	Mean
Q53. Quality and Variety of Content on Jail Tablets (1 = Poor → 5 = Excellent)	456	178 (36.3%)	111 (22.7%)	81 (16.5%)	43 (8.8%)	43 (8.8%)	34 (6.9%)	2.26

Counts are n (percent of all 490 respondents). Mean is calculated among respondents who answered the item, on a 1–5 scale.

Question	N	Poor	Excellent	No response
Q54. Jail Tablet Features (e.g. video calls, messaging capabilities)	437	381 (77.8%)	56 (11.4%)	53 (10.8%)
Q55. Jail Tablet Connectivity and Reliability	454	345 (70.4%)	109 (22.2%)	36 (7.3%)

Percent of all 490 respondents. The tabulated results workbook reports these two items as collapsed Poor / Excellent categories rather than the full 1–5 scale used in the survey instrument.

Q56. Rate the following technology features in order of importance	N	Most important	Important	Least important	No response
Video Calls	448	302 (61.6%)	83 (16.9%)	63 (12.9%)	42 (8.6%)
Text Messaging	446	284 (58.0%)	100 (20.4%)	62 (12.7%)	44 (9.0%)
Email	429	258 (52.7%)	99 (20.2%)	72 (14.7%)	61 (12.4%)
Entertainment Variety (e.g. games, movies, shows)	446	299 (61.0%)	96 (19.6%)	51 (10.4%)	44 (9.0%)
Legal Resources (e.g. legal research tools)	448	314 (64.1%)	91 (18.6%)	43 (8.8%)	42 (8.6%)

Percent of all 490 respondents. Note: the percentages cited for this question in the body of the report (legal resources 70%, entertainment 67%, video calls 67%, text messaging 64%, email 60%) use only the respondents who rated each feature as the denominator, rather than all 490 respondents.

B.10 Jail Programming

Question	N	1	2	3	4	5	No response	Mean
Q57. I Have Regular Access to In-Person Educational Programming That Meets My Needs (1 = Never → 5 = Always)	452	157 (32.0%)	84 (17.1%)	109 (22.2%)	48 (9.8%)	54 (11.0%)	38 (7.8%)	2.46
Q58. I Have Regular Access to In-Person Vocational Training That Meets My Needs (1 = Never → 5 = Always)	450	231 (47.1%)	75 (15.3%)	80 (16.3%)	26 (5.3%)	38 (7.8%)	40 (8.2%)	2.03
Q59. I Have Regular Access to In-Person Therapeutic Programming That Meets My Needs (1 = Never → 5 = Always)	448	190 (38.8%)	90 (18.4%)	93 (19.0%)	32 (6.5%)	43 (8.8%)	42 (8.6%)	2.21
Q60. I am Able to Get Enough Regular Exercise (1 = Never → 5 = Always)	450	172 (35.1%)	92 (18.8%)	74 (15.1%)	40 (8.2%)	72 (14.7%)	40 (8.2%)	2.44

Counts are n (percent of all 490 respondents). Mean is calculated among respondents who answered the item, on a 1–5 scale.

Q61. Describe Any Types of Programs You Would Like Offered (open-ended)

Q62. If There Has Been A Group That Has Supported You, What is the Name of the Program and How Have They Supported You? (open-ended)

Q63. Are there Any Programs That Have Not Been Helpful? If So, In What Ways Have They Fallen Short? (open-ended)

B.11 Medical and Mental Health

Question	N	1	2	3	4	5	No response	Mean
Q64. Quality of Medical Care in the Jails (1 = Poor → 5 = Excellent)	460	114 (23.3%)	98 (20.0%)	100 (20.4%)	75 (15.3%)	73 (14.9%)	30 (6.1%)	2.77
Q65. Access to Medical Care in the Jails (1 = Poor → 5 = Excellent)	458	106 (21.6%)	95 (19.4%)	113 (23.1%)	70 (14.3%)	74 (15.1%)	32 (6.5%)	2.81
Q66. Quality of Dental Care in the Jails (1 = Poor → 5 = Excellent)	446	195 (39.8%)	70 (14.3%)	85 (17.3%)	38 (7.8%)	58 (11.8%)	44 (9.0%)	2.31
Q67. Access to Dental Care in the Jails (1 = Poor → 5 = Excellent)	450	208 (42.4%)	75 (15.3%)	79 (16.1%)	32 (6.5%)	56 (11.4%)	40 (8.2%)	2.23
Q68. Quality of Mental Health Services in the Jails (1 = Poor → 5 = Excellent)	449	127 (25.9%)	77 (15.7%)	113 (23.1%)	52 (10.6%)	80 (16.3%)	41 (8.4%)	2.73
Q69. Access to Mental Health Services in the Jails (1 = Poor → 5 = Excellent)	447	130 (26.5%)	71 (14.5%)	109 (22.2%)	54 (11.0%)	83 (16.9%)	43 (8.8%)	2.75
Q70. Quality of Drug Treatment Services in the Jails (1 = Poor → 5 = Excellent)	441	142 (29.0%)	80 (16.3%)	105 (21.4%)	41 (8.4%)	73 (14.9%)	49 (10.0%)	2.60
Q71. Access to Drug Treatment Services in the Jails (1 = Poor → 5 = Excellent)	440	153 (31.2%)	77 (15.7%)	99 (20.2%)	41 (8.4%)	70 (14.3%)	50 (10.2%)	2.54

Counts are n (percent of all 490 respondents). Mean is calculated among respondents who answered the item, on a 1–5 scale.

Q72. Have You Been Denied Medical, Dental, Mental Health, and/or Drug Treatment Services When You Requested It?	Count	% of All Respondents
Yes	215	43.9%
No	227	46.3%
Did not respond	48	9.8%
Total	490	100.0%

Q73. If Denied, What Service(s) Did you Request? (open-ended)

B.12 Reentry Support Services

Q74. Have you Been Released From the SF Jails Before or Had Any Experiences With Jail Reentry Services? (If No, survey ends here.)	Count	% of All Respondents
Yes	202	41.2%
No	246	50.2%
Did not respond	42	8.6%
Total	490	100.0%

Note: Questions 75–78 are shown only for respondents who answered "Yes" to Q74 (had experience with jail reentry services). N=202 respondents of 490 total answered "Yes" to Q74.

Question	N	1	2	3	4	5	No response	Mean
Q75. Assistance With Finding Housing (1 = None (Did Not Find Housing) → 5 = Found Housing)	196	123 (60.9%)	28 (13.9%)	26 (12.9%)	4 (2.0%)	15 (7.4%)	6 (3.0%)	1.78

Question	N	1	2	3	4	5	No response	Mean
Q76. Assistance With Finding Employment <i>(1 = None (Did Not Find Employment) → 5 = Found Employment)</i>	194	125 (61.9%)	27 (13.4%)	28 (13.9%)	4 (2.0%)	10 (5.0%)	8 (4.0%)	1.70
Q77. Assistance with Accessing Mental Health or Drug Treatment <i>(1 = None (Did Not Find Care Needed) → 5 = Found the Care I Needed)</i>	194	74 (36.6%)	40 (19.8%)	47 (23.3%)	14 (6.9%)	19 (9.4%)	8 (4.0%)	2.30
Q78. Access to Reentry Medical Support <i>(1 = Poor → 5 = Excellent)</i>	194	91 (45.0%)	34 (16.8%)	38 (18.8%)	15 (7.4%)	16 (7.9%)	8 (4.0%)	2.13

Counts are n (percent of 202 eligible respondents). Mean is calculated among respondents who answered the item, on a 1–5 scale.