San Francisco Health Care for the Homeless Co-Applicant Board

Monday, May 9th, 2022, 5:00-7:00pm via Microsoft Teams

Minutes

- Meeting was called to order at 5:14pm
- Ramaytush Ohlone Land Acknowledgement was read by Member Neary
- Member rollcall was taken, quorum was not established so no votes were taken at this meeting. Member attendance details available in table on last page of minutes.
- City Staff introduced themselves, and no members of the public were present
 - o DPH: John Ansley, Nina Davis, Bill Blum, Hali Hammer
 - o Office of the City Attorney: Virginia Dario Elizondo
- Reviewed and decided together to move forward with the agenda's main presentation topics while skipping voting items since quorum would be needed
- There were no announcements
- There was no public comment
- John Aynsley of HIV Health Services and Member Beth Neary presented an
 update on people living with HIV and experiencing homelessness in San
 Francisco. Details were shared regarding a quality improvement (QI) project to
 improve outreach and viral load suppression achievement for people
 experiencing homelessness and living with HIV.
 - Members provided feedback and insight into how we may be better able to tailor QI and outreach interventions, including:
 - Connections forged in non-Primary Care settings can be critical in connecting people to health care services, for example Jail Health Services is an important point of connection
 - People experiencing homelessness and living with HIV face challenges including:

- Keeping medication in backpacks
- Difficulty prioritizing HIV medication due to it not having an immediately obvious physical benefit the day it is taken, with benefits only showing up over a longer timeframe
- Medication delivery can be a huge assistance to ease access, especially when people may face lower energy levels that make it more difficult to go out to take care of themselves
- On-going medical care also makes it possible to address substance use concerns that may get in the way of taking medication
- Electronic communication tools such as MyChart are very helpful
- Access to personal communication devises is also important
- Excellent wraparound care is valuable
- Excellent case management is valuable, especially when reaching out and offering bus passes
- Peers can help go out with medical street teams. They can share bottles of water and ask: "Who has primary care? Anybody interested in connecting?" or "Are you concerned you have HIV or Hep C?" If so, a handout or pamphlet can be shared so people can connect later.
 - O It was recommended that DPH develop a pamphlet that can be used by peers and program staff that share a brief overview of the services and locations that are available to leave with people who are interested. – "This is what is available – free of charge" and, for example, "dogs are welcome."
 - One possible agency to assist in handing out pamphlets is San Francisco AIDS Foundation (SFAF) Needle Exchange program – with a focus on harm reduction sites

- Can also tape flyers to light poles or on abandoned buildings
- Glide set up a tent that drew people like a magnet with pizza in the Tenderloin
- Transitional housing should be supported, HOPWA housing is a place where people don't feel stigmatized in the building
- Consensus was that it is more possible for people to prioritize health care and daily medication adherence once housed
- Members also commented on the significant different challenges faced by people who were diagnosed with HIV prior to the availability of the more effective medicines we have today
- Members also commented that nowadays there is less stigma than in the 90's, when even gift boxes of food could be stigmatizing
- The bonds that people feel with their primary care providers and nurses make those the best people to ask for feedback and receive it, with the added benefit that people appreciate being asked for feedback: "Anything you'd like from us, anything you'd like to mention?" or "Anything we can do to make this better for you?"
- Member Neary shared an overview of topics that the HCH CAB may receive presentations on periodically including possible months for each presentation.
- Meeting adjourned at approximately 6:45pm

Roll Call and Vote Record for May 9th, 2022:

| | Present at 5/9/22 Meeting |
|--------------------|------------------------------------|
| Anakh Sul Rama | No |
| Bernadette Okereke | Yes |
| Dan Jordan | Yes |
| Freddie Kendrick | No |
| Gregory McDowell | No |
| James Pounders | No |

| Libnir Telusca, Ph.D. | No |
|-------------------------|-----|
| Manel Silva, MD | No |
| Maritza Penagos | No |
| Michael Discepola | No |
| Richard Sullivan | Yes |
| Beth Neary (non-voting) | Yes |

Note: Minutes are in DRAFT form until reviewed and approved by Co-Applicant Board attendees.

 $Minutes\ are\ available\ at: \underline{https://sf.gov/public-body/health-care-homeless-board}$