

San Francisco Health Care for the Homeless Co-Applicant Board

Monday, December 9th, 2024, 5:30-7:00pm

25 Van Ness – Room 330a

Minutes

1. Call Meeting to Order 5:37pm
 - a. Called meeting to Order at 5:37pm
2. Ramaytush Ohlone Land Acknowledgement
 - a. Read by Freshta Sadat at 5:38pm
3. HCH CAB Member Roll Call
 - a. Please see page 3 for roll call attendance
4. Members of the Public and Staff Introductions
 - a. Reviewed by HCH CAB Members, and no changes recommended.
5. Review and Approve DRAFT December 9th Agenda
 - a. Reviewed by HCH CAB Members, and no changes recommended.
6. Review and Approve DRAFT Minutes for 2024 and 2023
 - a. Reviewed by HCH CAB Members, and no changes recommended.
7. General Public Comment
 - a. No Public Comment
8. Announcements
 - a. Next HCH CAB Meeting – January 13th, 5:30-7:00pm 25 Van Ness Room 330a
 - b. Replacing Hali Hammer is Aman Lail will be joining us as the Chief Administrative Officer for Ambulatory Service Co-Applicant Board Health Care Industry Definition
9. Co-Applicant Board Recruitment and Application Review

10. San Francisco Public Library Social Service Program Presentation

Leah Esguerra and Jennifer Keys from San Francisco Public Library will present on SFPL's social services programs and resources available for people experiencing homelessness, and Q/A.

LIBRARY SOCIAL WORKER

- Supervision of the Health and Safety Associates (HaSAs)
- Staff training, support and consultation
- In-reach and patron referral to community services
- Community partnerships

HEALTH AND SAFETY ASSOCIATES (HaSAs)

- Patron support, connection and referrals
- Personal and professional development
- Presence at the Main Library and branches (Eureka Valley and Mission Bay)

a.

- HaSAs (Health and Safety Associates) are part-time library outreach workers of the San Francisco Public Library. They work 15-20 hours a week with evening and weekend shifts to cover the hours that the library is open at the Main Library and high-needs branches.
 - HaSAs are individuals with lived experience of being unhoused and issues that are often associated with homelessness such as mental health challenges, substance use and social justice issues. They reflect the community that the library serves.
 - HaSAs have first-hand experiences of using the San Francisco system relating to obtaining public benefits, accessing the shelters, free eats, mental health and/or substance use treatment and community resources.
 - HaSAs support the patrons and library staff by connecting with patrons and providing social service resources. They do well-being and welfare check-in using a compassionate and trauma-informed approach.
 - HaSAs are not members of the library security force, nor do they perform security-related duties.
 - Finding a Job includes resources on how to write cover letters and resumes, how to interview and network, research your employers, using various job search engines, looking at SFPL and SFGOV jobs and gig jobs.

- In Getting Support you will find community job centers, coaching and support groups and jobs clubs.
- Find job training and apprenticeship, computer skills, ebooks, and elearning resources for Career Development and Training.
- Look in Exploring Careers for labor market information, salaries and wages, salary negotiation, self-assessment resources, career exploration, job descriptions and industry exploration.
- Young Adults has a list of organizations that provide job readiness training and skills, career and vocational training, and more to young adults.
- For 50+ Job Seekers, take a look at the list of organizations and online search tips that can help support older adults with their job search.
- Reentry can take a look at the list of organizations that support those in reentry including a list of second chance employers, resources, training and employment services.
- LGBTQIA community members can take a look at local centers in San Francisco who help support job search.
- Veterans can find a list of resources and job boards for veterans.
- Immigrant Professionals can find lists of organizations that help work-authorized and skilled immigrants with their job search.
- People with Disabilities can find lists of organization that help people with disabilities with job training, placement and other resources

Since 2018, SFPL's **Jail and Reentry Services** program has been providing dedicated library service to incarcerated adults, including:

- **In-jail library service**
 - Unit-to-unit and cell-to-cell library cart service
 - Collection with a variety of titles, authors, topics, and reading levels, with few topics censored
 - Collection development that reflects the racial ethnic, and (mostly) language diversity of incarcerated patrons, including cis and trans women and LGBTQ+ materials
 - Services for around 1200 people inside the SF jails, including people in solitary or punitive housing and psychological observation

- Collection that is constantly refreshed based on patron needs and interests
- **Access to library eResources on tablets**
 - Partnership with Sheriff's Department, Nucleus (tablet provider), and hoopla (library vendor)
 - eResources collection includes audio-visual materials, eBooks, and audiobooks
 - Part of and made possible by a larger City and County of San Francisco initiative to reduce fines and fees for people who are low income (San Francisco Economic Justice Center)
- **Reference by mail**
 - Serves about half of California facilities
 - Remote reference service that provides information collected and verified by librarians
 - Needed because there is no internet inside
 - Part of a network of libraries providing this service, which is coordinated primarily by New York Public Library
- **Reentry support**
 - Parole meetings at Main Library, offer library cards and other resources
 - Creating new programs for people in reentry and incorporating information about reentry into existing programs, grateful that this is a coordinated and systemwide effort
 - Library offers programs related to digital literacy, employment, and fun!
 - Flier with resources provided to patrons leaving the jail
- HCH CAB Members noted to have extraordinary positive experience with librarian services in the jail as well as the main library with access to books and internet access with played an important key role.
- HCH CAB thanks the presenters for the important work that they do and came to share what they do.

11. Proposed Topics for upcoming HCH CAB Meetings

January-Discussion of how recent leadership and policy will be based on the election will impact our HCH Clients

February-Share 2024 HCH deliverables information & HCH CAB Celebration

March-2024 HCH Quality Improvement Metrics

12. Adjournment

6:59pm

	Present December 9th 2024
Anakh Sul Rama	N
Bernadette Okereke	Y
Dan Jordan	N
Freddie Kendrick	N
Gregory McDowell	N
Kenneth Pearce	Y
Michael Discepola	N
Richard Sullivan	Y
Vacant Patient Role	n/a
Vacant Community Role	n/a
Vacant Community Role	n/a
Beth Neary (Non-Voting)	Y

SFDPH Staff: Beth Neary, Freshta Sadat, Bill Blum, Nina Davis

Guest: Leah Esguerra and Jennifer Keys

Note: Agenda items are subject to change, postponement, or removal; meeting agendas are in DRAFT form until reviewed and approved by Co-Applicant Board attendees.