RNT Biannual Surveillance Report 2026

Fields marked with an asterisk (*) are required.

General Description

1. Please (a) describe the technology or technologies and (b) make a clear notation of which policy each technology corresponds to.

The San Francisco Rent Arbitration Board uses security cameras for security and safety purposes to monitor designated areas of its premises and help protect employees, visitors, facilities, and property.

Corresponding Policy: Rent Arbitration Board Security Camera Surveillance Technology Policy.

2. How was the surveillance technology or technologies used by your department during the reporting period? Provide a 3-4 sentence description for each technology listed.

During the reporting period, the San Francisco Rent Arbitration Board used its security camera system to monitor designated areas (public spaces) of its premises for security and safety purposes. The system was used to help deter unauthorized access, protect employees and visitors, and safeguard departmental facilities and property. Recorded footage may be reviewed, when necessary and consistent with the department's approved surveillance technology policy, to assess or investigate security-related incidents. The technology was used for facility security and was not intended to monitor employees' routine work performance.

Surveillance Technology Goals

3. Has the surveillance technology been effective at achieving its identified purpose?

Yes

4. In 4-10 sentences, please explain how the technology has or has not been effective.

The security camera system has provided a useful tool for supporting the safety and security of the San Francisco Rent Arbitration Board's staff and visitors. The cameras provide a means of documenting activity in monitored areas and may assist in reviewing incidents and understanding the circumstances surrounding them. Their presence also serves as a potential deterrent to unsafe behavior. The cameras provide an additional resource to support the department's security efforts and help inform responses to incidents when necessary. Overall, the technology continues to serve a useful purpose in supporting a safe environment for employees and members of the public.

4.a. Provide quantitative data to support your response. This should include crime statistics for the radius where the technology operates if that was a motivating factor in acquiring the surveillance technology.

The department is located at 25 Van Ness Ave at the corner of Market and Van Ness in the Northern police district and Civic Center neighborhood. Since 1/1/25 till the present open data records indicate that there are 18,910 incident reports for this area.

Complaints, Concerns and/or Accidental Receipt of Face Recognition Technology

5. How many complaints or concerns has your department received from the public about the surveillance technology?

The department has received no complaints or concerns from the public about the surveillance technology.

6. Please summarize the complaints or concerns which your department received about the surveillance technology.

N/A

7. How many complaints or concerns has your department received from the public about the receipt of information from face recognition technology?

The department has received no complaints or concerns from the public about the receipt of information from face recognition, because the surveillance technology does not have face recognition capabilities.

8. Please summarize the complaints or concerns which your department received about the receipt of information from face recognition technology.

N/A

Violations

9. Were there any violations of the Surveillance Technology Policy or Surveillance Impact Report, reported through community members, non-privileged internal audits, or through other means in the last year?

No

Requested Modifications

10. Is your department requesting to modify the Surveillance Technology Policy or Policies covered in this report?

Yes

10.a. List a detailed request of the modification(s), clearly explaining (a) what the request is and (b) why your department is requesting to make this change.

The department has moved floors within the same building and still maintains security cameras in the areas where the public is received. Security cameras have been updated.