

City and County of San Francisco

A Step by Step Guide to Becoming a Fully Compliant Supplier

Version 2.4



Topic	
Purpose of this Article	To provide step-by-step directions to help Registered Bidders become Fully Compliant Suppliers
Audience	Registered Bidders that want to become Fully Compliant Suppliers
Author	Kevane Wong
Version / Update Time	2.4 / 07.01.21
Search Terms	Approved, Fully Compliant, Supplier, "How to", 12B, Equal Benefits, 14B, LBE, Local Business Enterprise
Related Content	"Complete Your Business Tax Registration", "File a 12B Equal Benefits Ordinance Declaration", "File an Optional 14B Local Business Enterprise Certification"
Outline	See outline in the job aid

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PURPOSE AND DESCRIPTION

Purpose

This document provides steps and information to help business entities that have already become Registered Bidders and that want to become Fully Compliant Suppliers to the City & County of San Francisco. If your business already has a Supplier account, you should not be creating a new Supplier account. If you are unsure if your business already has a Supplier account, then you should contact User Support at 415.944.2442 for assistance.

Key Background Information

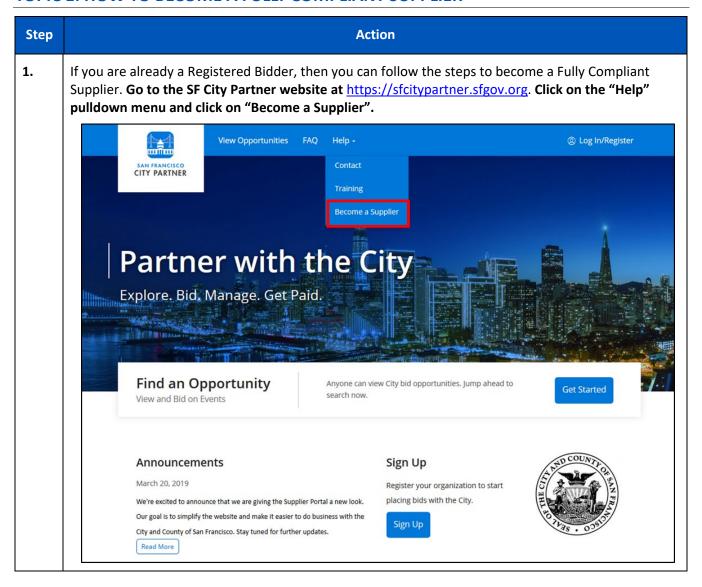
Becoming a Supplier to the City & County of San Francisco is a two-tier process.

- Registered Bidder: The first step to begin working with the City is a short registration process in order
 to become a Registered Bidder. Being a Registered Bidder will allow your business to <u>view and bid</u> on
 contracts (however your business cannot be <u>fully awarded</u> a City contract until it goes through the steps
 required to become a Fully Compliant Supplier).
- **Fully Compliant Supplier:** Although Registered Bidders can <u>view and bid</u> on City business, in order to be <u>fully awarded</u> a City contract, a Registered Bidder will have to go through the Business Tax Registration and 12B Declaration processes required to become a Fully Compliant Supplier. The time to complete these can vary, and <u>we strongly recommend that you start these processes as soon as possible to expedite your contract wins.</u>

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TOPIC 1: HOW TO BECOME A FULLY COMPLIANT SUPPLIER



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OPTIONAL 14B LBE Certification



2. On the Become a Supplier page, you will see that there are two main parts to becoming a Fully **Compliant Supplier:** Completing a San Francisco Business Tax Registration, and Completing a 12B Equal Benefits Declaration form. View Opportunities Help - 👚 Q Log In/Register CITY PARTNER Become a Supplier A guide to becoming an Approved Supplier. First become a Registered Bidder... The first step to begin working with the City is to complete a short registration process to become a "Registered Bidder". This will allow you to view and bid on Sourcing Events. ...then Become an Approved Supplier After becoming a Registered Bidder, you can then advance your status to become an Approved Supplier, which allows you to be fully awarded City contracts. The steps to do this are as follows: San Francisco Business Tax Registration 2 Complete a 12B Equal Benefits Declaration In addition to the hyperlinked directions above, you can click here to view step-by-step directions on How to Become an Approved Additional Programs and Forms that may apply to you as you work with the City include the following:

Requirements Based on Your

Payment (Labor and Material)

Contract-Related Requirements

Performance Bond

First Source Hiring Program

Sweatfree Contracting Ordina

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San Francisco Business Tax Registration:

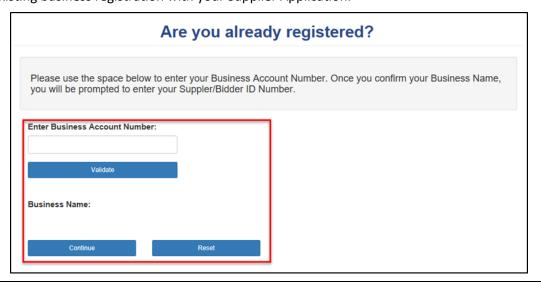
3. You should first attend to your Business Tax Registration Certificate with the Treasurer & Tax Collector's office. Click on the San Francisco Business Tax Registration hyperlink, which will bring you to the screen shown below (at https://newbusiness.sfgov.org/vendor/).

CCSF Supplier - Business Registration Business Registration is required for all entities that conduct business in SF and determines your tax responsibilities. Upon establishment of your business, you will receive a Business Account Number (BAN) and a Business Certificate (to be posted in your location). In some cases, suppliers may not be required to register. To become a supplier, please visit: http://sfoitypartner.sfgov.org. You must have a Bidder/Supplier ID Number to complete this form. Use this form to: 1. Determine if your business needs to register in San Francisco. 2. Register your business and/or link your existing business account to your Bidder/Supplier ID Number. 3. Declare that you do not need to register as a business in San Francisco. Are you already registered? Are you a registered business with a Business Account Number (or Business Registration Certificate)? If so, use the link provided to If you are not registered as a business: Please answer "Yes" or "No" to the questions below to determine if you are required to register as a business with the Office of the Treasurer & Tax Collector. Does this business: ○ No Operate as an Independent contractor within San Francisco. no Conduct business in SF for any part of seven (7) days during the fiscal year, including use of streets. . Perform work or render services within San Francisco for all or part of any seven days during one fiscal year. No - Solicit business within San Francisco for all or part of any seven days during one fiscal year. he has - Maintain a fixed place of business within San Francisco. No • Exercise corporate or franchise powers within San Francisco. No · Own or lease real or personal property within San Francisco for business purposes. No Regularly maintain a stock of tangible personal property for sale in San Francisco. No. • Employ or loan capital on property within San Francisco. ο γ_{Ne} ο Liquidate businesses when the liquidators hold themselves out to the public as conducting such business. No Receive more than \$500,000 in total gross receipts in the City during the tax year

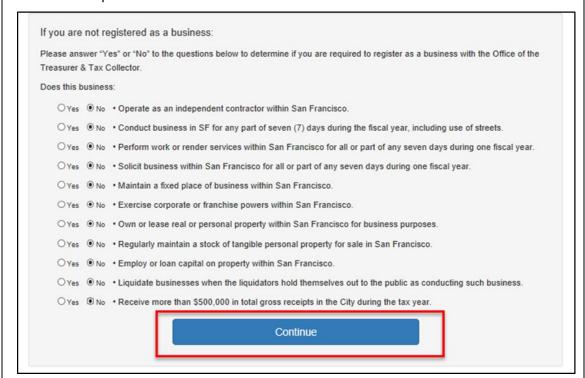
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4. If your organization has already completed its Business Tax Registration with the Treasurer & Tax Collector's office, then click on the "Click here to enter your BAN and Bidder/Supplier ID Number" hyperlink. You will then be taken to the screen shown below. Follow the steps on this screen to link your existing business registration with your Supplier Application.



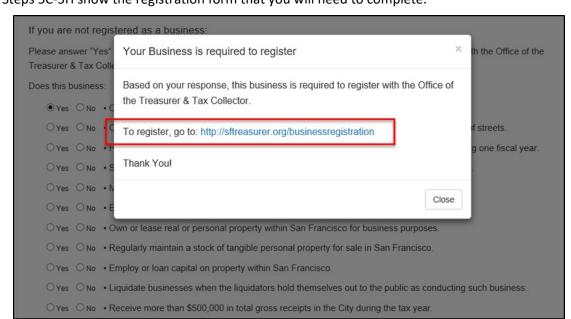
- 5. If your business has not registered with the City before or if it needs to renew an existing registration, then answer the list of questions on the screen.
 - 5A. If your answer is "No" to all of these questions, the "Continue" button will appear. Click the "Continue" button and an "In-Lieu of Business Registration" form will appear that you will need to complete and submit.



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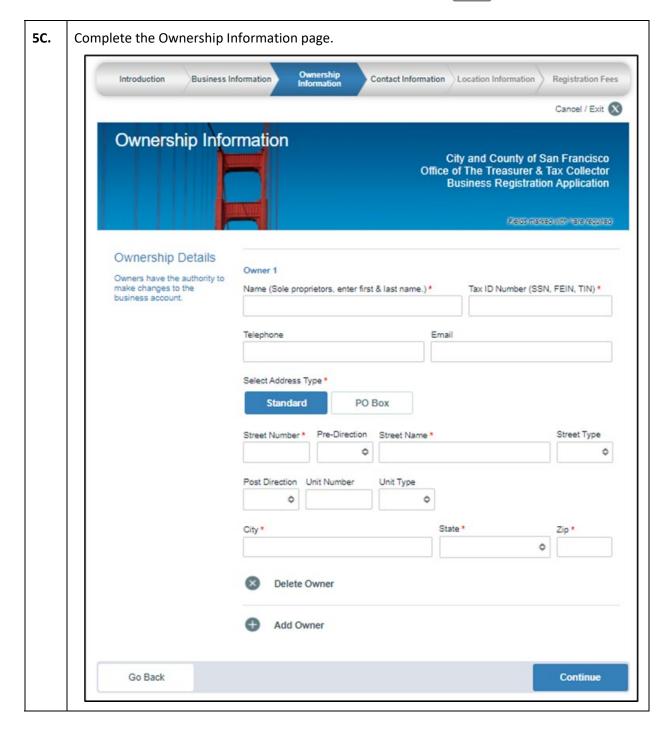
5B. If you responded "Yes" to any question in the list, you will be required to register with the Office of the Treasurer & Tax Collector for a San Francisco Business Tax Registration certificate. In this case, click on the http://sftreasurer.org/businessregistration link shown below and follow the directions on the screen.
Steps 5C-5H show the registration form that you will need to complete.



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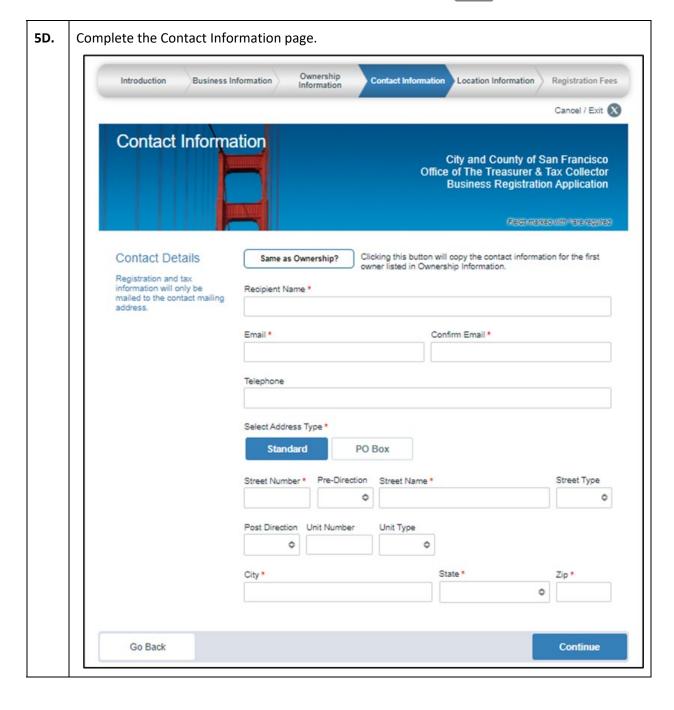
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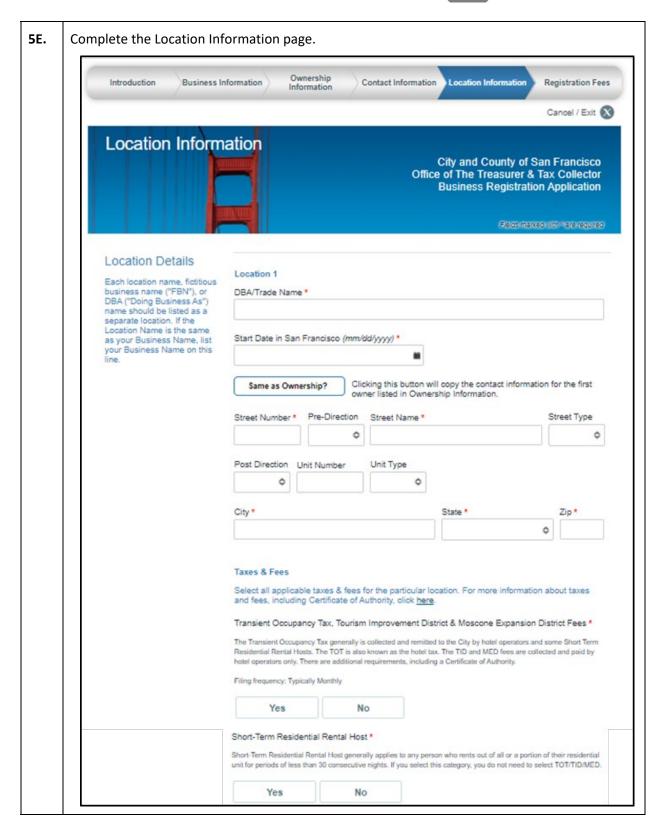
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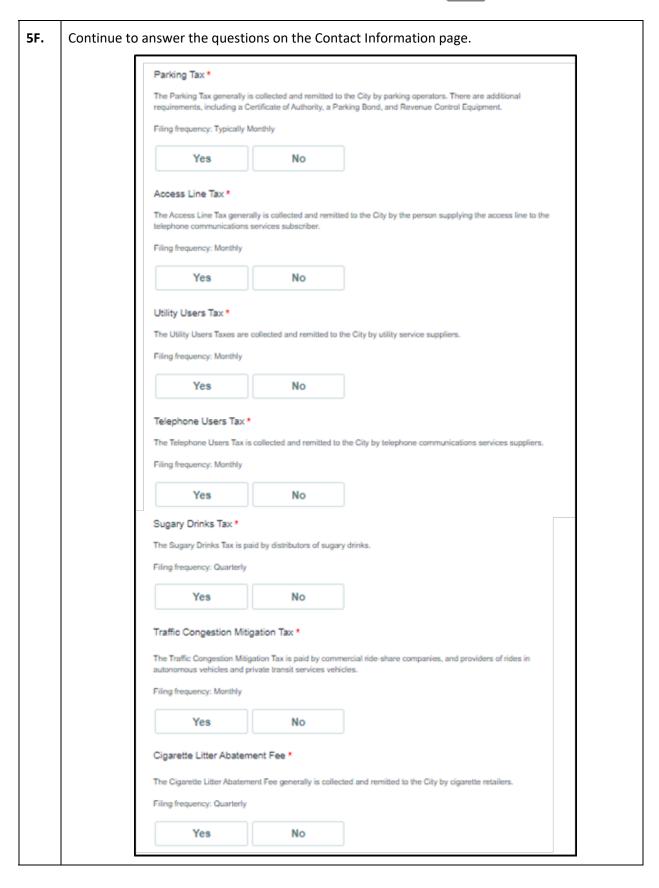
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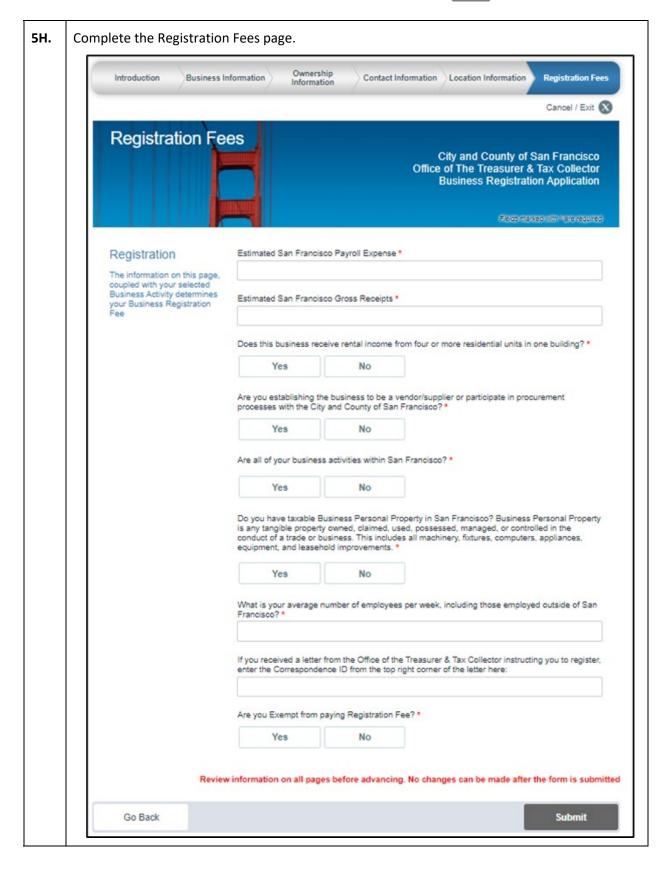
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Business Activities *
Business Activities – choose all that describe business activities at that location.
1 Accommodations [7210-7219]
2 Administrative and Support Services [5600-5699]
3 Arts, Entertainment, and Recreation [7100-7199]
☐ 4 Biotechnology
5 Certain Services [8100-8139]
6 Clean Technology
7 Construction [2300-2399]
8 Financial Services [5210-5239]
9 Food Services [7220-7229]
☐ 10 Information [5100-5199]
11 Insurance [5240-5249]
12 Manufacturing [3100-3399]
13 Private Education and Health Services [6100-6299]
14 Professional, Scientific, and Technical Services [5400-5499]
15 Real Estate and Rental and Leasing Services [5300-5399]
16 Retail Trade [4400-4599]
17 Transportation and Warehousing (Non Taxi) [4800-4999]
☐ 18 Utilities [2200-2299]
19 Wholesale Trade [4200-4299]
20 Activity Not Listed
Delete Location
Add Location

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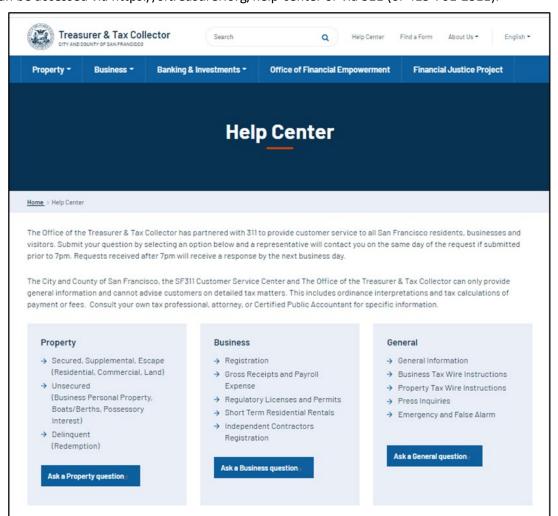




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51. If you have questions on the tax registration forms, the Treasurer & Tax Collector Help Center can be accessed via https://sftreasurer.org/help-center or via 311 (or 415-701-2311).



Once your Business Tax Registration has been processed and entered into our system, your Bidder ID will be converted to a Supplier ID and you will receive a notification with your new Supplier ID Number. At this point you will be listed as a Supplier and your login will now direct you to your business' Supplier account (and not your old Bidder account). However, you will still need to be verified as complying with the 12B Administrative Code to be fully awarded any contracts.

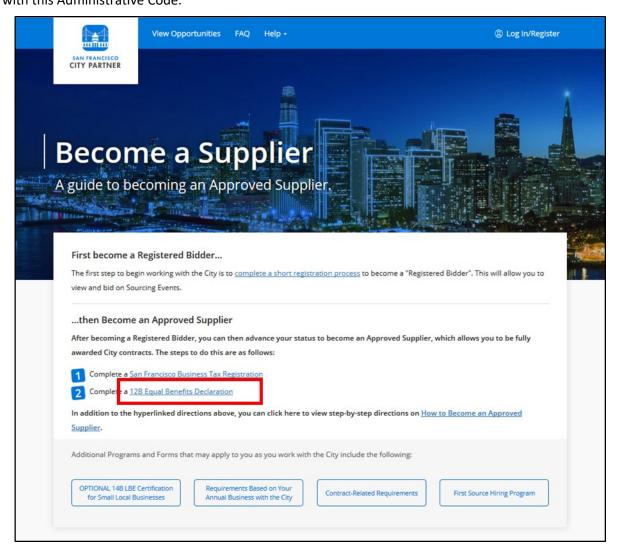
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12B Equal Benefits Ordinance Declaration:

7. Next, you will need to submit your 12B Declaration. Chapter 12B of the San Francisco Administrative Code (the Equal Benefits Ordinance) requires firms that provide goods or services to the City and County of San Francisco to administer benefits equally to employees with domestic partners and employees with spouses. This declaration is part of the process of verifying that your business complies with this Administrative Code.

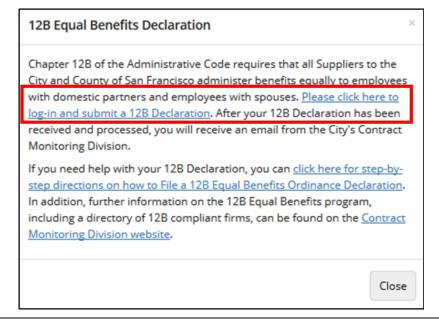


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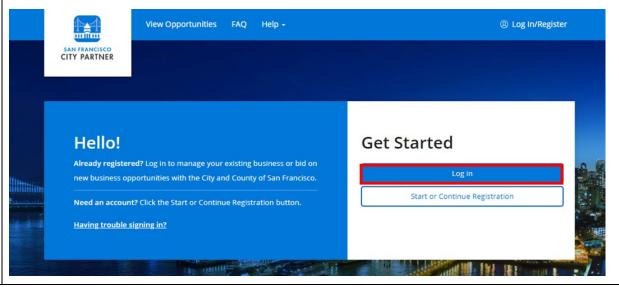


8. From the Become a Supplier page on the SF City Partner website, click on the 12B Equal Benefits

Declaration hyperlink. Then, in the pop-up box shown below, click on the Please click here to log-in and submit a 12B Declaration hyperlink.



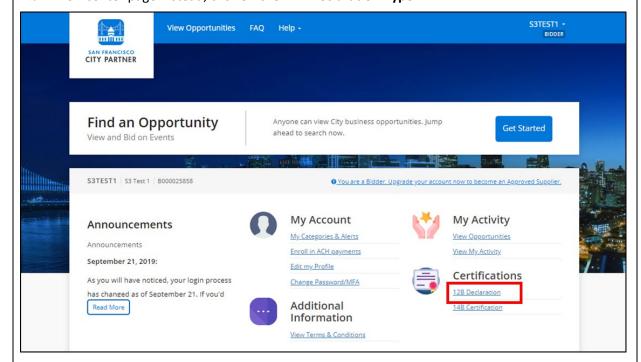
9. You'll then be taken to the log-in page shown below. Click Log in to start the log-in process. Please look to the "How to Log In to the SF City Partner Website" job aid for details if you are having issues with this login process.



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After you have logged in, you should be taken directly to the 12B Declaration page. If you land on the main Workcenter page instead, **click on the 12B Declaration hyperlink**.



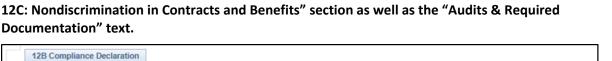
11. Click on the Add a New Value tab. The fields on this page should already be prepopulated with the SetID field showing "SHARE", the Declaration Number field showing "NEXT", the Declaration Type showing "Bidder", and the Bidder ID field showing your Bidder ID #. **Click "Add"** and you will be brought to the 12B Compliance Declaration page, which is shown in the following four screens.

12B Declaration			
Find an Existing Value	Add a New Value		
SetID SHAR Declaration Number NEXT			
Declaration Type Bidde	r	▼	
Supplier ID			
Bidder ID ***********	Q		
Add			

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12. In the top part of the 12B Declaration, be sure to review the "S.F. Administrative Code Chapters 12B & 12C: Nondiscrimination in Contracts and Benefits" section as well as the "Audits & Required



Declaration Number NEXT Bidder **Declaration Type** Bidder ID "Bidder Number"

"Bidder Name"

Declarant Name

S.F. ADMINISTRATIVE CODE CHAPTERS 12B & 12C: NONDISCRIMINATION IN CONTRACTS AND BENEFITS

The Equal Benefits Ordinance prohibits the City and County of San Francisco from contracting with vendors that discriminate in the provision of benefits between employees with domestic partners and employees with spouses, and between the domestic partners and spouses of such employees.

- · Domestic Partners are same-sex and opposite-sex couples registered with any state or local government domestic partner registry authorized to perform such registrations
- · Domestic partnerships and marriages may only be verified to the same extent and in the same manner. For example, waiting periods to qualify for benefits must be the same for domestic partners and spouses. Domestic partner registry certificates must be recognized as fully equivalent to marriage certificates

AUDITS & REQUIRED DOCUMENTATION

The City and County of San Francisco regularly audits firms to verify that declaration responses and supporting documentation provided are complete and accurate. For a detailed description of compliant documentation, click here for the Chapter 12B Equal Benefits Documentation Guide.

To be certified under Chapters 12B & 12C you must submit proper documentation confirming that your firm has already fully implemented equal benefits for employees with spouses and employees with domestic partners, and between the spouses and domestic partners of such employees.

The following documentation must be submitted to complete this declaration:

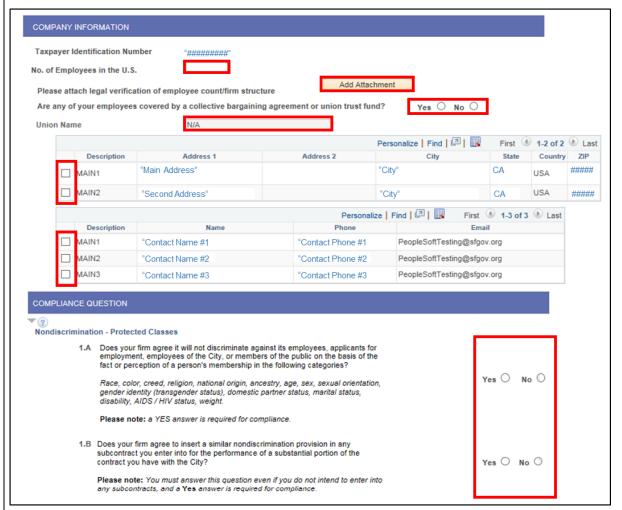
- Most recent legal verification of employee count/firm structure, for example, a W-3 Form, DE 1 Form, DE 9 Form or an annual San Francisco Payroll Expense Tax Statement. (Please redact confidential employee information.)
- · A copy of a memorandum that has been distributed to your firm's employees detailing the firm's compliant nondiscrimination and domestic partner benefit policies. Click here to download a sample 12B Compliant Memorandum to Employees.

Note: The memorandum is not a substitute for fully compliant incorporation of domestic partner language in your firm's benefit policies. You may also be required to provide benefit documentation to verify that your firm does not discriminate in the provision of benefits. Such documentation may include your employee handbook. confirmations from your insurance, union and/or retirement documents. Failure to offer benefits in accordance with the San Francisco Chapter 12B Equal Benefits Ordinance may result in suspension of your firm's compliance status, financial penalties and/or the inability to contract with the City and County of San Francisco.

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- **13.** In the "Company Information" and "Compliance Question" sections, fill in the following:
 - No. of Employees in the U.S. Enter the number of employees your business has. Enter zero if you are an individual providing services to the City (with no additional employees).
 - Add Attachment: You will need to upload legal verification of your employee count and firm structure. This legal verification can include a W-3 Form, DE-1 Form, DE-9 Form, or an annual San Francisco Payroll Tax Statement. If you need help with what documents you can use her, please contact the Contract Monitoring Division's Equal Benefits Unit at CMD.EqualBenefits@sfgov.org.
 - Are any of your employees covered by a collective bargaining agreement or union trust fund: Select
 Yes or No for this question. If yes, specify the Union Name in the box provided.
 - Select a default address location and contact:
 - In the Address section, put a checkmark in front of one of your addresses to designate it as the default location.
 - In the Contact section, put a checkmark in front of one of your contacts to designate that person as the default contact.
 - Compliance Question: Carefully read and answer the compliance questions.



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Union



14. In the "Benefits Question" section, carefully read and answer the questions and click on the appropriate Type of Benefit options. Check all the benefits that apply. Use the "Other" lines to add in any additional benefits that are not specified. BENEFITS QUESTION Nondiscrimination - Equal Benefits for (i) Employees with Spouses and (ii) Employees with Domestic Partners and (iii) Employee's Spouse or Domestic Partner. 2.A Does your firm provide or offer access to any employee benefits? Yes O No O (If your firm does not have any employees, answer NO) 2,B If you answered YES to 2.A, are all of the benefits equally available to Yes O No O employees with domestic partners and employees with spouses? (If your firm does not have any employees, answer NO) Questions 2A and 2B should be answered YES even if your employees pay some or all of the cost of spousal or domestic partner benefits Check all benefits that apply to your answers above and list in the "Other" line any additional benefits not already specified. Note: some benefits are provided to employees because they have a spouse or domestic partner, such as bereavement leave; other benefits are provided directly to the spouse or domestic partner, such as dependent life insurance. Available To Domestic Type of Benefit Employee Spouse Partner Health Insurance Dental Insurance Vision Insurance Pension Retirement Bereavement Leave Family Medical Leave Parental Leave Employee Assistance Program Relocation and/or Travel Discounts/Facilities/Events Credit Union Child Care Dependent Life Insurance Short-Term/Long-Term Disability Insurance Accidental Death & Other Other

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15. Carefully read and answer the questions in the "Company Benefit Policy" section.

The "Other Supporting or Required Documentation" section can be used to upload additional supporting documents for your 12B Declaration.

The "Comments" section can be used to add additional information.

Read the agreement language and click "Submit" when your 12B Declaration is completed. If you need to save your progress and return later, you can click on the "Save" button.

2.D	Indicate whether each statement applies of the control of the cont	sex couples and opposite-sex (Yes O No	0
	registered with any state or local regist same manner as spouses.			Yes O No	0
					Ŭ
	A memorandum detailing our firm's distributed to employees.	domestic partner policies has	s been	Yes ○ No	0
	The employee handbook includes do spouses are referenced.	omestic partner language wi	herever	Yes ○ No	0
	The children of domestic partners are recognize stepchildren.	explicitly included in all polici	es that	Yes O No	0
	All insurance plans contain language th partners equally.	nat recognizes spouses and do	omestic	Yes O No	0
	All retirement, 401(k) and similar plans choices for spousal and domestic partner		ribution	Yes O No	0
	Filename Description	Username	Date/Time Stamp	Add Attachment View	1 of 1 h
1				Add Attachment View	Attachment +
COMMENTS					
				¥	
	Submit button I declare under penalty of that I am authorized to bind this entity		e State of California th	at the foregoing is true	
and correct, and		Print			
Save	Submit Cancel	71111			
	Submit Cancel	r mit			

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After you have submitted your 12B Declaration, the system will generate a Declaration Number, which will show at the top of your 12B form. We suggest that you now print or download a copy of your 12B Declaration for your records.

You will now need to wait for the City's Contract Monitoring Division to process your 12B Declaration. They will notify you by email when they have made a compliance determination.



- 17. More information on the 12B Equal Benefits program, can be found on the Contract Monitoring Division website at http://sfgov.org/cmd/12b-equal-benefits-program).
- 18. If you have any questions about the 12B process, you can contact the Equal Benefits Unit for the Contract Monitoring Division (CMD) at CMD.EqualBenefits@sfgov.org; 415.581.2310.

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OPTIONAL - 14B Local Business Enterprise Certification:

19. OPTIONAL - The 14B Local Business Enterprise (LBE) Certification is available to small businesses with a headquarters in San Francisco or the PUC Regional Service area. For information about the LBE criteria for eligibility, go to https://sfgov.org/cmd/LBE-certification-0.

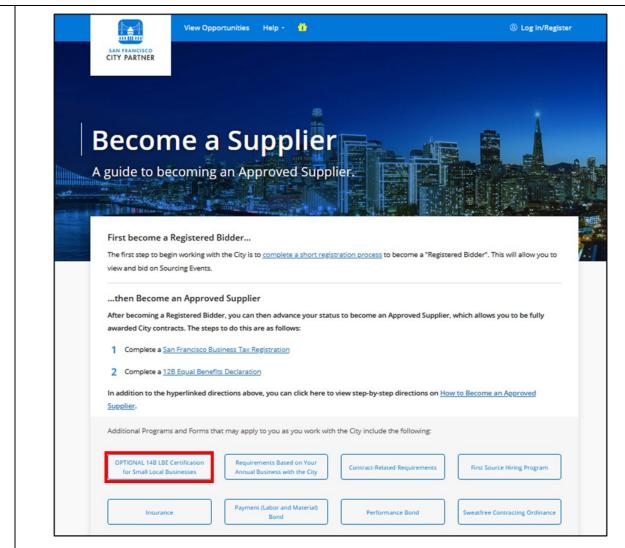
Please note that businesses that do not qualify for 14B status should NOT fill in a 14B certification form. For full information about the 14B Local Business Enterprise (LBE) ordinance, go to the Contract Monitoring Division website at https://sfgov.org/cmd/14b-local-business-enterprise-ordinance.



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20.



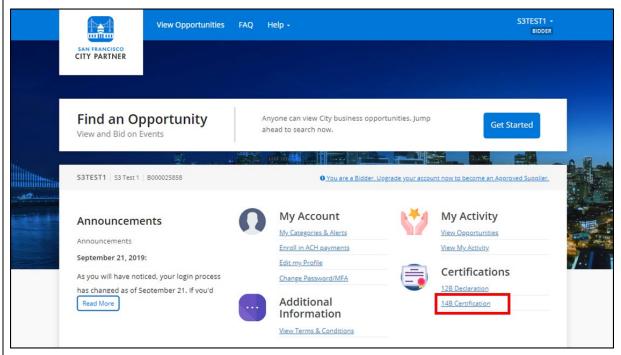
From the Become a Supplier page on the SF City Partner website, **click on the OPTIONAL 14B LBE**Certification for Small Local Businesses hyperlink. Then, in the pop-up box shown below, click on the Please click here to log-in and submit a 14B Certification hyperlink.



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- 21. If you have not logged in already, you will need to log-in. Please look to the "How to Log Into the SF City Partner Website" job aid if you are having issues with this login process.
- **22.** After you have logged in, you should be taken directly to the 14B Certification page. If you land on the main Workcenter page instead, **click on the 14B Certification hyperlink**.



23. On the 14B Certification Application page, click on the Add a New Value tab. The fields on this page should already be prepopulated with the SetID field showing "SHARE", the Application Number field showing "NEXT", the Applicant Type showing "Bidder", and the Bidder ID field showing your Bidder Account number. Click "Add" and you will be brought to the 14B Certification Application page, which is shown in the following four screens.

14B Certification Application	
Find an Existing Value Add a New Value	
*SetID SHARE Q Application Number NEXT Applicant Type Bidder Supplier ID Q Bidder ID B000026623	
Add Find an Existing Value Add a New Value	

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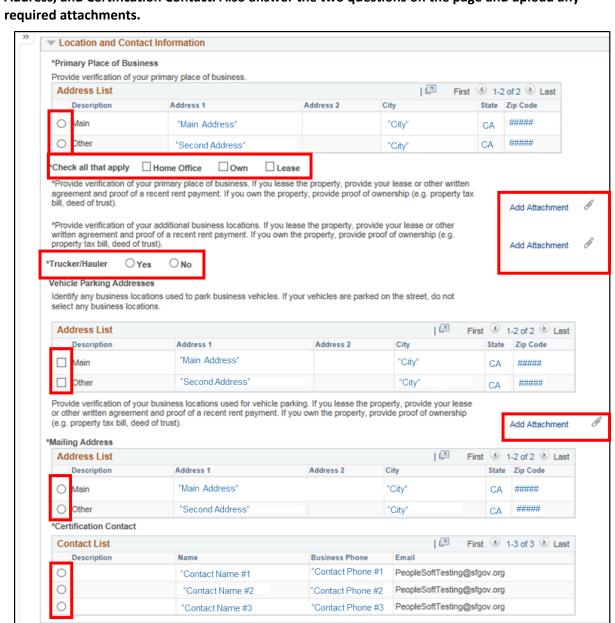


24. In the top part of the 14B Certification Application, mark down the Application Type, answer the questions on the page, upload related attachments when indicated. 14B Certification Application Applicant ID "Bidder ID#" **Applicant Name** "Company Name Application Number NEXT Applicant Type Bidder Application Status Draft Initial Certification *Application Type *Please select the statement that accurately represents your organization. My company has a primary place of business located in San Francisco. My organization is a Nonprofit Enterprise and has a primary place of business located in San Francisco. My company has a primary place of business outside of San Francisco, but within the "SFPUC Water System Service Area" and is seeking to participate in PUC Hetch Hetchy projects. O Yes Please indicate whether your business is a San Francisco Green Business. O No Add Attachment Provide a copy of your Green Business Program Recognition Certificate. *Business Type *Provide verification of your business type as applicable. Partnerships, provide your partnership agreement. Corporations, provide your Articles of Incorporation. LLCs, provide your Articles of Organization. Non-profits, provide your IRS determination letter confirming 501(c)(3) exemptions status and your most recently filed California Attorney Add Attachment General Registration Renewal Fee Form (RRF-1). Incorporation/ **Commencement Date** State Incorporated

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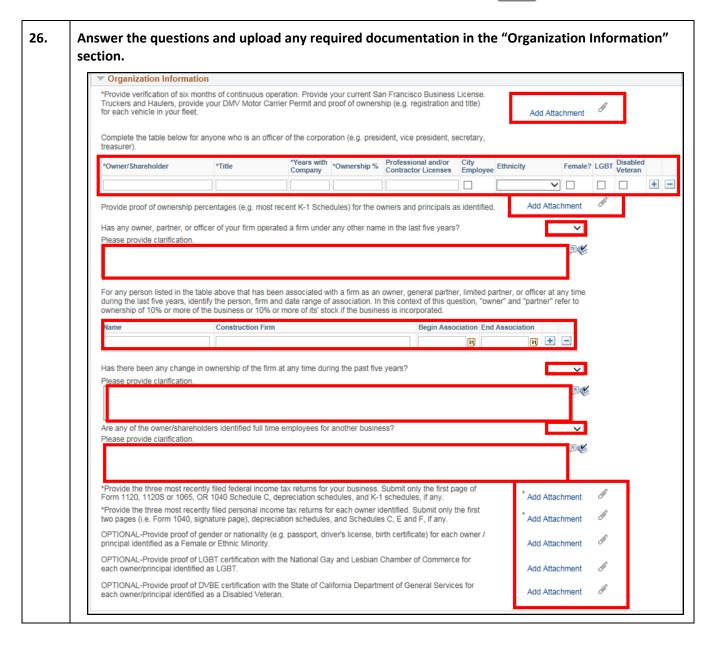


25. In the "Location and Contact Information" part of the 14B Certification Application, use the checkboxes to indicate the default Primary Place of Business, Vehicle Parking Address, Mailing Address, and Certification Contact. Also answer the two questions on the page and upload any required attachments.



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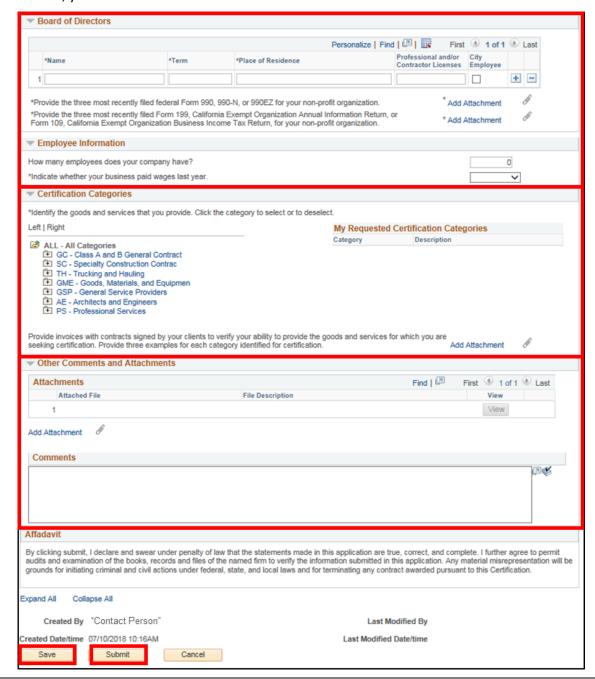


27. Answer the questions and upload any required documentation in the "Board of Directors" and "Employee Information" sections.

In the "Certification Categories" section, open up the applicable folders on the left-hand side of the page to find and click on the categories that relate to the goods and services your business provides. As you click these categories, you should see them become listed on the right-hand side of the page. Upload related documentation.

Use the "Other Comments and Attachments" section to upload any additional files and give additional commentary.

Click "Submit" when your 14B Certification form is completed. If you need to save your progress and return later, you can click on the "Save" button.



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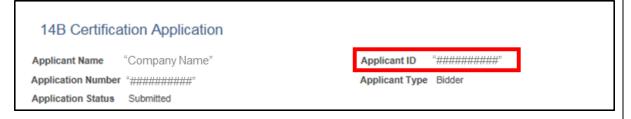


28.



After you have submitted your 14B Certification, the system will show a pop-up box indicating that your application has been submitted. Click the Return button on this pop-up box. The system will now generate an Application ID Number for your 14B Certification Application, which will show at the top of your 14B form. We suggest that you now print or download a copy of your 14B Certification Application for your records.

You will now need to wait for the City to process and approve your 14B Certification. They will send you an email when they have completed their 14B processes.



29. Questions?

If you have any questions related to the SF City Partner system, contact User Support at 415.944.2442 or via email at sfgov.org.

If you have any questions about the 14B criteria for certification, please contact the Contract Monitoring Division (CMD) at 415.581.2310 or via email at lbecert@sfgov.org.

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