



City and County of San Francisco
Office of Economic and Workforce Development (OEWD)

Attachment A: Proposal Questions - Request for Proposals 236

This Attachment includes the questions that will be asked in the Proposal to the Office of Economic and Workforce Development (OEWD) Request for Proposals (RFP) 236. You may draft your responses on this template, but please enter your responses into the online Proposal portal before the RFP deadline.

Access the full RFP, the link to the Proposal portal, guidelines, and other information on the [bid and funding opportunities website for OEWD](#).

Please do not upload this Attachment with your Proposal. Also, make sure you upload all required attachments listed on the **Proposal Package Checklist** found on page 8 of this document. If you have any questions about the content of this attachment, OEWD is here to help. Please join one of our optional technical assistance sessions or submit questions to oewd.procurement@sfgov.org.

PART I. APPLICANT PROFILE

In this section, provide all organizational contact information. Note that if you are a **fiscal sponsor or fiscal agent**, you will need to complete an applicant profile for both your organization (“Lead Applicant”) and your sponsored organization (“Program Lead”).

- The **Lead Applicant** is the organization or firm that will hold the contractual obligation with the City.
- If you are applying as the fiscal sponsor or fiscal agent for another entity, your Proposal must also identify a **Program Lead**, which is the primary entity delivering services.

Information requested in the **Applicant Profile** section includes:

- Organization name (legal business name as listed in the [California Secretary of State Registry](#))
- Address, website and main phone number
- Executive Director name, contact information
- Proposal point of contact name, contact information
- Legal business entity type of organization (Nonprofit, for-profit corporation, LLC, individual sole proprietor, etc.)
- Supplier (City vendor) or Bidder Status
- Employer Identification Number (EIN), also known as your agency’s tax ID, as registered with the Internal Revenue Service
- Your current Organizational Chart (“Org Chart”)
- Information on your Executive Director/CEO’s tenure



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Responsibilities of Proposers

As noted in the RFP, to receive a professional services contract or grant under this Solicitation, Proposer must be in good standing with the California Secretary of State, the Franchise Tax Board and the Internal Revenue Service. If Proposer is a nonprofit organization, it must also be in good standing with the California Attorney General's Registry of Charities and Fundraisers. Proposer cannot be suspended or debarred by the City or any other governmental agency, or otherwise have any pending administrative, civil, or criminal action against it. Proposer must comply with all applicable legal requirements by the time of contract execution and must remain in good standing with these requirements during the term of the agreement. Upon request, Proposer must provide documentation to the City demonstrating its good standing with applicable legal requirements. If Proposer will use any subcontractors/ subgrantees/ subrecipients to perform the agreement, Proposer will be responsible for ensuring they are also in compliance with all applicable legal requirements at the time of grant execution and for the duration of the agreement.

If you are a **fiscal sponsor** to another organization (or group of organizations), you must serve as the lead applicant ("Lead Applicant") and meet all criteria described above. While your subcontractors/ subgrantees/ subrecipients do not need to become City Suppliers, they must meet all other applicable compliance requirements.

Should a fiscal sponsorship relationship terminate during the course of the agreement, OEWD will require documentation that proves that the new lead entity (which may be an approved subgrantee or a new fiscal sponsor) can meet all of the initial award criteria and can accept the terms of the remaining agreement. In the event that a new qualified fiscal sponsor cannot be identified, OEWD reserves the right to cancel the award and terminate the agreement.

Please note: The City reserves the right to decline to enter into a contract due to the failure of an organization to be eligible to do business as a result of its non-compliance with the requirements of a governmental agency having jurisdiction, including, but not limited to, the organization's failure to be in good standing with the California Attorney General's Registry of Charities and Fundraisers.

For more detailed information about the responsibilities of Proposers and other obligations, refer to RFP 236.

Staffing and Board Information

Your Proposal requires basic information about your staff and board.

The following information must be provided by the Primary Applicant. Additionally, if the proposed Program Lead is a separate legal entity, the Program Lead must also submit the staffing and board composition information requested below.

STAFFING AND BOARD COMPOSITION CHART																													
Executive Director Tenure <i>How many years (or months, if under one year) has your Executive Director/CEO been in this role?</i>	<i>Enter your Executive Director/CEO/President's tenure in years/months.</i>																												
Total Number of Full Time Equivalent (FTE) Employees	<i>Provide the FTE number for the whole organization, not just the program being proposed.</i>																												
Number of Governing Board Members <i>Exclude Advisory/Emeritus members.</i>	<i>Enter #</i>																												
List of Current Board Members <i>The Board of Directors should include San Francisco residents and/or members with knowledge of the needs of low- and moderate-income San Franciscans from the target neighborhoods/populations described in the RFP. Fiscal sponsors should only list governing Board members; Program Lead organizations can list Advisory Board members, if applicable.</i>																													
<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 25%;">Name</th> <th style="width: 25%;">Years (or months) on Board</th> <th style="width: 25%;">Home Neighborhood*</th> <th style="width: 25%;">Job or Relevant Experience**</th> </tr> </thead> <tbody> <tr><td> </td><td> </td><td> </td><td> </td></tr> <tr><td> </td><td> </td><td> </td><td> </td></tr> <tr><td> </td><td> </td><td> </td><td> </td></tr> <tr><td> </td><td> </td><td> </td><td> </td></tr> <tr><td> </td><td> </td><td> </td><td> </td></tr> <tr><td> </td><td> </td><td> </td><td> </td></tr> </tbody> </table>		Name	Years (or months) on Board	Home Neighborhood*	Job or Relevant Experience**																								
Name	Years (or months) on Board	Home Neighborhood*	Job or Relevant Experience**																										
<i>*If the Board Member lives outside of San Francisco, please list the city and state.</i> <i>**Job or relevant experience can include lived experience, neighborhood knowledge as well as professional experience. Proposer should not provide, and the City will not consider the race, ethnicity, gender, sexual orientation, or national origin of the Board Members when making funding decisions.</i>																													
If you are in the process of recruiting new Board members, please describe your efforts to ensure a diverse and equitable board that aligns with the community being served.																													
(Limit: 1,000 characters)																													

Total Number of Volunteers <i>Please exclude Board members that have been counted above.</i>	<i>Enter #</i>
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PART II. PROJECT DESCRIPTION

In preparing your Proposal, please address all questions in response to the scope of work. Pay particular attention to and address in full; minimum qualifications, preferred qualifications, and any program area-specific questions. Proposals are evaluated based on clarity, substance and measurable results.

Note: Character limits include spaces.

Please provide a Project Title, as well as a brief (1-2 sentence) summary of the Project.

Introduction	Character Limit	Point value
Project Title	100 characters	N/A
Please provide a brief 1-2 sentence summary of the proposed project.	350 characters	N/A

Section 1	Point Value
Applicant Qualifications and Staff Assignments	30 points

This section should briefly address the principal objectives of the proposed project, and establish the applicant’s professional qualifications and the experience of proposed partners, sub-contractors and staff. The applicant should detail past experience and track record implementing projects similar to the proposed activities. Details may include how staff will be accessible and available to individuals and/or organizations receiving services, the relevant experience of staff members, and the distribution of workload within the project team. This section should further note how the project team demonstrates a thorough understanding of the economic, social, financial, institutional or other issues that require a solution as well as indicators of community support.

Specific questions in this area:

1. **Briefly describe your organization’s mission, values, and history providing services to residents and businesses in San Francisco.** (Limit: 2,000 characters)
2. **Describe any past experience successfully implementing similar projects or activities, including grants or contracts with the City of San Francisco or other funders.** You may include details on active/ongoing projects as well as prior/completed projects. Please be sure to highlight successful outcomes for the target populations or neighborhoods in the program area. (Limit: 3,000 characters)
3. **Describe your staffing plan for the proposed project** (Limit: 4,000 characters). Please answer all of the following in this section:
 - a. List the names, titles and qualifications of staff, partners, and subcontractors that will make up the project team. If you do not have a person identified yet (e.g. if you have a vacant position), please provide information on the status of the hiring process.

- b. How will work be distributed within the project team?
 - c. Are there any specific cultural, linguistic, educational or other skills that will help the project team deliver the proposed project?
4. **Describe the target populations you primarily serve, your experience serving them, and key needs you hope to address with this funding.** (Limit: 4,000 characters). Highlight the economic, social, financial, institutional or other issues that require a solution. Please also share any work you have done with the relevant communities to confirm that this proposed project is appropriate and necessary. Examples may include:
- a. Surveys or focus groups with community members
 - b. Organizing or advocacy efforts with community members
 - c. Research or review of data and best practices serving the target populations

Section 2	Point Value
Approach, Activities and Outcomes	50 points

*This section should outline a plan of action that describes in sufficient detail the specific scope of services applicant(s) proposes and how the proposed work will be accomplished. The plan should address all functions and activities for which applicants seek funds. Cite factors that might accelerate or decelerate work, explain rationales for strategies selected, and describe any unique or unusual features of the proposed project, such as design or technological innovations, cost or time saving strategies, or methods to increase engagement of targeted stakeholders in services. Include and make clear the organizations, cooperating entities, consultants or key individuals who will work on the proposed activities, with a brief description of their contributions and qualifications. **You will also address required Supplementary Questions in this section.***

1. **Clearly state your approach to the project.** (Limit: 4,000 characters). Provide detailed goals and objectives, and describe any evidence-based practices that inform your project design.
2. **Describe the services to be provided.** (Limit: 4,000 characters) For each service component, provide detail on the following, as appropriate: types of activities; number of hours; frequency of services; location(s) of services; and methods that will be used to deliver services.
3. **Describe the qualitative and quantitative outcomes your project proposes to achieve.** (Limit: 3,000 characters). Provide projections of the accomplishments to be achieved for each activity or function proposed, such as the number of activities or steps to be accomplished or number of individuals or businesses to be served. If accomplishments cannot be quantified, list them in chronological order to show a sequence of steps and their projected start and end dates.
4. **Provide a project timeline.** (Limit: 4,000 characters) Please include all major milestones and target dates, as appropriate. Describe any factors that might speed or hinder implementation of the project, and explain how you will manage unanticipated project hurdles, should they arise.
5. **Describe your expertise serving demographic and geographical areas of focus where appropriate, or as required by the program area.** (Limit: 2,000 characters) Describe specific

outreach or engagement strategies that you will use to reach target populations identified in the RFP.

6. Please respond to any additional **Supplementary Questions and Attachments as required by the Program Area**. (Limit: 3,000 characters for each question, with upload buttons to match the number of files required)

Section 3	Character Limit	Point Value
Performance Measurement and Reporting	6,000 characters	10 points

For this section, provide a narrative – limited to 6,000 characters – describing the following:

- How data on project activities and outcomes will be collected and reported.
- Measures that will be developed and/or used to determine the extent to which the project has achieved its stated objectives
- How data will be used to determine whether the needs identified are being met and whether project results are being achieved
- Any processes and procedures that are or will be in place to determine whether the project is being conducted in a manner consistent with the work plan and how effectiveness and efficiency will be improved
- How the outcomes proposed and measured will demonstrate positive impact based on the Scope of Work outlined within the program area.

Section 4	Character Limit	Point Value
Financial Management and Budget	6,000 characters	10 points

Please provide a brief narrative – limited to 6,000 characters – detailing the financial management of the Primary Applicant organization. In this section, you should respond to the following, as applicable:

- Describe the key features of your organization’s financial tracking system and confirm it is capable of generating all financial information needed for required reports, including data needed to monitor, evaluate and if necessary, modify program performance.
- Describe in detail any cost allocation plan utilized when costs are chargeable to more than one cost category, or to more than one program and/or funding source.
- If proposing a management fee/fiscal fee, identify the amount as well as how the requested percentage was identified.
- Provide a narrative justification for items in the budget. Note, if the program area you are applying to includes the possibility of a multi-year grant award, please share any major budget changes (above 10% for any individual line item) that you expect to incur in future program years.

- Provide details on any matching or leveraged funds including anticipated source, amount, and restrictions. Although not required, matching funds are encouraged.

Total Proposed Project Budget Amount – Provide the amount of funding requested from OEWD for this proposed project.

Note: in addition to your written budget narrative (limited to 6,000 characters), and the proposed budget amount, make sure to upload a proposed budget for the project using the budget template available on the RFP 236 website (“Attachment B”).

Section 5	Point Value
Supplementary Questions	50 points

In addition to the core proposal narrative, applicants may be required to respond to supplementary questions specific to the Program Area, funding source requirements, target population, service model, or strategic priorities of the Office of Economic and Workforce Development (OEWD). Supplementary questions are intended to provide reviewers with additional information necessary to evaluate specialized programmatic elements, organizational readiness, partnerships, compliance considerations, and alignment with the goals of the solicitation.

Depending on the Program Area, supplementary questions may be structured in one of the following ways:

- Five (5) supplementary questions worth ten (10) points each, totaling fifty (50) points; or
- Ten (10) supplementary questions worth five (5) points each, totaling fifty (50) points.
 - For Program Areas that do not include supplementary questions, the fifty (50) supplementary question points will be automatically awarded to all responsive proposals. In these cases, applicants will not be required to submit additional responses beyond the core proposal narrative requirements identified within the Program Area.

Supplementary questions may vary by Program Area and may assess topics including, but not limited to:

- Past performance and demonstrated outcomes;
- Experience serving the identified target population;
- Industry-specific or technical expertise;
- Partnerships and collaboration strategies;
- Equity-centered service delivery approaches;
- Fiscal and operational readiness;
- Data collection, reporting, and performance tracking capacity; and/or
- Employer engagement and workforce placement strategies;

**PROPOSAL PACKAGE CHECKLIST:
Submission Requirements (SR)**

Proposers must submit the following items with their online Proposal.

The following items are Submission Requirements (SR) and must be completed and included in the online Proposal submission, uploading submission requirements where prompted before submitting the Proposal.

SR #	Description
SR 1	Completed proposal submitted via online system by the deadline.
SR 2	Completed Attachment B, Proposed Budget template in Excel file format.
SR 3	Organizational Budget for the current or last completed fiscal year for the Primary Applicant, the entity that will hold the contractual obligation if awarded (no template provided).
SR 4	Organizational Chart for the Primary Applicant, the entity that will hold the contractual obligation if awarded (no template provided).
SR 5	Supplementary Questions and Attachments – Supplementary Questions and Minimum Qualification requirements stated under certain Program Areas are completed in the online narrative application, while attachments must be uploaded using the upload buttons in the online application
SR 6	Web Content Accessibility Guidelines 2.1 Level AA (“WCAG”) Attestation. The successful Proposer will be required to sign and complete the Vendor Attestation of Digital Accessibility Compliance attached here as Attachment H.

Submitting your Proposal

When you have completed your Proposal, please make sure to click "Submit" on the final screen. You will need to check the reCAPTCHA box first.

Screenshot of example:



OEWD Request for Proposals (RFP) Application

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Ready to Submit?

The "**Submit**" button is located below. Do not press this button until ready to submit the final application. If the application contains errors in need of correction, an error message will be generated. After making all necessary corrections and pressing "**Submit**" again, review for accuracy and press "**Confirm**" to make your final submission, which must happen before the deadline. After successful submission, the Primary Point of Contact email address will receive a time-stamped confirmation email.

Applications will not be accepted after the deadline.

Helpful information is available on the [RFP website](#)

For technical support, email oewd.procurement@sfgov.org.

I'm not a robot



reCAPTCHA helps prevent automated form spam.

The submit button will be disabled until you complete the CAPTCHA.

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[Submit](#)

You will receive an **error notification pop-up message** if any corrections need to be made before your Proposal is accepted. If an error exists, the system will flag the page(s) in the Proposal with errors and provide a description of the issue(s). Please pay attention to the page numbers on the top-right side of your screen; if there are additional errors on any pages in your Proposal, those pages will be highlighted in **red** such as in this screenshot example:

OEWD Request for Proposals (RFP) Application



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After making all necessary corrections and pressing “Submit” again, you will be able to review your Proposal and confirm that it is accurate and complete. You can also print your submission for your records.

After reviewing your submission, press “Confirm” in the bottom-left corner of the screen to make your final submission, which must occur before the RFP deadline. The system locks out at the deadline, when confirmation and submission will no longer be possible. After you click “Confirm”, the Proposal will be locked. After successful submission, you will see a confirmation screen, and the Primary Point of Contact Email Address that you listed in your Proposal will receive a time-stamped confirmation email within about five minutes.

You may follow up with OEWD at owd.procurement@sfgov.org if you have any questions or need technical assistance with your submission. If you have submitted a Proposal in error and need to re-file your Proposal, please contact owd.procurement@sfgov.org and let us know which Proposal should be considered.