

**From:** [REDACTED]  
**To:** [SFPD, Commission \(POL\)](#)  
**Subject:** Public comment, Agenda Item 10: CIT Unit Annual Report  
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Dear Members of the San Francisco Police Commission,

My name is Emma Peat, and I am the Director of Education Programming at NAMI San Francisco. I also serve on the Crisis Intervention Team (CIT) Working Group. While I am unable to attend today's meeting in person, I would like to submit this public comment in support of the San Francisco Police Department's Crisis Intervention Team program and the work reflected in this report.

NAMI San Francisco is honored to partner with SFPD's Crisis Intervention Team program by bringing individuals with lived experience into CIT trainings. It is a privilege to help create opportunities for officers to hear directly from people who have experienced mental health challenges, navigated crisis situations, and interacted with first responders. These personal stories help put a human face on mental illness and provide insights that cannot be learned from a textbook alone.

For many individuals experiencing a mental health crisis, an interaction with an SFPD officer may occur during one of the most vulnerable moments of their lives. That is why it is so important that officers have the opportunity to hear directly from people with lived experience. One of the greatest strengths of SFPD's Crisis Intervention Team program is its commitment to bringing these voices into training and ongoing collaboration. By listening to personal stories and learning from those who have navigated mental health challenges and crisis situations, officers gain a deeper understanding of the realities of mental illness, the impact of stigma, and how empathy, compassion, and dignity can make a meaningful difference during a crisis.

Thank you for your continued support of crisis intervention efforts and for recognizing the importance of lived experience as a tool for building empathy, strengthening partnerships, and improving responses to mental health crises in San Francisco.

Sincerely,

Emma Peat  
Director of Education Programming  
NAMI San Francisco  
Member, Crisis Intervention Team Working Group

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Emma Peat *she/her*  
Director of Education Programming, NAMI SF  
[REDACTED]

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