



Weekly Activity Report: San Francisco Department of Police Accountability

Prepared for the San Francisco Police Commission

Department of Police Accountability

Executive Director Paul Henderson

Highlights for September 3, 2025

The following report includes the Department of Police Accountability's recent developments:

▪ **NACOLE Regional Conference, August 27-28, 2025**

- DPA and the California Civilian Oversight Alliance (CCOA) co-hosted a regional conference with the National Association for Civilian Oversight of Law Enforcement (NACOLE) in San Francisco. Civilian oversight leaders from around the country attended this 7.
- The conference addressed timely topics including artificial intelligence (AI) in law enforcement practices, using AI to enhance oversight, potential AI bias and concerns, establishing safeguards and policies for responsible AI use, immigration and law enforcement actions at state and federal levels, RIPA data and audit implications, and issues related to diminished support for civilian oversight.
- Commission Vice President Kevin Benedicto shared his technology and policymaking expertise on a panel about creating AI policies for police practices.

▪ **DPA Audit Update**

- DPA's audit on SFPD's use of force is currently in progress. DPA is in the process of drafting the report.

▪ **DPA Digitization Project**

- DPA is advancing a major project to digitize all case files and upload them to the cloud. This initiative consolidates case files to ensure accurate indexing and easy searching of cases from 1983 to 2025. The project involves scanning 1,400 boxes containing over 2 million documents and images.

▪ **Reenvisioning DPA Reports**

- Over the next few months, DPA will reexamine all reports to improve how we communicate information to the commission, San Francisco leadership, and the public. We aim to leverage available technology to report our work more comprehensively and efficiently while focusing on data points important to our stakeholders. DPA will improve accessibility, clarity, usability, and ease of navigation.

▪ **Phone Message System**

- DPA implemented a new phone messaging system available in seven languages, to ensure all community members can access services and information. This initiative removes language barriers and provides equitable access to police accountability

resources for our diverse community. The multilingual system enhances DPA's ability to serve residents who speak languages other than English, strengthening community engagement and accessibility across all populations.

Investigation Updates

◆ **Statistics Since Last Commission Meeting on July 16, 2025:**

- **Cases Opened/Closed:** Our office opened 112 cases and closed 116 cases.
- **Cases Opened:** Increased 27% (134 cases) compared to 2024 year to date.
- **Cases Pending:** Is currently 21% (40 cases) higher compared to cases pending at this time last year.

Year-to-Date Statistics*

Measure	2025 Year to Date	2024 Year to Date
Cases Opened	628	494
Under Investigation	230	190
Cases Closed	629	627

Breakdown of Closed Complaints

Measure	2025 Year to Date	2024 Year to Date
Cases Sustained	26	35
Cases Not Sustained	603	592
Cases Mediated	7	11

Investigations Over 270-Days/Tolling

As of August 29, 2025, the DPA has 10 cases open for more than 270 days. 9 cases are "tolled". The remaining case is not sustainable and should be closed the following week.

Measure	2025 Year to Date	2024 Year to Date
Cases Over 270 Days	10	18

DPA Sustained Cases Pending Final Adjudication

- ◆ There are 89 cases sustained by DPA that are pending with the SFPD.
- ◆ There is 1 case pending with the San Francisco Police Commission.

Weekly Statistics*

Allegations Received Since the Last Commission Meeting.

Allegation Type	Allegation Summary	Percent
Conduct Unbecoming an Officer	The officer behaved or spoke inappropriately.	21%
Neglect of Duty	The officer failed to take required action.	14%
Use of Force	The officer used unnecessary or excessive force.	7%
Neglect of Duty	The officer failed to properly investigate.	7%
Unwarranted Action	The officer conducted an improper search or seizure.	6%

SFPD District Station Breakdown

Below is a breakdown of the complaints we received, per station, since the last commission meeting.

Station	Cases Received (7 weeks)	Last Reporting Period (1 week)
A - Central	6	1
B - Southern	12	X
C- Bayview	6	X
D - Mission	9	1
E- Northern	6	X
F – Park	3	X
G - Richmond	3	X
H - Ingleside	9	X
I – Taraval	3	1
J - Tenderloin	24	2
Airport	1	X
Not Applicable	9	6
Out of Town	1	1
Pending	20	5
Total	112	16

* These data points reflect cases received between the day after the last commission meeting and the date the data was pulled, typically the Friday before the current commission meeting. This provides a current snapshot of newly received cases. These statistics may change following preliminary investigations.