

SAN FRANCISCO DEPARTMENT OF POLICE ACCOUNTABILITY

# 2025 Annual Statistical Report

Presentation to the San Francisco Police Commission

July 2026



OVERVIEW

# 2025 at a glance

899

**Complaints received**

Up 22% from 737 in 2024

938

**Cases closed**

Up from 828 in 2024

93

**Avg. days to process a case**

Down from 191 days in 2024

100%

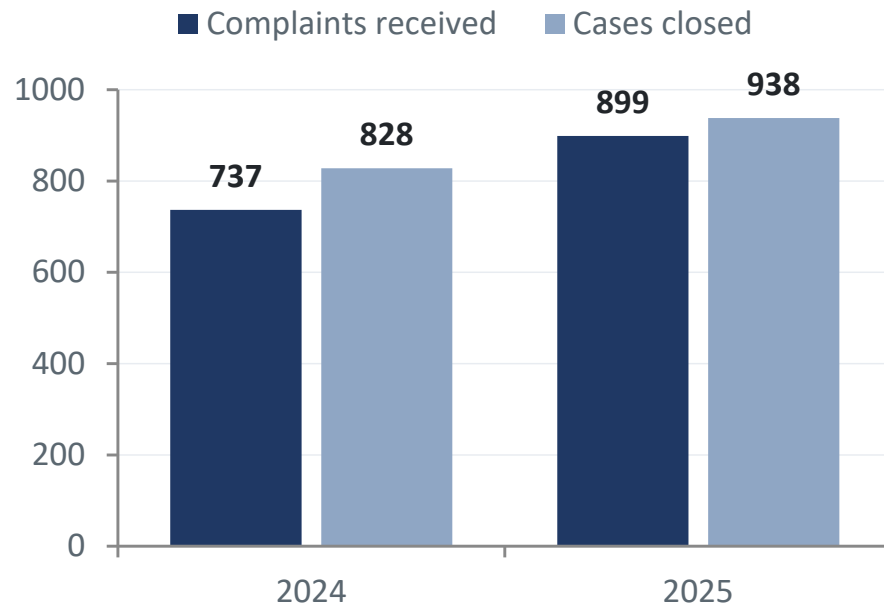
**Statutory compliance**

Gov. Code §3304(d) one-year deadline

*All figures from DPA's 2025 Annual Statistical Report.*

## COMPLAINT VOLUME

# Complaints up 22%, case closures up too



*Complaints received and cases closed, 2024 vs. 2025*

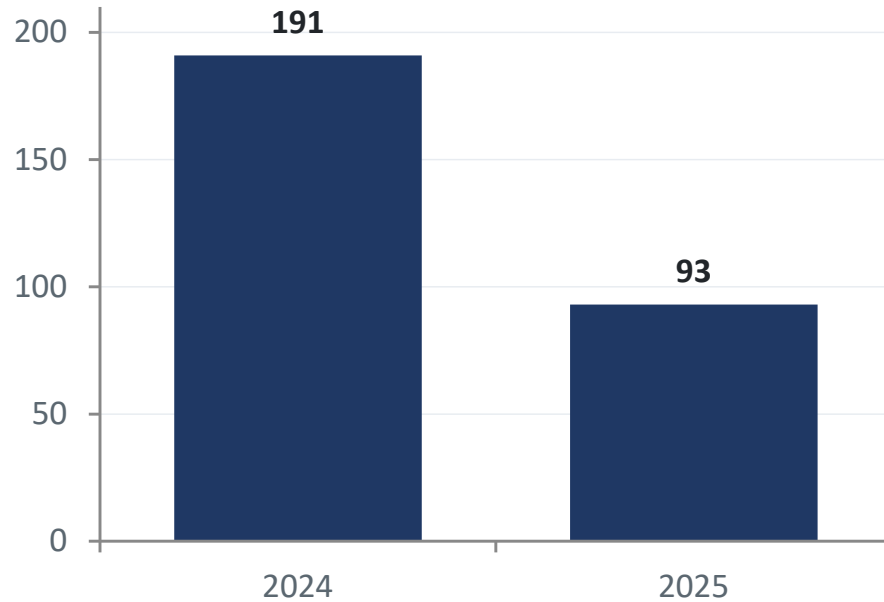
Growth reflects expanded community engagement and easier access to DPA's services.

Even with higher volume, DPA closed 938 cases in 2025, up from 828 in 2024.

Across SFPD cases, DPA investigated 2,012 allegations during the year.

## TIMELINESS

# Average processing time cut roughly in half



*Average days to process a case*

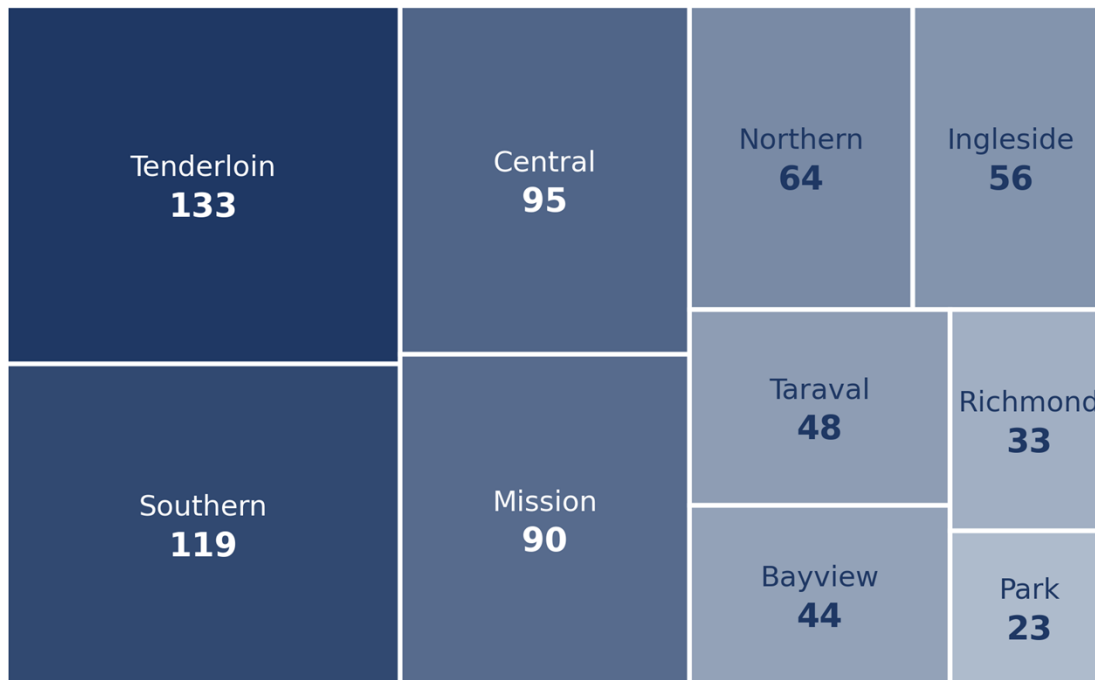
191 days in 2024 → 93 days in 2025, well under the 180-day internal target.

100% of cases met the one-year statutory deadline under Gov. Code §3304(d).

Faster processing came from streamlined workflows and modernized operations, not reduced rigor.

## CASELOAD BY DISTRICT

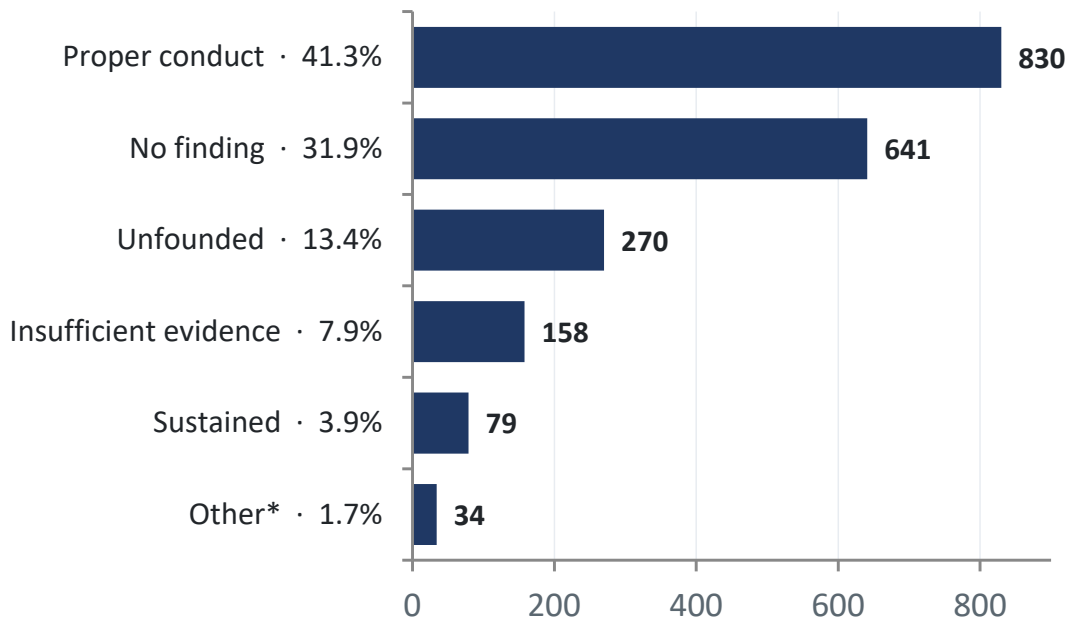
# Where the cases came from



Caseload tracks where DPA receives complaints, concentrated in the Tenderloin, Southern, and Central districts. It is not a measure of crime or policing volume in any district.

## WHAT INVESTIGATIONS FOUND

# Every allegation, carefully reviewed



How 2,012 SFPD allegations resolved in 2025

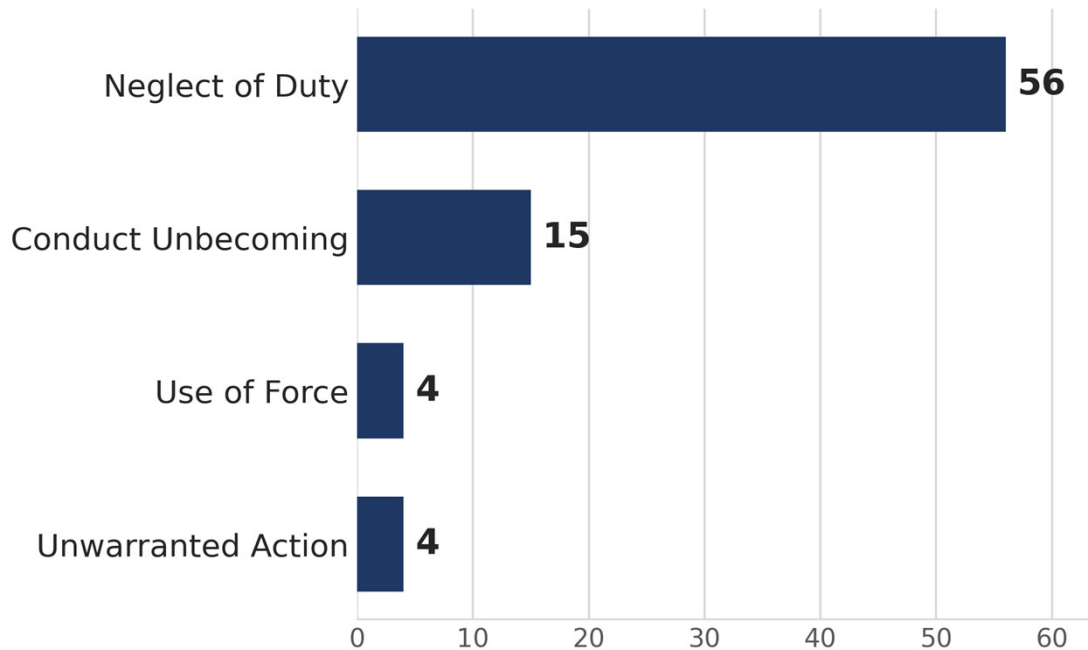
DPA resolved 2,012 SFPD allegations in 2025, each investigated on its facts.

Every case DPA opens is thoroughly investigated and impartially evaluated under the applicable legal standards, using best practices to ensure findings grounded in evidence.

*\*Mediated, policy failure, and training failure findings.*

## SUSTAINED FINDINGS

# What got sustained



Of 79 sustained allegations in 2025, Neglect of Duty was by far the most common, accounting for more than two-thirds.

Conduct Unbecoming followed, with Use of Force and Unwarranted Action tied well behind.

## 2025 highlights

**4**

**ALGA Knighton  
Awards**

Audit Team

**54,086**

**Pages disclosed**

SB 1421 & 16

**1,153**

**Cases evaluated**

for public release

**10 of 11**

**DGOs  
recommendations  
passed**

at Police Commission

# Auditing the department

14

recommendations to strengthen  
use-of-force oversight

In December, DPA issued an audit of SFPD's use of force, evaluating how the Department monitors force incidents, reviews them for policy compliance, and uses data to inform training.

In May, DPA received its third consecutive Knighton Award from the Association of Local Government Auditors for its audit of SFPD stop data under RIPA, its fourth overall.

DEVELOPING THE NEXT GENERATION

# The Law & Justice Reform Internship

30

**interns across three semesters**

Spring 3 · Summer 22 · Fall 5

Law and graduate students worked alongside DPA staff on casework and research. This cohort completed a policy project recommending changes to an SFPD general order governing First Amendment activities.

Students came from universities and law schools nationwide, several placed directly within DPA's investigative and policy work.

**9** HBCU students   **7** law clerks   **8** City agencies

## A NEW FORMAT

# From a printed PDF to an accessible web report

### THROUGH 2024

- Designed print-style PDF
- Static tables and charts
- Annual publication only
- Limited accessibility for assistive technology

### 2025 FORWARD

- Accessible web report (WCAG 2.1 AA)
- Interactive charts and visualizations
- Quarterly structure with annual rollups
- Case-by-case detail on sustained findings

*The new design meets the City's digital accessibility and inclusion standards.*

CONVENING THE FIELD

# A national conversation on AI in oversight

**100+**

**oversight and law enforcement  
leaders convened in San Francisco**

As a founding member of the California Civilian Oversight Alliance, DPA partnered with NACOLE to co-host a two-day regional conference on artificial intelligence and emerging technologies in policing and oversight.

Sessions covered drones and advanced technologies, AI tools in policing and oversight, and the safeguards for deploying them responsibly. Police Commissioner Kevin Benedicto and SFPD's Real-Time Information Center took part.

## DUAL OVERSIGHT

# One report, two departments

### SFPD

*Oversight under the City Charter*

**899** complaints received

**938** cases closed

**2,012** allegations investigated

### SFSO

*Oversight by Letter of Agreement*

**40** new cases opened

**41** cases closed

**106** allegations investigated

**1** in-custody death investigation

*For the first time, the annual report presents SFPD and SFSO data side by side in a consistent format. At the request of the Sheriff, Mayor and BOS DPA continues to support SFSO serious misconduct cases. DPA has included that data in the report.*

## WHY IT MATTERS

# What the new format delivers

## Access

Anyone can read the report on any device, in a format that works with screen readers and assistive technology.

## Transparency

Sustained findings are itemized case by case, with consistent presentation across SFPD and SFSO.

## Timeliness

Quarterly publication means the Commission and the public see trends as they develop, not a year later.

## Efficiency

A single web pipeline replaces separate print production, reducing cost and turnaround for every report.

READ THE FULL REPORT

**The complete 2025 Annual Statistical Report, including data, and case detail, is available at [sf.gov/dpa](https://sf.gov/dpa).**

Questions and discussion

San Francisco Department of Police Accountability