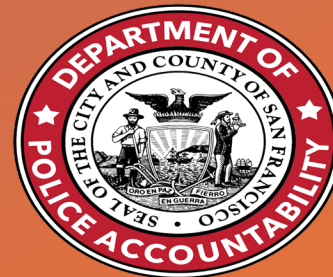


Digital Accessibility and Inclusion Standard (“DAIS”)



San Francisco Department of Police
Accountability



INTRODUCTION

- ❖ In April 2024, the United States Department of Justice (“DOJ”) released a new rule requiring state and local governments to meet the 2018 Web Content Accessibility Guidelines.
- ❖ This rule ensures that people with disabilities can access online content.

PURPOSE & SCOPE

- ❖ The City and County of San Francisco’s mission is to improve the online experience for all residents with a disability, residents who identify as Limited English Proficient (“LEP”) and residents who rely on their mobile device to connect to the internet.
- ❖ DAIS outlined what City Departments must do to make their digital information, programs, activities and services accessible.

DPA'S COMPLIANCE REQUIREMENTS

- ❖ Comply with the United States Department of Justice (DOJ) Web Content Accessibility Guidelines
- ❖ Comply with the City's equitable design requirements and provide vital information for the public in plain language.
- ❖ Comply with the City's Language Access Ordinance.

DPA'S ROADMAP TO COMPLIANCE

- ❖ Assemble a DPA DAIS Team
- ❖ Attend DAIS trainings, hosted by the Committee on Information Technology (COIT)
- ❖ Attend forms trainings to help create clear concise forms
- ❖ Deconstruct DPA's website
 - ❖ Review every document and form
 - ❖ Test every link
- ❖ Reconstruct DPA's website
 - ❖ Rewrite documents to guarantee accessibility and readability on an 8 to 10th grade level
 - ❖ Archive old informational documents

SUCCESSSES

- ❖ DPA's website now meets all of DAIS' standards
- ❖ The DPA DAIS Team completed this task 1 month before the original deadline of April 24, 2026.





THANK YOU

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