



Executive Summary

SFPD San Francisco Police Department

Key Findings: During Q3 2025, the San Francisco Department of Police Accountability received **246 SFPD complaints** involving 434 allegations (received) and investigated **521 allegations**. The DPA closed 227 SFPD cases during the quarter with an average processing time of 94 days. The majority of SFPD complaints (49.6%) were submitted online, with Neglect of Duty being the most common allegation type (42.6%). The DPA sustained 12 allegations across 8 SFPD cases, with a sustained rate of 2.30%.

246**SFPD COMPLAINTS RECEIVED**

↑ 40.6% increase from Q3 2024 (175 complaints)

521**Allegations Investigated**

SFPD - Q3 2025

227**Cases Closed**

SFPD - Q3 2025

8**Sustained Cases**

12 allegations sustained

94**Avg Processing Days**

↓ 19.7% from Q3 2024

SFSO San Francisco Sheriff's Office

SFSO Key Findings: During Q3 2025, the DPA received **8 SFSO complaints** involving 20 allegations and 10 complainants (all identified). The DPA closed 7 SFSO cases during the quarter. The majority of SFSO allegations (90%) involved claims of misconduct by SFSO personnel. Following investigation, there were no findings of improper conduct against SFSO personnel in Q3 2025, with 50% of allegations exonerated (meaning the conduct occurred but was found to be justified, lawful, and proper).

8**SFSO COMPLAINTS RECEIVED**

Select cases under DPA jurisdiction - Q3 2025

20**Allegations**

SFSO - Q3 2025

7**Cases Closed**

SFSO - Q3 2025

0**Sustained Cases**

SFSO - Q3 2025

43**Cases Pending**










End of Q3 2025

Three-Year Comparison and Trends

Tracking Progress Over Time - SFPD Focus

This section compares Q3 SFPD data across three consecutive years (2023, 2024, 2025), revealing important trends in complaint volume, investigation outcomes, and department performance.

SFPD Key Performance Metrics - 3-Year Trends

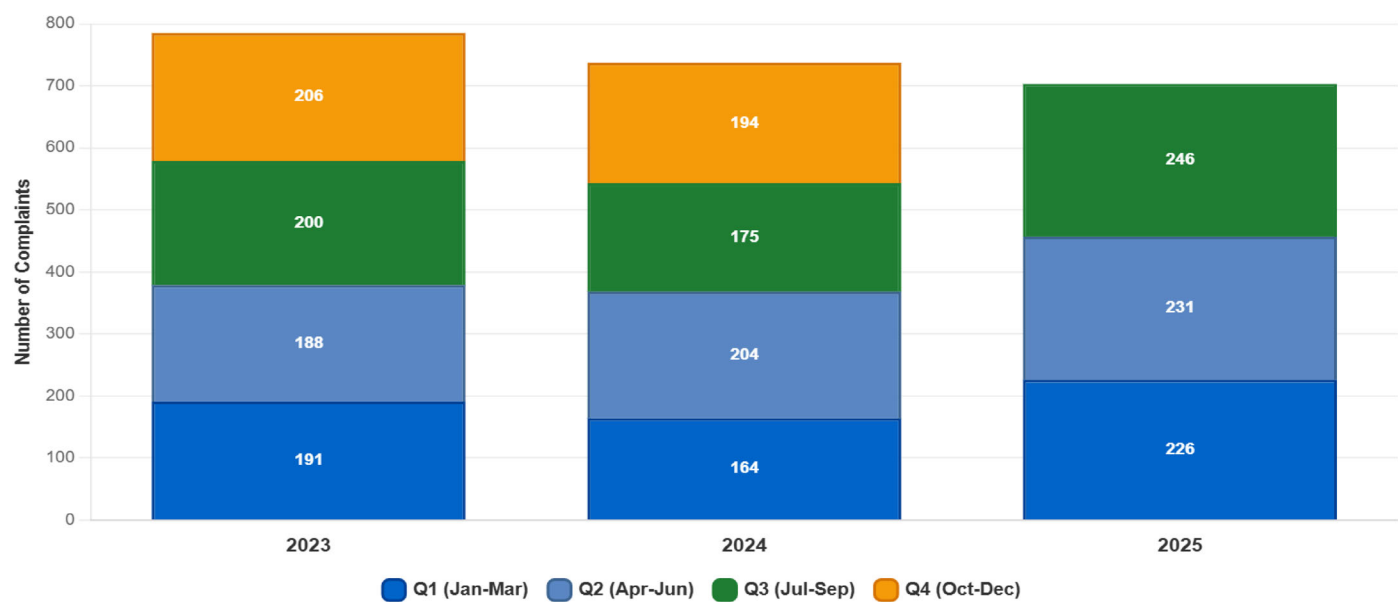
Core SFPD performance metrics comparison: Q3 2023-2025 showing complaint volume, allegations, cases closed, sustained cases, and processing times					
Metric	Trend	Q3 2023	Q3 2024	Q3 2025	% Change (2024 vs 2025)
Complaints Opened		200	175	246	+40.6%
Allegations		407	378	434	+14.8%
Cases Closed		193	185	227	+22.7%
Sustained Cases		14	6	8	+33.3%
Sustained Allegations		26	18	12	-33.3%
Sustained Rate		5.1%	4.1%	2.30%	-43.9%
Avg Processing Days		128	110	94	-19.7%
Cases Pending		295	208	227	+9.1%
Identified Complainant Rate		97%	88%	87%	-1.6%

Trend Analysis: Q3 2025 shows 246 complaints, representing a 40.6% increase from Q3 2024 (175 complaints) and a 23.0% increase from Q3 2023 (200 complaints). This Q3 comparison across three years shows the highest Q3 volume occurred in 2025. Q4 2025 data will be available in future quarterly reports.

SFPD

Quarterly Trends - 3-Year Comparison (2023-2025)

Stacked view of quarterly complaint volumes across three years showing seasonal patterns and year-over-year growth



785

2023 Total

737

2024 Total

703

2025 Total

621

3-Year Total (All Q3s)

SFPD complaint trends by quarter: 2023-2025 showing quarterly and annual totals






Quarter	2023	2024	2025	Q Avg
Q1 (Jan-Mar)	191	164	226	194
Q2 (Apr-Jun)	188	204	231	208
Q3 (Jul-Sep)	200	175	246	207
Q4 (Oct-Dec)	206	194	—	200
Year Total	785	737	703	742

SFPD

Top SFPD Stations - 3-Year Comparison

Geographic patterns of complaints over time reveal which districts experience consistently high volumes and may benefit from targeted interventions or additional resources.

Top 5 SFPD stations by cases closed: Q3 2023-2025 comparison showing geographic complaint patterns

SFPD Station	3-Year Trend	Q3 2023	Q3 2024	Q3 2025
Tenderloin		14	26	43
Southern		13	20	26
Central		33	16	23
Mission		22	14	26
Northern		8	18	14

Trend Analysis: Key Insights

Complaint Volume Changes: The volume of complaints shows steady growth over the past three years. After a 12.5% decrease from Q3 2023 to Q3 2024, complaints increased by 40.6% in Q3 2025, reaching the highest level for the third quarter in this period.

Complaint and Investigation Analysis

Complaint Submission Methods - Combined Analysis

SFPD complaints favor online and phone submissions (81.7%), while SFSO complaints in Q3 2025 were primarily received through phone (50%) and referrals (37.5%).

Complaint submission methods by department: SFPD vs SFSO Q3 2025 showing distribution across online, phone, referral, and other channels

Submission Method	SFPD	SFSO	Combined Total
Online	122 (49.6%)	0 (0%)	122 (48.0%)
Phone	79 (32.1%)	4 (50.0%)	83 (32.7%)
Referral	9 (3.7%)	3 (37.5%)	12 (4.7%)
Other	11 (4.5%)	1 (12.5%)	12 (4.7%)
In Person	17 (6.9%)	0 (0%)	17 (6.7%)
Mail	8 (3.3%)	0 (0%)	8 (3.1%)
Total	246 (100%)	8 (100%)	254 (100%)

Submission Method Analysis

SFPD Patterns: Phone and online accessibility remain strong with 32.1% phone and 49.6% online submissions. Referrals (3.7%) and other methods (14.6%) provide additional access channels.

SFSO Patterns: With only 8 complaints, SFSO submissions came primarily through phone (50%) and referrals (37.5%), with one complaint via other methods (12.5%).

Combined Impact: The DPA received 254 complaints through multiple channels, ensuring accessibility for both community members and individuals in custody.

Complainant Demographics

Identified vs. Anonymous Complaints - Combined

Of the **254 complaints** received across both departments, **222 (87.4%)** were filed by identified complainants, while **32 (12.6%)** were submitted anonymously.

SFPD : 214 identified (87.0%), 32 anonymous (13.0%). **SFSO** : 8 identified (100%), 0 anonymous (0%). This demonstrates strong community willingness to engage with the accountability process across both departments.

Gender Demographics - Combined Data

Gender demographics of complainants: SFPD vs SFSO Q3 2025 showing distribution by gender identity

Gender	SFPD	SFSO	Combined Total
Male	67 (27.2%)	6 (75%)	73 (29%)
Declined to State	122 (50%)	2 (25.0%)	124 (49%)
Female	56 (22.8%)	0 (0%)	56 (22%)
Genderqueer/Non-binary	0 (0%)	0 (0%)	0 (0%)
Transgender	1 (0.4%)	0 (0%)	1 (0.4%)
Total	246 (100%)	8 (100%)	254 (100%)

Race/Ethnicity Demographics - Combined Data

Race and ethnicity demographics of complainants: SFPD vs SFSO Q3 2025 showing diversity of complaints

Race/Ethnicity	SFPD	SFSO	Combined Total
Declined to State	124 (50.4%)	3 (37.5%)	127 (50%)
White	46 (18.7%)	1 (12.5%)	47 (18.5%)
Black or African American	39 (15.9%)	4 (50%)	43 (16.9%)
Other	12 (4.9%)	0 (0%)	12 (4.7%)
Asian	8 (3.3%)	0 (0%)	8 (3.1%)
Hispanic or Latinx	17 (6.9%)	0 (0%)	17 (6.7%)
Total	246 (100%)	8 (100%)	254 (100%)

Demographic Analysis

Key Observations: With a small sample size of 8 SFSO complaints in Q3, demographic patterns should be interpreted cautiously. The SFSO complainants were 75% male and 25% declined to state gender, with 50% identifying as Black or African American. SFPD complaints continue to show patterns consistent with broader community engagement. Both departments show privacy-conscious complainants, with approximately 50% declining to provide demographic information. *Note: "Identified" complainants refers to individuals who provided their name when filing a complaint, as opposed to "anonymous" complaints where no identifying information was provided.*

SFPD Allegation Types and Investigation Outcomes

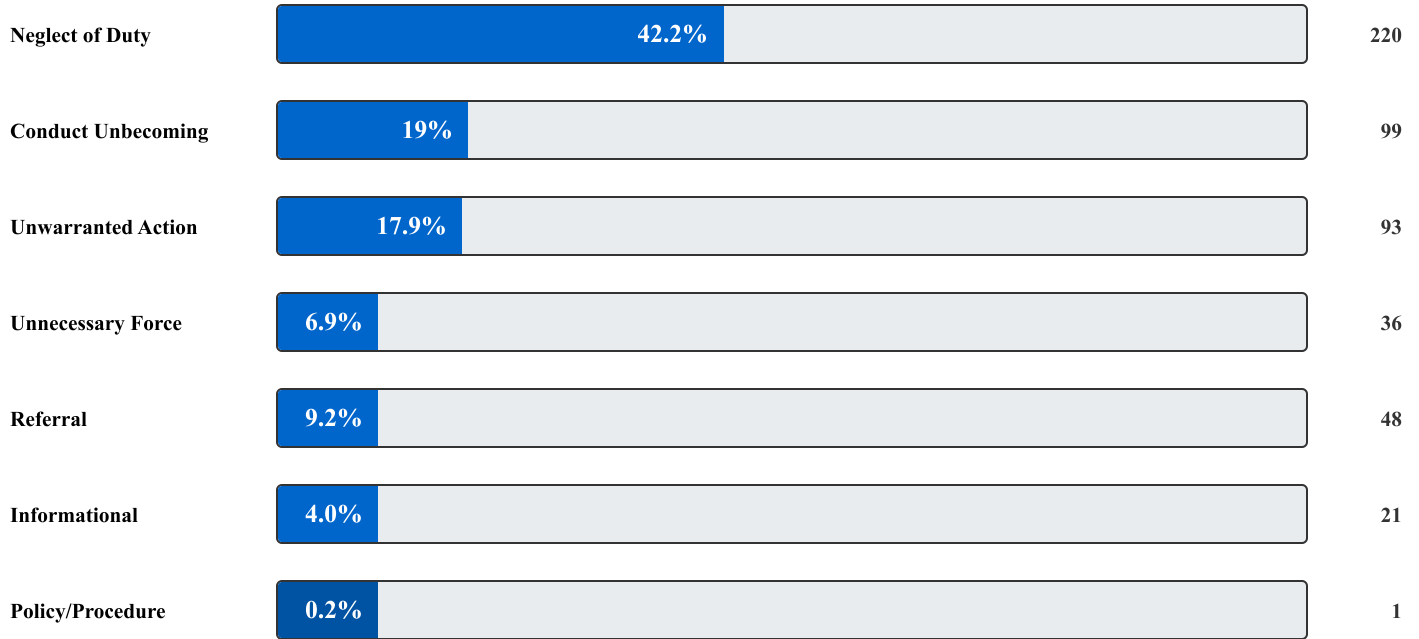
SFPD SFPD Processing Time Achievement

Performance: The DPA achieved an average SFPD case processing time of **94 days** in Q3 2025, significantly under the 180-day target. This represents a 47.8% improvement over the target. The DPA maintained **100% compliance** with the Government Code 3304 one-year deadline for completing investigations.

SFPD SFPD Allegation Types and Findings

During Q3 2025, the DPA investigated 521 allegations. Neglect of Duty was the most frequent allegation type, making up 42.2% of all investigated allegations. This was also the most common finding in sustained cases. The overall sustained rate of 2.30% reflects 12 sustained allegations out of 521 investigated.

Allegation Types - Q3 2025



SFPD allegations by type in Q3 2025 showing distribution of complaint categories

Allegation Type	Count	%
Neglect of Duty	220	42.2%
Unwarranted Action	93	17.9%
Conduct Unbecoming	99	19%
Referral	48	9.2%
Unnecessary Force	36	6.9%
Informational	21	4%
Policy/Procedure	1	0.2%
Failure to Intercede	3	.6%

Investigation Outcomes by Allegation Type

The DPA completed investigations on 521 allegations during Q3 2025, with findings ranging from "Proper Conduct" to "Improper Conduct" (sustained). The table below shows how each type of allegation was resolved, providing transparency into the investigative process and outcomes.

Investigation findings by allegation type in Q3 2025: Complete breakdown of 521 allegations showing outcomes across all allegation categories

DPA Finding	Conduct Unbecoming	Neglect of Duty	Policy/Procedure	Unwarranted Action	Use of Force	Informational	Referral	Other	Total
Improper Conduct (Sustained)	2	7	0	2	1	0	0	0	12
Proper Conduct	33	123	1	64	26	0	0	2	249
Unfounded	32	25	0	19	4	0	0	0	80
Insufficient Evidence	11	22	0	3	1	0	0	0	37
Policy Failure	0	2	0	0	0	0	0	0	2
Mediated	1	4	0	1	0	0	0	0	6
Referral to Other Agency	1	1	0	0	0	0	48	0	50
Informational	0	0	0	0	0	21	0	0	21
No Finding	18	22	0	2	3	0	0	0	45
Withdrawal	0	11	0	2	1	0	0	0	14
Other	1	3	0	0	0	0	0	1	5
Total	99	220	1	93	36	21	48	3	521

*Sustained findings indicate officer misconduct was determined

*See *Sustained Cases* section for detailed case summaries and DPA recommendations.

Key Findings Analysis

Investigation Findings: 249 allegations (47.7%) were found to be proper conduct. Sustained Findings: 12 allegations across 8 cases (2.30%) were sustained as "Improper Conduct," meeting the threshold for disciplinary action. Policy and Supervision Issues: 2 allegations resulted in policy failures.

249

Proper Conduct

47.7% of allegations

8

Sustained Cases

12 Improper conduct allegations

2

Policy Failures

Policy failure findings

521

Allegations

Investigated in Q3 2025

Sustained Cases

Cases Where Improper Conduct Was Found

During Q3 2025, the DPA sustained 12 allegations across 8 cases, meaning the investigation found sufficient evidence that misconduct occurred and violated SFPD policy. Each case summary provides context while protecting privacy.

Sustained cases with detailed findings in Q3 2025: Eight cases with misconduct findings and DPA disciplinary recommendations

#	Police Station	Case Summary	DPA Recommendations
1	Park	The officer failed to activate his BWC when attending a call regarding a petty theft, in violation of Department General Order (DGO) 10.11.	The DPA recommended the officer receive a written reprimand and retraining.
2	Richmond	The officer punched a handcuffed man in the head during an arrest, and while the man was restrained, applied unnecessary pressure on the man's torso, causing the man to experience difficulty breathing.	The DPA recommended the officer receive a 3 Day suspension.
3	Tenderloin	The officer violated Department standards of conduct by making belittling and demeaning statements.	The DPA recommended the officer receive an admonishment.
4	Northern	Two officers searched the car of a federal probationer without confirming if he had search conditions, or the scope of the search conditions.	DPA recommended the officers receive an admonishment.
5	Tenderloin	An officer, while arresting an individual with two outstanding warrants, used profanity toward a bystander. The officer stated this occurred in response to the bystander's behavior and maintained that no departmental policies were violated.	The DPA recommended the officer receive a written reprimand and retraining.
6	Southern	The officers failed to activate their body-worn policy as mandated by DGO 10.11 and DN 23-045.	The DPA recommended the officers receive an admonishment.
7	Richmond	The officer failed to activate the body-worn camera in violation of DGO 10.11 and DN-23-045.	The DPA recommends the officers receive admonishments.
8	Southern	The officer failed to obtain language services in accordance with Department General Order 5.20.	The DPA recommends the officer receive an admonishment and retraining.

SFPD Station Distribution

Cases Closed by SFPD Station

The distribution of cases closed across SFPD Stations reflects where incidents leading to complaints occurred geographically during Q3 2025. This data should not be interpreted as a measure of station or officer performance. Tenderloin Station had the highest number of cases closed (43), followed by Southern Station (26) and Mission Station (26). Cases were distributed across all areas of the city, with referrals and informational cases comprising a significant portion of the total.

SFPD cases closed by station in Q3 2025: Geographic distribution of 227 cases showing concentration in Tenderloin, Southern, and Mission districts

SFPD Station	DPA Cases Closed	% of DPA Total
Tenderloin	43	18.9%
Southern	26	11.5%
Central	23	10.1%
Mission	26	11.5%
Northern	14	6.2%
Ingleside	14	6.2%
Taraval	10	4.4%
Park	6	2.6%
Richmond	6	2.6%
Bayview	14	6.2%
Airport Bureau	8	3.5%
Not Applicable/Info	20	8.8%
Unknown/Referral	17	7.5%
Total	227	100.0%

Geographic Pattern Analysis

Case Distribution: Tenderloin (43), Southern (26), and Mission (26) stations account for 41.9% of all cases closed, reflecting where complaints originated in Q3 2025. **Referrals and Administrative:** A significant portion (16.3%) consists of referrals and informational cases, indicating inter-agency coordination and comprehensive case categorization.
Note: This data includes 7 merged cases.

SFSO Oversight - Q3 2025

SFSO SFSO Oversight

The DPA has investigated certain types of serious complaints against deputies of San Francisco Sheriff's Office (SFSO) since 2018, ensuring independent oversight, reinforcing transparency, and promoting accountability across jail operations, courthouse security, and broader SFSO activities. Through formal agreements and evolving mandates, including oversight of in-custody deaths and the use of military equipment, the DPA has expanded its role to support investigations, critical incidents, and community engagement.

SFSO DPA Authority Under Letter of Agreement

Under a Letter of Agreement (LOA) with the San Francisco SFSO's Office, DPA investigates serious misconduct cases involving SFSO's deputies. DPA's oversight authority includes independent investigations of:

- **In-custody deaths**
- **Complaints of:**
 - Use of force - injury or death
 - Use of a weapon or control device
 - Sexual misconduct
 - Reckless disregard for health or safety
 - Pattern or practice of harassment, bias, or retaliation by SFSO's Deputies
 - Additional misconduct at SFSO discretion

DPA submits investigative findings to the SFSO and provides quarterly reports to the SFSO's Oversight Board on complaint statistics and investigation status.

SFSO SFSO Key Metrics - Q3 2025

8 Complaints Received Q3 2025	7 Cases Closed Q3 2025
43 Cases Pending End of Q3 2025	10 Total Complainants All identified (0 anonymous)

SFSO SFSO Allegations and Findings

SFSO complaints in Q3 2025 generated 20 total allegations across the 8 complaints received.

SFSO allegations by type in Q3 2025: Distribution of 20 allegations across misconduct and neglect of duty categories

Allegation Type	Number	Percentage
Misconduct	18	90.0%
Neglect of Duty	2	10.0%
Total	20	100.0%

SFSO SFSO Allegations by Type - Q3 2025



SFSO SFSO Case Findings

The disposition of SFSO allegations in Q3 2025 shows an even split between exonerated and unfounded findings.

SFSO case findings breakdown in Q3 2025: Distribution of 20 findings split equally between exonerated and unfounded categories

Finding Type	Number	Percentage
Exonerated - SFSO	10	50.0%
Unfounded	10	50.0%
Total Findings	20	100.0%

SFSO Findings Analysis

Exoneration Rate: 50% of allegations were exonerated (10 of 20), meaning the alleged conduct occurred but was justified, lawful, and proper.
Unfounded Rate: 50% of allegations were unfounded (10 of 20), meaning the alleged conduct did not occur. **No Sustained Findings:** Q3 2025 had zero sustained findings against SFSO personnel.

SFSO SFSO Cases by Facility

The 7 SFSO cases closed in Q3 2025 were distributed across detention and related facilities as follows:

SFSO cases closed by facility in Q3 2025: Seven cases distributed across detention facilities and locations

Facility/Location	Number	Percentage
County Jail #3	4	57.1%
County Jail #2	1	14.3%
ZSFGH (Jail Hospital)	0	0.0%
City Hall	0	0.0%
County Jail #1	1	14.3%
Other	1	14.3%
Total	7	100.0%

SFSO Facility Analysis

Facility Distribution: County Jail #3 had the highest number of closed cases (4, 57.1%), followed by County Jails #1 and #2 each with 1 case (14.3% each), and 1 case at other locations. The volume of closed cases was 7 in Q3 2025.

SFSO Analysis

Allegation Patterns: The majority of SFSO allegations in Q3 2025 were categorized as "Misconduct" (90%, 18 of 20 allegations). With only 8 complaints generating 20 allegations, the small sample size limits broader pattern analysis. The exoneration rate was 50%.

Facility Distribution: County Jail #3 had 4 closed cases (57.1%), County Jails #1 and #2 each had 1 case (14.3%), with 1 additional case at other locations. The volume of closed cases was 7 in Q3 2025.

San Francisco Department of Police Accountability
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