



Executive Summary

SFPD San Francisco Police Department

Key Findings: During Q2 2025, the San Francisco Department of Police Accountability received **231 SFPD complaints** involving 472 allegations (received) and investigated **570 allegations**. The DPA closed 238 SFPD cases during the quarter with an average processing time of 101 days. The majority of SFPD complaints (35.5%) were submitted via phone, with Neglect of Duty being the most common allegation type (41.23%). The DPA sustained 41 allegations across 15 SFPD cases, with a sustained rate of 7.2%.

231**SFPD COMPLAINTS RECEIVED**

↑ 13.2% increase from Q2 2024 (204 complaints)

570**Allegations Investigated**

SFPD - Q2 2025

238**Cases Closed**

SFPD - Q2 2025

15**Sustained Cases**

41 allegations sustained

101**Avg Processing Days**

↓ -20.5% from Q2 2024

SFSO San Francisco Sheriff's Office

SFSO Key Findings: During Q2 2025, the DPA received **10 SFSO complaints** involving 37 allegations and 10 complainants (all identified). The DPA closed 14 SFSO cases during the quarter. The majority of SFSO allegations (60%) involved claims of misconduct by SFSO personnel. Following the investigation, one finding of improper conduct was made against SFSO personnel in Q2 2025, with 29.7% of allegations exonerated (meaning the conduct occurred but was found to be justified, lawful, and proper).

10**SFSO COMPLAINTS RECEIVED**

Select cases under DPA jurisdiction - Q2 2025

37**Allegations**

SFSO - Q2 2025

14**Cases Closed**

SFSO - Q2 2025

1**Sustained Cases**

SFSO - Q2 2025

39**Cases Pending**

End of Q2 2025










Three-Year Comparison and Trends

Tracking Progress Over Time - SFPD Focus

This section compares Q2 SFPD data across three consecutive years (2023, 2024, 2025), revealing important trends in complaint volume, investigation outcomes, and department performance.

SFPD Key Performance Metrics - 3-Year Trends

Core SFPD performance metrics comparison: Q2 2023-2025 showing complaint volume, allegations, cases closed, sustained cases, and processing times

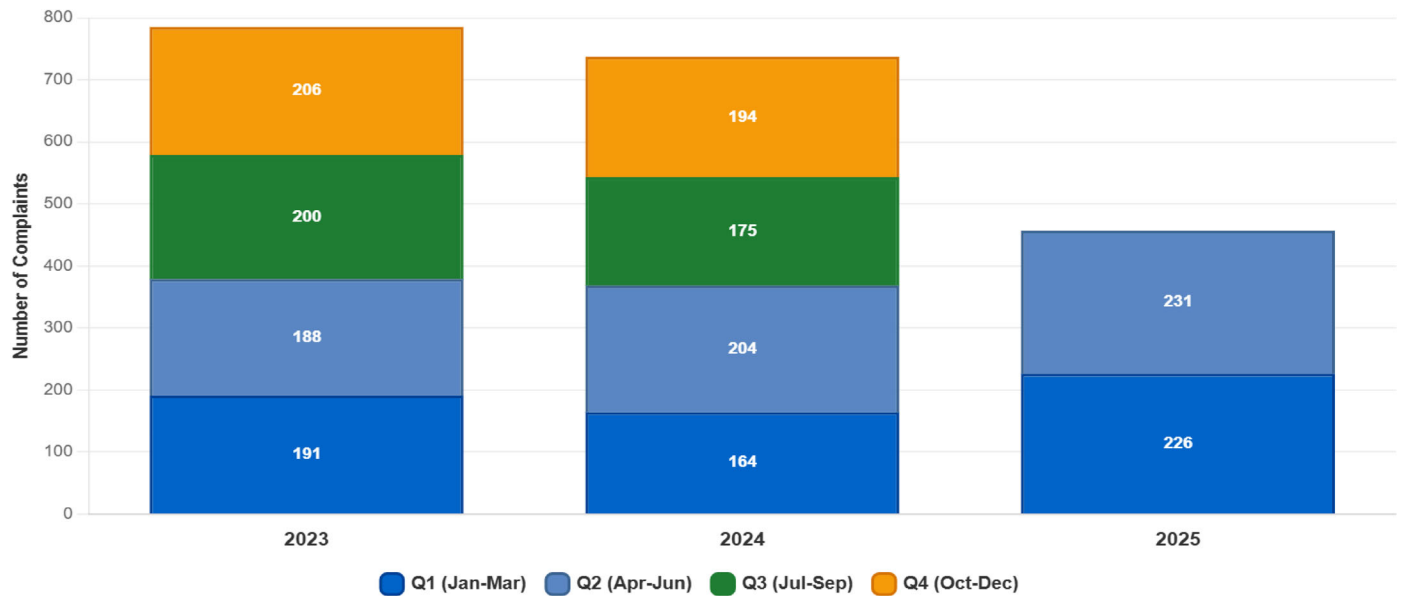
Metric	Trend	Q2 2023	Q2 2024	Q2 2025	% Change (2024 vs 2025)
Complaints Opened		188	204	231	+13.2%
Allegations		386	356	472	+32.6%
Cases Closed		178	266	238	-10.5%
Sustained Cases		16	16	15	-6.3%
Sustained Allegations		38	51	41	-19.6%
Sustained Rate		3.7%	2.6%	7.2%	+176.92%
Avg Processing Days		124	127	101	-20.5%
Cases Pending		277	215	217	+0.9%
Identified Complainant Rate		99.0%	98.0%	86.6%	-11.6%

Trend Analysis: Q2 2025 shows 231 complaints, representing a 13.2% increase from Q2 2024 (204 complaints) and a 22.9% increase from Q2 2023 (188 complaints). This Q2 comparison across three years shows the highest Q2 volume occurred in 2025. Q3-Q4 2025 data will be available in future quarterly reports.

SFPD

Quarterly Trends - 3-Year Comparison (2023-2025)

Stacked view of quarterly complaint volumes across three years, showing seasonal patterns and year-over-year growth



785

2023 Total

737

2024 Total

457

2025 Total

623

3-Year Total (All Q2s)

SFPD complaint trends by quarter: 2023-2025 showing quarterly and annual totals






Quarter	2023	2024	2025	Q Avg
Q1 (Jan-Mar)	191	164	226	194
Q2 (Apr-Jun)	188	204	231	208
Q3 (Jul-Sep)	200	175	—	188
Q4 (Oct-Dec)	206	194	—	200
Year Total	785	737	457	660

SFPD

Top SFPD Stations - 3-Year Comparison

Geographic patterns of complaints over time reveal which districts experience consistently high volumes and may benefit from targeted interventions or additional resources.

Top 5 SFPD stations by cases closed: Q2 2023-2025 comparison showing geographic complaint patterns

SFPD Station	3-Year Trend	Q2 2023	Q2 2024	Q2 2025
Tenderloin		15	18	32
Southern		15	17	41
Central		13	16	28
Mission		13	20	20
Northern		12	13	15

Trend Analysis: Key Insights

Complaint Volume Changes: The volume of complaints shows steady growth over the past three years. After an 8.5% increase from Q2 2023 to Q2 2024, complaints increased by 13.2% in Q2 2025, reaching the highest level for the second quarter in this period.

Complaint and Investigation Analysis

Complaint Submission Methods - Combined Analysis

SFPD complaints favor online and phone submissions (62%), while SFSO complaints in Q2 2025 were primarily received through referrals (60%).

Complaint submission methods by department: SFPD vs SFSO Q2 2025 showing distribution across online, phone, referral, and other channels

Submission Method	SFPD	SFSO	Combined Total
Online	80 (34.6%)	3 (30.0%)	83 (34.4%)
Phone	82 (35.5%)	0 (0%)	82 (34.0%)
Referral	8 (3.5%)	6 (60.0%)	14 (5.8%)
Other	20 (8.7%)	1 (10.0%)	21 (8.7%)
In Person	35 (15.2%)	0 (0%)	35 (14.5%)
Mail	6 (2.6%)	0 (0%)	6 (2.5%)
Total	231 (100%)	10 (100%)	241 (100%)

Submission Method Analysis

SFPD Patterns: Phone and online accessibility remain strong with 35.5% phone and 34.6% online submissions. Referrals (3.5%) and in-person visits (15.2%) provide additional access channels.

SFSO Patterns: With only 10 complaints, SFSO submissions came primarily through referrals (60%) and online (30%), with one complaint via other methods.

Combined Impact: The DPA received 241 complaints through multiple channels, ensuring accessibility for both community members and individuals in custody.

Complainant Demographics

Identified vs. Anonymous Complaints - Combined

Of the 241 complaints received across both departments, 210 (87.1%) were filed by identified complainants, while 31 (12.9%) were submitted anonymously.

SFPD: 200 identified (86.6%), 31 anonymous (13.4%). SFSO: 10 identified (100%), 0 anonymous (0%). This demonstrates strong community willingness to engage with the accountability process across both departments.

Gender Demographics - Combined Data

Gender demographics of complainants: SFPD vs SFSO Q2 2025 showing distribution by gender identity

Gender	SFPD	SFSO	Combined Total
Male	87 (37.7%)	5 (50.0%)	92 (38.2%)
Declined to State	88 (38.1%)	4 (40.0%)	92 (38.2%)
Female	53 (22.9%)	0 (0%)	53 (22.0%)
Genderqueer/Non-binary	2 (0.9%)	0 (0%)	2 (0.8%)
Transgender	1 (0.4%)	1 (10.0%)	2 (0.8%)
Total	231 (100%)	10 (100%)	241 (100%)

Race/Ethnicity Demographics - Combined Data

Race and ethnicity demographics of complainants: SFPD vs SFSO Q2 2025 showing diversity of complaints

Race/Ethnicity	SFPD	SFSO	Combined Total
Declined to State	110 (47.6%)	4 (40.0%)	114 (47.3%)
White	43 (18.6%)	1 (10.0%)	44 (18.3%)
Black or African American	24 (10.4%)	2 (20.0%)	26 (10.8%)
Other	22 (9.5%)	1 (10.0%)	23 (9.5%)
Asian	17 (7.4%)	0 (0%)	17 (7.1%)
Hispanic or Latinx	15 (6.5%)	2 (20.0%)	17 (7.1%)
Total	231 (100%)	10 (100%)	241 (100%)

Demographic Analysis

Key Observations: With a small sample size of 10 SFSO complaints in Q2, demographic patterns should be interpreted cautiously. The SFSO complainants were 60% male and 30% declined to state, with 30% identifying as Hispanic/Latinx. SFPD complaints continue to show patterns consistent with broader community engagement. Both departments show privacy-conscious complainants with significant percentages declining to provide demographic information. Note: "Identified" complainants refers to individuals who provided their name when filing a complaint, as opposed to "anonymous" complaints where no identifying information was provided.

SFPD Allegation Types and Investigation Outcomes

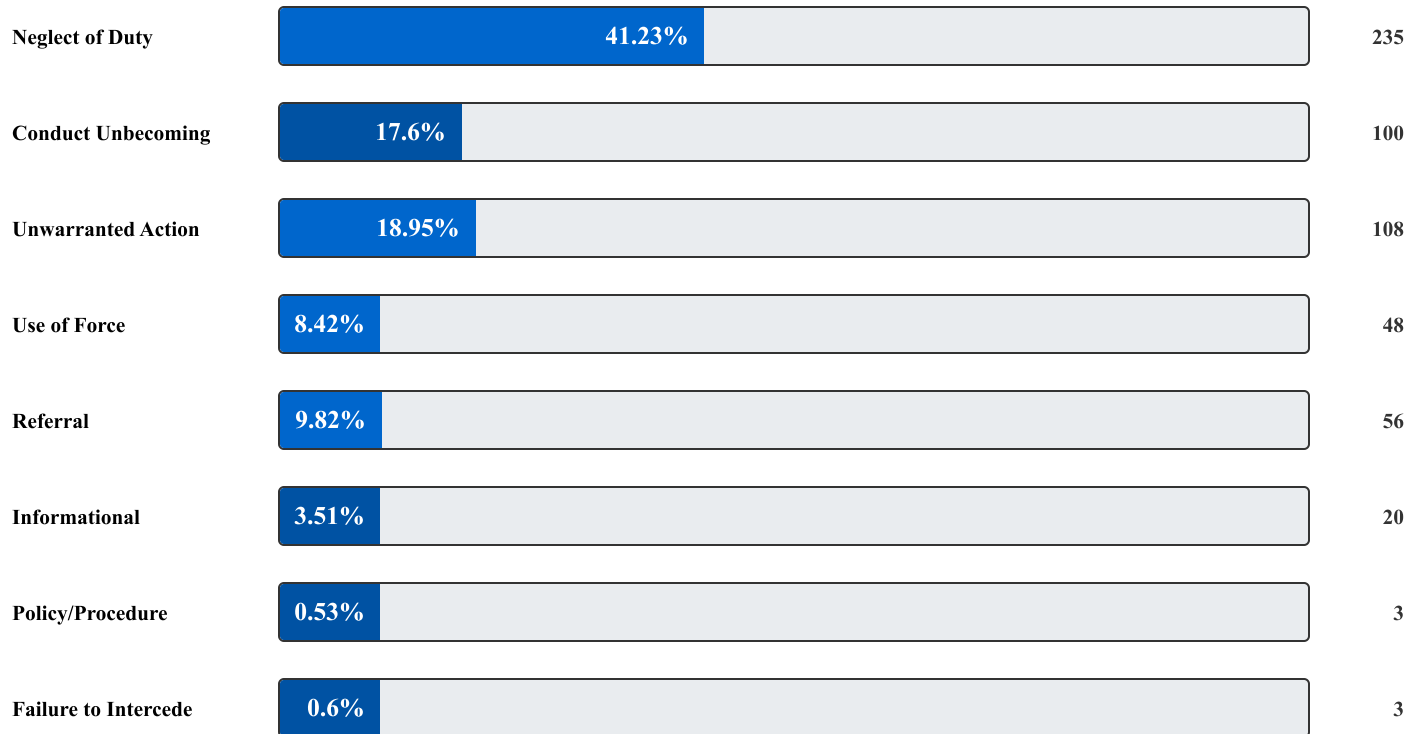
SFPD SFPD Processing Time Achievement

Performance: The DPA achieved an average SFPD case processing time of **101 days** in Q2 2025, significantly under the 180-day target. This represents a 43.9% improvement over the target. The DPA maintained **100% compliance** with the Government Code 3304 one-year deadline for completing investigations.

SFPD SFPD Allegation Types and Findings

During Q2 2025, the DPA investigated 570 allegations. Neglect of Duty was the most frequent allegation type, making up 41.23% of all investigated allegations. This was also the most common finding in sustained cases. The overall sustained rate of 7.2% reflects 41 sustained allegations out of 570 investigated.

Allegation Types - Q2 2025



SFPD allegations by type in Q2 2025 showing distribution of complaint categories

Allegation Type	Count	%
Neglect of Duty	235	41.23%
Unwarranted Action	108	18.95%
Conduct Unbecoming	100	17.54%
Referral	56	9.82%
Use of Force	48	8.42%
Informational	20	3.51%
Policy/Procedure	3	0.53%

Investigation Outcomes by Allegation Type

The DPA completed investigations on 570 allegations during Q2 2025, with findings ranging from "Proper Conduct" to "Improper Conduct" (sustained). The table below shows how each type of allegation was resolved, providing transparency into the investigative process and outcomes.

Investigation findings by allegation type in Q2 2025: Complete breakdown of 570 allegations showing outcomes across all allegation categories

Finding	Conduct Unbecoming	Neglect of Duty	Unwarranted Action	Use of Force	Informational	Referral	Policy/Procedure	Total
Improper Conduct (Sustained)	6	31	2	2	0	0	0	41
Informational	0	0	0	0	19	0	0	19
Insufficient Evidence	14	22	10	1	1	0	0	48
Mediated	0	1	0	0	0	0	0	1
No Finding	24	24	8	1	0	1	0	58
Policy Failure	1	0	0	0	0	0	0	1
Proper Conduct	24	97	59	33	0	0	0	213
Referral to Other Agency	2	4	1	0	0	55	2	64
Supervision Failure	0	1	2	0	0	0	0	3
Training Failure	0	0	1	0	0	0	0	1
Unfounded	22	29	17	9	0	0	0	77
Withdrawal	7	26	8	2	0	0	1	44
Total	100	235	108	48	20	56	3	570

*Sustained findings indicate officer misconduct was determined

*See *Sustained Cases* section for detailed case summaries and DPA recommendations.

Key Findings Analysis

Investigation Findings: 213 allegations (37.37%) were found to be proper conduct. **Sustained Findings:** 41 allegations across 15 cases (7.2%) were sustained as "Improper Conduct," meeting the threshold for disciplinary action. **Policy and Supervision Issues:** 1 allegation resulted in a policy failure.

213

Proper Conduct

37.37% of allegations

15

Sustained Cases

41 Improper conduct allegations

1

Policy Failures

Policy failure findings

570

Allegations

Investigated in Q2 2025

Sustained Cases

Cases Where Improper Conduct Was Found

During Q2 2025, the DPA sustained 41 allegations across 15 cases, meaning the investigation found sufficient evidence that misconduct occurred and violated SFPD policy. Each case summary provides context while protecting privacy.

Sustained cases with detailed findings in Q2 2025: 15 cases with misconduct findings and DPA disciplinary recommendations

#	Police Station	Case Summary	DPA Recommendations
1	Tenderloin	An officer conducted a DUI traffic stop and inaccurately reported that the driver refused testing after receiving required admonitions. The driver was not offered the test, was not read the admonitions, and the officer activated the body-worn camera late. The officer also used inappropriate language and behavior, violating department rules and regulations.	The DPA recommended an officer receive a 3 day suspension and another officer receive a 90 days suspension and retraining.
2	Tenderloin	An officer behaved inappropriately toward a strong-arm robbery victim.	The DPA recommended an officer receive a 1-day suspension.
3	Central	An officer failed to accept a private person's arrest and did not prepare an incident report as required by department policy. The officer also failed to properly investigate the matter.	The DPA recommended an officer receive a written reprimand.
4	Central	The officer towed the complainant's car because it had been unregistered for more than six months. The officer failed to return the car title, which prevented the complainant from recovering his impounded car.	The DPA recommended an officer receive a written reprimand.
5	Mission	Officers failed to properly investigate and document a battery and theft incident. They failed to provide interpretation services for a Spanish-speaking victim and did not arrange for medical attention.	The DPA recommended an officer receive a 1-day suspension and retraining and another officer receive a 1-day suspension and retraining.
6	Southern	An officer detained a passenger without reasonable suspicion, placed the passenger in a marked police vehicle, and made inappropriate comments during the incident. The detention amounted to a de facto arrest. As a Field Training Officer, the officer failed to properly supervise a recruit by allowing an improper search and failing to ensure the completion of Stop Data requirements.	The DPA recommended an officer receive a 3-day suspension.
7	Richmond	Officers violated Department policy by failing to de-escalate a situation resulting in a subsequent use of force. Additionally, an officer failed to report a complaint of pain rendering the force used, reportable, and a superior officer on-scene failed to properly supervise.	The DPA recommended an officer receive an 11-day suspension.
8	Central	An officer behaved inappropriately towards a reporting party.	The DPA recommended an officer receive a 1-day suspension and retraining.
9	Bayview	The officer failed to activate her BWC at the scene of a traffic collision.	The DPA recommended an officer receive an admonishment and retraining and the other officers receive a written reprimand and retraining.
10	Park	An officer drove past a protest and used a vehicle megaphone to make a statement. The officer acknowledged the conduct but expressed no remorse, stating the comment was moral rather than political. This behavior did not align with department standards for professionalism.	The DPA recommended an officer receive a 1-day suspension and retraining.
11	Southern	The officers failed to provide their names and star numbers upon request.	The DPA recommended the officers receive an admonishment.
12	Tenderloin	An officer failed to activate the body-worn camera while responding to a call for service, which is a violation of department policy.	The DPA recommended an officer receive an admonishment and another officer receive a written reprimand.
13	Northern	An officer investigated a traffic collision but failed to submit an incident report.	The DPA recommended an officer receive a written reprimand.
14	Southern	An officer drove improperly and was involved in a vehicle collision. The officer also improperly activated department vehicle's emergency lights.	The DPA recommended an officer receive an admonishment.

#	Police Station	Case Summary	DPA Recommendations
15	Southern	An officer failed to activate the body-worn camera while responding to a call for service, violating department policy.	The DPA recommended the officers receive an admonishment.

SFPD Station Distribution

Cases Closed by SFPD Station

The distribution of cases closed across SFPD Stations reflects where incidents leading to complaints occurred geographically during Q2 2025. This data should not be interpreted as a measure of station or officer performance. Tenderloin Station had the highest number of cases closed (28), followed by Southern Station (26) and Central Station (22). Cases were distributed across all areas of the city, with referrals and informational cases comprising a significant portion of the total.

SFPD cases closed by station in Q2 2025: Geographic distribution of 238 cases showing concentration in Tenderloin, Southern, and Central districts

SFPD Station	DPA Cases Closed	% of DPA Total
Tenderloin	32	13.4%
Southern	41	17.2%
Central	28	11.8%
Mission	20	8.4%
Northern	15	6.3%
Ingleside	18	7.56%
Taraval	9	3.8%
Park	3	1.3%
Richmond	13	5.5%
Bayview	16	6.7%
Airport Bureau	3	1.3%
Not Applicable/Info	6	2.5%
Unknown/Referral	44	18.5%
Total	238	100.00%

Geographic Pattern Analysis

Case Distribution: Tenderloin (32), Southern (41), and Central (28) stations account for 42.4% of all cases closed, reflecting where complaints originated in Q2 2025.
Referrals and Administrative: A significant portion (21%) consists of referrals and informational cases, indicating inter-agency coordination and comprehensive case categorization.

SFSO Oversight - Q2 2025

SFSO SFSO Oversight

The DPA has investigated certain types of serious complaints against deputies of San Francisco Sheriff's Office (SFSO) since 2018, ensuring independent oversight, reinforcing transparency, and promoting accountability across jail operations, courthouse security, and broader SFSO activities. Through formal agreements and evolving mandates, including oversight of in-custody deaths and the use of military equipment, the DPA has expanded its role to support investigations, critical incidents, and community engagement.

SFSO DPA Authority Under Letter of Agreement

Under a Letter of Agreement (LOA) with the San Francisco SFSO's Office, DPA investigates serious misconduct cases involving SFSO's deputies. DPA's oversight authority includes independent investigations of:

- **In-custody deaths**
- **Complaints of:**
 - Use of force - injury or death
 - Use of a weapon or control device
 - Sexual misconduct
 - Reckless disregard for health or safety
 - Pattern or practice of harassment, bias, or retaliation by SFSO's Deputies
 - Additional misconduct at SFSO discretion

DPA submits investigative findings to the SFSO and provides quarterly reports to the SFSO's Oversight Board on complaint statistics and investigation status.

SFSO SFSO Key Metrics - Q2 2025

10
Complaints Received
Q2 2025

14
Cases Closed
Q2 2025

39
Cases Pending
End of Q2 2025

10
Total Complainants
All identified (0 anonymous)

SFSO SFSO Allegations and Findings

SFSO complaints in Q2 2025 generated 37 total allegations across the 10 complaints received.

SFSO allegations by type in Q2 2025: Distribution of 37 allegations across misconduct, neglect of duty, and referral categories

Allegation Type	Number	Percentage
Misconduct	26	70.27%
Neglect of Duty	8	21.62%
Referral	3	8.11%
Total	37	100.0%

SFSO SFSO Allegations by Type - Q2 2025



SFSO SFSO Case Findings

The disposition of SFSO allegations in Q2 2025 shows a pattern of thorough investigation, with the majority being exonerated.

SFSO case findings breakdown in Q2 2025: Distribution of 37 findings across exonerated, insufficient evidence, and referral categories

Finding Type	Number	Percentage
Exonerated - SFSO	11	29.7%
Unfounded	8	21.6%
Insufficient Evidence	6	16.2%
Referral to Other Agency	3	8.1%
Proper Conduct	6	16.2%
No Finding	2	5.4%
Improper Conduct	1	2.7%
Total Findings	37	100.0%

SFSO Findings Analysis

Exoneration Rate: 29.7% of allegations were exonerated, meaning the alleged conduct occurred but was justified, lawful, and proper. **Sustained Findings:** Q2 2025 had 1 sustained finding against SFSO personnel. **Referrals:** 8.1% of cases were referred to other agencies for appropriate jurisdiction or handling.

SFSO SFSO Cases by Facility

The 14 SFSO cases closed in Q2 2025 were distributed across detention and related facilities as follows:

SFSO cases closed by facility in Q2 2025: 14 cases distributed across detention facilities and locations

Facility/Location	Number	Percentage
County Jail #3	7	50.0%
County Jail #2	4	28.6%
ZSFGH (Jail Hospital)	0	0.0%
City Hall	0	0.0%

Facility/Location	Number	Percentage
County Jail #1	1	7.1%
Other	2	14.3%
Total	14	100.0%

SFSO Facility Analysis

Facility Distribution: County Jails #3 closed 7 cases (50%), and County Jail #2 closed 4 cases (28.6%).

SFSO Analysis

Allegation Patterns: The majority of SFSO allegations in Q2 2025 were categorized as "Misconduct" (70.27%, 26 of 37 allegations). With only 14 closed cases generating 37 allegations, the small sample size limits broader pattern analysis. The exoneration rate was 29.73%.

Facility Distribution: County Jails #3 closed 7 cases, and County Jail #2 closed 4 cases. The volume of closed cases was 14 in Q2 2025.

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