



## PermitSF Customer Forum

Wednesday, June 25, 2025 at 3:30 - 5:00 p.m.

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This meeting will be held virtually using the online meeting platform Microsoft Teams. For information on how to join the meeting and provide comments during the discussion period, please see the following pages in this agenda.

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### TOPICS FOR DISCUSSION

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| 1. Welcome   | 3:30 – 3:35 PM |
| • Patrick O'Riordan, Department of Building Inspection         |                |
| 2. 100-Day PermitSF Achievement Overview                       | 3:35 – 3:50 PM |
| • Rich Hillis, Planning Department                             |                |
| • Liz Watty, Planning Department                               |                |
| 3. Legislative Review of Key Permit Reforms                    | 3:50 – 4:00 PM |
| • Katy Tang, Office of Small Business                          |                |
| • Liz Watty, Planning Department                               |                |
| 4. Permit Center Operational Updates                           | 4:00 – 4:10 PM |
| • Rebecca Villareal-Mayer, Permit Center                       |                |
| 5. Enhanced Routing  | 4:10 – 4:15 PM |
| • Alex Sabato, Department of Building Inspection               |                |
| 6. Elimination of Physical Stamps from In-House Review Permits | 4:15 – 4:20 PM |
| • Alex Sabato, Department of Building Inspection               |                |
| 7. Request for Information Technology Projects Overview        | 4:20 – 4:30 PM |
| • Florence Simon, Mayor's Office of Innovation                 |                |
| 8. What's Next for PermitSF                                    | 4:30 – 4:40 PM |
| • Liz Watty, Planning Department                               |                |
| 9. Questions, Comments, and Suggestions for Future Topics      | 4:40 – 5:00 PM |
| 10. Adjournment  | 5:00 PM        |

## Desktop Access via Microsoft Teams application or browser

Click the link to register: [bit.ly/permitsforum](https://bit.ly/permitsforum). You will receive an email with a meeting link to join.

- When you click on the meeting link, you may choose to join the Microsoft Teams meeting via browser or your Microsoft Teams desktop application.
- You will be then prompted to enter your name. This field is required to be entered; however, if you wish to remain anonymous, you may type “Public” in the field.
- Click the “Join Now” button to join the meeting.

## Phone Access via Microsoft Teams application

Click the link to register: [bit.ly/permitsforum](https://bit.ly/permitsforum). You will receive an email with a meeting link to join.

- If you have the Microsoft Teams application installed on your phone, you can join the meeting by logging into an existing account or creating a new account.
- If you do not have a Microsoft account, but have the application installed on your phone, on the application, click “Join a meeting” and type in Meeting ID: 284 496 034 536 0 and Passcode: cH63C7qM

## Call-In Access

- Dial in 415-906-4659 and then enter phone conference 711 712 969#
- Stand by. You will hear music until the host allows you to join the meeting.
- Wait for Public Comment to be announced.
- When the meeting facilitator calls for Public Comment, **dial ‘\*’ then ‘5’ to raise your hand and be added to the speaker line.**
- You will then hear “Hand raised.”
- Ensure you are in a quiet location. Before it is your turn to speak, mute the sound of any equipment around you, including televisions, radios, and computers.
- To withdraw your spot on the speaker line, **dial ‘\*’ then ‘5’** to lower your hand – you will hear: “Hand lowered.”
- When the host calls your name, you may unmute yourself but **dialing ‘\*’ then ‘6’**. You will hear, “You are no longer muted” - **THIS IS YOUR TIME TO SPEAK.**
- As soon as you speak, you will have 2 minutes to provide your comments.
- Once your 2 minutes have expired, you will be moved out of the speaker line and back as a participant in the meeting (unless you disconnect). You will hear “Your line has been muted.”
- Participants who wish to speak on other public comment periods can stay on the meeting line and listen for the next public comment opportunity.

Government's duty is to serve the public, reaching its decisions in full view of the public. Commissions, boards, councils and other agencies of the City and County exist to conduct the people's business. This ordinance assures that deliberations are conducted before the people and that City operations are open to the people's review.

The ringing of and use of cell phones, pagers and similar sound-producing electronic devices are prohibited at this meeting. Please be advised that the chair may order the removal from the meeting room of any person(s) responsible for the ringing or use of a cell phone, pager, or other similar sound-producing electronic devices.

FOR MORE INFORMATION ON YOUR RIGHTS UNDER THE SUNSHINE ORDINANCE, TO OBTAIN A COPY OF THE SUNSHINE ORDINANCE, OR TO REPORT A VIOLATION OF THE ORDINANCE, CONTACT THE SUNSHINE ORDINANCE TASK FORCE AT CITY HALL, 1 DR. CARLTON B. GOODLETT PLACE, ROOM 244 SAN FRANCISCO, CA 94102. OFFICE (415) 554-7724, FAX (415) 554-5163, E-MAIL: [sotf@sfgov.org](mailto:sotf@sfgov.org)

Citizens interested in obtaining a free copy of the Sunshine Ordinance can request a copy from the Sunshine Ordinance Task Force or by printing Chapter 67 of the San Francisco Administrative Code on the Internet, <http://www.sfgov.org/sunshine/> and at the San Francisco Public Library.

#### **LANGUAGE ACCESS**

Please note: For questions about the Language Access Ordinance, please contact OCEIA at (415) 581-2360 and ask for the Executive Director or Language Access Compliance Officer. Language Assistance: To request an interpreter for a specific item during the meeting, please contact **Kelley Omran at (628) 260-1168** or by email at [kelley.omran@sfgov.org](mailto:kelley.omran@sfgov.org) at least 48 hours in advance of the meeting.