City and County of San Francisco
Department of Building Inspection

Daniel Lurie, Mayor
Patrick O'Riordan, C.B.O., Director

PermitSF Customer Forum

Wednesday, January 28, 2026 at 3:30 - 5:00 p.m.

This meeting will be held virtually using the online meeting platform Microsoft Teams. For information on how to join the meeting and provide comments during the discussion period, please see the following pages in this agenda.

TOPICS FOR DISCUSSION

1. Welcome and Customer Survey Reminder — 3:30 – 3:40 PM
   - Patrick O'Riordan, Department of Building Inspection
2. New PermitSF Permitting Portal — 3:40 – 4:00 PM
   - Liz Watty, Planning Department
3. Clariti — 4:00 – 4:15 PM
   - TBD
4. Over-the-Counter Permitting Changes — 4:15 – 4:20 PM
   - Gus Bojorquez, Permit Center
5. Slope Engineering Evaluation Changes — 4:20 – 4:30 PM
   - David Kane, Department of Building Inspection
6. Concrete Building Screening Program — 4:30 – 4:40 PM
   - Laurel Mathews, Department of Building Inspection
7. Questions, Comments, and Suggestions for Future Topics — 4:40 – 5:00 PM
8. Adjournment — 5:00 PM

Desktop Access via Microsoft Teams application or browser

Click the link to register: tinyurl.com/permitsfforum2026. **You will receive an email with a meeting link to join.**

- When you click on the meeting link, you may choose to join the Microsoft Teams meeting via browser or your Microsoft Teams desktop application.
- You will be then prompted to enter your name. This field is required to be entered; however, if you wish to remain anonymous, you may type "Public" in the field.
- Click the "Join Now" button to join the meeting.

Phone Access via Microsoft Teams application

Click the link to register: tinyurl.com/permitsfforum2026. **You will receive an email with a meeting link to join.**

- If you have the Microsoft Teams application installed on your phone, you can join the meeting by logging into an existing account or creating a new account.
- If you do not have a Microsoft account, but have the application installed on your phone, on the application, click "Join a meeting" and type in Meeting ID: 235 028 799 757 91 and Passcode: n9Lc9fR2

Call-In Access

- Dial in 415-906-4659 and then enter phone conference 692 385 306#
- Stand by. You will hear music until the host allows you to join the meeting.
- Wait for Public Comment to be announced.
- When the meeting facilitator calls for Public Comment, **dial '*' then '5' to raise your hand and be added to the speaker line.**
- You will then hear "Hand raised."
- Ensure you are in a quiet location. Before it is your turn to speak, mute the sound of any equipment around you, including televisions, radios, and computers.
- To withdraw your spot on the speaker line, **dial '*' then '5'** to lower your hand – you will hear: "Hand lowered."
- When the host calls your name, you may unmute yourself but **dialing '*' then '6'**. You will hear, "You are no longer muted" **- THIS IS YOUR TIME TO SPEAK.**
- As soon as you speak, you will have 2 minutes to provide your comments.
- Once your 2 minutes have expired, you will be moved out of the speaker line and back as a participant in the meeting (unless you disconnect). You will hear "Your line has been muted."
- Participants who wish to speak on other public comment periods can stay on the meeting line and listen for the next public comment opportunity.

KNOW YOUR RIGHTS UNDER THE SUNSHINE ORDINANCE
(Chapter 67 of the San Francisco Administrative Code)

Government's duty is to serve the public, reaching its decisions in full view of the public. Commissions, boards, councils and other agencies of the City and County exist to conduct the people's business. This ordinance assures that deliberations are conducted before the people and that City operations are open to the people's review.

The ringing of and use of cell phones, pagers and similar sound-producing electronic devices are prohibited at this meeting. Please be advised that the chair may order the removal from the meeting room of any person(s) responsible for the ringing or use of a cell phone, pager, or other similar sound-producing electronic devices.

FOR MORE INFORMATION ON YOUR RIGHTS UNDER THE SUNSHINE ORDINANCE, TO OBTAIN A COPY OF THE SUNSHINE ORDINANCE, OR TO REPORT A VIOLATION OF THE ORDINANCE, CONTACT THE SUNSHINE ORDINANCE TASK FORCE AT CITY HALL, 1 DR. CARLTON B. GOODLETT PLACE, ROOM 244 SAN FRANCISCO, CA 94102. OFFICE (415) 554-7724, FAX (415) 554-5163, E-MAIL: sotf@sfgov.org

Citizens interested in obtaining a free copy of the Sunshine Ordinance can request a copy from the Sunshine Ordinance Task Force or by printing Chapter 67 of the San Francisco Administrative Code on the Internet, http://www.sfgov.org/sunshine/ and at the San Francisco Public Library.

LANGUAGE ACCESS

Please note: For questions about the Language Access Ordinance, please contact OCEIA at (415) 581-2360 and ask for the Executive Director or Language Access Compliance Officer. Language Assistance: To request an interpreter for a specific item during the meeting, please contact **Kelley Omran at (628) 260-1168** or by email at kelley.omran@sfgov.org at least 48 hours in advance of the meeting.