

October 2026 Business Office of Contract Management (BOCC) Program and Fiscal Monitoring

Sect.	Contract ID	Agency/ Program	Overall Program Score	Program Performance	Program Deliverables	Program Compliance	Client Satisfaction	Plan of Action Required?	Fiscal Year	Program Monitoring Comments	Fiscal Monitoring
HHS	1000024465	Shanti Project									FY25-26 Citywide Fiscal Monitoring was completed with no findings/issues
		Emotional and Practical Support Services / Psychosocial Support and Client Advocacy Program	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	No	24-25	The program met 100% of its contracted Performance Objectives, 83% of its contracted Units of Service target, and 98% of its contracted Unduplicated Client target. The program conducted a Client Satisfaction process, analyzed the results, and discussed with staff.	
		Emotional and Practical Support Services / Senior Survivor Support Program	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	No	24-25	The program met 100% of its contracted Performance Objectives, 101% of its contracted Units of Service target, and 235% of its contracted Unduplicated Client target. The program conducted a Client Satisfaction process, analyzed the results, and discussed with staff.	
		Psychosocial Support Services for People Living with HIV/Long-Term Survivors of HIV	4 - Commendable/ Exceeds Standards	NA	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	NA	No	24-25	The program was exempt from contracted Performance Objectives, met 90% of its contracted Units of Service target, and 105% of its contracted Unduplicated Client target. The program was exempt from Client Satisfaction survey.	
BHS	1000035447 (formerly 10465)	UCSF									Not Applicable
		UCSF DSAAM Office Based Opiate Treatment (OBOT)	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	No	24-25	The program met 99% of its contracted Performance Objectives and 117% of its contracted Units of Service target. The program submitted its Client Satisfaction results in a timely manner, the return rate was more than 50%, and the percentage of clients indicating satisfaction with the program's services was 90-100%.	
		UCSF DSAAM Opiate Treatment Outpatient Program (OTOP)	4 - Commendable/ Exceeds Standards	3 - Acceptable/ Meets Standards	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	No	24-25	The program met 89% of its contracted Performance Objectives and 169% of its contracted Units of Service target. The program submitted its Client Satisfaction results in a timely manner, the return rate was more than 50%, and the percentage of clients indicating satisfaction with the program's services was 90-100%.	
BHS	1000010331	UCSF									Not Applicable
		UCSF Citywide Focus/Citywide Forensics FSP	4 - Commendable/ Exceeds Standards	NA	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	2 - Improvement Needed/ Below Standards	No	24-25	The program was exempted from its contracted Performance Objectives and met 100% of its contracted Units of Service target. The program submitted its Client Satisfaction results in a timely manner, the return rate was less than 50%, and the percentage of clients indicating satisfaction with the program's services was 90-100%.	
		HR360							24-25		FY25-26 Citywide Fiscal Monitoring was completed with no findings/issues
		Heluna Health							24-25		FY25-26 Citywide Fiscal Monitoring was completed with no findings/issues