



San Francisco Health Network
Behavioral Health Services

SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH

Population Behavioral Health Performance Objectives FY 2026-2027

Population Behavioral Health (PBH) Fiscal Year 26-27 Performance Objectives					
CID	Vendor	Program	Indicator	Data Source	Type of Objective
1000034290	Code Tenderloin (Fiscal Intermediary: Center for New Music)	Community Holistic Overdose Prevention Program (CHOPP) & Bayview Medications for Opioid Use Disorder (MOUD) Navigation	1. By the end of the fiscal year, Code TL must deliver 5-10 culturally congruent overdose prevention trainings per month. Trainings must include distribution of naloxone and information on how to access substance use treatment.	Internal tracking system	Performance
			2. By the end of the fiscal year, Code TL must engage at least 250 unduplicated clients.	Internal tracking system	Performance
			3. By the end of the fiscal year, Code TL must connect at least 60% of unduplicated clients to substance use treatment.	Internal tracking system	Outcome
			4. By the end of the fiscal year, ensure 50% of individuals engaged receive follow-up contact within 14 days of initial engagement.	Internal tracking system	Outcome
			5. By the end of the fiscal year, Code Tenderloin will convene at least 200 attendees for one (1) daylong summit. The summit will focus on overdose prevention and education for Black/African American San Franciscans who are currently experiencing the largest disparities in overdose deaths in the City. The summit will be organized in collaboration with community partners and DPH, featuring workshops, speakers, and action reports. CTL will measure this by sharing final registration data, a program for the event, and an action report summary.	Registration and/or attendance log	Performance
			6. By the end of the fiscal year, Code Tenderloin will plan and host at least 6 (six) Community Stakeholder's Group (CSG) meetings to coordinate efforts, engage Black/African American leaders, and plan events. CTL will measure this by sharing meeting attendance and agenda with DPH for all six meetings.	Meeting notes	Performance
			7. By the end of the fiscal year, Code TL must provide 8 to 16 hours per week of outreach and navigation services in Bayview, engaging at least 20 individuals weekly.	Internal tracking system	Performance
			8. By the end of the fiscal year, Code TL will connect at least 100 new unduplicated individuals to MOUD at BVHPF, OTOP, or BEAM.	Internal tracking system	Outcome
			9. By the end of the fiscal year, Code TL will support 100 unique existing MOUD clients in staying retained in care.	Internal tracking system	Outcome

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1000035812	Delivering Innovations in Permanent Supportive Housing (DISH)	Peer Led Overdose Prevention Educators in Permanent Supportive Housing	1. By the end of the fiscal year, the program will have launched Tenant-Peer Educators in 12 unduplicated Permanent Supportive Housing Sites.	Internal tracking system	Performance
			2. By the end of the fiscal year, the program will have launched in 4 Permanent Supportive Housing sites that are not operated by DISH SF. (4 PSH sites operated by other HSH contractors).	Internal tracking system	Performance
			3. By the end of the fiscal year, Tenant-Peer Educators who complete the program will establish and lead substance use support groups in at least 5 Permanent Supportive Housing Sites.	Internal tracking system	Outcome
1000034271	Glide Foundation	The Shop	1. By the end of the fiscal year, Glide will engage at least 150 unduplicated Black/African American men aged 40 and over through culturally responsive, hair grooming-based engagement about overdose prevention.	Internal tracking system	Performance
			2. By the end of the fiscal year, the Glide/ the Shop will facilitate at least 300 connections to priority support services (housing, health and other non-substance use supportive services) documented in their monthly reports	Internal tracking system	Performance
			3. By the end of the fiscal year, the Shop will make 100 connections to substance use treatment.	Internal tracking system	Performance
1000032819	Glide Foundation	Contingency Management	1. By the end of the Fiscal Year , Glide must enroll at least 120 unduplicated participants with active substance use disorders into the CM program.	CHESS	Performance
			2. By the end of the fiscal year, at least 60% of enrolled participants remain engaged in CM for 30 or more days, documented through participation and incentive activity.	CHESS	Outcome
			3. By the end of the fiscal year, at least 30% of CM participants complete the full CM cycle.	CHESS	Outcome

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1000033778	Health Right 360	Contingency Management	1. By the end of the fiscal year, HR360 must enroll at least 50 unduplicated participants in contingency management.	Internal tracking system	Performance
			2. By the end of the fiscal year, at least 60% of enrolled participants remain engaged in CM for 30 or	Internal tracking system	Outcome
			3. By the end of the fiscal year, at least 30% of CM participants complete the full CM cycle	Internal tracking system	Outcome
1000030741	Homeless Children's Network	Substance Use Prevention & Education (SUPE)	1. By the end of the fiscal year, HCN staff will provide 12-24 community presentations for at least 240 attendees per Program 1 as measured by presentation sign-in sheets and reported in required quarterly data reports.	Attendance logs	Performance
			2. By the end of the fiscal year, HCN will continue their Jabali Awareness Campaign to provide a primary prevention intervention as evidenced by 20,000 total clicks to their digital campaign within the contract year.	Google analytics	Outcome
			3. By the end of the fiscal year, HCN will provide six (6) overdose prevention education sessions to their health educator cohort. This cohort will then provide overdose response training to 120 community members as part of their mental health educator program as reported in required quarterly data reports.	Training logs	Outcome
			4. Each quarter until contract end, HCN will submit data reports by the report due date to DPH Program Manager via online reporting template.	Internal tracking system	Performance
			5. By August 30, 2026, HCN will provide a project closeout report, including digital ethnography and data visualization of campaign reach and community feedback as measured by HCN's submission of project closeout report to DPH.	Subcontractor report	Performance

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1000034285	Homeless Children's Network	Community Holistic Overdose Prevention Program (CHOPP)	1. By the end of the fiscal year, HCN will provide overdose response training to 300 CHOPP clients (an average of 25 clients per month), distribute 600 doses of naloxone, and report this to DPH in their required quarterly reports.	Training logs	Performance
			2. By the end of the fiscal year, at least 30% of required UOS (58 of 192) of HCN's peer support clients will be Black/African American men over the age of 50. HCN will measure this by collecting demographic details of new peer support clients and will report this to DPH in their required quarterly reports.	Internal tracking system	Outcome
			3. By the end of the fiscal year, HCN will provide 192 unduplicated clients with peer support services, and 240 clients with connections to substance use and/or overdose prevention services. HCN will measure this via their own internal tracking system.	Internal tracking system	Outcome
			4. By the end of the fiscal year, at least 96 clients who receive peer support or connection services will lead to a confirmed admission to substance use treatment. This data will be reported during regular check-ins with DPH & in required data reporting.	Internal tracking system	Outcome
			5. Each quarter until contract end, HCN will submit data reports by the report due date to DPH Program Manager via online reporting template.	Internal tracking system	Performance

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1000032403	National Harm Reduction Coalition	Naloxone Distribution & Education	<p>1. By the end of the fiscal year, the program will have provided one or more training sessions to at least 50% of the Community Distribution Sites.</p> <p>Data sources/compliance: DOPE Data Dashboard</p> <ul style="list-style-type: none"> - List of trainings events from the DOPE Dashboard includes date, recipient, & number of attendees - List of distribution sites with the date of the last completed naloxone order from the DOPE Dashboard 	DOPE Dashboard	Performance
			<p>2. By the end of the fiscal year, the program will complete a minimum of 50 training events for Community Distribution Sites and approved groups.</p> <p>Data source/compliance: DOPE Dashboard</p> <ul style="list-style-type: none"> - List of trainings events from the DOPE Dashboard includes date, recipient, & number of attendees - List of distribution sites with the date of the last completed naloxone order from the DOPE Dashboard 	DOPE Dashboard	Performance
			<p>3. By the end of the fiscal year, the program will onboard and train two new organizations/programs as Community Distribution Sites providing take-home naloxone.</p> <p>Data source/compliance: DOPE Dashboard, self report</p> <ul style="list-style-type: none"> - List of distribution sites with the date of the last completed naloxone order from the DOPE Dashboard 	DOPE Dashboard	Performance
1000032800	San Francisco AIDS Foundation	Contingency Management - Equity	1. By the end of the fiscal year, ensure at least 60% of participants served identify as Black/African American.	CHESS	Outcome
			2. By the end of the fiscal year, SFAF must enroll at least 70 unduplicated participants with active substance use disorders into the CM program.	CHESS	Performance
			3. By the end of the fiscal year, at least 80% of enrolled participants remain engaged in CM for 30 or more days, documented through participation and incentive activity.	CHESS	Outcome
			4. By the end of the fiscal year, at least 65% of CM participants complete the full CM cycle.	CHESS	Outcome

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1000011493	San Francisco AIDS Foundation	Prop4All	1. By the end of the fiscal year, 70% of clients who complete at least 8 weeks of the program “agree” that they learned new skills to address their substance use goals while enrolled in the PROP program.	Participant surveys	Outcome
			2. By the end of the fiscal year, 60% of clients who complete at least 8 weeks of the program “agree” that they either stopped or reduced their use of stimulants (methamphetamine/cocaine) while in the PROP program.	Participant surveys	Outcome
			3. By the end of the fiscal year, 80% of the clients who self-report having stopped or reduced their use of stimulants (from question 2), will have negative U/A toxicology results or clinical notes that will be verified by the PROP Program Director validating the reduction or abstinence in the use of stimulants.	Internal tracking system	Outcome
			4. By the end of the fiscal year, 65% of clients who achieve at least two non-reactive urine analysis, will complete the entire program.	Internal tracking system	Outcome
1000027893	San Francisco Community Health Center	Community Living Room	1. By the end of the fiscal year, the number of contacts who received substance use education/peer counseling will equal at least 30% of the annual program visits. Determined by the number of guest check-ins and the number of contacts who received education/peer counseling for their substance use.	Internal tracking system	Performance
			2. By the end of the fiscal year, at least 40% of the contacts who received substance use education/peer counseling will be connected to a higher level of care (includes physical and behavioral health care).	Internal tracking system	Outcome
			3. By the end of the fiscal year, case managers will complete an assessment and care plan for at least 75% of their caseload. Determined by the total number of clients who received case management and the number of assessments/care plans completed.	Internal tracking system	Performance

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1000032402	The Gubbio Project	Safe Sleeping Drop-In	1. By the end of the fiscal year, launch a full-time Spanish Contingency Management Program in partnership with SFAF and DPH WPIC. This program will enroll at least 12 participants, operating 3 cohorts a year (Spring, Summer and Fall).	Attendance logs	Performance
			2. By the end of the fiscal year, expand outreach, education and street/sidewalk cleaning in accordance with the SFDPH Good Neighbor Policy. This expansion includes 3 times daily street and sidewalk cleanings and training outreach staff to coordinate with other service providers and City agencies, as necessary, to address issues. 311, 911, (415) 553-0123 (Non-Emergency Police Number), and Coordinated Street Teams via DEM.	Compliance Activity logs	Performance
			3. By the end of the fiscal year, increase access to Wound Care services by providing weekly programming, education, additional staffing, and group work through incentives and direct connection to onsite service providers via the California Overdose Prevention and Harm Reduction Initiative (COPHRI).	Program Activity logs	Performance
1000026141	REGENTS OF UC - UCSF - BRIDGE	Bridge Expansion	1. By the end of the fiscal year, launch a drop-in contingency management program for existing Bridge clinic patients.	Program meeting notes	Performance
			2. By the end of the fiscal year, launch three times weekly treatment retention groups for existing Bridge clinic patients.	Program meeting notes	Performance
			3. By the end of the fiscal year, administer at least 350 monthly buprenorphine injections.	EPIC	Outcome
			4. By the end of the fiscal year, expand emergency department direct to inject buprenorphine to at least 1 non-ZSFG hospital-based emergency department.	Program meeting notes	Outcome
1000032060	SFAF	Naloxone Distribution & Public Education Campaign	1. By the end of the fiscal year, at least 80% of drug checking service encounters will include naloxone distribution.	Internal tracking system	Outcome
			2. By the end of the fiscal year, at least 28% of contacts who received naloxone through the program will be Black/African American.	Internal Naloxone Distribution Tracking	Outcome
			3. By the end of the fiscal year, a minimum of 10,006 encounters will include naloxone distribution.	Internal Naloxone Distribution Tracking	Performance