



San Francisco Health Network
Behavioral Health Services

SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH

Population Behavioral Health Performance Objectives FY 2025-2026

Population Behavioral Health (PBH) FY2025-2026 Performance Objectives

CID	Vendor	Program	Indicator	Data Source	Type of Objective
1000035812	Delivering Innovations in Permanent Supportive Housing (DISH)	Peer Led Overdose Prevention Educators in Permanent Supportive Housing	1. By the end of the fiscal year, the program will have launched Tenant-Peer Educators in 12 unduplicated Permanent Supportive Housing Sites.	Internal tracking system	Performance
			2. By the end of the fiscal year, the program will have launched in 4 Permanent Supportive Housing (PSH) sites that are not operated by DISH SF. (4 PSH sites operated by other HSH contractors).	Internal tracking system	Performance
			3. By the end of the fiscal year, Tenant-Peer Educators who complete the program will establish and lead substance use support groups in at least 5 Permanent Supportive Housing Sites.	Internal tracking system	Outcome
1000032819	Glide Foundation	Contingency Management	1. By the end of the fiscal year, Glide will design and implement an incentive structure for its contingency management (CM) program and utilize it within at least one CM cycle to support participant engagement.	Monthly Reports to SOC	Performance
1000033778	Health Right 360	Contingency Management	1. By June 2026, HR360 will build a shareable introduction to CM packet for organizations or CBOs in SF interested in incorporating CM strategies into their work	Monthly Reports to SOC	Performance

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1000030741	Homeless Children's Network	Substance Use Prevention & Education (SUPE)	1. By the end of the fiscal year, HCN staff will provide 12-24 community presentations for at least 240 attendees per Program 1 as measured by presentation sign-in sheets and reported in required quarterly data reports.	Attendance logs	Performance
			2. By the end of the fiscal year, HCN staff will launch a refreshed Jabali Awareness Campaign to provide primary substance use prevention intervention measured by performance metrics in required quarterly data reports.	Google analytics & weekly updates to SOC	Performance
			3. By the end of the fiscal year, HCN will provide six (6) SUD training courses to health educator cohort. This cohort will then provide training to 120 community members as part of their mental health educator program as reported in required quarterly data reports.	Training logs	Performance
			4. By January 1, 2026, HCN will utilize feedback from representatives of at least eight (8) different community-based organizations, agencies, or community partners to inform the messaging for this campaign as demonstrated by attendance/participation records from at least four (4) focus groups and any additional community feedback surveys, if applicable.	Google analytics & weekly updates to SOC	Performance
			5. By February 2, 2026, in collaboration with DPH staff, HCN will submit: * Campaign pitch and implementation plan, including community feedback report * List of all campaign materials * Campaign evaluation plan	Weekly updates to SOC	Performance
			6. By August 30, 2026, HCN will provide a project closeout report, including digital ethnography and data visualization of campaign reach and community feedback as measured by HCN's submission of project closeout report to DPH.	Subcontractor report	Performance

CID	Vendor	Program	Indicator	Data Source	Type of Objective
1000034285	Homeless Children's Network	Community Holistic Overdose Prevention Program (CHOPP)	1. Upon contract certification, HCN will hire peer support staff and launch CHOPP with priority outreach to older Black men in target neighborhoods. CHOPP will offer naloxone distribution, overdose recognition and response training, connections to services and individualized peer support. HCN will share with DPH Program Manager, and other community providers an announcement of the program launch with details on how to refer clients to the new program.	SOC updates & quarterly data reporting	Performance
			2. By the end of the fiscal year, HCN will provide overdose recognition and response training to 300 CHOPP clients (an average of 25 clients per month) and will report this to DPH in their required quarterly reports.	Training logs	Performance
			3. By the end of the fiscal year, at least 30% of required UOS (58 of 192) of HCN's peer support clients will be Black/African American men over the age of 50. HCN will measure this by collecting demographic details of new peer support clients and will report this to DPH in their required quarterly reports.	Internal tracking system	Performance
			4. Starting in October 2025, and continuing quarterly until contract ends, HCN will submit data reports by the report due date to DPH Program Manager via online reporting template.	Internal tracking system	Performance

CID	Vendor	Program	Indicator	Data Source	Type of Objective
1000032403	National Harm Reduction Coalition	Naloxone Distribution & Education	1. By the end of the fiscal year, the program will have provided one or more training sessions to at least 50% of the Community Distribution Sites. Data sources/compliance: DOPE Data Dashboard • List of trainings events from the DOPE Dashboard includes date, recipient, & number of attendees • List of distribution sites with the date of the last completed naloxone order from the DOPE Dashboard	DOPE Dashboard	Performance
			2. By the end of the fiscal year, the program will complete a minimum of 50 training events for Community Distribution Sites and approved groups. Data source/compliance: DOPE Dashboard • List of trainings events from the DOPE Dashboard includes date, recipient, & number of attendees. • List of distribution sites with the date of the last completed naloxone order from the DOPE Dashboard.	DOPE Dashboard	Performance
			3. By the end of the fiscal year, the program will onboard and train two new organizations/programs as Community Distribution Sites providing take-home naloxone. Data source/compliance: DOPE Dashboard, self-report • List of distribution sites with the date of the last completed naloxone order from the DOPE Dashboard.	DOPE Dashboard	Outcome

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1000026141	REGENTS OF UC - UCSF - BRIDGE	Bridge Expansion	1. By June 2026, recruit cohort of clinician champions, including some from prior cohort and some new additions due to ED staff turnover.	Program meeting notes	Performance
			2. By June 2026, execute a subcontractor agreement with the Public Health Institute.	Program meeting notes	Performance
			3. By June 2026, arrange at least 2 site visits for SUNs or physician champions at community resources that support patients with substance use disorders.	Program meeting notes	Performance
			4. By June 2026, offer methadone dispensing from Bridge Clinic.	EPIC	Performance
			5. By June 2026, offer time limited access to counseling for select patients.	Program meeting notes	Performance
			6. By June 2026, SFOPC will provide nursing education on substance use disorder and medications for opioid use disorder.	Program meeting notes	Performance
1000011970	REGENTS OF UC - UCSF - Alliance Health Project	Supplies Clearinghouse	1. The program will fulfill at least 90% of order requests within three business days of receipt (not including back-ordered items). Time between order and delivery will be tracked on an internal spreadsheet with email correspondence as backup documentation.	Internal tracking system	Performance
			2. The program will distribute a satisfaction questionnaire to 100% of participating agencies. Distribution will be tracked using an internal spreadsheet with email correspondence as backup documentation.	Internal tracking system	Performance

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1000011493	San Francisco AIDS Foundation	Prop4All	1. 70% of clients who complete at least 8 weeks of the program “agree” that they learned new skills to address their substance use goals while enrolled in the PROP program.	Participant surveys	Outcome
			2. 60% of clients who complete at least 8 weeks of the program “agree” that they either stopped or reduced their use of stimulants (methamphetamine/cocaine) while in the PROP program.	Participant surveys	Outcome
			3. 80% of the clients who self-report having stopped or reduced their use of stimulants (from question 2), will have negative U/A toxicology results or clinical notes that will be verified by the PROP Program Director validating the reduction or abstinence in the use of stimulants.	Internal tracking system	Outcome
			4. In FY 2025-26, 60% of clients will complete the program.	Internal tracking system	Outcome
1000002634	San Francisco AIDS Foundation	Syringe Access & Disposal => Treatment Connections	1. By the end of each fiscal year, Syringe Access Collaborative/San Francisco AIDS Foundation will report on the percentage of HIV tests among people who inject drugs.	Internal tracking system	Performance
			2. By the end of each fiscal year, Syringe Access Collaborative/San Francisco AIDS Foundation will report on linkage to care rates among newly diagnosed people who inject drugs, as defined by attending first medical appointment within three months of diagnosis.	Internal tracking system	Outcome
			3. By the end of each fiscal year, Syringe Access Collaborative/San Francisco AIDS Foundation will report a 70% retention rate among HIV-positive people who inject drugs, retention defined as having had a doctor’s appointment, prescription refill, and/or lab work per treatment plan within the past six months.	Internal tracking system	Outcome

CID	Vendor	Program	Indicator	Data Source	Type of Objective
1000032800	San Francisco AIDS Foundation	Contingency Management - Equity	1.By the end of the fiscal year, San Francisco AIDS Foundation will complete a comprehensive community needs assessment and document at least three key findings, which will be formally integrated into program design and implementation strategies for the next Contingency Management (CM) contract year, as evidenced by updated contract materials and program plans.	Program activity logs	Performance
1000032060	San Francisco AIDS Foundation	Naloxone Distribution & Public Education Campaign	1. By the end of the fiscal year, at least 80% of drug checking service encounters will include naloxone distribution.	Internal tracking system	Outcome
			2. By the end of the fiscal year, at least 28% of contacts who received naloxone through the program will be Black/African American.	Internal tracking system	Outcome
			3. By the end of the fiscal year, a minimum of 10,006 encounters will include naloxone distribution.	Quarterly reports	Performance
1000027893	San Francisco Community Health Center	Community Living Room	1. By the end of the fiscal year, the number of contacts who received substance use education/peer counseling will equal at least 30% of the annual program visits. Determined by the number of guest check-ins and the number of contacts who received education/peer counseling for their substance use.	Internal tracking system	Performance
			2. By the end of the fiscal year, at least 40% of the contacts who received substance use education/peer counseling will be connected to a higher level of care (including physical and behavioral health care).	Internal tracking system	Outcome
			3. Case managers will complete an assessment and care plan for at least 75% of their caseload. Determined by the total number of clients who received case management and the number of assessments/care plans completed.	Internal tracking system	Performance

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1000032402	The Gubbio Project	Safe Sleeping Drop-In & Spanish Language Contingency Management	1. The Gubbio Project will complete a Contingency Management Pilot in partnership with SFAF, and DPH WPIC.	Attendance logs	Performance
			2. The Gubbio Project will expand outreach and street/sidewalk cleaning in accordance with the SFDPH Good Neighbor Policy.	Compliance activity logs	Performance
			3. The Gubbio Project will increase weekly access to Wound Care Services by expanding service hours with UCSF, DPH Street Medicine and SFCCC.	Program activity logs	Performance