San Francisco Department of Public Health

Behavioral Health Services Director's Update for the Behavioral Health Commission

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Agenda

- Budget Update
- Treatment on Demand FY23-24 and 2025 Updates



Budget Update



Local Budget Pressures: What it Means for DPH

\$17M in contract budget reductions is already built into the FY26-27 budget.

- DPH committed to \$17M in contract reductions to be identified through planning process. This target doesn't include additional cuts that may still be required to balance the City's budget.
- Another \$10M reduction is planned in outpatient services due to rate changes and increased productivity expectations.
- Mayor's Office expects spending reductions not just revenue growth to meet these goals.
- These local cuts come on top of major federal and state Medi-Cal funding reductions, which will further strain our budget.
- In past years, the City met budget targets (often \$100–\$150 million) mostly by increasing revenue. This time, we are likely facing deep program cuts along with a loss federal dollars.



Principles for Budget Reductions

Transparency & Communication

Communicate budget decisions openly and clearly

Focus on Core Mission

Protect essential public health functions and critical health services that safeguard community health and save lives

Strategic Alignment

Every decision will align with DPH's strategic goals and values

Equity-Centered Decision Making

Minimize impacts on communities facing the greatest health disparities and maintain culturally congruent care.

Data-Informed Choices

Decisions will be grounded in evidence and data — balancing fiscal responsibility with community health outcomes



Program Evaluation and Use of Framework

Core Evaluation Criteria

- Strategic alignment: advances key DPH priorities
- Programmatic Fit: Degree of alignment with divisional area of practice/ expertise
- Equity & Reach: Serves underserved or uniquely impacted populations
- Cost efficiency: Delivers measurable outcomes relative to cost
- Revenue Potential: Generates or attracts Medi-Cal or grant funding
- Performance: Demonstrates accountability, quality, and impact.
- Population Health Outcomes: Improves measurable community health indicators.

How We Will Use This Framework

- **Guide, Not a Scorecard:** Programs will show strengths and weaknesses across criteria.
- Targeted Re-Prioritization: Identify a subset of programs for deeper review and potential resource shifts.
- Holistic Decision-Making: Weigh cumulative impacts, balance equity, and consider system-wide effects.
- Mitigation Strategies: Explore partnerships, alternative funding, or scaled delivery to preserve critical services.

Key Timelines and Next Steps

For current (FY 26-27) reductions:

- Next community meetings will be in mid-November
- Decisions for \$17M need to be finalized by January

For next budget cycle (FY26-28) projections:

- Anticipate Mayor's budget instructions by mid-December
- Instructions on impacts to CBOs will be shared once budget information is received



FY23-24 and 2025 Treatment on Demand Updates



Updates and Priorities to Discuss Today

- 1. Proactively moving individuals from the streets to care
- 2. Expanding behavioral health stabilization, treatment and recovery capacity
- 3. Providing rapid access to medication treatment and contingency management
- 4. Improving system flow and "stickiness"



1. Proactively Moving Individuals From the Street to Care: Recent Expansions and Updates

Street to care portion of the system Shelter. Step down, **Immediate** stabilization, Treatment, transitional stabilization Streets treatment housing, recovery (0-48 hours) initiation PSH Neighborhood 822 Geary Eleanor Fagan Dual diagnosis Alfred Wells Street Teams (Stabilization (Kean) residential Place / Marina Unit) treatment beds Inn (Residential RESTORE Tele-prescribing on Step Down) the streets Long-acting bupe. injections Hope House (HSH) Additional sites High-Acuity Locked Higher acuity clinical models for Shelter under subacute psych consideration **PSH** beds Additional **RESTORE** slots Pilot to exit people from PSH to Housing Ladder programs



Recent

ments

enhance-

Upcoming

initiatives

1. Proactively Moving Individuals From the Street to Care: Neighborhood Street Teams

- Neighborhood Street Teams (NSTs) became citywide May, 2025; streamlining and coordinating street response across five neighborhoods. Cross-departmental collaboration among DPH, SFFD, HSH, DPW, DEM, SFPD, and HSA.
- SFDPH's Street Health focuses on "Shared Priority" clients, with coordinated care
 planning and resource alignment for individuals with complex medical, behavioral, and
 substance use needs, alongside targeted general street outreach
- Integrated teams are leading to more success quickly placing people in shelter and treatment and being able to stabilize medical and behavioral health care needs.
 - Shared priority clients are linked to ongoing treatment, shelter, and housing, including residential treatment, intensive or enhanced case management, permanent supportive housing, conservatorship, and substance use treatment.



1. Proactively Moving Individuals From the Street to Care: Improving 5150 Coordination

SFDPH is working to improve coordination around involuntary behavioral health holds (5150s) to support clear coordination, referrals, and successful engagement in ongoing care.

Efforts include:

- Improving standard work for referrals to behavioral health care from the hospital
- Developing workflow to ensure coordination and follow up for shared priority clients
- Establishing best practices for assessing holds in the emergency room to incorporate clinical information from the community and assess ongoing needs and grave disability
- Ongoing meetings with private hospitals to support system wide alignment and coordination
- Improving rate of follow-up after involuntary holds
- High acuity shelter



1. Proactively Moving Individuals From the Street to Care: Getting Treatment Quickly Through RESTORE

RESTORE addresses 3 structural issues...

- Quick, 24/7 pathway from the Street to Treatment for interested individuals
- Low-barrier access for individuals historically not willing or unable to navigate treatment
- Combines Shelter and Treatment by offering a bed with the requirement to begin treatment
- About 80% of all clients started medication treatment. Others opted for other forms of treatment or exited.

...through a Care Model with 6 core elements

- 1. Immediate, 24/7 access to services to get someone off the Street
- 2. Requirement to enter treatment by agreeing to a structured treatment plan to enter program and receive a bed
- **3. Gold-standard MOUD** (Medication for Opioid Use Disorder) **service**, i.e., buprenorphine or methadone treatment
- **Daily case manager meetings** required to assertively and proactively support progress into longer-term treatment and recover
- 5. Enhanced on-site daytime programming in partnership with structured outpatient treatment
- 6. Proactive discharge planning and warm handoffs into next level of care, including treatment and recovery services



2. Expanding Behavioral Health Stabilization, Treatment and Recovery Capacity

SFDPH has 415 treatment and care beds budgeted to open from 2025 to 2028, and ~140 beds in planning. Since January 2025, SFPDH opened new programs with capacity for ~220 new beds toward this goal.

Recovery-Oriented Beds

Eleanora Fagan Center (Kean Hotel):

72 respite beds (Opened August)

Wells Place (Marina Inn):

62 recovery housing beds (Opened September)

Harbor Lights:

21 substance use treatment beds

(Expanded July)

Crisis & Treatment

Emergency Stabilization Unit:

+16 beds (Opened April)

Psych Skilled Nursing Facility expansion

Locked Treatment expansion (out-of-county)

In the Pipeline

2 Dual Diagnosis programs +20 beds

Locked Subacute bed expansion (ZSFG campus)

+ ~90 beds

Residential Substance Use Treatment Expansion (Treasure Island)

Board & Care Expansion



One-time State Capital Funding

In May 2025, SFDPH was **awarded \$27.6 million** in the first round of state funding for behavioral health capital projects under Proposition 1:

- \$6.3 million to reopen 333 7th Street as a 16-bed enhanced dual diagnosis (mental health + SUD) treatment facility
- \$21.3 million for the expansion of locked subacute beds at the Behavioral Health Center at ZSFG

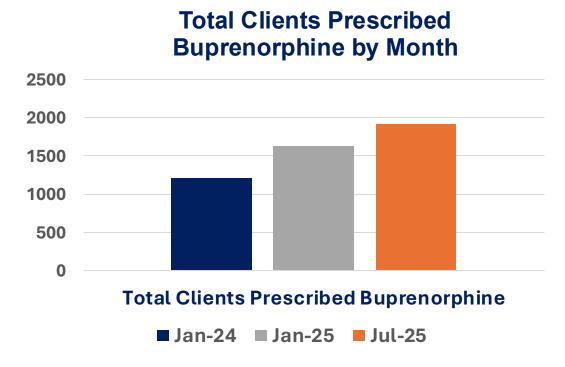
SFDPH has been **awarded \$88 million** in state capital funding for behavioral health projects since 2022.



333 7th Street (formerly Jo Ruffin Place)



3. Providing Rapid Access to Medication Treatment: Buprenorphine



The number of individuals prescribed buprenorphine each month (including new starts) has increased:

- 20% as of July 2025, compared to January 2025
- 55% as of July 2025, compared to January 2024

Innovative new initiatives drove increases: Our new telehealth program for buprenorphine treatment provides proactive street outreach using night navigators and immediate access to buprenorphine via telehealth,16 hours/day 7 days/week.

Retention in care at 6 month is ~30%.

Aiming to increase retention on buprenorphine by:

- Shifting to long-acting, injectable buprenorphine where possible
- Expanding the RESTORE program.

3. <u>Providing Rapid Access to Medication Treatment</u>: Methadone

More people are engaging in methadone treatment.

- 16% increase in total methadone clients in Calendar Year (CY) 2024, compared to CY 2023.
- 32% increase in new methadone admissions in CY 2024, as compared to CY 2023

Key methadone priorities to increase retention:

- Implementation of new flexibilities made possible by SFDPH co-sponsored legislation (AB 2115)
- Contingency management pilot programs at clinics
- Navigation supports for getting people into methadone treatment
- Clubhouse model for people on methadone





3. <u>Providing Rapid Access to Medication Treatment</u>: Increasing Effective Contingency Management Treatment

Contingency Management (CM) is the most effective, scientifically proven treatment for stimulant use disorder.

- Provides immediate, tangible rewards (e.g., a gift card) to individuals to incentivize positive behaviors (e.g., clean urine sample, treatment attendance).
- Rewards are paired with regular visits with a provider.

By December 2025, we aim to increase CM clients by 25% compared to last year.

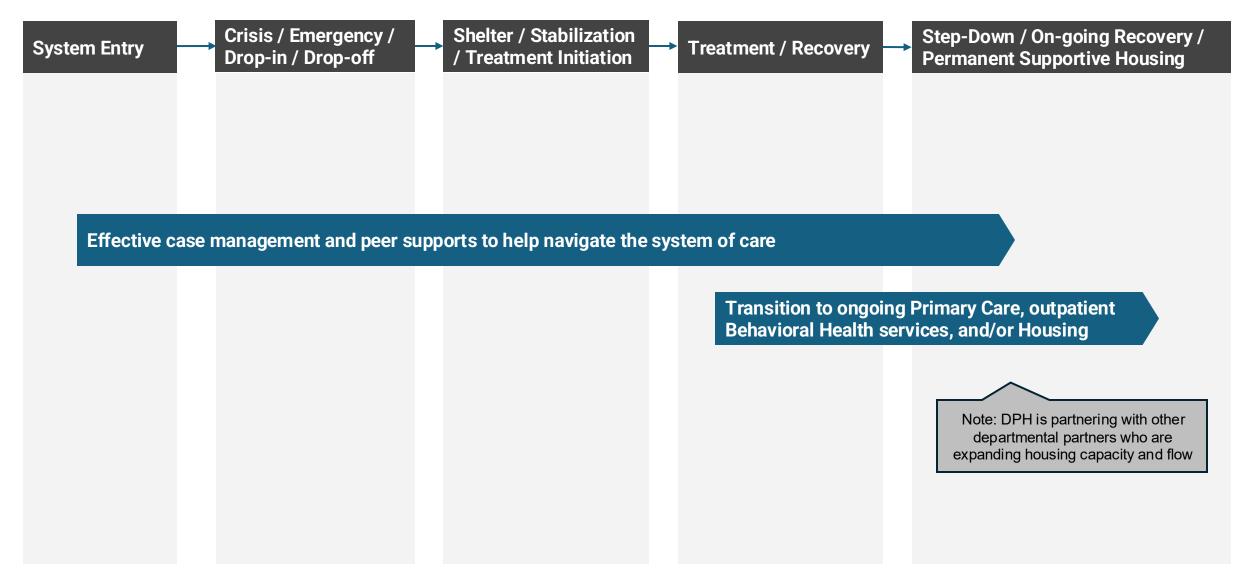
- > SFDPH has **expanded contingency management to 12 programs**, including 4 under a Medi-Cal pilot.
 - From May 2023 through June 2025, 73% of urine tests at the Medi-Cal programs were negative for stimulants.

Further expansion of Contingency Management

- Five additional programs planned by end of 2025.
- Integrate CM into San Francisco Health Network Primary Care and other settings



Moving Into A Structured, Integrated System of Care



Thank you

Behavioral Health Access Center Assessment Steps



<u>Gather</u> <u>Information/Registration</u>

- Collect basic demographics, insurance, and reason for request
- Inform client of process

Stabilize in Crisis (if applicable)

- Conduct risk and safety evaluations
- Provide de-escalation techniques
- Connect to emergency services if needed

Screen for Services

- Administer standardized screening tools
- Use additional tools (per delivery system) to determine level of care.

Connect to Care

- Match client to appropriate level of care
- Schedule with a BH provider

