Embarcadero SAFE Navigation Center: November 2024 Written Report

Department of Homelessness and Supportive Housing | Five Keys Schools and Programs
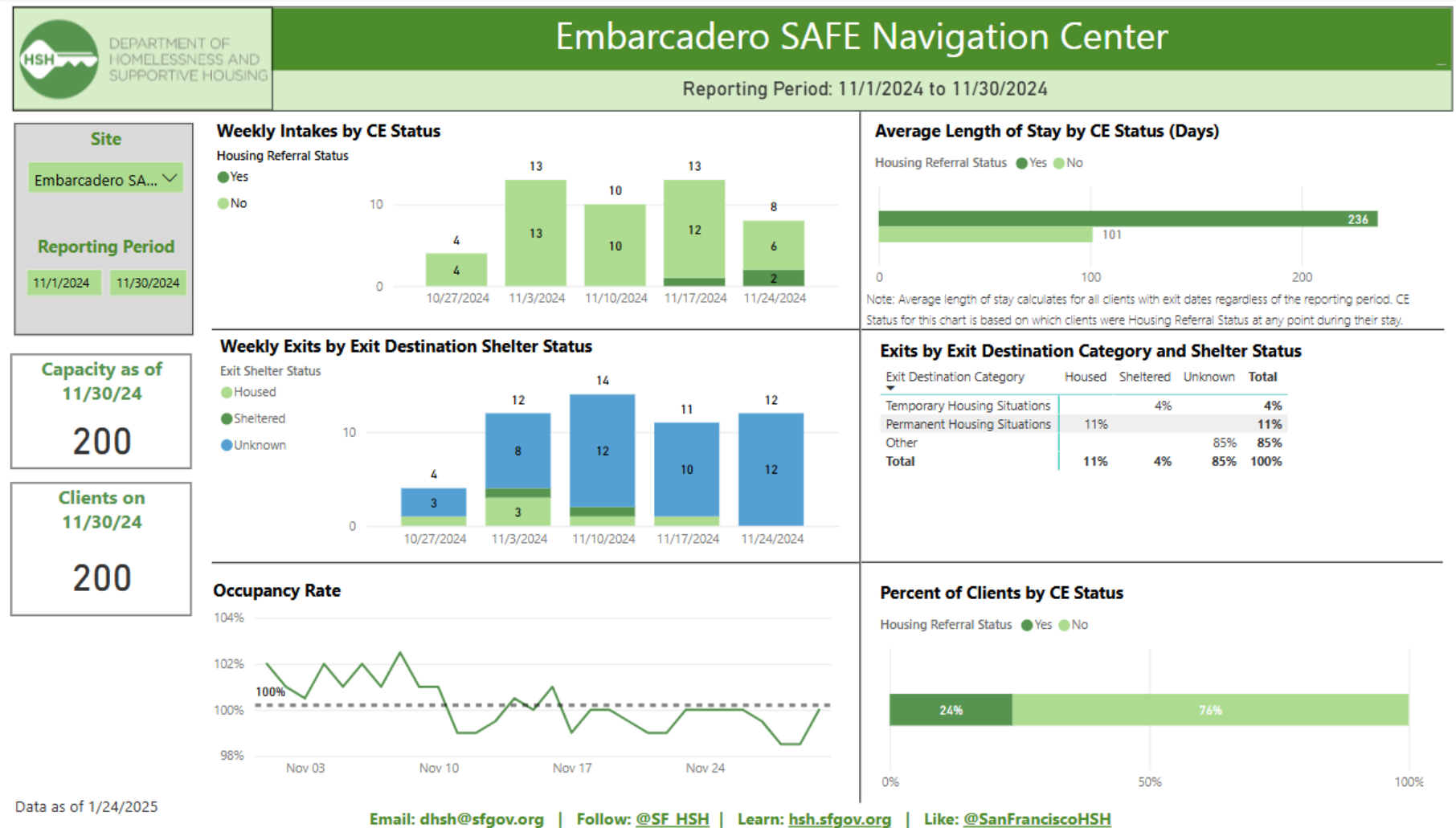
Embarcadero Community Advisory Committee

Now managed by HSH.

https://hsh.sfgov.org/get-involved/community-input/embarcadero-community-advisory-committee/

November 2024: Embarcadero SAFE Navigation Center*

- Capacity was **200 beds** as of November 30, 2024.

- **200 guests** as of November 30, 2024.

- A glossary of key terms is at the end of this report.

Embarcadero SAFE Navigation Center

Reporting Period: 11/1/2024 to 11/30/2024

Site
Embarcadero SA... ⌄

Reporting Period
11/1/2024   11/30/2024

Capacity as of 11/30/24
200

Clients on 11/30/24
200

Weekly Intakes by CE Status
Housing Referral Status
● Yes
● No

Average Length of Stay by CE Status (Days)
Housing Referral Status ● Yes ● No
236
101

Note: Average length of stay calculates for all clients with exit dates regardless of the reporting period. CE Status for this chart is based on which clients were Housing Referral Status at any point during their stay.

Weekly Exits by Exit Destination Shelter Status
Exit Shelter Status
● Housed
● Sheltered
● Unknown

Exits by Exit Destination Category and Shelter Status

Exit Destination Category	Housed	Sheltered	Unknown	Total
Temporary Housing Situations		4%		4%
Permanent Housing Situations	11%			11%
Other			85%	85%
Total	11%	4%	85%	100%

Occupancy Rate

Percent of Clients by CE Status
Housing Referral Status ● Yes ● No
24%   76%

Data as of 1/24/2025

Email: dhsh@sfgov.org | Follow: @SF_HSH | Learn: hsh.sfgov.org | Like: @SanFranciscoHSH

Updates: Dedicated Cleaning Services

☛ Five Keys continues to provide **dedicated cleaning services** to the area surrounding the Embarcadero SAFE Navigation Center.

☛ Five Keys staff clean the area at least **2 times a day**.

☛ In **November 2024**, Five Keys received **2 texts, 9 Google Texts and 9 Calls** pertaining to cleaning in the designated area.
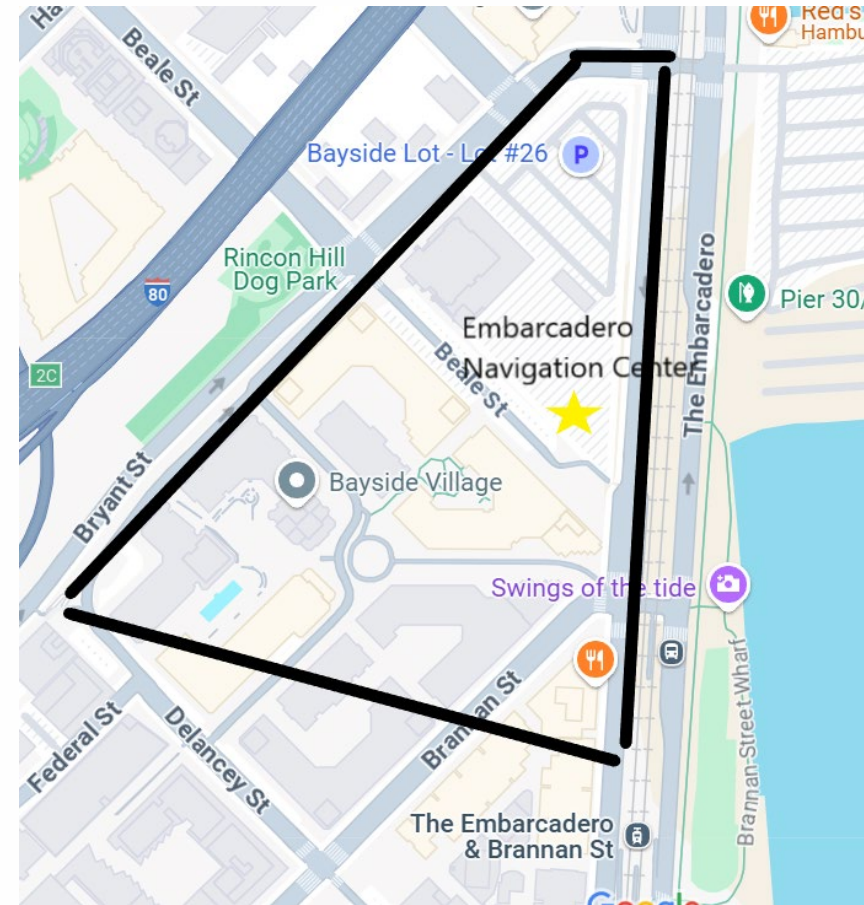
Map reflects Five Keys dedicated cleaning zone.

Reporting Concerns: Embarcadero

For latest guidance and resources on reporting concerns about street crises and conditions visit: sf.gov/healthy-streets

- ☛ Text the **Five Keys** public text line at **415-237-3175** to report:
  - ☛ Concerns related to the Navigation Center (noise disturbance, etc.).
  - ☛ Basic trash clean up and syringe pick-up in the area.

- ☛ Call **311** to report:
  - ☛ **Tents, structures and encampments**
  - ☛ Abandoned RV/vehicle or shopping carts
  - ☛ Trash, debris, human or animal waste
  - ☛ Medical waste (You can also text SF Aids Foundation Syringe Disposal at 415-801-1337)

*Five Keys provides regular outreach and engagement to unhoused neighbors in addition to SFHOT and SFPD Beat Officers. Five Keys cannot directly refer unsheltered neighbors into the program and does not have the authority to move people or resolve encampments. If Five Keys cannot address concerns received via public text line, they will respond with guidance on who to call.

Reporting Concerns: Embarcadero

➤ Call **Police Non-Emergency** at **415-553-0123** to report:

- Blocked Driveways
- Illegal Parking

➤ Call **911** to report:

- Crime
- Fire
- Overdoses
- Medical emergencies
- Mental health crises

Police Incidents

Police Incidents within the Safety Zone

The data shown below is public police incident data from the Open Data Portal here: https://data.sfgov.org/Public-Safety/Police-Department-Incident-Reports-2018-to-Present/wg3w-h783. Incidents within the Safety Zone (shown at the right) are presented below.

Note: Data was last updated on 1/28/2025, and data is only shown through the last complete month. Counts for previous months may increase in future reporting, as additional incidents may be added to the database.
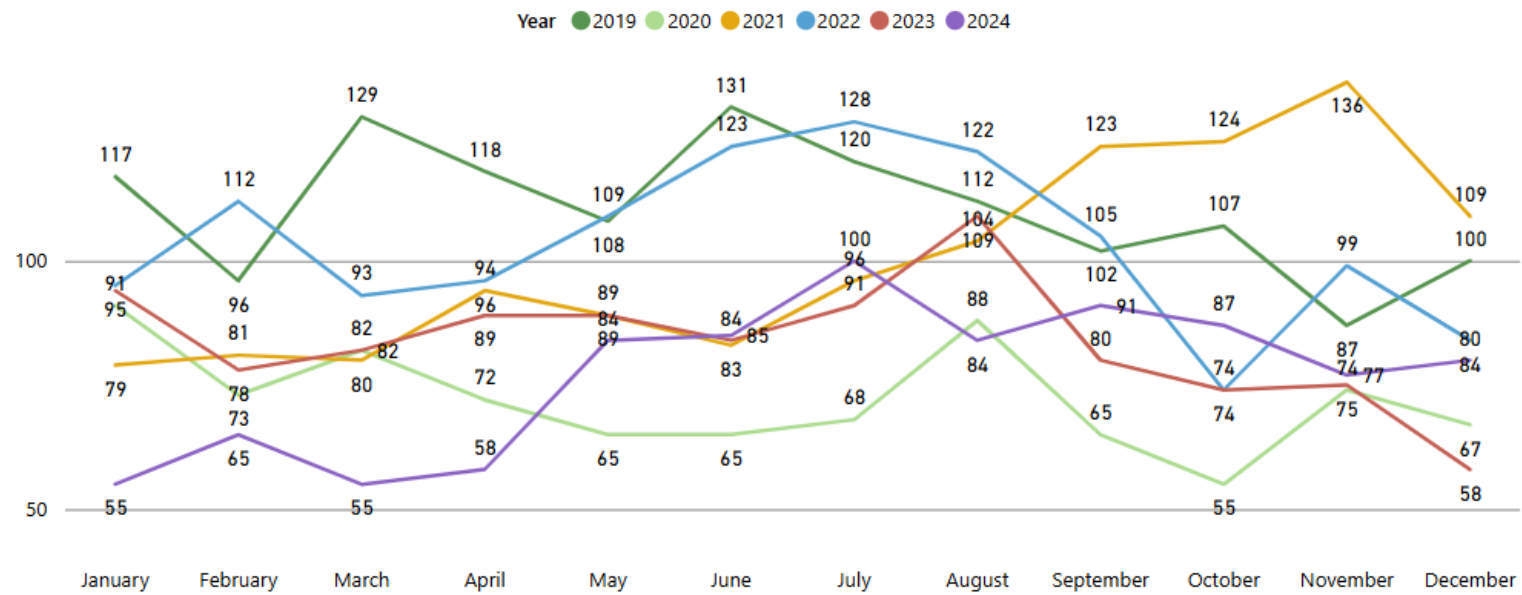
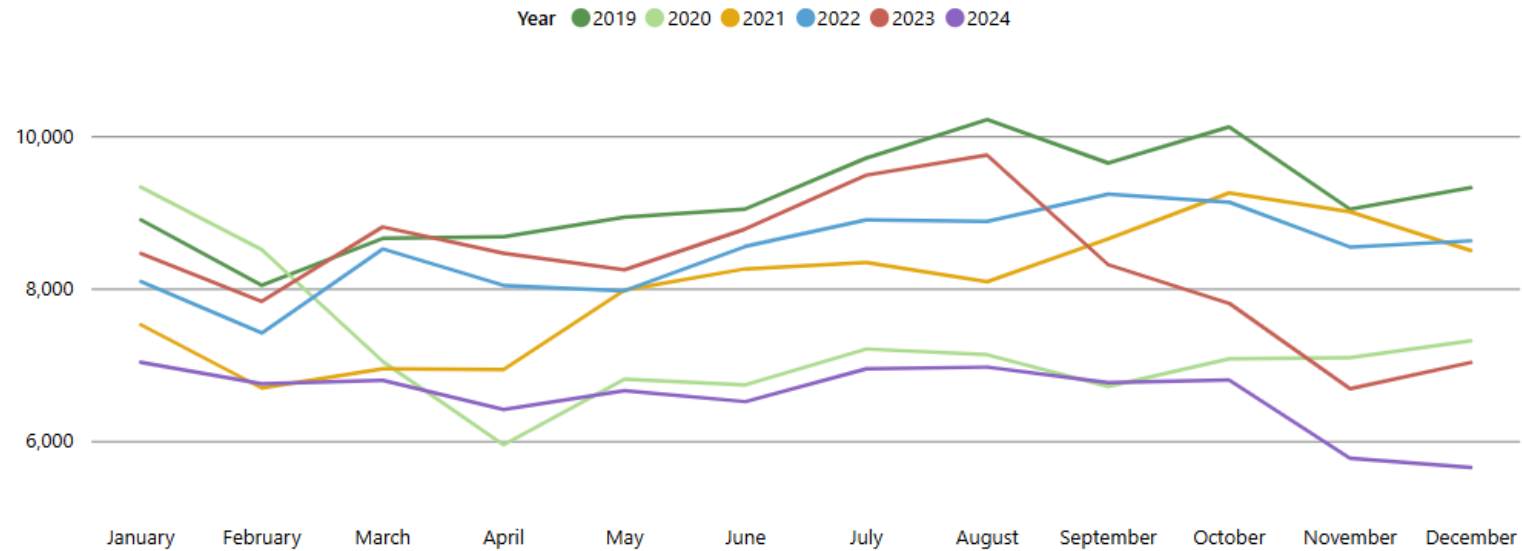Distinct Incidents in Safety Zone in Last Six Months
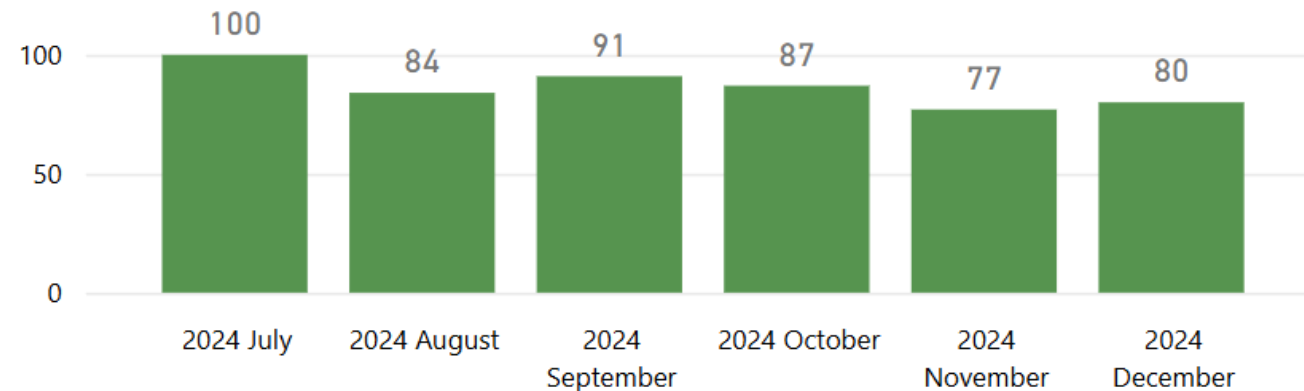
Distinct Incidents in Safety Zone by Month and Year

Distinct Incidents in Safety Zone by Month and Year

Distinct Incidents - Citywide by Month and Year

Key Terms: Embarcadero SAFE Navigation Center Data Dashboard

- **Exits by Destination:** Reflects the exit destination of guests leaving the program. We anticipate seeing additional exits to housing for Housing Referral Status clients as additional housing resources become available.

- **Homeless Situations:** Emergency shelter, hotel or motel temporarily, host home shelter, safe haven, place not meant for habitation.

- **Institutional:** Hospital, psychiatric facility, substance use treatment facility, jail, prison, foster care, long term care facility.

- **Permanent Housing:** Rental, owned by client with or without housing subsidy, staying with family or friends on permanent tenure.

- **Temporary Housing:** Transitional housing or homeless persons, staying with friends or family on temp tenure, hotel or motel, residential project or halfway house, or Host home.

- **Other:** Deceased, no exit interview completed, other, client doesn't know, client prefers not to answer, or data not collected.

Key Terms: Embarcadero SAFE Navigation Center Data Dashboard

- **Coordinated Entry Status:** (CE Status) is determined on a case-by-case basis after an individual completes the Coordinated Entry Primary Assessment that determines if an individual is Housing Referral Status or Problem-Solving Status.

- **Housing Referral Status:** Determined based on vulnerability, housing barriers and chronicity of homelessness. Individuals identified as Housing Status will be assigned a Housing Navigator who will match the household with available housing.