



San Francisco  
Department of Public Health

## Notice of Changes

### **Changes are being made to San Francisco's Behavioral Health Services Member Handbook**

Updated Member Handbook is posted online and available at your provider's office, effective April 30, 2026.

The Member Handbook provides information on:

- How to receive both Mental Health & Substance Use Disorder treatment services,
- What benefits you have access to,
- What to do if you have a question or problem,
- Your rights and responsibilities.



Handbooks are available by request from your provider, or by visiting our website using this QR code or the link below:

<https://www.sf.gov/mental-health-and-substance-use-disorder-member-handbook>

Date Issued: April 22, 2026

The following sections have been updated (*added*):

- Parent-Child Interaction Therapy (PCIT)
- Functional Family Therapy
- Multisystemic Therapy (MST)
- Assertive Community Treatment (ACT)\*\*
- Forensic Assertive Community Treatment (FACT)\*\*
- Coordinated Specialty Care (CSC) for First Episode Psychosis (FEP)
- Clubhouse Services
- Enhanced Community Health Worker (CHW) Services\*
- Supported Employment \*\*
- In-Reach Services\*
- Traditional Health Care Practices
- Substance Use Services for Youth

For more information or to request auxiliary aids and services, including but not limited to large print documents and alternative formats, please contact

[BHSMemberServices@sfdph.org](mailto:BHSMemberServices@sfdph.org) or San Francisco Behavioral Health Services at 1-888-246-3333 (TTY: 711)

Note:

\*This service is not currently being offered by SF BHS. We will notify all members when service becomes available.

\*\*Service will be available Summer 2026.