### If You Build It....

## Who I Am



Teddy Kramer





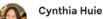


### Invitation to present: State of Small Business in SF > Inbox × URGENT ×









to Kerry, Katy, bcc: me 🔻

As the President of the San Francisco's Small Business Commission, I'd like to invite your merchant group to our June 23rd Commission meeting to participate in a "State of Small Business" discussion in an effort to better understand current priorities and concerns of the small business community.

### Presentation details:

I've attached a sample powerpoint to guide your presentation. Please plan to speak for no more than five minutes. The Commission Secretary, Kerry Birnbach, can assist with your presentation. Her email is Kerry birnbach@sfgov.org

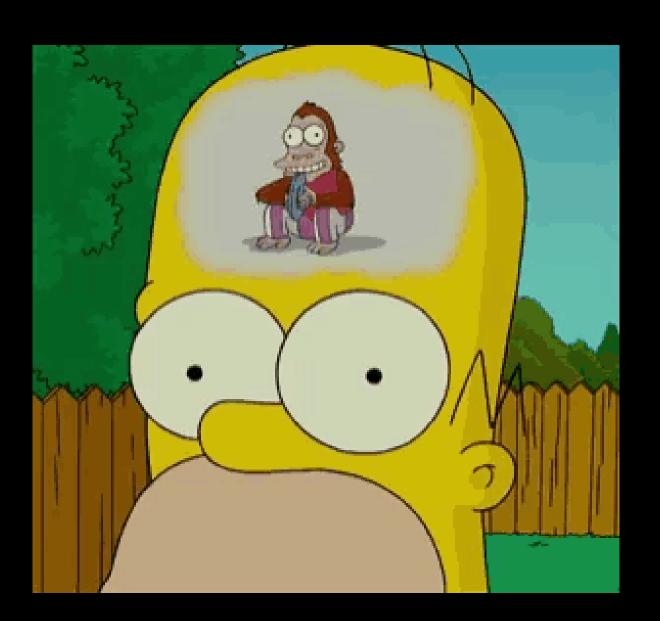
### Meeting details:

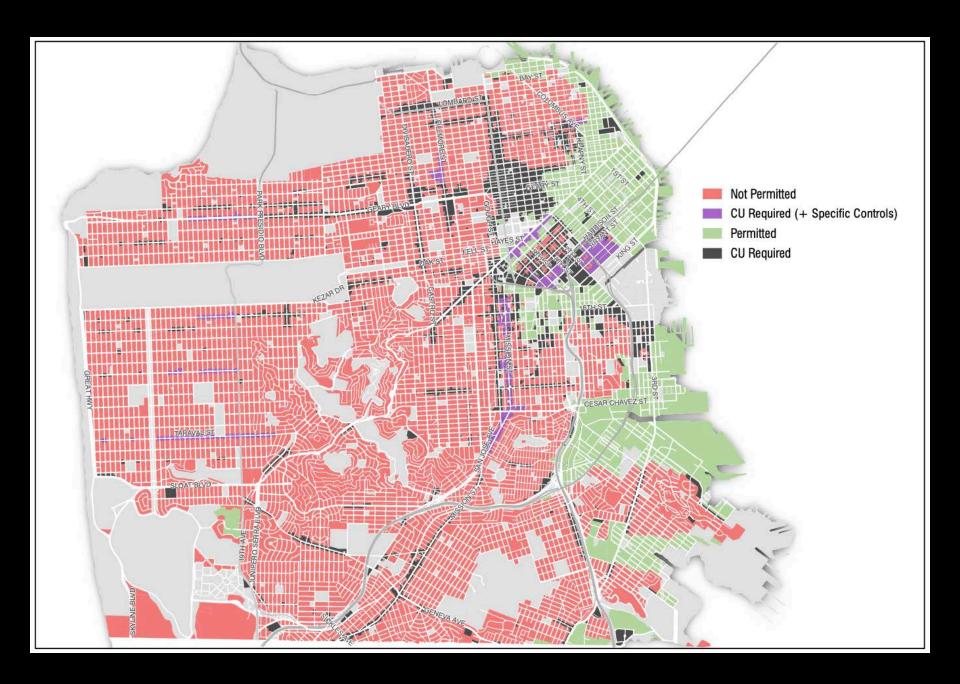
Small Business Commission June 23, 2025 4:30pm Room 400, City Hall 1 Dr Carlton B Goodlett Pl San Francisco, CA 94102

You are invited to briefly introduce yourself (and your organization) and what you're experiencing or hearing regarding small business priorities and needs. Please reply to me if you can attend.

If you participate, please provide the following in your presentation:

- · Organization name/mission/background
- What resources/programs have been helpful to supporting small businesses?
  - Examples: have night markets or street festivals been beneficial? Are there creative ways your merchants have supported each other that could be replicated?
- · What are the biggest challenges you're experiencing and what are the potential solutions?
- Is there anything else you think the SBC should know/be aware of to support you?





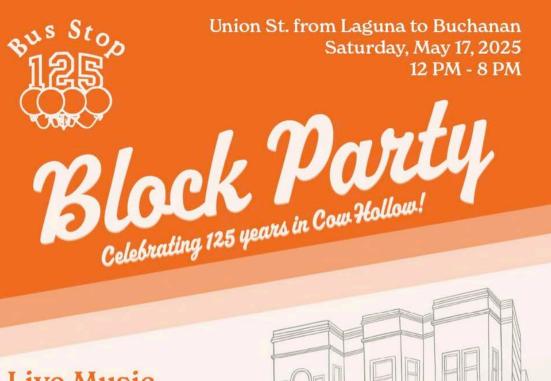










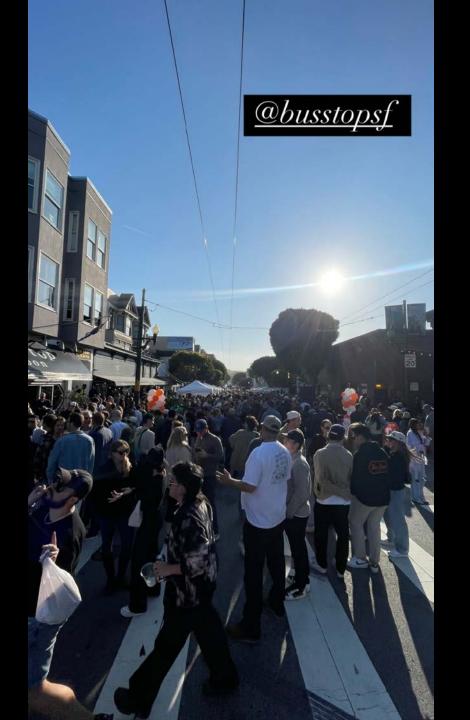


Live Music **Delicious Food Cold Drinks Exclusive Merch** Bus Stop Fun & Games BUS & 570/2

Free admission · Family friendly · All are welcome!



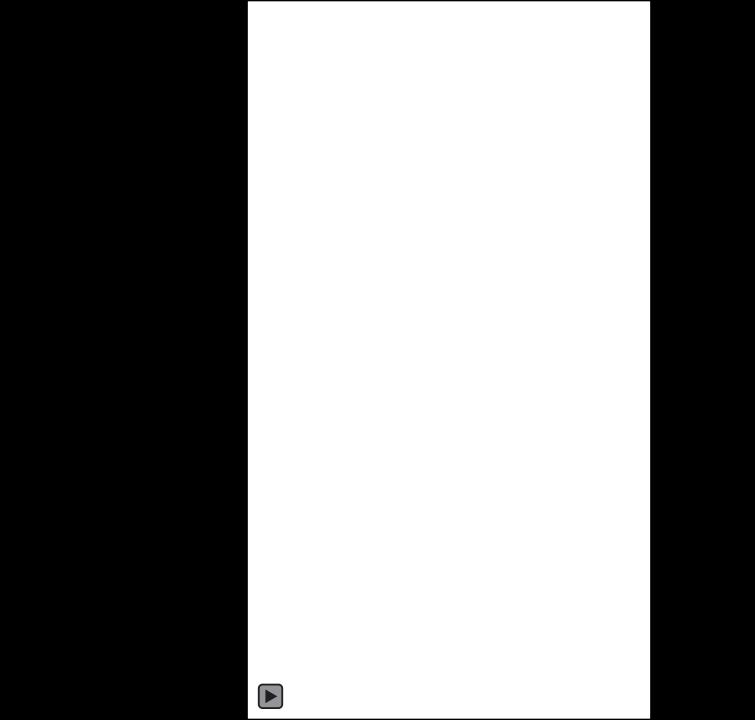


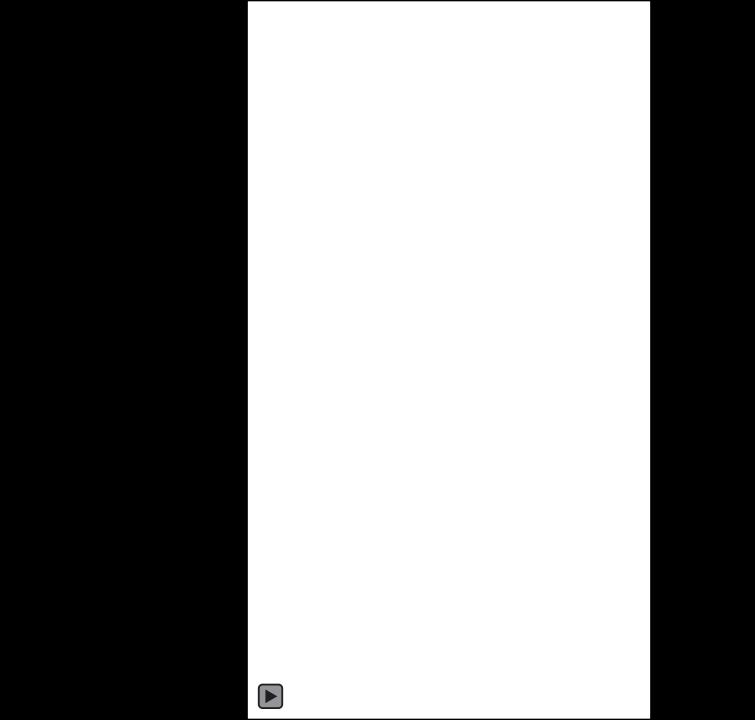




















### Challenges

- Burdensome manual processes
- No single point of contact
- Discretionary process
- Not repeatable/not incentivized to repeat/start from scratch
- The tyranny of one







### How To Fix It

- Create a digital playbook self service is the best service
- Create a dedicated office/staff member for events under OEWD – single point of contact
- Ministerial Process check the box and get going!
- Reward community builders in good standing make it repeatable! Incentivize good behavior.
- Bridge the gap when conflict arises
- Reduce upfront fees (if possible)



GET OUT OF THE WAY!





# Thank you!