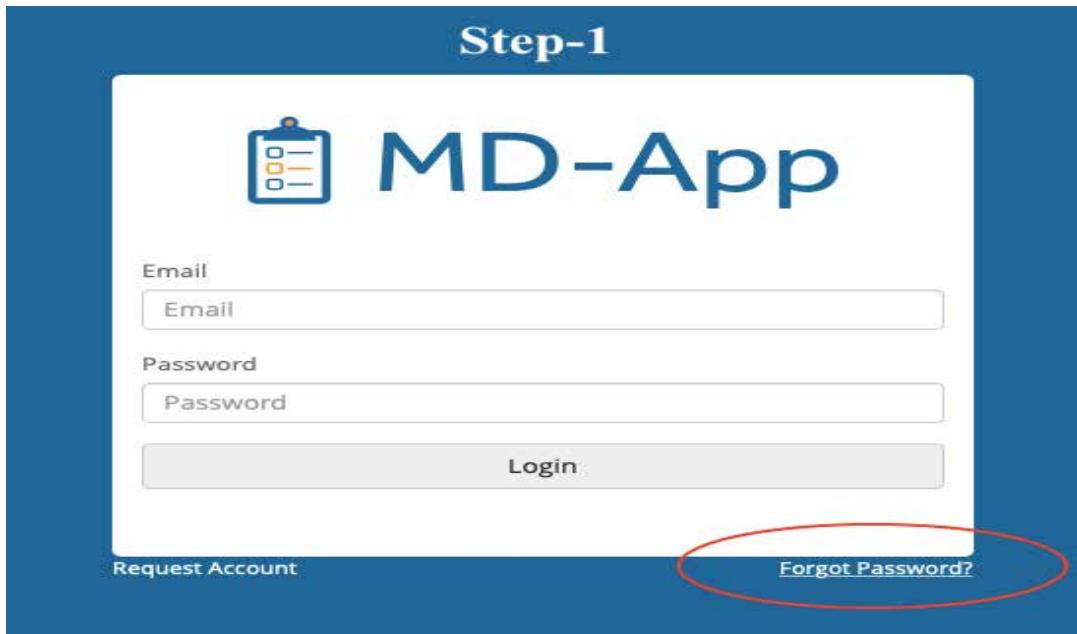


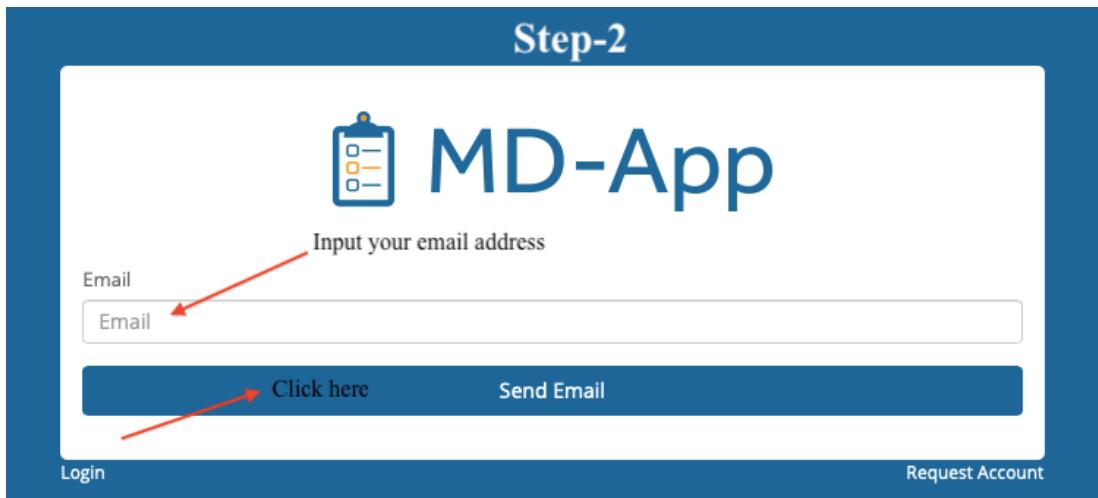
# Create/Reset Password

To create/reset a password please follow the steps below:

**STEP 1:** Click “Forgot Password” (DO NOT CLICK “REQUEST ACCOUNT”) link at the bottom right.



**STEP 2:** Next input your email address and click “Send Email”. DO NOT click “Request account”. You will receive an email from “noreply@mdstaff.com” (see example below) containing a new link for resetting your password. Please check your primary and spam inbox for the link.



## MD-App: Password Recovery

N

noreply@mdstaff.com <noreply@mdstaff.com>

To:



To protect your privacy, some pictures in this message were not downloaded.

View pictures

[Download pictures](#)

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear

[Click here to recover your account](#)

Please click here to reset your password. Your username is your email:

<https://na01.mdapp.com/app-3/sfdph/Account/ResetPassword?Authorization=11228b0e-d3c0-40f4-b21e-92d6d230d499>

**STEP 3:** Once clicking on the above link you will be taken to the MD-App page to create your new password. Enter a **Password**, **Confirm Password** and click **Submit**, you will be immediately logged into the application.

### Step-3



# MD-App

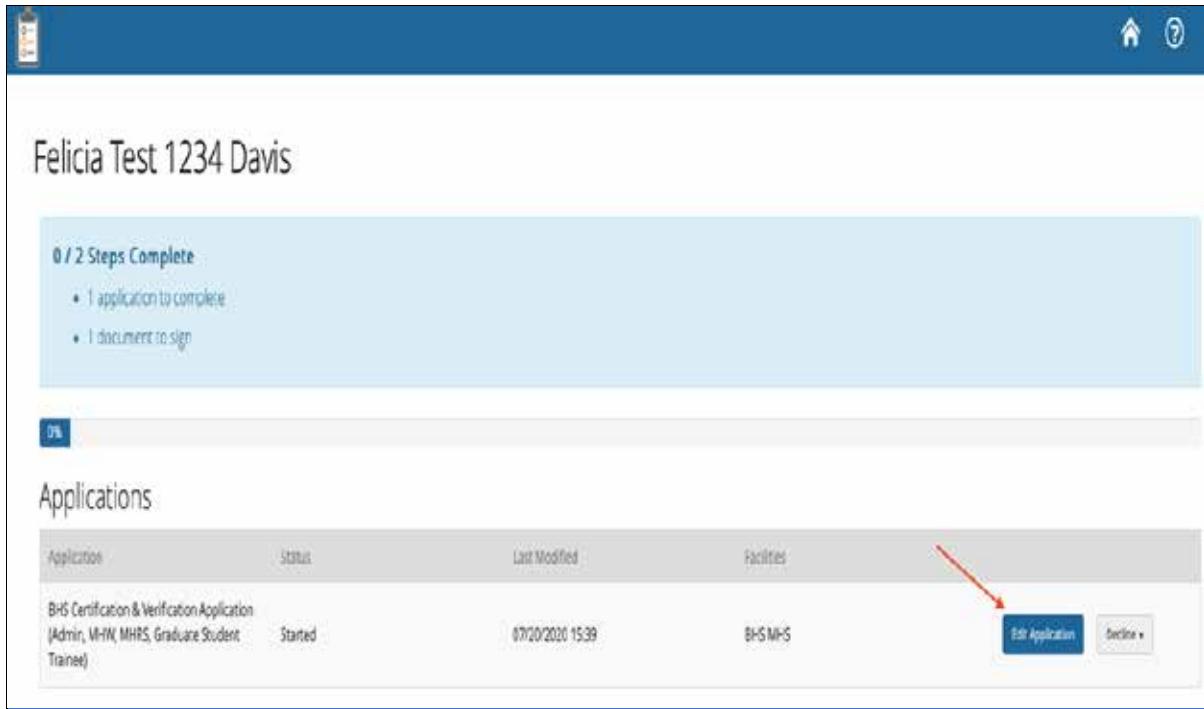
Enter a new password below

New Password

Confirm Password

Submit

STEP 4: Please proceed with “Start Application” or “Edit Application”.



Felicia Test 1234 Davis

0 / 2 Steps Complete

- 1 application to complete
- 1 document to sign

0%

Applications

Application	Status	Last Modified	Facilities	
BHS Certification & Verification Application (Admin, MHN, MHR, Graduate Student Trainee)	Started	07/20/2020 15:39	BHS-M-S	<a href="#">Edit Application</a> <a href="#">Decline</a>