San Francisco Health Network
Laguna Honda Hospital
and Rehabilitation Center

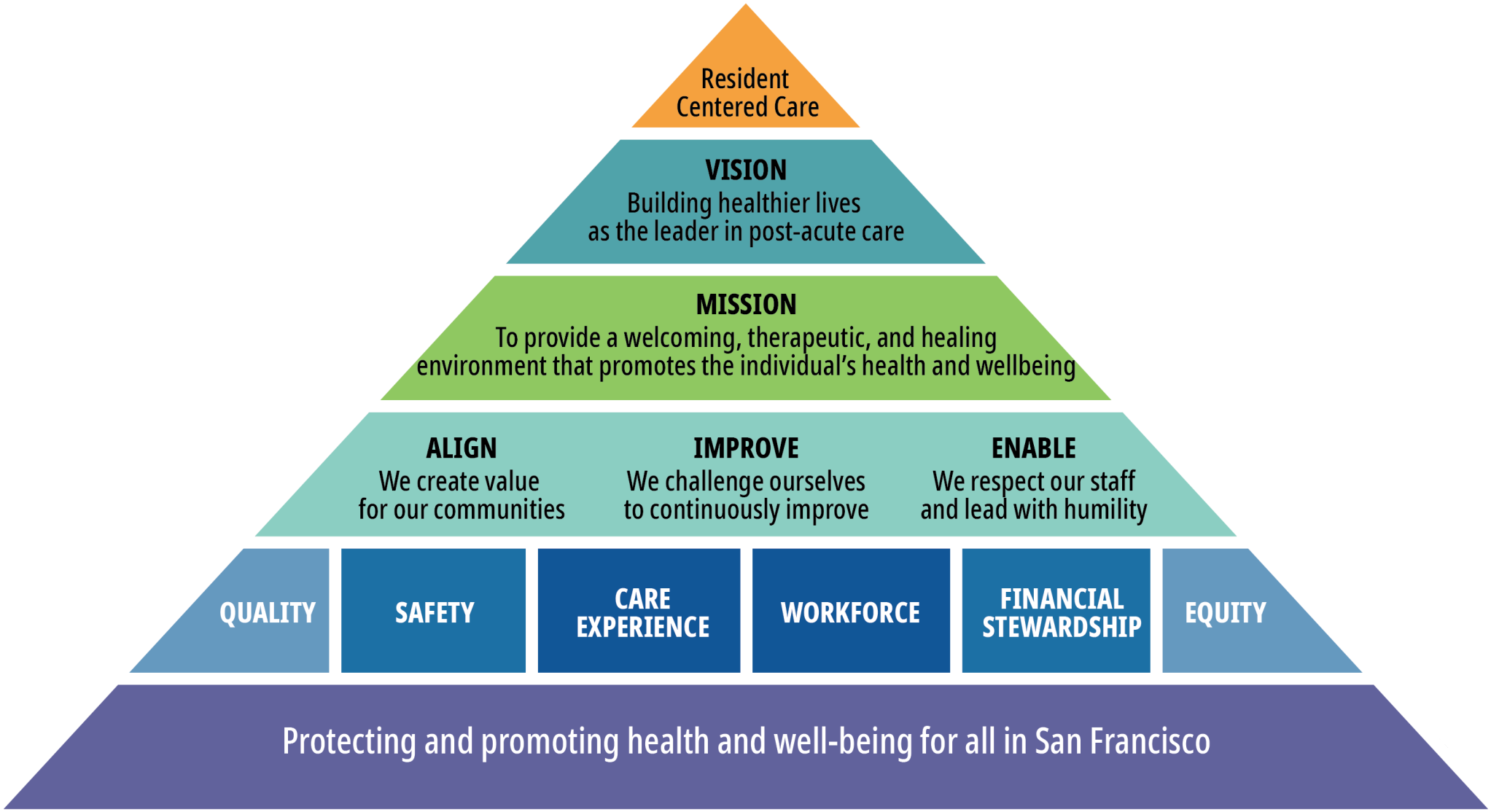
Laguna Honda Hospital Executive Team Report

Diltar Sidhu

November 09, 2026

San Francisco Health Network

Laguna Honda Hospital and Rehabilitation Center



Quality Rating Update



Laguna Honda secures four-star quality rating from the federal Centers for Medicare and Medicaid Services (CMS)

- The four-star rating shows that Laguna Honda, has put in places the systems, people, and protocols to sustain the many positive changes.
- The data and metrics that go into the CMS quality rating, including the annual survey, incorporate the work of all Laguna Honda departments and staff.
- *The CMS quality rating is a review of a facility's performance and provides consumers with publicly available information to find the best skilled nursing facilities nation-wide. The ratings are publicly available at www.medicare.gov/care-compare and are updated quarterly.*

Quality Rating Update



Health Inspections & Quality Measures both increased from two to three stars

- Health inspections: Cap of two stars removed due to the removal of the red abuse hand icon for Laguna Honda.
- Quality measures: An improvement in claims-based short and long stay measures for hospitalization and emergency department visits. There has been ongoing improvement work and monitoring to improve
re-admissions.

Health inspections	Staffing	Quality measures
★★★☆☆	★★★★★	★★★☆☆
Average	Much above average	Average

Unit QAPI Supports Quality Measures

Each Unit QAPI meeting now incorporates quality metrics directly tied to the CMS 5-Star Rating

- Hospital Wide implementation was completed end of October 2026 for the revamped Unit Based Quality Assurance Performance Improvement (QAPI) Program.
- Each discipline reviews Epic documentation and discusses care and treatments with the goal of identifying and correcting errors before CMS submission to improve accuracy and reliability.
- For example: For the Psychotropic and Behavior Unit QAPI, the MDS Coordinator, Nurse Manager and Pharmacist review documentation and discussed care for residents on antipsychotic medication. This a measure that impacts the quality stars.

SAFETY

Security-Evolv

- Evolv systems update
  - Installed: Administration building main entrance and Main Hospital Pavilion lobby
  - Pending: 3rd floor entrance temporarily and then moved to M&O entrance once that is opened

- Communications
  - Residents, families, staff and union partners all on-going

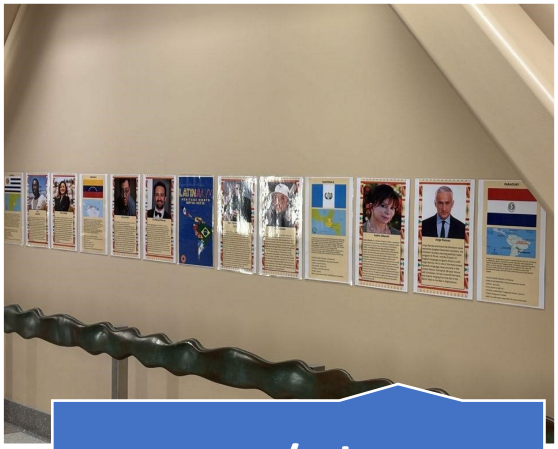
- Go Live Date – later Fall

WORKFORCE

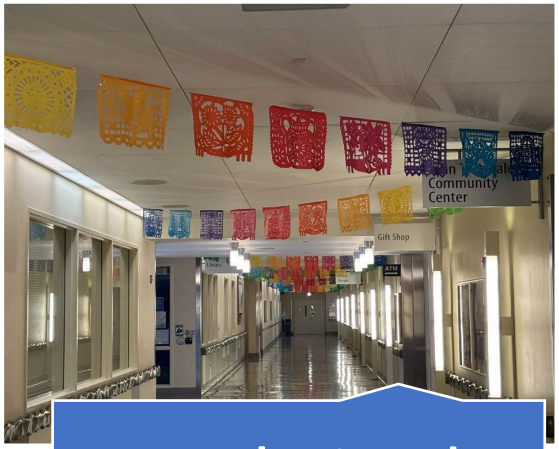
LHH Celebrates Hispanic Heritage Month



Car Show



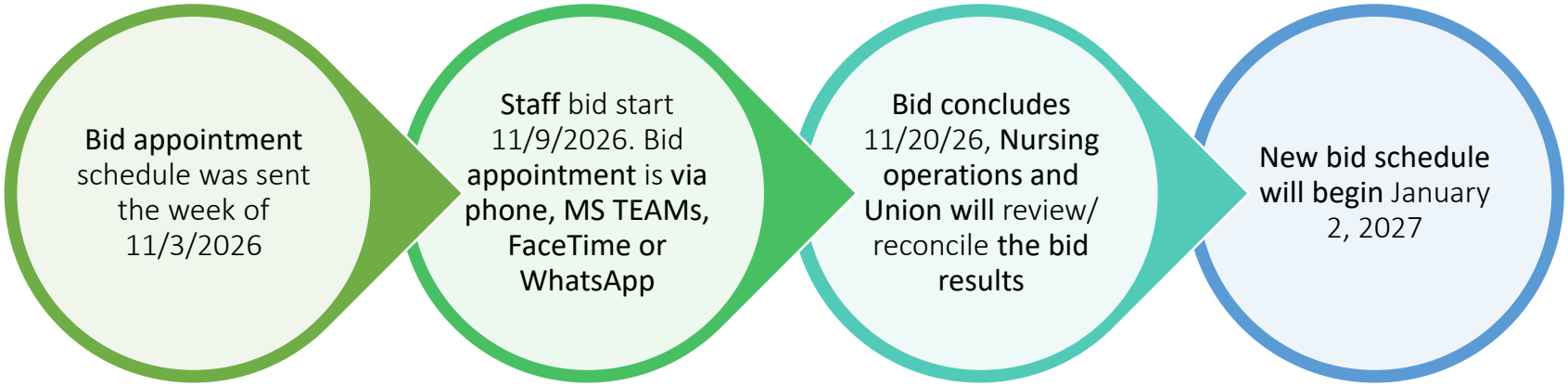
Heros/Sheors



Papel Picado

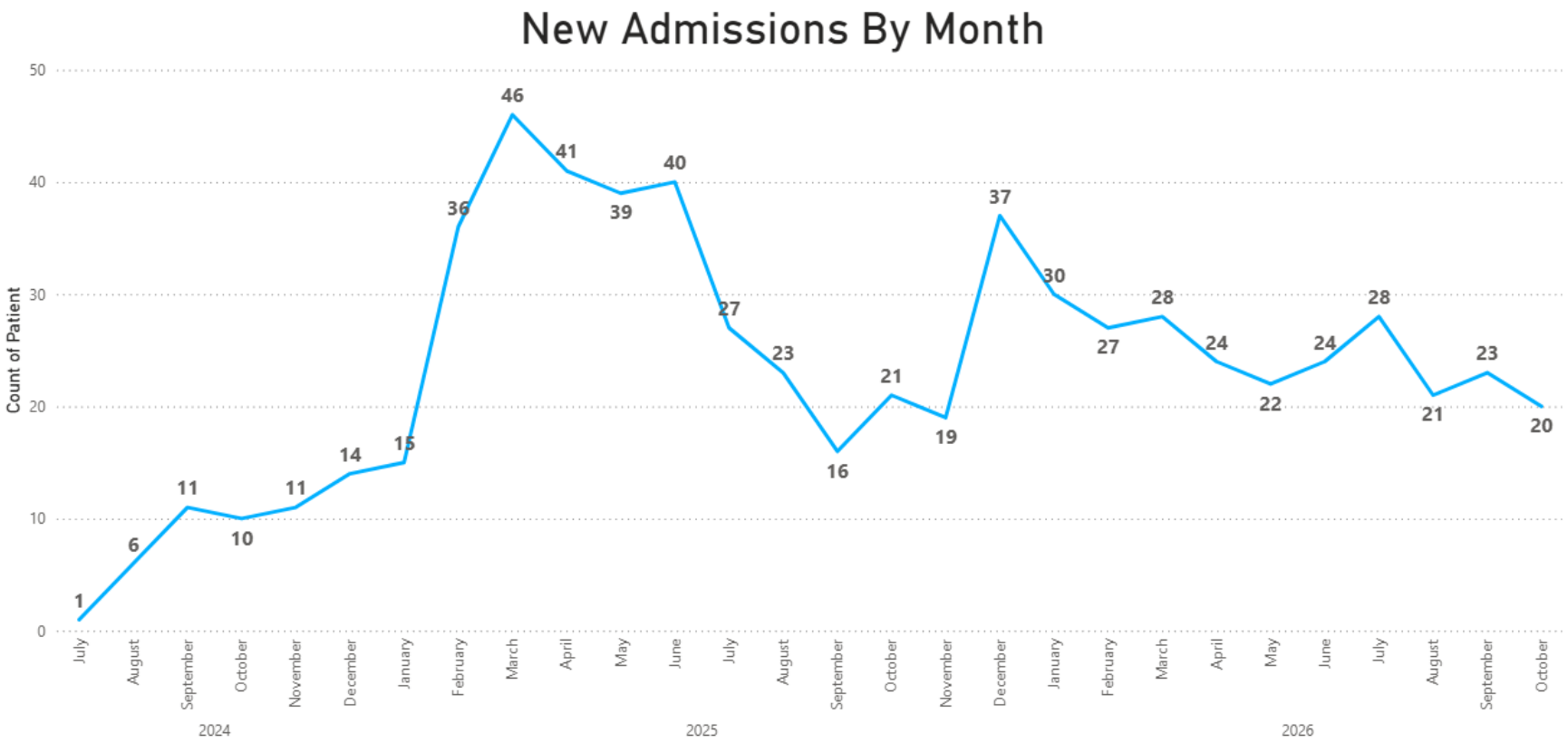
WORKFORCE

LHH Nursing Bidding Updates



FINANCIAL STEWARDSHIP

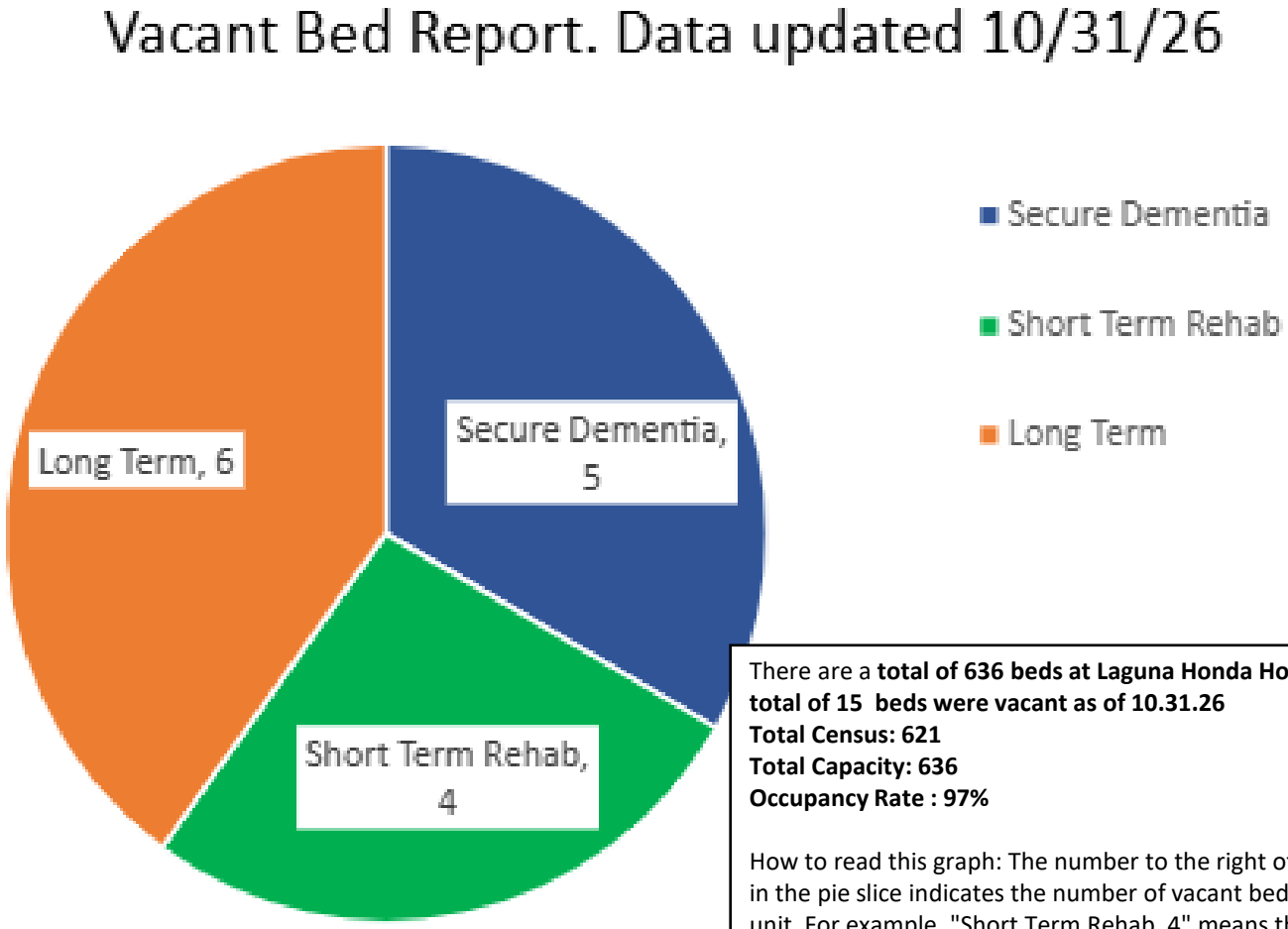
Monthly Admissions



Last updated: 9/2/26

FINANCIAL STEWARDSHIP

LHH Bed Vacancy Report



There are a **total of 636 beds at Laguna Honda Hospital**. A **total of 15 beds were vacant as of 10.31.26**
Total Census: 621
Total Capacity: 636
Occupancy Rate : 97%

How to read this graph: The number to the right of the comma in the pie slice indicates the number of vacant beds in that unit. For example, "Short Term Rehab, 4" means that there were 4 vacant beds on the Short Term Rehab unit

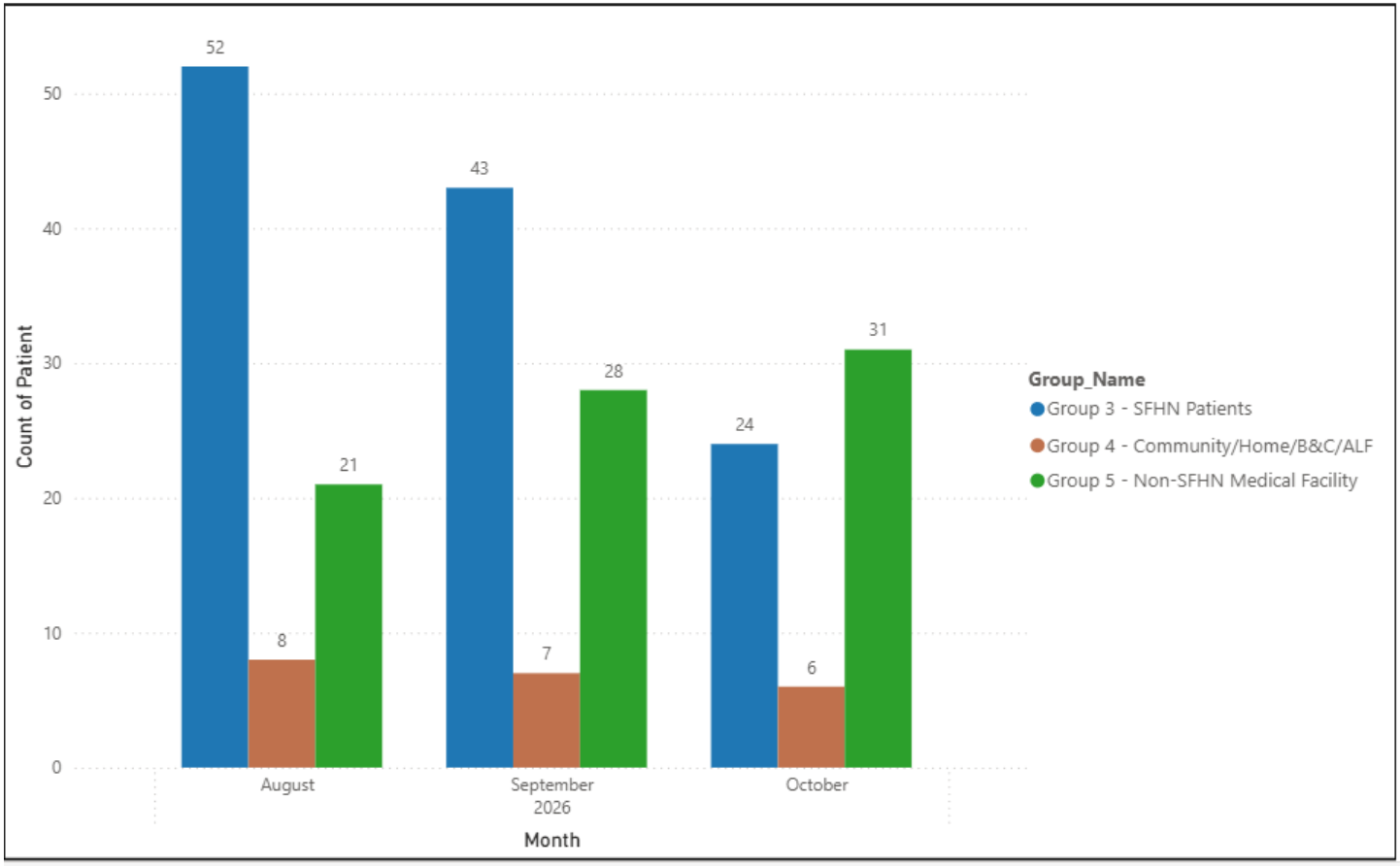
FINANCIAL STEWARDSHIP

Referring Organizations by Priority Group

Count of Referrals by Group

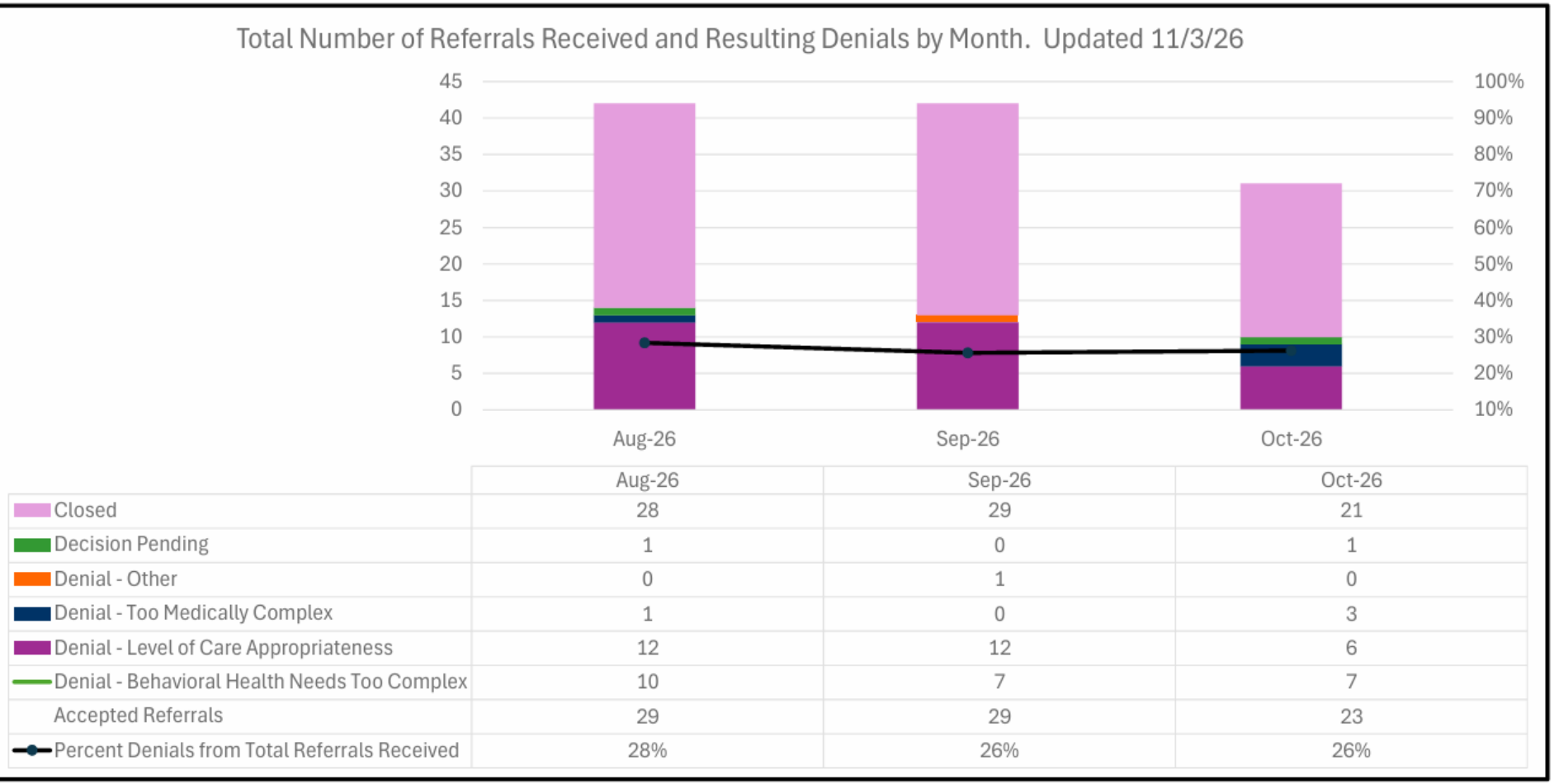
This chart shows the number of referrals received over time, by Group

Last updated: November 2, 2026



FINANCIAL STEWARDSHIP

Admission Updates: Trend Lines for Denials



	Aug-26	Sep-26	Oct-26
Closed	28	29	21
Decision Pending	1	0	1
Denial - Other	0	1	0
Denial - Too Medically Complex	1	0	3
Denial - Level of Care Appropriateness	12	12	6
Denial - Behavioral Health Needs Too Complex	10	7	7
Accepted Referrals	29	29	23
Percent Denials from Total Referrals Received	28%	26%	26%

FINANCIAL STEWARDSHIP

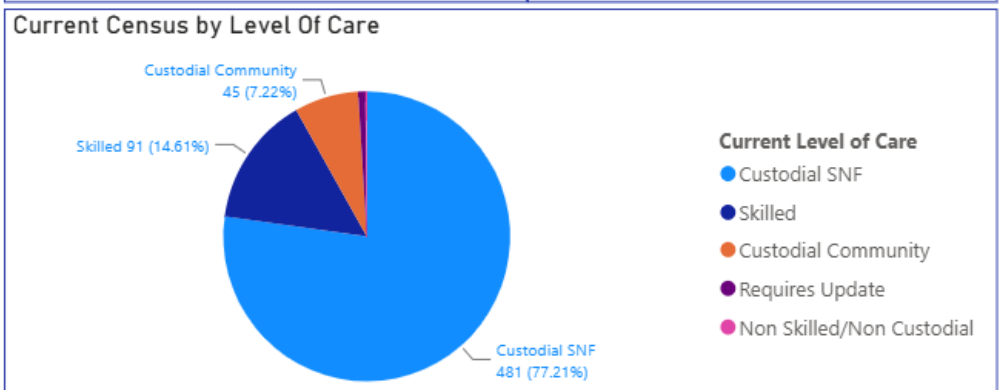
Discharges

Overview of LHH Discharges (November 1, 2025 – October 31, 2026)

This dashboard was last refreshed on November 03, 2026 09:53:12 PM

107	91	619	4	11/2/2026
# Discharges	# Expirations	Current Census (Today)	LOA (Today)	Latest Discharge

Disposition Group	Discharge
Home (with/without Home Health)	76
Against Medical Advice	12
AWOL/Elopement	6
Medical Respite	5
Shelter/Navigation	4
SNF: Custodial/LTC	2
Hospital Transfer (PES)	1
Residential Care / Board & Care	1
Total	**107**



Skilled:
Requires SNF (No Discharge Track)

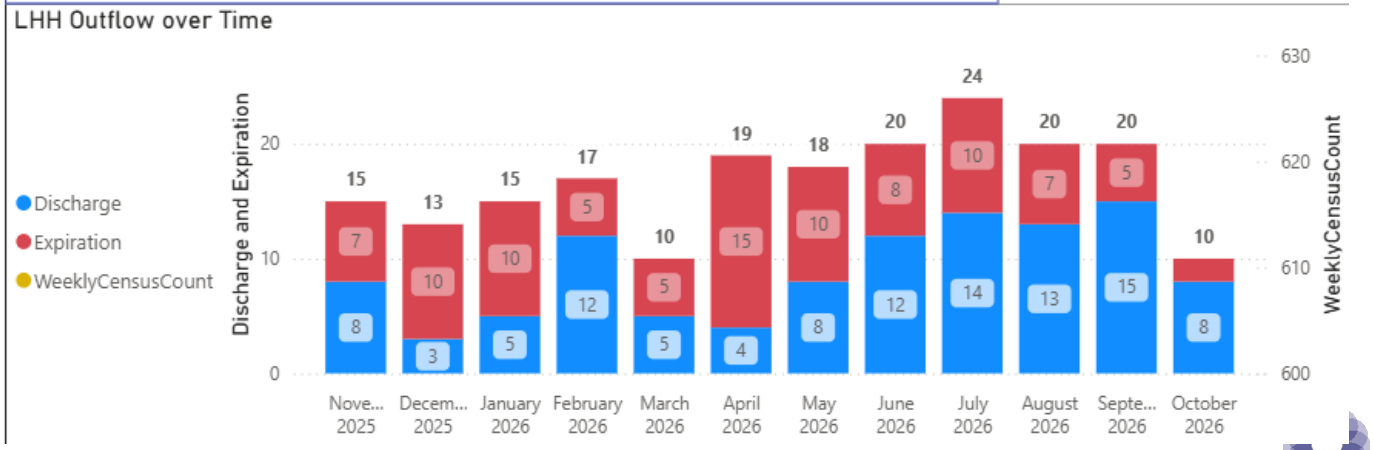
Custodial Community:
Can be discharged to community

Custodial SNF:
Requires SNF (No Discharge Track)

Requires Update:
Has not had Level of care assessment in 90 days or Tracker is not fully updated

Discharges By Length of Stay

Month and Year	Long Stay	Short Stay	Total
October 2026	1	7	**8**
September 2026	4	11	**15**
August 2026	2	11	**13**
July 2026	2	12	**14**
June 2026	2	10	**12**
May 2026	4	4	**8**
April 2026	1	3	**4**
March 2026	3	2	**5**
February 2026	5	7	**12**
January 2026	1	4	**5**
December 2025	1	2	**3**
November 2025	2	6	**8**
Total	**28**	**79**	**107**



San Francisco Health Network

Laguna Honda Hospital and Rehabilitation Center

