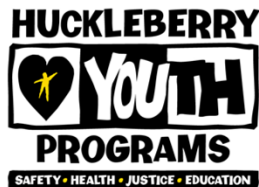




# San Francisco Justice Services Care Model

Quarterly Update to the Juvenile Probation Commission  
May 13, 2026



# Evolution Towards the Model

The San Francisco Justice Services Care Model is the result of many years of advocacy and planning, including:

- Juvenile Probation Commission
- Board of Supervisors Voted to Close Juvenile Hall (2019)
- Close Juvenile Hall Work Group (2020-2021)
- Mayor's Blue Ribbon Panel on Juv Justice Reform (2020-2021)
- JJPA Blueprint to Reform SF Juvenile Justice System (2021)
- JPD-CBO Third Sector Work Groups (2021-2022)
- DCYF Community Needs Assessment (2022)
- Care Team Pilot (2023-2024)

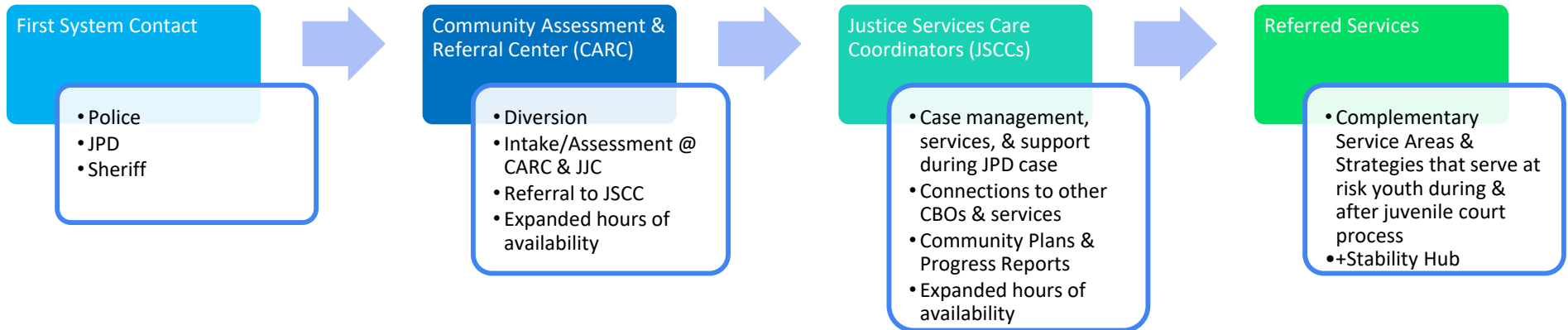


# Goals of the Justice Services Care Model

DCYF established the following goals for **CARC** and the **Justice Services Care Coordinators(JSCC)** in the 2024-2029 Request for Proposals:

- To establish **CARC as the central intake**, assessment, and referral hub for all justice involved young people.
- To ensure that **all youth** who come **into contact with law enforcement** in San Francisco are **assessed by CARC and connected to a JSCC at the earliest possible point** in the juvenile justice process.
- To create a network of agencies to ensure that all young people involved in the SF juvenile justice system are paired with a community-based agency, a caring adult case manager, and connected to pro-social opportunities.
- To ensure that all youth who are justice involved and impacted have individualized support plans upon referral to Justice Services Care Coordinators. The individualized plans are overseen and managed along with youth participation.
- To manage and coordinate the connection to services, programming, and resources provided to youth through Justice Services Care Coordinator staff.
- To prevent deepening involvement in the justice system by providing youth with connections to a menu of services, programs, and supports that meet their individual needs, meet required legal or other obligations, and direct them toward positive futures.

# San Francisco Justice Services Care Model



JPD/Case Process





# Case Conferencing in Action (3x week)



# Who do we support?



- Young people who are arrested under the age of 18 or for a juvenile court matter in San Francisco, and their families
  - Includes young people up to age 25 under the jurisdiction of the San Francisco juvenile court
  - Includes young people on extended foster care (AB12)
  - Includes young people who live outside of San Francisco
- Provides support throughout San Francisco juvenile court process
- *Young people who are diverted from prosecution to CARC are served by CARC and not referred to JSCCs.*

# Community Assessment & Referral Center: Then vs. Now

- What has stayed the same?
  - **Diversion:** Since 1998 CARC has been San Francisco's primary diversion program for young people arrested for misdemeanors and low level felonies that are diverted from prosecution and the traditional juvenile court process.
  - **First Point of Contact for Police:** When CARC is open, SFPD calls CARC regarding all youth arrests to provide preliminary information about the young person and incident and determine if the young person should be transported to CARC or the JJC.
- What's new?
  - CARC now assesses **all youth arrested in San Francisco**
  - CARC conducts assessments both **in the community** (at CARC Center) **and in custody** (at the JJC).
  - CARC is **now open** and staffed in collaboration with San Francisco's Sheriff's Office:
    - Monday through Friday 10AM-10PM and Saturdays 10 AM-6 PM.
  - Within days of the assessment, CARC refers all youth arrested in San Francisco\* to one of five **Justice Services Care Coordinator** agencies.
  - **CARC Team:** as of 5/28/26 all 12 FTE positions are filled

*\*Except those who are diverted and receive services from CARC.*





# Case Management: Then vs. Now

| THEN                                                                                                        | NOW                                                                                                                                                                                    |
|-------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| CBO referrals were primarily initiated by Deputy Probation Officers                                         | Youth are automatically connected by CARC to JSCC agencies                                                                                                                             |
| DPOs mostly made referrals after the young person was placed on probation (weeks/months after arrest)       | CARC links youth within days of their assessment, generally within 2-7 days of arrest                                                                                                  |
| Some young people were never referred to a CBO                                                              | All juvenile justice involved youth are connected to a CBO                                                                                                                             |
| 30+ CBOs provided case management and program linkage services to justice involved youth                    | 5 CBOs provide primary case management and program linkage services to justice involved youth.                                                                                         |
| Services varied significantly across organizations                                                          | All young people receive consistent assessment, Community Planning, progress reporting, and CBO coordination with JPD and Defense. Services are individualized and reflect CBO values. |
| Most case managers were not available evenings, weekends, and holidays, and many close during school breaks | JSCCs are available to youth every day and in the evening, including weekends, holidays, and school breaks                                                                             |
| JPD could only share information about arrests and charges once a Release of Information was signed         | Per Court Order, JPD can share information about arrests and charges with CARC and the JSCC immediately.                                                                               |
| CBO staff had to receive DPO approval to visit individual youth in the JJC                                  | CARC & JSCCs have JJC Teal Passes, which allow daily access to the JJC and movement around the facility                                                                                |



# JSCC Direct Service Staff

| JSCC Agency                             | Filled FTEs | Open FTEs         |
|-----------------------------------------|-------------|-------------------|
| Center on Juvenile and Criminal Justice | 4.75        | 0                 |
| Success Centers                         | 4           | 0                 |
| Sunset Youth Services                   | 4.5         | 0                 |
| Young Community Developers              | 3           | 1 (starting 6/26) |
| Mission Neighborhood Centers            | 8           | 0                 |

- JSCC (2)
- Curfew Compliance (1)
- Safe Haven (5)



## SYS Team



## CJCJ Team





## YCD Team



## MNC Team



## Success Centers Team



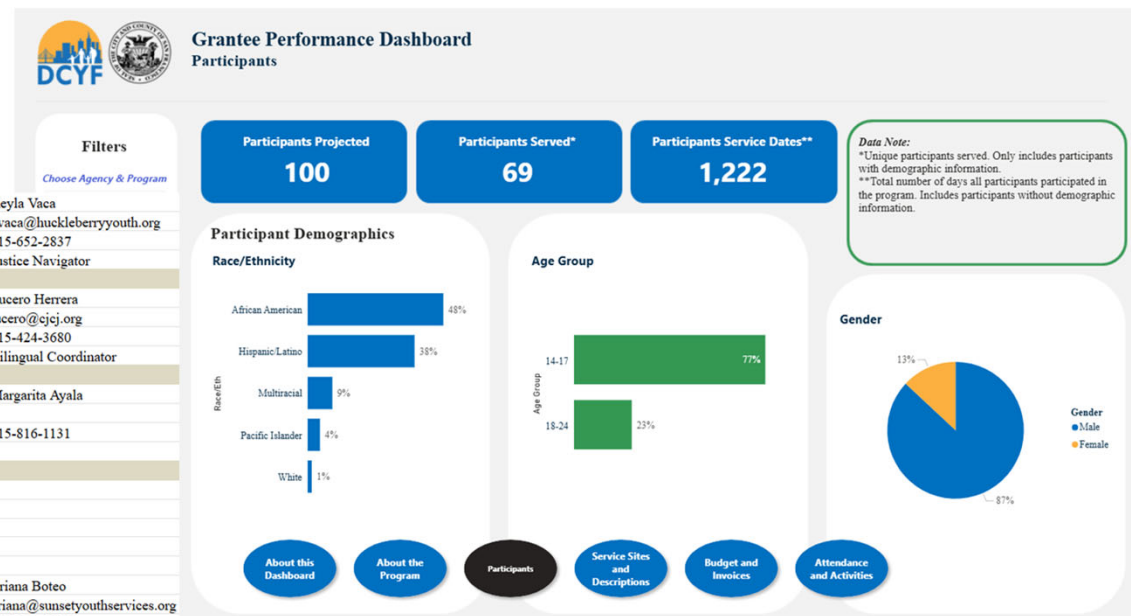


# Resource Snapshots

DCYF grantee performance dashboard: <https://bit.ly/4wflvjJ>

JSCC/CARC CBO roster: <https://bit.ly/3RpdQiF>

|                        |                                                                                                 |                                                                                             |                                                                                             |                                                                                     |                                                                                |
|------------------------|-------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|--------------------------------------------------------------------------------|
| <b>CARC</b>            | Kisai Henriquez<br>khenriquez@huckleberryyouth.org<br>415-919-7640<br>Director of Youth Justice | Hillary Buren<br>hburen@huckleberryyouth.org<br>415-629-8311<br>Director of CARC            | Chaniel Williams<br>cwilliams@huckleberryyouth.org<br>415-688-0602<br>CARC Program Manager  | Alana Waldron<br>awaldron@huckleberryyouth.org<br>415-933-9972<br>Justice Navigator | Keyla Vaca<br>kvaca@huckleberryyouth.org<br>415-652-2837<br>Justice Navigator  |
| <b>CJCI</b>            | Booker Gray<br>bgray@cjcj.org<br>415-505-5492<br>Director of Juvenile Justice Services          | Dinky Manek Enty<br>dinky@cjcj.org<br>upon request<br>Deputy Director                       | Carlos Simpson<br>carlos@cjcj.org<br>916-821-3472<br>Case Manager/Sentencing Planner        | Ana Bojorquez<br>ana@cjcj.org<br>415-571-5737<br>Juvenile Justice Release Planner   | Lucero Herrera<br>lucero@cjcj.org<br>415-424-3680<br>Bilingual Coordinator     |
| <b>MNC</b>             | Lily Aldaz<br>liliana.aldaz@mncsf.org<br>925-434-2147<br>Program Manager                        | Xitlally Garcia Barajas<br>xitlally.garcia@mncsf.org<br>415-909-0756<br>Case Coordinator    | Gladys Escobar<br>gladys.escobar@mncsf.org<br>415-582-3798<br>Case Manager                  | Sabrina Calderon<br>sabrina.calderon@mncsf.org<br>415-909-0756<br>Case Manager      | Margarita Ayala<br>415-816-1131                                                |
| <b>Success Centers</b> | Arturo Durazo<br>adurazo@successcenters.org<br>415-815-3025<br>Director                         | Araceli Murcia<br>amurcia@successcenters.org<br>415-373-7077<br>Senior Case Manager         | Greta Garcia<br>ggarcia@successcenters.org<br>415-605-5408<br>Senior Case Manager           | Cesar Johnson<br>cjohnson@successcenters.org<br>415-605-5408<br>Life Coach          |                                                                                |
| <b>SYS</b>             | Dawn Stueckle<br>dawn@sunsetyouthservices.org<br>415-987-3228<br>Executive Director             | Ron Stueckle<br>ron@sunsetyouthservices.org<br>415-987-0366<br>Director of Justice Services | Natalie Rodriguez<br>natalie@sunsetyouthservices.org<br>415-724-5990<br>Senior Case Manager | Ron Carranza<br>ronc@sunsetyouthservices.org<br>909-520-8300<br>Case Manager        | Briana Boteo<br>briana@sunsetyouthservices.org<br>415-630-0547<br>Case Manager |
| <b>YCD</b>             | Valentina Sedenio<br>vsedenio@ycdjobs.org<br>415-537-0222<br>Program Director                   | Joseph Silva<br>josephsilva@ycdjobs.org<br>415-916-9108<br>RISE/JSCC Life Coach             | Gerald Santamaria<br>gsantamaria@ycdjobs.org<br>415-308-2958<br>RISE/JSCC Life Coach        | Damien Posey<br>dposey@ycdjobs.org<br>415-879-7736<br>RISE/JSCC Life Coach          |                                                                                |
| <b>Notes</b>           | This color indicates managerial position                                                        |                                                                                             |                                                                                             |                                                                                     |                                                                                |



**Thank you**