

Laurie Green, M.D.
President

Tessie M. Guillermo
Vice President

Edward A. Chow, M.D.
Commissioner

Susan Belinda Christian, J.D.
Commissioner

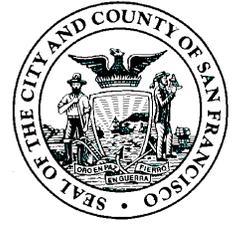
Suzanne Giraudo ED.D
Commissioner

Judy Guggenime
Commissioner

Karim Salgado
Commissioner

**HEALTH COMMISSION
CITY AND COUNTY OF SAN
FRANCISCO**

Daniel Lurie Mayor
Department of Public Health



Daniel Tsai
Director of Health

Mark Morewitz, M.S.W.
Executive Secretary

TEL (628) 754-6539

MINUTES

**JOINT CONFERENCE COMMITTEE FOR
ZUCKERBERG SAN FRANCISCO GENERAL
HOSPITAL AND TRAUMA CENTER
Monday, January 26, 2026 3:00 p.m.
101 Grove Street, Room 102
San Francisco, CA 94102 & via Webex**

1) CALL TO ORDER

Present: Commissioner Edward A. Chow, M.D.
Commissioner Laurie Green, M.D.
Commissioner Susan Belinda Christian, J.D.

Staff: Susan Ehrlich MD, Gillian Otway, Emma Moore, James Frieberg, Mary Mercer MD,
Hemal Kanzaria MD, Eric Wu, Angelica Journagin, Sabrina Robinson, Adrian Smith,
Erika Thorsen

The meeting was called to order at 3:03pm.

2) APPROVAL OF THE MINUTES OF THE OCTOBER 27, 2025 ZUCKERBERG SAN FRANCISCO GENERAL HOSPITAL JOINT CONFERENCE COMMITTEE MEETING

Public Comment:
There was no public comment on this item.

Commissioner Comments:
There were no Commissioner comments on this item.

Action Taken: The ZSFG JCC unanimously voted to approve the October 27, 2025, minutes.

3) REGULATORY AFFAIRS REPORT

Adrian Smith, ZSFG Chief Quality Officer, presented the item.

Public Comment:
There was no public comment on this item.

Commissioner Comments:

President Green asked what regulatory findings can be expected from the Ward 86 staff death. Mr. Smith stated that CMS found 5 findings including the need for updating policy and staff orientation documentation; Cal Osha has not given any indication of findings yet.

Commissioner Christian asked for more information regarding the required reporting period for sentinel events. Mr. Smith stated that for CDPH, the hospital has up to 24 hours to report some events and up to 5 days for adverse events. For Cal Osha, a report must be submitted within 8 hours.

4) ZSFG HIRING AND VACANCY REPORT

Erika Thorson, Director of Hiring and Selection, presented the item.

Public Comment:

There was no public comment on this item.

Commissioner Comments:

President Green asked for more information regarding the ZSFG use of nurses in the P103 classification. Ms. Otway stated that the P103 class is used as the internal registry of temporary nursing staff. ZSFG uses this group to assist with the larger volume of patients in certain seasons.

President Green asked how ZSFG chooses vendors for outside registry staff. Ms. Otway stated that ZSFG has chosen longer-term contracts with temporary nurses, ranging from 6-13 week assignments. She noted that ZSFG only utilizes 20-30 registry nurses right now because most of the ZSFG nurse positions are filled. Mr. Morewitz noted that the Health Commission approved contracts with 3 separate registry vendors to ensure DPH has resources to utilize registry nurses when there is need.

Commissioner Chow asked how many nurses currently want new assignments. Ms. Thorsen stated that 50 applications for reassignment have been submitted.

5) ZSFG CHIEF EXECUTIVE OFFICER'S REPORT, EMERGENCY DEPARTMENT NEWSLETTER AND BERT NEWSLETTER

Susan Ehrlich, MD, Chief Executive Officer, presented the item.

Public Comment:

There was no public comment on this item.

Commissioner Comments:

Commissioner Chow asked if the BERT model is used in other hospitals across the country. Dr. Ehrlich stated that when ZSFG first started using the BERT model, only a few other hospitals were using it. She noted that there is a dedicated BERT team in the Emergency Department and another BERT team that responds to situations occurring in buildings 5 and 25. ZSFG is exploring the possibility of expanding BERT to other buildings on the campus. Commissioner Chow requested a presentation on BERT at a future ZSFG JCC meeting.

Commissioner Christian asked for more information regarding the long-lasting injectable offerings at ZSFG. Dr. Mercer stated that ZSFG utilized best practices in developing this initiative. Passive messaging is used to educate patients in the waiting areas. During screening, patients may bring up the topic. She noted that in Psychiatric Emergency Services, active screening is conducted.

Commissioner Christian asked for an estimate when the ZSFG Behavioral Health Center will be completed. Dr. Ehrlich stated that it will be a few years before the project is completed. Residents of the building must first move, then capital improvements will be made and new staff hired.

6) **ZSFG SECURITY UPDATE**

Adrian Smith, RN, MSN, CQO; and Sabrina Robinson, MBA, COO, presented the item.

Public Comment:

There was no public comment on this item.

Commissioner Comments:

Commissioner Christian thanked staff for the security update and expressed gratitude to staff working in this area.

Commissioner Christian asked for the hours of the DPH security line. Mr. Smith stated that the line is staffed in person from 1-5pm; calls are answered 24/7 and returned within 30 minutes. Staff answering the phone have law enforcement and behavioral health expertise.

Commissioner Christian asked if there is capacity for multiple calls to be answered. Mr. Smith stated that more than one person is answering and responding to calls.

Commissioner Christian stated that she is concerned that someone may call in crisis and be put on hold. Mr. Smith stated that there is a PDSA pilot to determine the high-volume hours in order to plan staff schedules accordingly.

Commissioner Christian asked how staff without access to EPIC report threats. Ms. Robinson stated that staff can still call the number and report their concern. ZSFG is working on designing a sign in a patient room that would not be discerned by the patient or public, but that staff would understand.

President Green thanked all the staff working on security. She asked for an estimated timeline of when badges will contain the crisis phone numbers. Mr. Smith stated that teams are working across DPH to make this happen as quickly as possible.

President Green asked if emails from and to staff regarding security concerns could contain HIPPA violations. Mr. Smith stated that the emails contain general information and do not contain any patient-level information.

President Green noted that there is an Evolve security system at her workplace and she has set it off erroneously. Ms. Robinson stated that the system is not 100% accurate. Staff encourage people to take out metal objects so it is clearer what may trigger the system. She noted that cadets are getting better trained to deal with workflow.

President Green asked if ZSFG has attempted to put weapons through the system. Ms. Robinson stated that they attempted to put through knives and the system worked well.

Commissioner Christian noted that a person can be dangerous without a weapon that will be texted by the system. It is important for staff to note when they are concerned about someone that could possibly be dangerous.

Commissioner Chow asked how long it will take to finalize the system and relevant operations. Ms. Robinson stated that incident command structure is intended to make this process expeditious. She noted that currently, 90% of the flags have been put on Black men. ZSFG is working through these issues to make the system as equitable as possible.

Commissioner Chow asked for an update on this issue at the next JCC meeting.

7) MEDICAL STAFF REPORT

Mary Mercer, M.D., Chief of Medical Staff, presented the item.

Public Comment:

There was no public comment on this item.

Commissioner Comments:

Commissioner Chow noted that the language referencing the CDC recommendations for vaccinations needs to be changed on all pharmacy relate policies. Dr. Mercer stated these policies will be pulled and revised.

Action Taken: The Committee unanimously recommended that the full Health Commission approve the following:

- Obstetrics & Gynecology Rules and Regulations
- Maxillofacial Surgery Rules and Regulations
- Anesthesia Rules and Regulations
- Emergency Medicine RN SP
- ZSFG Medical Staff Credentialing Manual
- ZSFG PP Credentialing of HIV-AIDS Specialists
- Discharge Ambulatory Surgery SP
- Interventional Radiology SP
- MERT RN SP
- Revised Dermatology Privileges Form
- Revised FCM & CPC Privilege Lists

8) OTHER BUSINESS

Public Comment:

There was no public comment on this item.

Commissioner Comments:

There were no Commissioner comments on this item.

9) PUBLIC COMMENT:

Jonathan Frochtzvajg, Director, Health Justice Policy, urged the JCC members to support ZSFG to adopt routine opt-HIV testing for patients that meeting criteria in its Emergency Department. Research has shown that opt-out identifies HIV infections at a higher rate. The CDC and CDPH recommend opt-out HIV testing as a best practice. The ZSFG Emergency Department may be the only place where many some people with undiagnosed HIV may access medical care. Therefore, ZSFG is missing opportunities to identify people living with HIV and immediately connect them to life-saving care. San Francisco epidemiological data indicates that some people with undiagnosed HIV receive care from an emergency room in San Francisco each year.

10) CLOSED SESSION:

- A) Public comments on all matters pertaining to the Closed Session

There was no public comment on this item.

- B) Vote on whether to hold a Closed Session (San Francisco Administrative Code Section 67.11)

Action Taken: The Committee unanimously voted to go into closed session.

- C) Closed Session pursuant to Evidence Code sections 1156, 1156.1, 1157, 1157.5, and 1157.6: Health and Safety Code section 1461; California Government Code Section 54954.5(h); and California Constitution, Article I, Section 1.

CONSIDERATION OF CREDENTIALING MATTERS

CONSIDERATION OF PERFORMANCE IMPROVEMENT AND PATIENT SAFETY REPORTS AND PEER REVIEWS

RECONVENE IN OPEN SESSION

1. Possible report on action taken in closed session (Government Code Section 54957.1(a)2 and San Francisco Administrative Code Section 67.12(b)(2).)
2. Vote to elect whether to disclose any or all discussions held in closed session (San Francisco Administrative Code Section 67.12(a).)

Action Taken: The Committee approved the Credentialing Report and PIPS Minutes Report in closed session and voted unanimously to not disclose discussions held in closed session.

11) ADJOURNMENT

The meeting was adjourned at 6:10pm.