

# EXHIBIT 1

## JUSTIS 2009

### ***Preparation for Transition of JUSTIS System Components from Development to Operations***

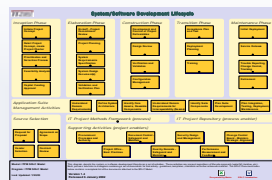
*An Assessment of Current Program Status  
with Recommendations*

Prepared by  
The Department of Technology

January 22, 2009

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## JUSTIS up to 2008



- Focus has been on development, implementation.
- JUSTIS SDLC - Provides methods for JUSTIS Dev.
- JSDLC provides documented process for:
  - support for governance,
  - system implementation processes,
  - key quality processes.

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**JUSTIS 2009**



**GOVERNANCE**  
ITGI/ISACA CobiT®

- Sept. 2008 "JUSTIS Program Checkup" self-assessment by DT JUSTIS Program management and IT PM.
- Used ISACA CobiT® IT Governance framework as guide.
- Reviewed each of 210 best practice areas of CobiT against JUSTIS, and scored conformance.
- Used numerical score sheet to compile checklist for problem area identification/correction.
- Drafted "JUSTIS Program Checkup" document using CobiT framework, with commentary on current level of JUSTIS conformance to each of the 210 elements.
- Identified anticipated Program "handoffs" to DT Operations, Support, and Maintenance.

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**JUSTIS 2003**

**Original assumptions JUSTIS ops/support/maint:**

- MOUs/LOAs will define agreements on business rules, procedures for ongoing central/local operations/support/change mgmt.
- DT will have increased staff and capability maturity for JUSTIS operations/support by time of transition.
- DT ready to support transition to operational status through existing well understood hand-offs .
- DT will take over all "hands-on" operations for JUSTIS systems.
- DT will provide management of ongoing JUSTIS operations, support and maintenance.

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### JUSTIS 2009

#### Sept. 2008 Program Checkup assessment validates experience:

- MOUs/LOAs drafted, but not yet completed; need more attention. DT ops awareness of required handoff requirements is improving.
- DT continues to be understaffed, lacks required skills or training plan to fully blanket JUSTIS operations/support/maintenance.
- DT can only provide resources "as available" resulting in delays for JUSTIS.
- DT functional "silos" impair delivery of effective infrastructure & ops service. Senior DT management intervention usually required.
- No formal DT Quality or Operations Delivery management frameworks that overlap JUSTIS needs have surfaced.

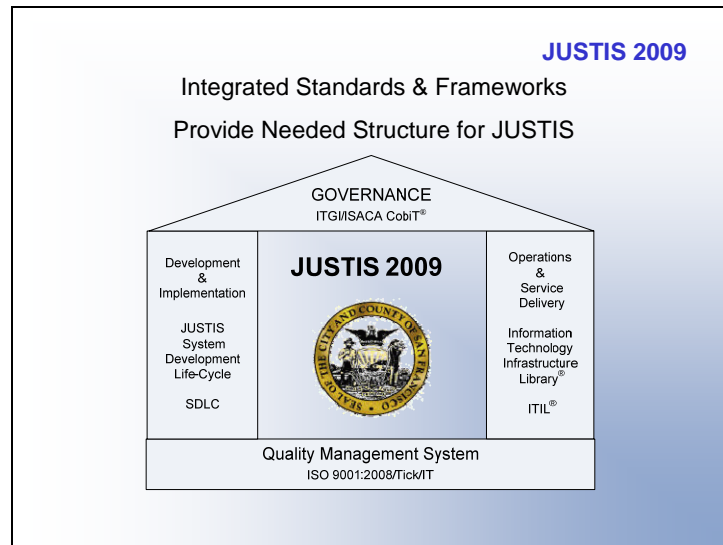
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### JUSTIS 2009 and Beyond

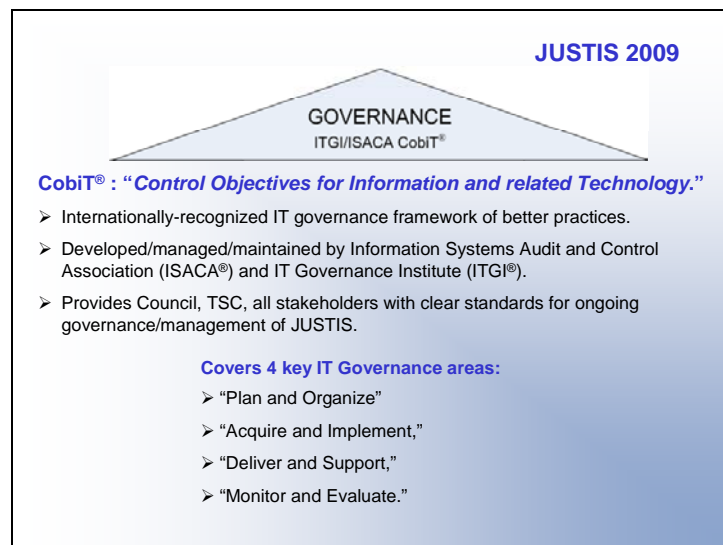
Going forward, JUSTIS needs additional structure provided by:

- (JSDLC) In place.
- CobiT® Governance
- ITIL® Operations
- ISO 9001 & TickIT Quality Management System

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## Slide 8



## Slide 9

### JUSTIS 2009 System Development

Development  
&  
Implementation

JUSTIS  
System  
Development  
Life-Cycle

SDLC

- Identifies and defines industry std. methods for system development and implementation.
- Supports COTS/custom software/infrastructure/IT consulting projects.
- JUSTIS SDLC derived from ISO 9001/TickIT QMS.
- When fully implemented, conforms to PMI, DOJ & other recognized SDLC frameworks.
- Repeatable/sustainable process support adoption.
- No procedural/structural changes contemplated
- Plenty of unused capability
- People now understanding value.
- Can drive DT JUSTIS Consulting methods.
- Supports/maps to CobiT® framework.

## Slide 10

### The Information Technology Infrastructure Library®

- ITIL® is a widely recognized international framework.
- Developed by British Office of Govt. Commerce
- Customizable standard guidelines/better practices.
- Covers management of IT operations/service delivery.
- Can be tailored to any organization.
- Clear guidelines for managing ongoing ops/support.
- Core ITIL processes now mapped to JUSTIS.
- Directly supports and guides MOU/LOAs.
- Framework for JUSTIS document/process Library.
- Provides more detail for governance of Ops & Svcs.
- Supports/maps to CobiT® Governance framework.

Operations  
&  
Service  
Delivery

Information  
Technology  
Infrastructure  
Library®

ITIL®

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### JUSTIS 2009 QMS ISO9001:2008/TickIT

- Latest version worldwide Quality Management System standard.
- Formal registration not required for JUSTIS.
- Covers design/delivery of high quality products and services.
- "Tick/IT" indicates full support of software lifecycle through retirement.
- Foundational model for JUSTIS SDLC and JUSTIS 2009.
- Documented QMS provides basis for ensuring accountability.
- Quality Management System links/binds CobIT-SDLC-ITIL processes.
- Establish DT/JUSTIS Document Control/QA Center.
- Should be independent of all functions/elements being QA'd.
- Doc Control Ctr. staff serves as QA dept./internal audit function.

Quality Management System  
ISO 9001:2008/Tick/IT

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### JUSTIS 2009 – Next Steps

**The Council takes on more directive role in management of ongoing JUSTIS operations/support/maintenance.**

- JUSTIS 2009 Program Plan identifies go-forward issues.
- Council expands role and becomes a "CMS Committee" analog.
- Council requires JUSTIS Program Management through internal DT PMO.
- Council mandates adoption of JUSTIS standards, guidelines.
- Council mandates establishment/implementation of JUSTIS QMS.
- Council should revitalize the TSC. Currently MOCJ and COIT have stopped attending. Should add one additional oversight body? (Not voting Council member)

**Tactical short term focus...Council mandates immediate focus on problem areas.**

- JUSTIS implementation and operations staffing. (Provided by DT or outsourced.)