



Chief's Report

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Transformation Updates

Centering Youth & Family Voices

- **Youth & Family Survey**
 - Most responses were **positive** (88% agreement with statements on average).
 - **The highest level of agreement** was related to **families feeling they can contact their loved one's PO with questions or concerns about their progress** (95%).
 - **Focus Area: District 10** Youth and Families had lowest level of agreement of any district across the board (79% agreement with statements on average).
- **Elevating Youth Voices: Interviews with youth in the Juvenile Justice Center (JJC)**
 - Most young people **feel emotionally and physically safe** in the JJC.
 - Many youth shared that they viewed some staff as having **caring and respectful relationships** with youth.
 - Young people described **positive experiences with mental health care and physical health care**.
 - They also identified important challenges including **poor-quality food, discomfort sleeping, and poor-quality hygiene products**
 - Youth described a great deal of **variation in rules, rewards, and consequences**.
- **Youth and family voices create a road map for juvenile justice system transformation.**

Centering Community

- **San Francisco Justice Services Care Model**
 - Every young person arrested in San Francisco is connected to community-based providers within days of arrest to support them throughout their justice system involvement.
 - San Francisco Community Assessment & Referral Center (CARC); Bay Area Community Resources (BACR), Center on Juvenile & Criminal Justice (CJCJ); Mission Neighborhood Centers (MNC); Sunset Youth Services (SYS); Young Community Developers (YCD)
- **Credible Messenger Life Coaches** in the Juvenile Justice Center
 - Success Centers' Credible Messenger Life Coaches are on-site during all waking hours and across all units in the facility, especially units 7 & 8, to build rapport and provide social support to young people.
- **Reentry Services & Housing** for youth exiting the Secure Youth Treatment Facility
 - Sharp Circle, Inc
 - Sunset Youth Services
 - Third Street Youth Center & Clinic

Expanding Youth Access to Banking

EXPANDING ACCESS TO YOUTH BANKING



Imagine this: you're a young person leaving San Francisco's Juvenile Detention Center, ready to restart your life, but you can't even open a bank account because you don't have a driver's license.



This is a tough reality for many **Transitional Age Youth (ages 18-24)**, who often face significant financial barriers upon re-entry.

Recognizing this critical need, our office teamed up with the **San Francisco Juvenile Probation Department, Self-Help Federal Credit Union, and Financial Capability Investment** (one of our trusted financial counseling partners) to make banking more accessible for these young people.

Breaking Down Barriers, Building Brighter Futures

This new initiative allows youth in custody to open **free bank accounts** with Self-Help Federal Credit Union by simply using their **Juvenile Probation ID cards**. This groundbreaking access is paired with **free financial counseling** from our office, providing these young individuals the essential knowledge and tools they need to confidently manage their money.

We've already seen incredible results! One participant's positive experience with financial counseling and having a bank account quickly spread among their peers. This led to a **remarkable increase in incarcerated youth proactively seeking financial support** – a rare and powerful indicator of success.

Why This Matters

Providing quality banking services and financial counseling can be a transformative force for young people. It empowers them to:

Monthly Data Report

Operations

Questions?