

Crisis Intervention Team 2025 Annual Report



CITY & COUNTY OF SAN FRANCISCO

Police Department

May 13, 2026

Crisis Intervention Team: Structural Outline



Training Initiative: 2025 Training Stats

San Francisco Police Department - Crisis Intervention Team Training

As of 12/22/2025

	Total Sworn	1-Day CIT Field Tactics Course			4-Day Crisis Intervention Team Course			
		Trained	Non-Sworn	1-Day Course	Certified	Not Certified	Non-Sworn	4-Day Course
Metro Division:	325	325		100%	235	90	0	72%
Central Station	107	107		100%	80	27		75%
Southern Station	118	118		100%	76	42		64%
Northern Station	100	100		100%	79	21		79%
Golden Gate Division:	390	391	1	100%	314	76	0	81%
Bayview Station	93	93		100%	71	22		76%
Park Station	65	65		100%	50	15		77%
Richmond Station	70	71	1	100%	58	12		83%
Ingleside Station	87	87		100%	69	18		79%
Taraval Station	75	75		100%	66	9		88%
Mid-City Division:	316	319	3	100%	231	85	0	73%
Mission Station	110	112	2	100%	76	34		69%
Tenderloin Station	110	110		100%	86	24		78%
DMACC	96	97	1	100%	69	27		72%
District Stations:	935	938	3	100%	711	224	0	76%
Airport Bureau:	100	130	30	100%	105	15	20	85%
Airport Traffic	15	16	1	100%	22	3	10	80%
Airport Administration	11	12	1	100%	9	3	1	73%
Airport Field Operations	74	102	28	100%	74	9	9	88%
Specialized Assignments:	875	1011	106	100%	650	291	46	69%
Total:	1810	1949	139	100%	1361	515	66	72%

1-Day CIT Field Tactics Course: This course is divided into four primary categories: policies and procedures, scene management, the CIT team concept, and tactical de-escalation. It provides officers with a comprehensive understanding of current department policies and procedures related to contacts with individuals in crisis. Participants learn how to effectively manage crisis-related scenes, including assessing the situation, coordinating resources, and ensuring scene safety. The course emphasizes teamwork and communication among responding officers and other involved units. Finally, officers are trained in tactical de-escalation strategies that can be applied in the field to safely and effectively resolve encounters.

4-Day Crisis Intervention Team Course: This course is designed to enhance officers' ability to safely and effectively respond to individuals experiencing mental health crises. The curriculum emphasizes de-escalation, crisis assessment, and resource coordination, while fostering strong partnerships with mental health professionals and community services. Through a combination of scenario-based training, expert instruction, and policy education, participants gain practical skills to recognize behavioral health issues, reduce the need for force, and improve outcomes for those in crisis. The program reinforces a collaborative, compassionate approach to public safety and community well-being.

1-Day Course:

2025:

- 3 recruit classes & 6 lateral classes completed
- 142 members completed the training

2026:

- 1 recruit class & 2 lateral classes completed
- 2 recruit classes scheduled

4-Day Course:

2025:

- 5 classes completed
- 62 SFPD & 28 partner agency members certified

2026:

- 3 classes completed
- 50 SFPD & 20 partner agency members certified
- 6 classes scheduled
- 9 classes for 2026

Integrated Crisis Response: Strengthening Partnerships



Expanded Collaboration:

The CIT Field Unit supports DPH Crisis Specialists and the SFFD Street Crisis Response Team during high-risk encounters involving public safety concerns.



Enhanced Service Delivery:

DPH and SFFD bring strong existing infrastructure. CIT officers enhance response efforts with expertise in de-escalation, crisis negotiation, and safety protocols.

Coordinated Field Response:

DPH Crisis Specialists can respond to critical incidents alongside CIT officers, fostering trusted partnerships that enable rapid, effective crisis intervention.

CIT Liaison Program: Strengthening Localized Crisis Response

- **Decentralized Support Structure:**

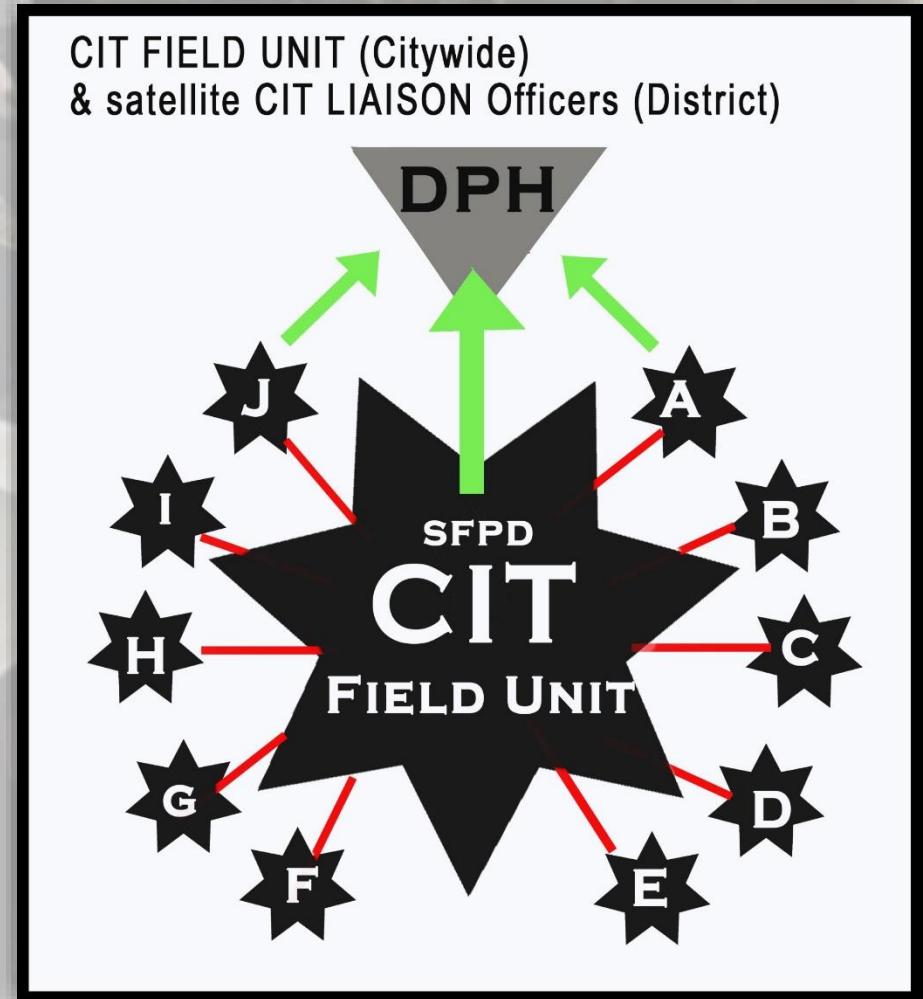
The CIT Unit has expanded its crisis intervention model through the CIT Liaison Program, embedding 2 trained patrol officers at each of the 10 district stations.

- **District-Embedded Expertise:**

These liaisons serve as functional satellites to the core CIT Unit, bringing mental health response capabilities directly into neighborhood patrol operations.

- **Strategic, Informed Interventions:**

By aligning call-for-service data with district-level officer knowledge, the program enhances our ability to support the most vulnerable and high-need individuals with focused, compassionate, and effective intervention strategies.



Community Collaboration: Guiding CIT Best Practices



Informed by the Community:

Partnering with the CIT Working Group enhances our understanding of community needs, expectations, and concerns related to crisis response.



Broad-Based Partnership:

The Working Group includes mental health organizations, advocacy groups, community stakeholders, and City agencies, all collaborating with the CIT Unit.



Driving Continuous Improvement:

Together, we identify emerging issues and strengthen the SFPD CIT model, ensuring our approach to crisis intervention remains responsive, inclusive, and effective.



2025 Volume of Crisis-Related Calls

In 2025, SFPD responded to **24,286 calls for service requiring crisis-intervention skills**, closely mirroring 2024 totals (24,510), indicating stable system demand.

Breakdown of Call Types:

- **8,497 CIT-Specific Calls:**
 - Mental Health Detention (5150)
 - Mentally Disturbed Person (800) & Crisis Response (800CR)
 - Suicidal Person (801) & Crisis Response (801CR)
 - Juvenile Beyond Control (806)
- **15,789 Well-Being Checks (910):** Initiated by concerned family members or observers.

Final Call Type	2025				
	Q1	Q2	Q3	Q4	YTD Total
5150	38	44	33	16	131
800	1,070	1,014	1,168	940	4,192
800CR	6	6	4	5	21
801	977	1,003	1,027	962	3,969
801CR		1	2	3	6
806	42	48	41	47	178
TOTAL:	2,133	2,116	2,275	1,973	8,497

Final Call Type	2025				
	Q1	Q2	Q3	Q4	YTD Total
910	3,487	3,820	4,245	4,237	15,789

2025 Use of Force in Crisis-Related Incidents

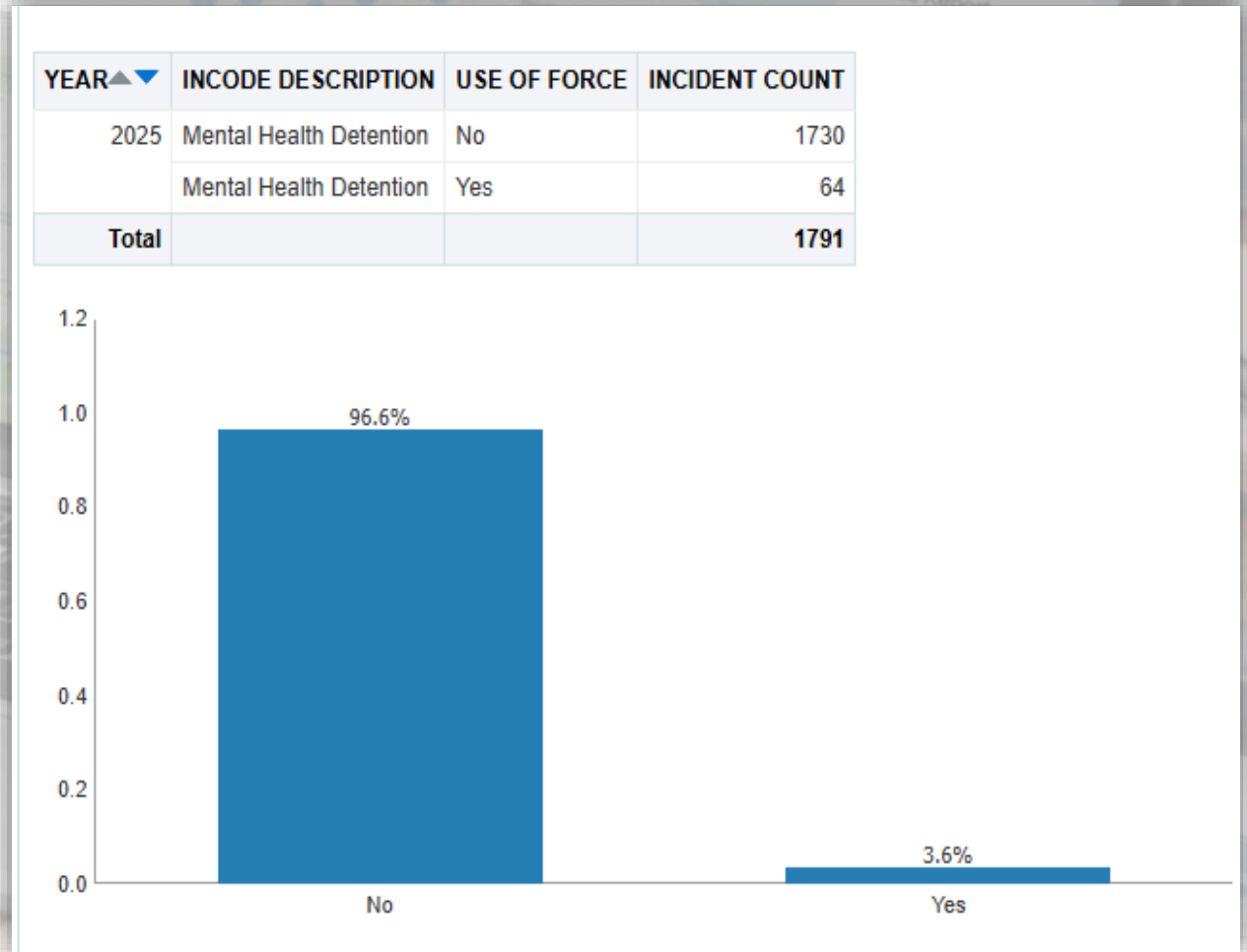
24,286 Crisis-Related Calls

1791 Mental Health Detentions

69 Use of Force Incidents

99.997% of all crisis-related calls resolved without force (Force Science 2021)

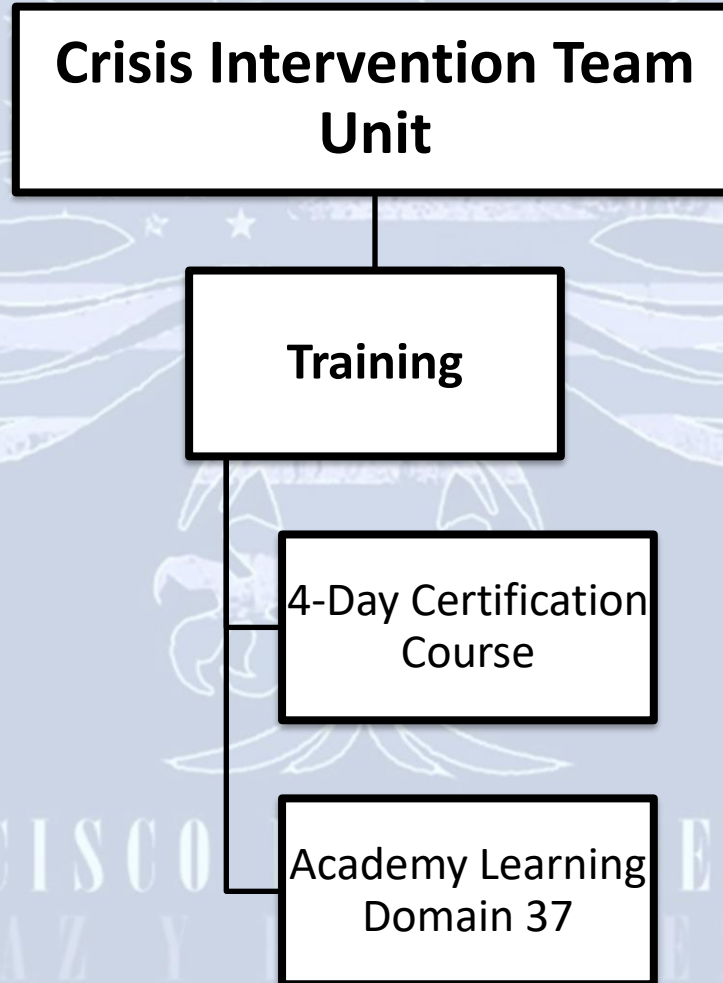
96.1% of mental health detentions resolved without force



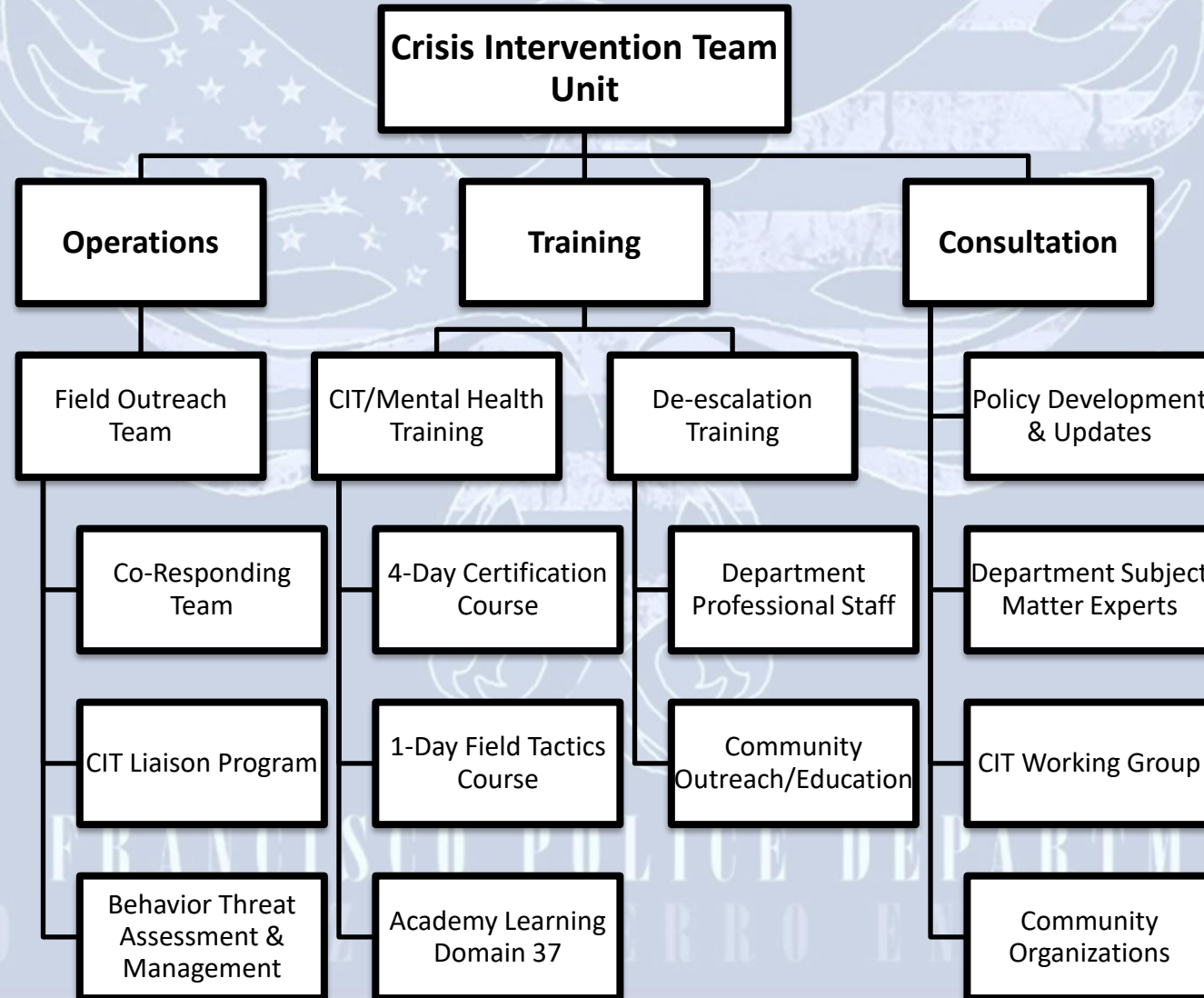
2025 CIT Unit Highlights

- Exceeded CA POST audit standards
- Featured in CalMatters (1-Day CIT Course)
- Delivered CIT training to Livingston PD
- Revised DGO 6.14 (decriminalization, stigma reduction)
- Enhanced CIT & H/CNT collaboration
- Presented at 2025 CIT International Conference
- Advanced Behavioral Threat Assessment & Management (BTAM)

CIT Unit 2001



CIT Unit 2025



Questions?

SAN FRANCISCO
POLICE DEPARTMENT

