

SUMMARY OF COMMUNITY-BASED ORGANIZATION AGREEMENTS AND OTHER DIRECT TREATMENT PROVIDERS REQUEST TO THE HEALTH COMMISSION

This Agreement is for the provision of direct treatment/services that serves as an extension of DPH's service delivery system.

Vendor:	Homeless Youth Alliance	Division/Section:	SFHN/Ambulatory Care		
		Deputy Director:	Aman Lail		
Address:	PO Box 170427 San Francisco, CA 94117	DPH Administrator:	Kathleen Johnson-Silk		
		Program Administrator:	Lauren Bell	Phone: 415-939-7968	
Contact:	Mary Howe	Phone: 415-630-0744	Contract Analyst:	Grace Trang	Phone: 628-271-7417

Request for approval of an Amendment with Homeless Youth Alliance to perform outreach and case management with the Integrated Street Team. The agreement, originally held by the Department of Homelessness and Supportive Housing (HSH), will transition to DPH effective July 1, 2026. The total proposed agreement amount is \$1,785,397 which includes a contingency amount (for FY26-FY27 only) for the term of January 1, 2021 through June 30, 2027 (6 years and 6 months).

Mark only one for each question below:

1. **Vendor Type:** ☐ For Profit ☒ Non-Profit ☐ Government Entity
2. **Is the Vendor a CMD Certified LBE?** ☐ Yes ☒ No
3. **Purchasing Authority:** ☐ RFP ☒ 21B - Core Initiative
4. **Does DPH have other existing agreements with this Vendor?** ☐ Yes ☒ No
- If yes, approximately how many years has DPH been doing business with this Vendor? Provide explanation, as needed.

AGREEMENT INFORMATION

Proposed Transaction

January 1, 2021, to June 30,
2027

FUNDING SOURCES:

<u>FUNDING SOURCES:</u>	FY 20-21 through 24-25 4.5 years (HSH)	FY 2025-26 (HSH)	FY 2026-27 (Proposed DPH)	Total
General Fund 100%	\$1,014,675	\$248,019	\$256,035	\$1,518,729
<u>TOTAL DPH/HSH REVENUES:</u>	\$1,014,675	\$248,019	\$256,035	\$1,518,729
Contingency Amount**				\$ 266,668
<u>TOTAL AGREEMENT AMOUNT WITH CONTINGENCY:</u>				\$1,785,397

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<u>ONE-TIME COSTS:</u>				
<u>ANNUAL AMOUNT WITHOUT CONTINGENCY*:</u>	\$1,014,675	\$248,019	\$256,035	\$1,518,729

**Ongoing years excludes one-time costs.*

***Contingency Amount reflects contingency received from HSH, previously budgeted at 20%.*

**The proposed available funding for this contract is subject to application of changes due to the City's FY26-27 and FY27-28 Budget and Appropriation Ordinance.*

PROPOSED UNITS OF SERVICES

Mode(s) of Service & Unit of Service (UOS)/ Number of Contacts (NOC) Definition	Number of Clients	Number of Units/ NOC	Unit Cost
	☐ Duplicated ☒ Unduplicated		
Completed Outreach contacts (150 duplicated; 100 UDC), Case management (25 UDC) and referrals (75) per year	125	250	\$1,024,14

**Proposed Units of Service are based on historical program operations. This is subject to change under the new DPH Street Team structure.*

Purpose of Agreement:

The DPH Street Team is an integrated, multi-disciplinary program operating under the San Francisco Department of Public Health (DPH) (effective July 1, 2026) designed to address distressing street conditions, connect unsheltered individuals to services, and reduce homelessness-related impacts across San Francisco neighborhoods. The program operates across five geographic areas covering the City — Tenderloin/Northern, Central/Southern, Mission/Castro, and Bayview/Ingleside and Richmond/Park/Taraval — and is led by a Street Team Director with dedicated teams for both rapid and complex direct service delivery, as well as logistics and strategy.

HYA and DPH street teams will coordinate on a case by case basis to ensure a smooth experience for shared clients with complex needs. Under this contract, HYA will perform the following services:

- HYA will conduct outreach in areas where the served population is known to congregate and as directed by Neighborhood Street Team (NST) to allow for operational flexibility in service delivery to meet the evolving needs of the served population.
- Develop rapport and build relationships with young adults through ongoing and consistent engagement and case management.
- Conduct standardized outreach intakes and protocols to gather necessary information/data.
- Conduct a brief risk and needs assessment with young adults who are engaged in an ongoing relationship with HYA.
- Provide basic needs when able, such as food and clothing.
- Provide information and referrals on community resources available that will assist with food, showers, emergency shelter, health care, mental health services, substance abuse services, HIV prevention, education, employment, County Adult Assistance Program (CAAP), or other benefits, and connect young adults to Coordinated Entry for Youth.
- Work towards family reunification when that is a viable option.

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- Provide direct mental health support, including therapy and counseling and other related mental health and therapeutic treatment, or refer.

HYA exists to meet youth experiencing homelessness where they are, and to help them build healthier lives. Reducing harm is possible through the provision of accessible, non-judgmental outreach, one-on-one counseling, and medical and mental health care, as well as creative and educational workshops, syringe access and disposal, and accurate up-to-date referrals and information. HYA strives to empower young homeless people to protect themselves, educate each other, reduce harm within the community, and when they are ready to transition off the streets.

HYA conducts street outreach, one-on-one counseling, holds group sessions and workshops, a part time drop-in center, in addition to syringe access and disposal, mental health services, community clean ups and medical services.

Monitoring Report/Program Review & Follow-up:

This Agreement will receive annual monitoring through the DPH Business Office of Contract Compliance (BOCC), including for performance and fiscal stability.

Listing of Executive Director and Board of Directors:

Executive Director:	Mary Howe	
Board of Directors:	Lisa Moore	
	Ericaa Nordby	
	Gabriella Rodezno	
	Khristine Jones	