



City and County of San Francisco
Daniel Lurie, Mayor

San Francisco Department of Public Health

Daniel Tsai
Director of Health

San Francisco Department of Public Health

*Policy & Procedure Detail**

Policy & Procedure Title: G.1.0 Retention, Storage, and Destruction of Protected Health Information	
Category: Privacy	
Effective Date: 10/1/2008	Last Reissue/Revision Date: 2/5/2026
DPH Unit of Origin: Office of Compliance & Privacy Affairs	
Policy Contact - Employee Name and Title; and/or DPH Division: Office of Compliance & Privacy Affairs (OCPA)	
Contact Phone Number(s): (855) 729-6040	
Distribution: DPH-wide <input checked="" type="checkbox"/>	If not DPH-wide, other distribution:

**All sections in table required. Updated 2/2026*

I. Purpose and Scope:

- A. **Purpose:** The purpose of this policy is to establish a process for the retention, storage, and destruction of protected health information (PHI) in accordance with applicable sections of The Joint Commission standards, Title 22 of the California Code of Regulations, the Confidentiality of Medical Information Act, and the Health Insurance Portability and Accountability Act (HIPAA).
- B. **Scope:** The scope of this policy is to outline the procedures to ensure the secure storage and retention of PHI in all forms and media for the period specified by California statute (10 years minimum) and for longer periods when necessary for continuing patient care or to meet legal, regulatory, or accreditation requirements.

II. Procedures

- A. **Retention of Protected Health Information (PHI):** PHI is retained for the period specified by Federal and California statute (10 years minimum).
 - 1. PHI may be retained for longer periods of time when required by law, when necessary for continuing patient care, or to meet longer retention periods stipulated for minors.
 - 2. If a DPH facility, division, or unit ceases operation or changes ownership, DPH administration will be provided with written documentation of arrangements to preserve or transfer all associated PHI.

The mission of the San Francisco Department of Public Health is to protect and promote the health of all San Franciscans.

We shall ~ Assess and research the health of the community ~ Develop and enforce health policy ~ Prevent disease and injury ~

~ Educate the public and train health care providers ~ Provide quality, comprehensive, culturally-proficient health services ~ Ensure equal access to all ~

- B. **Storage of Physical PHI:** Storage of physical PHI is maintained in DPH facilities in secured housing open only to DPH employees and University of California at San Francisco (UCSF) employees working at DPH facilities. Storage of physical PHI outside of DPH facilities is in approved, HIPAA-compliant facilities with which DPH has signed Business Associate Agreements.
- C. **Storage of Electronic PHI:** Storage of electronic PHI is maintained in DPH authorized applications and servers.
- D. **Destruction of Physical PHI:** Destruction of physical PHI is accomplished through shredding only through a contracted vendor who has signed a Business Associate Agreement.
- E. **Destruction of Electronic PHI:** Destruction of devices and/or electronic storing PHI in digital formats is accomplished through procedures stipulated in DPH IT Security policies.

Last Reviewed/Revised Date: 11/1/2021; 9/11/2023; 2/5/2026