

From: [HSH External Affairs](#)
To: [Minor, Charles \(HOM\)](#)
Subject: Family Shelter Reform Update
Date: Tuesday, January 21, 2025 10:00:10 AM

Alternate text



Family Shelter Reform Update

Dear Community Partner,

In December 2024, the Department of Homelessness and Supportive Housing (HSH) rolled out a set of family system reforms including reinstituting a family shelter length-of-stay policy. Under this policy, families will have an initial 90-day stay in family

temporary shelter placements and an initial 14-day stay in emergency placements with the ability to extend their stay based on their family's unique needs and circumstances.

Due to feedback from the community, HSH has updated the policy for 90-day stays to add an additional reason for extension.

Given this update, **HSH will be granting all families currently enrolled in a 90-day family shelter a one-time automatic 30-day extension to their shelter stay.** During this time, HSH will provide additional communications materials and training to the provider staff implementing the updated policy so that it can be done transparently and equitably.

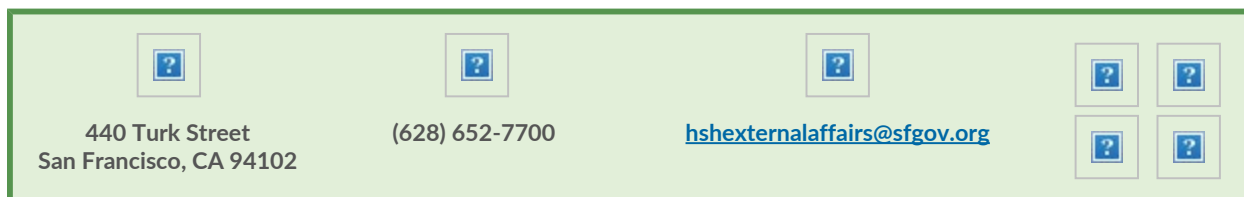
We will work with provider staff to support families to resolve their homelessness within the allowable length of stay, or request an extension.

Click [here](#) to access the updated policy.

If you are a family shelter provider your HSH program manager will follow up directly with you about this extension and how to communicate this to your families.

Thank you,

HSH



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440 Turk Street | San Francisco, CA 94102 US

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