

Annual Needs Assessment 2024-2025



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March 2024 Rev. 1

San Francisco Department of Public Health
& San Francisco Public Health Foundation



Introduction:

The mission of the San Francisco Department of Public Health (SFDPH) is to protect and promote the health of all San Franciscans. Within SFDPH, there are two divisions; San Francisco Health Network (SFHN), and Population Health.

SFHN provides direct health care to insured and uninsured San Franciscans. The network is a comprehensive system of care, which includes primary and specialty care, dentistry, emergency and trauma treatment, skilled nursing and rehabilitation, and behavioral health.

The Population Health division houses several programs offering public health services, disease prevention, and infection control.

The San Francisco Public Health Foundation (“Foundation”) is a non-profit public benefit corporation whose mission is to develop and mobilize resources in support of the SFDPH’s goals and its community partners to protect and promote health.

SFDPH and the Foundation entered into a Memorandum of Understanding (MOU) as of June 1, 2023 to further the parties’ common purpose of promoting public health by (1) developing and maintaining the highest level of service and excellence in care provided by SFDPH and (2) ensuring the availability of funding to support programs, capital, and equipment needs for SFDPH and the patient community served by SFDPH.

In accordance with the MOU, SFDPH and the Foundation will determine the amount of support to raise and expend/donate to enhance funding for SFDPH programs, services, and operations on an annual basis. By March of each year, DPH and PHF will establish an annual needs assessment (“Needs Assessment”) for the coming fiscal year.

The following SFDPH units identified Foundation needs for FY 24-25:

- Behavioral Health Services
- Information & Technology (IT)
- Jail Health Services
- Kaizen Promotion Office
- Laguna Honda Hospital/Health at Home
- Maternal, Child, and Adolescent Health (MCAH)
- Office of Health Equity
- Population Health Division
- Primary Care

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- Whole Person Integrated Care (WPIC)

The Foundation will collaborate with SFDPH to facilitate fundraising and donation programs to support the needs identified by the SFDPH units.

Behavioral Health Services

The San Francisco Behavioral Health Plan offers a full range of specialty Behavioral Health Services (BHS) provided by a culturally diverse network of community Behavioral health programs, clinics and private psychiatrists, psychologists, and therapists. Services are available to residents of San Francisco who receive Medi-Cal benefits, San Francisco Health Plan members, and to other San Francisco residents with limited resources.

Behavioral Health Services programs include the Chinatown/North Beach Mental Health Services, Foster Care Mental Health, Chinatown Children's Development Center, Crisis Recovery Fund, Children Youth and Family, Gender Health SF, Quality Management, and Special Programs for Youth.

Support from the Foundation will be used towards BHS client support and incentives including emergency supplies such as clothing and meals, school supplies, holiday meals and gift bags, and student intern stipends. BHS also requests general program support including meeting supplies, and program supplies such as psychological assessment measurements and testing tools.

Of the \$92,180 needs identified for FY 24-25, approximately \$90,133 will be in the form of funding while \$2,047 will be in-kind donations.

Information and Technology (IT)

The SFDPH Information and Technology is responsible for managing and supporting the Department's technology infrastructure including hardware, software, networks, and data.

Services include ensuring smooth operation of computers, servers, networks and other technology systems; managing and maintaining computer networks; handling data storage, backup, recovery and ensuring integrity and availability; and implementing new systems and technologies.

Support from the Foundation will be used towards IT needs including materials, print materials and supplies.

The \$29,000 needs identified for FY 24-25 will be in the form of funding.

Jail Health Services

As part of the SFHN, Jail Health Services mission is to provide comprehensive, compassionate and respectful care for incarcerated people while mitigating the effects of structural racism and historical injustices as fully integrated and collaborative members of SFPDH.

In collaboration with the San Francisco Sheriff's Office, Jail Health Services' current strategy is full complement of reentry planning provided to the most vulnerable/acute patients with release dates coordinated by treatment court involvement.

Support from the Foundation will be used towards Jail Health needs including materials, print supplies, and supplies.

Of the \$18,827 needs identified for FY 24-25, approximately \$15,062 will be in the form of funding while \$3,765 will be in-kind donations.

Kaizen Promotion Office

The San Francisco Department of Public Health Kaizen Promotion Office is a dedicated internal team driving Lean efforts by teaching and implementing Lean values, tools and techniques. The unit works in concert with leadership to facilitate change in culture and thinking in the department, fostering staff engagement, principle-based leadership and problem solving.

Support from the Foundation will be used towards Kaizen Promotion Office's client supplies including testing materials. Kaizen Promotion Office also requests general support for DPH staff travel, conference registration fees, and training expenses including materials, guest speakers, website domain renewal, and computer expenses.

Of the \$35,000 needs identified for FY24-25, approximately \$34,000 will be in the form of funding, while \$1,000 will be in-kind donations.

Laguna Honda Hospital and Rehabilitation Center

Laguna Honda Hospital and Rehabilitation Center (LHH) is also part of SFHN. LHH is a general acute care hospital providing acute medical and rehabilitation services and skilled nursing services. LHH's mission is to provide a welcoming, therapeutic, and healing environment that promotes individual health and wellbeing. LHH's services aid San Franciscans who are disabled and chronically ill, including specialized care for those with wounds, head trauma, stroke, spinal cord and orthopedic injury, HIV/AIDS, and dementia.

LHH is committed to resident-centered care and helps patients achieve the highest level of independence regardless of the length of stay. LHH programs aided by the Foundation include Activity Health Fund, Health at Home, Nursing, and the Silicon Valley Community Foundation grant.

Support from the Foundation will be used towards various LHH needs including patient supplies such as bed/bath rails, clothing and dental supplies, testing materials, holiday gift bags, and resident outings. LHH also requests general support for volunteer recognition, student stipends, and hospital-wide activities including but not limited to the resident library, farm, and gift shop.

Of the \$16,600 needs identified for FY24-25, approximately \$1,400 will be in the form of funding, while \$15,200 will be in the form of in-kind donations.

Maternal, Child, and Adolescent Health (MCAH)

The Maternal, Child, and Adolescent Health (MCAH) division of the San Francisco Department of Health provides services to pregnant people and families with children. MCAH also collaborates with health professionals to improve quality of care to support the health and well-being of individuals and families.

The work of MCAH is critical to protecting and promoting the health of San Francisco women and children. The diverse staff serves individuals and families of all backgrounds, aiming to reduce health disparities and improve health outcomes by strengthening the public health systems and services that address the root causes of poor health.

Support from the Foundation will be used towards various MCAH including materials, print materials and supplies.

The \$171,382 needs identified for FY24-25 will be in the form of funding.

Office of Health Equity

The San Francisco Department of Public Health Office of Health Equity (OHE) was established in October of 2019. The Office is the culmination of years of work by leaders at all levels across SFPDHP to elevate equity and anti-racism as priorities for action. OHE is tasked to work in partnership with the San Francisco Office of Racial Equity to ensure that SFPDHP is advancing equity for our staff and the community.

OHE acts as the principal liaison for the Office of Racial Equity and is the owner of the annual equity plan and a matrixed source of oversight for equity staff across the department. OHE seeks to address health disparities and workforce inequities to create a culture of equity and inclusion and allow all San Franciscans to enjoy health and prosperity.

Support from the Foundation will be used towards various OHE needs such as hosting community engagement and education health fairs, townhall meetings, and community walking sessions, including refreshments and stipends for keynote speakers, participants, and Community-Based Organizations. OHE also requests general support for community and staff training courses and materials, promotional products, program brochures.

Of the \$60,000 needs identified for FY24-25, approximately \$50,000 will be in the form of funding, while \$10,000 will be in-kind donations.

Population Health



The goal of Population Health is to ensure San Franciscans have optimal health and wellness at every stage of life. Population Health is dedicated to core public health services: health protection and promotion, disease and injury prevention, disaster preparedness and response and environmental health services.

The sections housed within Population Health include Bridge HIV, Center for Learning and Innovation, Center on Substance Use and Health, Community Health Equity and Promotion, Disease Control and Prevention, and Environmental Health.

Support from the Foundation will assist various Population Health programs including the Communicable Disease Control and Prevention Section, the Shape UP SF Coalition, the Center for Learning and Innovation, the Environmental Health Branch, the Public Health Emergency Preparedness and Response unit, the Tuberculosis Prevention and Control Program, and the San Francisco City Clinic.

Foundation support will be used towards Population Health office and medical supplies such as medical journal subscriptions, vaccine certificates and website domain renewal. Population Health also requests general support for meeting expenses, registration for training courses, and patient participation incentives such as transit passes.

Of the approximately \$26,726 needs identified for FY 24-25, approximately \$20,044 will be in the form of funding, while \$6,682 will be in-kind donations.

Primary Care

Primary care teams collaborate with patients to deliver health promotion, disease prevention, health maintenance, counseling, health education, diagnosis, and treatment of acute and chronic illnesses.

Primary Care operates the following fourteen clinics, and youth and dental programs:

- Castro-Mission Health Center
 - Children's Health Center at ZSFG
 - Children's Program for the Youth (CHPY)
 - Chinatown Public Health Center
 - Curry Senior Center
 - Family Health Center at ZSFG
 - Positive Health Program at ZSFG
 - Maxine Hall Health Center
 - Ocean Park Health Center
 - Potrero Hill Health Center
 - Richard Fine People's Clinic at ZSFG
 - Silver Avenue Family Health Center
 - Southeast Health Center
 - Tom Waddell Urban Health Center
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- Dental Program at Maria X Martinez Health Center, Chinatown Public Health Center, Potrero Hill Health Center, Silver Avenue Family Health Center, and Southeast Health Center

Support from the Foundation will be used towards various Primary Care needs such as capital equipment, including x-ray machines for several of the clinics that assist with patient care, and patient supplies and incentives including the very successful Food As Medicine Collaborative supported Food Pharmacies. Primary Care also requests general support for training and supplies, as well as setting up a scholarship fund for high school students interested in working in the field of public health.

Of the \$1,283,360 needs identified for FY 24-25, approximately \$403,360 will be in the form of funding while \$880,000 will be in-kind donations.

Whole Person Integrated Care (WPIC)

Whole Person Integrated Care (WPIC) section of the SF Department of Public Health's Ambulatory Care division was established in January 2022. This section brings together existing non-traditional primary care, urgent care, and behavioral health clinical services primarily serving people experiencing homelessness.

WPIC takes a data-driven, collaborative approach to caring for our highest risk patients and facilitating citywide care coordination. WPIC services are part of the SFHN's homeless System of Care which includes specialty behavior health services, acute and emergency services at Zuckerberg San Francisco General Hospital, and long-term care at Laguna Honda Hospital.

Support from the Foundation will be used towards WPIC program needs including materials, print materials, supplies, and equipment.

The \$11,055 need identified for FY24-25 will be in the form of funding.

Needs Assessment Summary

| Division | Funding | In-kind | Total |
|---|-----------|-----------|-------------|
| Behavioral Health | \$90,133 | \$2,047 | \$92,180 |
| Information & Technology (IT) | \$29,000 | | \$29,000 |
| Jail Health | \$15,062 | \$3,765 | \$18,827 |
| Kaizen Promotion Office | \$34,000 | \$1,000 | \$35,000 |
| Laguna Honda Hospital | \$1,400 | \$15,200 | \$16,600 |
| Maternal, Child, and Adolescent Health (MCAH) | \$171,382 | | \$171,382 |
| Office of Health Equity | \$50,000 | \$10,000 | \$60,000 |
| Population Health | \$20,044 | \$6,682 | \$26,726 |
| Primary Care | \$403,360 | \$880,000 | \$1,283,360 |
| Whole Person Integrated Care (WPIC) | \$11,055 | | \$11,055 |

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|-------|-----------|-----------|-------------|
| Total | \$825,436 | \$918,694 | \$1,744,131 |
|-------|-----------|-----------|-------------|