



San Francisco Department of Public Health

**Transitional Age Youth
System of Care (TAY SOC)
FY 26-27 Performance Objectives
(Revised format)**

Tab 1a: BHS Standardized & Compliance - Related Objectives for MH-OP

Programs Mandated	Objective	Type	Client Inclusion Criteria	Data Source	Objective Mandate	Report Availability for Providers
<p>Outpatient Mental Health Applies to:</p> <p>CYC - Tay Eng & Tx <i>follows tabs 1a & 2a (will be posted on June 30th 2026)</i></p> <p>Felton – PREP/reMIND <i>follows tabs 1a & 3 (will be posted on June 30th 2026)</i></p> <p>Felton – TAY Acute Linkage <i>follows tabs 1a & 4 (will be posted on June 30th 2026)</i></p> <p>IFR - TAY Eng & Tx <i>(follows tabs 1a & 2a (will be posted on June 30th 2026)</i></p> <p>BHS TAY Outpatient <i>(follows tab 1a)</i></p>	<p>TAY-MH-OP-1:80% of encounters will be signed within 3 business days.</p>	Compliance	All Providers	Epic Hyperspace / Uploaders to Provide Data	DHCS	Epic BHS Encounter Stats Reports (hyperspace users) Uploaders to Run Own Reports
	<p>TAY-MH-OP-2: 90% of clients receiving Targeted Case Management (TCM) and/or Intensive Care Coordination (ICC) will have BHS Care Plan</p>	Compliance	All clients receiving targeted case management only in current fiscal year. <i>Excludes: Outpatient services provided in residential Tx settings & first 60 days for new clients</i>	Epic Hyperspace / Uploaders to Provide Data	BHS Policy/DHCS	Epic BHS Encounter Stats Reports (hyperspace users) Uploaders to Run Own Reports
	<p>TAY-MH-OP-3: On any date 90% of clients will have a Cal AIM 7 Domain Assessment completed within the last 3 years.</p>	Compliance	All clients with Assessment due in current fiscal year. <i>Excludes: Outpatient services provided in residential Tx settings & first 75 days for new clients and Citywide Linkage program codes (89114MH)</i>	Epic Hyperspace / Uploaders to Provide Data	DHCS	Epic BHS Encounter Stats Reports (hyperspace users) Uploaders to Run Own Reports
	<p>TAY-MH-OP-4: 80% of clients will improve on at least 1 of their prioritized actionable ANSA items</p>	Outcome	All Providers	Epic Hyperspace / Uploaders to Provide Data	BHS Policy	<i>Dashboard (for Epic Hyperspace users and Carelink uploaders)</i>
	<p>TAY-MH-OP-5: 80% of clients will either maintain or develop at least 1 of their prioritized ANSA strength item</p>	Outcome	All Providers	Epic Hyperspace / Uploaders to Provide Data	BHS Policy	<i>Dashboard (for Epic Hyperspace users and Carelink uploaders)</i>
	<p>Client Satisfaction Process Obj: During the May designated survey administration week of the current fiscal year, program will implement the full BHS client satisfaction survey (CPS)</p>	Process	All Providers	<i>Dashboard; And program will also summarize results for TAY SOC end of year report and retain in administrative binder for BOCC's annual audit visit.</i>	BHS/SOC	BHS QM

Tab 1b: BHS Standardized & Compliance-Related Objectives for TAY FSPs

Programs Mandated	Objective	Type	Client Inclusion Criteria	Data Source	Objective Mandate	Report Availability for Providers
<p>FSP/ICM <i>Applies to:</i></p> <p>Felton TAY FSP <i>(follows tab 1b)</i></p> <p>Seneca TAY FSP <i>(follows tab 1b)</i></p> <p>BHS TAY FSP <i>(follows tab 1b)</i></p>	<p>TAY-ICMFSP-1: 90% of clients receiving targeted case management will have a Care Plan.</p>	Process	All clients receiving targeted case management only in current fiscal year	EPIC	BHS Policy/DHCS	DPH BHS Staff Caseload Report (hyperspace users) Uploaders to Run Own Reports
	<p>TAY-ICMFSP-2: On any date 90% of clients will have a CalAIM 7 domain assessment completed within the last 3 years.</p>	Process	Excludes: Outpatient services provided within residential Tx settings & first 75 days for new clients	EPIC	BHS Policy/DHCS	DPH BHS Staff Caseload Report (hyperspace users) Uploaders to Run Own Reports
	<p>TAY-ICMFSP-3: 80% of clients will improve on at least 1 of their prioritized actionable ANSA items</p>	Outcome	All Providers	Epic Hyperspace / Uploaders to Provide Data	BHS Policy	<i>Dashboard (for Epic Hyperspace users and Carelink uploaders) - QM confirm</i>
	<p>TAY-ICMFSP-4: 80% of clients will either maintain or develop at least 1 of their prioritized ANSA strength item</p>	Outcome	All Providers	Epic Hyperspace / Uploaders to Provide Data	BHS Policy	<i>Dashboard (for Epic Hyperspace users and Carelink uploaders) - QM confirm</i>
	<p>Client Satisfaction Process Obj: During the May designated survey administration week of the current fiscal year, program will implement the full BHS client satisfaction survey (CPS)</p>	Process	All Providers	<i>Dashboard; And</i> program will also summarize results for TAY SOC end of year report and retain in administrative	BHS/SOC	BHS QM