

Citizens' General Obligation Bond Oversight Committee Report

Fiscal Year 2024-2025



Prepared by

**OFFICE OF THE CONTROLLER
CITY PERFORMANCE**

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CITIZENS' GENERAL OBLIGATION BOND OVERSIGHT COMMITTEE

CITY AND COUNTY OF SAN FRANCISCO

CGOBOC Committee:

Tim Tung, *Committee Chair*
Andrea Marmo Crawford, *Vice-Chair*
Bartolomy Pantoja, *Member*
Brian Larkin, *Member*
William Fox, *Member*
Brenda Kwee McNulty, *Member*
Benjamin Tingle, *Member (joined in FY26)*
Timothy Mathews, *former Member*

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About the Citizens' General Obligation Bond Oversight Committee

On March 5, 2002, the San Francisco voters adopted Proposition F, the Citizens' Oversight of Bond Expenditures Initiative. The Ordinance established a committee of nine members for the purpose of informing the public concerning the expenditure of general obligation bond proceeds through active review and the publishing of regular reports.

Citizens' General Obligation Bond Oversight Committee (CGOBOC) Goals:

- Bond expenditures are reported to the public clearly, consistently and with simple milestones showing what the bond program has built and achieved.
- Scope, schedule and budget for bond programs are established and delivered, in accordance with what the voters approved on the ballot.
- Future bond projects and related programs benefit from the experiences and lessons of previous bonds.
- The City Services Auditor department is meeting the goals set out in the Charter in a professional, efficient and thorough manner.
- The Whistleblower program is meeting the goals set out in the Charter and carrying out its duties in a professional, efficient and thorough manner.



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Honorable Daniel L. Lurie, Mayor
Honorable Members of the Board of Supervisors
City Hall, 1 Dr. Carlton B. Goodlett Place
San Francisco, CA 94102

Dear Mayor Lurie and Members of the Board of Supervisors:

On behalf of my fellow members, I am pleased to present to you the Report of the Citizens' General Obligation Bond Oversight Committee (CGOBOC). This report covers Fiscal Year 2024-2025 (FY25).

CGOBOC was established in 2002 when the voters of San Francisco passed Proposition F to review and oversee the delivery of general obligation bond programs. In 2003, the passage of Proposition C (Charter Appendix F) authorized CGOBOC to review and provide input on the work of the City Services Auditor Division (CSA) of the Office of the Controller, including the Whistleblower Program.

In the period since CGOBOC's establishment, San Francisco voters have authorized the City and County to issue over \$6.5 billion of General Obligation (GO) bonds for projects in every major area of City infrastructure: health, parks, public safety, housing, streets and transportation. Most recently, voters approved a ballot measure in November 2024 authorizing \$390 million of GO bonds (Healthy, Safe, and Vibrant San Francisco Bonds). CGOBOC members are excited about these programs and our work and commitment to fulfilling the Committee's critical role.

During FY25, our volunteer committee members continued to work hard to communicate with City bond program managers and track progress. We believe we are doing a good job monitoring bond program performance and ensuring accountability to the voters.

Our work is detailed in this report and we invite you to contact us with any questions. Thank you for your continued support of our work.

Sincerely,

Tim Tung

Chair, Citizens' General Obligation Bond Oversight Committee



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Committee Initiatives

PUBLIC INTEGRITY REVIEWS

Immediately after the January 2020 arrest of former Public Works Director Mohammed Nuru on charges of public corruption, the Office of the Controller (Controller) and Office of the City Attorney (City Attorney) launched a joint investigation. The City Attorney focused on employee and contractor wrongdoing, and the Controller undertook a public integrity review of city contracts, purchase orders, and grants to identify any red flags that could indicate process failures. Since then, in coordination with the City Attorney, the Controller has issued 13 public integrity reports and 3 follow-up reports. The last follow-up report, issued in [August 2024](#), provides an update on the implementation status of each public integrity recommendation made in these reports since 2020.

In [March 2025](#), the Controller issued another public integrity assessment in coordination with City Attorney. Following criminal charges against Rudolph Dwayne Jones, this report identified all city funding provided to Rudolph Dwayne Jones and his related entities going back to 2016 and also focused on the one non-suspended related entity: Urban Ed Academy (UEA). The report also identified irregularities in the award processes by both the Human Rights Commission (HRC) and the Office of Economic and Workforce Development (OEWD), and that these departments did not adequately monitor UEA's performance, review UEA's invoices, and ensure grant disclosures were fully complete before grant execution.

GENERAL OBLIGATION BOND AUDITS

CSA conducts audits of the City's General Obligation (GO) bond programs to determine whether bond funds were spent in accordance with the stated purposes and permissible uses of such bonds, as approved by the voters. As of June 2025, CSA has completed expenditures audits for the following GO programs:

- 2010 Earthquake Safety and Emergency Response (ESER) Bond (issued 7/12/16)
- 2011 Road Repaving and Street Safety (RR&SS) Bond (issued 7/25/16)
- 2008 San Francisco General Hospital (SFGH) Improvement Bond (issued 3/16/17)
- 2012 Clean and Safe Neighborhood Parks Bond (issued 4/2/18)
- 2008 Clean and Safe Neighborhood Parks Bond (issued 6/4/18)
- 2014 Earthquake Safety and Emergency Response Bond (issued 9/27/18)
- 2014 Transportation and Road Improvement Bond (issued 2/27/19)
- 2015 Affordable Housing General Obligation Bond Funds (issued 7/30/19)
- 2016 Public Health and Safety General Obligation Bond Funds (issued 1/14/20)
- 2016 Affordable Housing General Obligation Bond Funds (issued 3/11/21)
- 2019 Affordable Housing General Obligation Bond Funds (issued 6/18/25)



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Liaison Reports

The CGOBOC works through a liaison process in which members are assigned to a bond program and take responsibility for developing a more detailed understanding of the work, reviewing bond program reports, meeting with the bond program managers and/or making site visits to projects under construction.

Liaisons are also assigned to CSA generally, and to the Whistleblower Program within CSA specifically.

Liaison reports for FY25 are below.

2020 AND 2014 EARTHQUAKE SAFETY & EMERGENCY RESPONSE BONDS

Report by Tim Tung

Earthquake Safety and Emergency Response (ESER) is San Francisco's bond program to strategically address critical public safety needs in the City. The program identifies seismic improvements and upgrades to City-owned facilities that are needed to help safeguard San Francisco. The ESER Bond Program encompasses three separate voter-approved bond measures in 2010, 2014, and 2020 with bond authorization amounts of \$412 million, \$400 million, and \$629 million, respectively.

The City has issued all the bonds authorized under the 2010 and 2014 ESER Bonds. The 2010 ESER bond proceeds have been fully expended, and staff are now focused on spending down the relatively small amount of remaining 2014 ESER bond proceeds and interest earnings. For the 2020 ESER Bond, the City has issued bonds three times under this authorization thus far with an aggregate of \$386 million of appropriated as of June 30, 2025. The fourth and likely final bond sale is anticipated to occur in 2 to 3 years.

Key components of the 2020 ESER program include:

- \$154 million for the Emergency Firefighting Water System,
- \$275 million for Neighborhood Fire Stations and Support Facilities,
- \$121 million for District Police Stations and Support Facilities,
- \$70 million for Disaster Response Facilities at Kezar Pavilion, and
- \$9 million for 9-1-1- Response Facilities

Notably, the fire training facility is a significant portion of the "Neighborhood Fire Stations & Support Facilities" component of the 2020 ESER bond. As discussed in other venues, project cost escalation at the fire training facility is crowding out funding for other projects within the component, such as fire station improvements.

Capital improvement needs will extend beyond the funding that is available through the existing ESER bond authorizations, and projects that are being crowded out of the 2020 ESER program may be considered for a



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future ESER bond authorization request. Some level of capital work will be needed on an ongoing basis to modernize and upgrade these facilities to protect our community and provide for the firefighters that operate the facilities on a 24/7 basis.

Earlier this year, I asked the program managers about the potential impacts to the ESER capital projects from the Los Angeles area fires and the competing demand for labor and raw materials required for rebuilding. Although there was an industry expectation for a 4% to 6% increase on projects going out for bid, that has not actually come to fruition. However, the lead times for critical pieces of equipment—such as transformers, generators, and load banks—have extended to 12-14 months from 7-10 months previously.

In terms of the City's ability to mitigate these and other potential cost impacts, staff noted that for projects that are being developed using the Construction Manager/General Contractor (CMGC) project delivery method, they're able to bid out the long-lead equipment early to take advantage of current pricing and that's an advantage of having a contractor on board early in the process.

I continue to be concerned about the funding gap for the Kezar Pavilion project since the identified sources are insufficient to complete that project. My expectation is that additional bond authorization may be required in the future to fully fund this project without any new sources such as grants.

Based on my research, discussions with staff, and tours of the facilities, I believe that the bond proceeds are being spent in a manner consistent with the original authorizations.

Quarterly reports and detailed information on the ESER bond-funded program can be found at <https://sfpublicworks.org/eser>. Many thanks to the Public Works staff for preparing and publishing these reports.

2024 AND 2019 AFFORDABLE HOUSING BONDS AND 2016 PRESERVATION AND SEISMIC SAFETY LOAN PROGRAMS

Report by former member Timothy Mathews

2024 Affordable Housing Bond

Over 70% of San Francisco voters in March 2024 authorized a \$300 million Affordable Housing General Obligation Bond to construct, develop, acquire, or rehabilitate affordable housing.

The bond measure authorized: up to \$240 million to construct, develop, acquire or rehabilitate new rental housing, including senior housing and workforce housing, for extremely low-income, very low-income and lower-income households; up to \$30 million to construct, develop, acquire or rehabilitate existing housing to preserve it as affordable for lower income households and moderate-income households; and up to \$30 million to construct, develop, acquire or rehabilitate housing for extremely low-income, very low-income and/or lower-income households who need safe and stable housing and are experiencing street violence, domestic violence and abuse, sexual abuse and assault, human trafficking or other trauma relating to homelessness.



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Currently, there have been no bond issuances for the 2024 Affordable Housing Bond.

2019 Affordable Housing Bond

In November 2019, over 71% of San Francisco voters approved a \$600 million Affordable Housing General Obligation Bond, to finance the construction, acquisition, improvement, rehabilitation, preservation and repair of affordable housing for extremely-low, low-, and middle-income households. The Bond's housing investment priorities are broken into four categories: Public Housing (\$150M), Low-Income Housing (\$220M), Preservation and Middle-Income Housing (\$60M), and Senior Housing (\$150M). The entire bond program is estimated to produce or protect 3,279 units of affordable housing.

The first issuance (March 2021) of \$254.1 million is 77% spent and the second issuance (April 2023) of \$170 million is 21% spent and over 50% spent and encumbered as of December 2024.

The third issuance (January 2025) of \$70 million is actively being programmed and there remains \$105.9 million outstanding in the Bond approval. The next and likely final issuance is being discussed with the Office of Public Finance and ultimately the issuance amount will be determined based on State funding awards for specific projects.

The expenditures of the 2019 Affordable Housing General Obligation Bond proceeds are in line with the voter's will.

2016 Affordable Housing Bond

San Francisco voters overwhelmingly passed Proposition C in November of 2016, which repurposed underutilized Seismic Safety Loan Program's existing bond authority, to issue up to \$260.7 million of general obligation bonds to address critical housing needs, protect residents, and stabilize communities.

The 2016 Affordable Housing GO Bond commonly referred to as the Preservation and Seismic Safety Program (PASS) plays a critical role in the City's anti-eviction and preservation strategy by financing the acquisition and rehabilitation of at-risk multifamily buildings, removing them from the speculative market; by providing loans to acquire, improve and rehabilitate residential buildings in need of seismic, fire, health or safety upgrades or other major rehabilitation; and convert those buildings to permanent affordable housing.

This General Obligation bond program is unique in that it provides loans to third parties to maintain existing affordable housing units and tenants. These loans to developers include affordability covenants to ensure that projects are affordable for the long-term.

The first issuance of \$71.5 million is almost fully deployed to closed loans and the second issuance \$101.5 million is approximately 85% deployed to closed loans, with the balance fully committed to in-process projects. The third and most recent issuance made in early 2025 totaling \$85.6 million anticipates being deployed to five projects. Combined, the three-issuances anticipate preserving 1,635 residential units and 56 commercial units, across 67 projects. All active loans are currently performing with no defaults, delinquencies or workouts.



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The expenditures of the 2016 Affordable Housing General Obligation Bond proceeds are in line with the voter's will.

2015 Affordable Housing Bond

In November 2015, 74% of San Francisco voters approved a \$310 million Affordable Housing General Obligation Bond. The Bond's housing investment priorities were broken into four categories: Public Housing (\$80M), Affordable Housing (\$100M), Mission Plan Investment set aside (\$50M), and Middle-Income Housing (\$80M).

The bond program is nearly completed and is projected to have financed the construction, development, acquisition, and preservation of 1,571 total affordable units for low- and middle-income households. As of December 2024, there are 282 units of affordable housing in construction, with 1,288 having been completed. The first issuance has been completely spent. The second issuance is over 99.5% spent with less than \$400K left in both low-income and middle-income housing categories. The third issuance is 98.6% spent and the remaining balances, as of December 2024, are mainly related to the Downpayment Assistance Loan Program (DALP).

The expenditures of the 2015 Affordable Housing General Obligation Bond proceeds are in line with the voter's will.

2020 HEALTH AND HOMELESSNESS, PARKS AND STREETS BOND

Report by Brian Larkin

This \$487.5 million bond was approved in November, 2020, to ameliorate the damage and disruption caused by the COVID-19 pandemic. This \$487.5 million bond funds a wide range of projects, including supportive housing, homeless shelters, parks development, and repairs to roads and curb ramps. The first bond issuance was for \$425.0 million, and the second bond issuance was for \$28.7 million for a total of \$453.7 million issued to date.

The focus of this report is on projects that are in or near construction in general and contractor delay claims in particular. The liaison for this bond is on CGOBOC as a person with a background in construction administration, from which he has learned that the biggest reason for construction cost overruns is Owner-caused delays. A succinct description of delay cost is the money the project owner incurs for having its project delivered late and paying the contractor to have its workers and equipment sitting idle.

The most recent report provided by City departments funded by the bond was at the CGOBOC meeting on August 27, 2025. The bond contains budget for four City departments:

- Recreation and Park Department (RPD)
- Department of Public Works (DPW)
- Homelessness and Supportive Housing (HSH)
- Department of Public Health (DPH)



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As reported last year, \$207 million is designated for facilities that provide treatment and supportive housing for the homeless/mentally ill, \$239 million for parks and recreation facilities, and \$41.5 million for curb ramps, street resurfacing, and pedestrian rights of way. A current summary for each of the departments follows below. It is based on the most recent report to CGOBOC on August 27th with some updates on important programs.

Recreation and Parks Department

As of August 2025, three projects have either budget gaps that need to be filled or had bids rejected and have value engineering efforts underway: Crocker Amazon; Jackson Playground; and South Sunset Playground.

- **Crocker Amazon:** RPD expects to be in construction in 2027. They are working closely with the Giants to manage the budget and align with our committed funding. We are seeking grants and additional sources to cover the delta.
- **Jackson Playground:** RPD is seeking grant funding to cover the delta from the lack of impact fees and have already applied for two grants with the Federal government. One has been put on hold and expect to hear from the other in spring of 2026.
- **South Sunset Playground:** this project is fully funded and is in construction. It will be open April/May 2026.
- **Portsmouth Square:** RPD rejected bids for this project last spring, and modified the project to do value engineering to bring the expected construction cost in line with available funding. They released the modified package in October and will have the bid results back in December. They have also identified additional funds to be better prepared for the escalated project costs.

Department of Public Works

DPW requested their full voter-approved program budget (\$41.5 million) in the first issuance. Most of the work that DPW has done so far is on right-of-way repair, including 446 Blocks that have been resurfaced or 149% of the GO Bond resurfacing goal. There have been no contractor delay-related claims on this work to date.

Department of Public Health

Three-quarters of DPH's \$60 million bond allocation was programmed for Behavioral Health Acquisition and Rehabilitation. The project is in permitting, with a site permit approved in February 2025 and a building permit application submitted in March 2025. DPH is ready to begin construction, pending release of the Treasure Island site for vertical development by Treasure Island Development Authority after completion of infrastructure development in the area by the Treasure Island Development Group.

The next largest amount (\$11.3 million) went to Psychiatric Emergency Service (PES) projects. The PES project is currently in the construction phase with 30% of the work completed.



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The primary challenges contributing to delays include many unforeseen conditions including required modifications of new wall placements due to existing walls and structural columns that differ from the original 1970's drawing dimensions, ongoing design conflicts with existing structure layout and reinforcing requiring wall location modifications and anchoring revisions, ongoing mechanical, engineering, and plumbing conditions requiring investigation, reroute and modifications.

Other challenges include the need for coordination of shutdown and operational impacts that limit construction work hours and State permitting oversight and review requirements leading to delays associated with required design modifications that require additional approval before work can proceed.

Given these challenges, the revised construction completion date is now projected for October 2026.

Homelessness and Supportive Housing

HSH provided the statuses of the following projects in the August 2025 Report:

- **835 Turk Street:** Pre-development activities began in July 2024 and include entitlement approvals, design development, construction drawings, and loan closing, all anticipated to be completed by December 2025. Construction is expected to commence in January 2026, with completion targeted for December 2026 and full occupancy in early 2027.
- **685 Ellis:** Construction is expected to commence in November 2027 with completion targeted for April 2028.
- **1035 Van Ness:** Pre-development activities began in April 2025 which includes entitlement approvals, design development, construction drawings, and loan closing, all anticipated to be completed by January 2026. Construction is expected to commence in January 2026, with completion targeted for December 2026.
- **1633 Valencia:** Construction began in May 2024 and is anticipated to be completed in December 2025 with resident lease-up starting in January 2026. HSH will fund the permanent financing for the supportive housing project along with tax-credit equity and philanthropic funds.

2018 EMBARCADERO SEAWALL SAFETY BOND

Report by William Fox

In 2018, 83.7% of San Franciscans voted in favor of Proposition A to authorize \$425 million for the Embarcadero Seawall Earthquake Safety Bond. The scope of the bond measure is to finance repairs and upgrades to the Embarcadero Seawall to protect its infrastructure and utilities against earthquakes, rising seas and flooding.

To date, there have been three issuances of bond funds for this program, which is managed by the SF Port Waterfront Resilience Program. The first issuance in June of 2020 was for \$49.7 million and has been 99.6% expended. The second issuance in April 2023 was for \$39 million and has been 37.7% expended. It is expected for the first two issuances to have been fully expended in the next few years. The third issuance was for \$125.6 million. To date, about \$69 million total of bond funds has been expended and encumbered.



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The majority of funds spent to date have been on the administration, design and implementation of Early Projects and the Flood Study (with the participation of the US Army Corps of Engineers).

Early Projects include:

- The Wharf J9 Replacement Project
- The Pier 15 Seawall Earthquake Safety Project
- The Pier 9 Seawall Earthquake Safety Project
- The Downtown Coastal Resilience Project
- The Ferry Building Area Earthquake Reliability Project
- The Pier 24 to 28-1/2 Seawall Earthquake Safety Project
- The Pier 50 Earthquake Improvement Project

While some projects remain in the design phase, the Wharf J9 Replacement Project has moved into construction. Also nearing completion is an additional study program with the Smithsonian on a Living Seawall, which tests the ecological enhancement of seawalls using different concrete and construction materials. Remaining Early Projects are expected to move towards construction phase in Q2 of 2026.

In 2024, the Port and USACE released the San Francisco Waterfront Coastal Flood Study Draft Integrated Feasibility Report and Environmental Impact Statement. The Draft Plan identifies the risks and impacts of coastal flooding due to sea level rise on 7.5 miles of San Francisco coastline. The next milestone in the project is in 2026 with the presentation of the Recommended Plan to Congress. With Congressional approval, the federal government will pay up to 65% of construction costs for the implementation of the plan, with San Francisco responsible for up to 35% of the costs, with opportunities for the city to utilize state and other funds on the matching cost.

In 2025 the Port signed an agreement with USACE so that there is a possibility for reimbursement credit for Early Project expenses that apply to the scope of the Flood Study Draft Plan. This will allow the City to recoup some costs paid with GO Bond funds with Federal dollars for work performed towards the Recommended Plan before it is approved.

The expenditures of the 2018 Embarcadero Seawall Safety Bond are in line with the voter's will and the scope of the original authorization. More information about these projects and the Waterfront Resilience Program can be found at <https://sfport.com/wrp>

2016 PUBLIC HEALTH AND SAFETY BOND

Report by Andrea Marmo Crawford

As the citizen liaison for the 2016 Public Health and Safety (PHS) Bond Program, I am pleased to present this year's report, reflecting progress through FY25. The 2016 PHS Bond consists of six components and numerous individual projects aimed at strengthening San Francisco's public health and safety infrastructure.



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Financial Overview

As of May 14, 2025, expenditures total \$330.0 million with approximately \$21.3 million in encumbrances. Together, these represent 96% of the total appropriation and bond program budget. Importantly, the program also received approval to appropriate \$14.0 million in bond interest earnings, providing additional funding for the final phase of work.

Component Updates

- **Southeast Health Center**
 - This multi-phase renovation is nearly complete. The building is fully operational, with only one final post-occupancy addition remaining. The project team is targeting final completion by the end of Q3 2025.
- **Neighborhood Fire Stations**
 - Most seismic hose tower removals funded by the 2016 PHS Bond are complete, with the historic rebuild at Fire Station 15 expected to go out to bid later this year.
 - Neighborhood Fire Stations' Generator projects have advanced, though some delays remain:
 - Fire Stations 37 and 44 have generators installed, though Fire Station 37's faulty main breaker has delayed final acceptance by the end of 2025.
 - Fire Station 18 has begun its generator project, but shipping delays push final delivery to Spring 2026.
- **City-Owned Homeless Service Sites**
 - At 1001 Polk Street, HVAC upgrades are 92% complete, though substantial completion was delayed in 2025 due to repeated bedbug outbreaks.
 - The new project at 525 5th Street broke ground in early 2025 and is now underway, with framing, plumbing, and utility work in progress. Construction has been slowed by temporary stoppages related to bedbug mitigation.
- **Zuckerberg San Francisco General Hospital – Building 5**
 - This remains the most active 2016 PHS bond component, with multiple concurrent projects advancing:
 - Clinical Lab Track Replacement: Complete and now in commissioning, representing a major milestone.
 - Dialysis Relocation: 94% complete. Final equipment install and trim-outs are underway. Completion has been delayed by damage to a structural post-tension tendon, requiring engineering resolution and regulatory approval.
 - Voluntary Seismic Upgrade: 72% complete, with significant progress on sawcuts, FRP wrapping, and seismic joints across 46 zones.
 - Rehabilitation Department: Phases 1 & 2 are complete and fully functional. Phase 3 (conversion to an outpatient urology clinic and accessible restrooms) is on track for substantial completion in 2025.
 - Public Health Lab: 69% complete, with structural and mechanical systems advancing, including ductwork, ceiling grids, and elevator shaft steel.



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- Psychiatric Emergency Services: 25% complete. Renovation is active, though one enabling project (Radiology 1X65) is delayed pending bid review.
- IT Infrastructure: 37% complete. Piping and FCU installations are underway, with some field changes requiring review.
- Family Health Center Relocation: Phase 1 demolition is in progress in Ward 5C.
- Other Projects: The Electrical and Mechanical Core Phase 1 projects are deferred or being handled by facilities staff outside the bond program scope.

Source: [June 2025 Status Report](#), pp. 4–24

Commitment to Accountability

As the citizen liaison, it is my privilege to continue monitoring the performance of the 2016 Public Health and Safety Bond and to provide feedback that ensures transparency and accountability to San Francisco voters.

This final phase of the bond represents the culmination of nearly a decade of investment in critical health and safety infrastructure. Despite contractor delays, supply-chain challenges, and unforeseen setbacks—particularly at Zuckerberg San Francisco General Hospital Building 5—the project teams have shown remarkable resilience and commitment to delivering high-quality facilities. Most of the remaining projects are expected to reach completion in late 2025 and early 2026, ensuring that San Franciscans continue to benefit from these vital improvements for many years to come.

2014 TRANSPORTATION AND ROAD IMPROVEMENT BOND

Report by Brian Larkin

The San Francisco voters passed Proposition M in 2014 authorizing the sale of up to \$500 million in general obligation bonds for transportation and road improvement.

There have been four bond issuances and that money is largely spent, approaching the total of \$500 million available through the bond program. There are eight general categories of projects that the bond program is intended to fund, and the projects described in the most recent San Francisco Municipal Transportation Authority (SFMTA) report all fit into one of those categories. There are small amounts left in each of the expenditure categories. One possible problem that existed at the time of last year's report was the expenditure of funds from the most recent and final bond issuance was below the 85% that the IRS requires within the three years after the bond issuance.

The Liaison for this bond is familiar with two of the projects funded, at least in part, by this bond: The Geary Boulevard Improvement Project and the L-Taraval Transit Improvements. Both are complete and service has improved, especially on Geary Blvd. The Caltrain Electrification program is complete and is operating as designed.

Last year's annual report stated that the program had been facing several challenges, including delays caused by the COVID-19 pandemic and the need to coordinate with other agencies, such as the department



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of Public Works. Project examples include the Market Street Bay Area Rapid Transit (BART) canopies and Geary Boulevard Improvement Project (Phase 2). Some projects were paused during the pandemic, causing delays in project schedules. To address potential contractor delay claims, SFMTA continues to coordinate with the City Attorney's Office. To date, the SFMTA has been effective in mitigating these issues.

The bulk of the allocated \$500 million has been spent, and SFMTA is advancing another bond which will go to the SF voters in 2026. The bond Liaison is confident that the 2025 bond money has been spent in accordance with the original bond measure's text and endorses the approval of the 2026 bond ballot measure.

2012 CLEAN AND SAFE NEIGHBORHOOD PARKS BONDS

Report Bartolomy Pantoja

As a citizen liaison for the 2012 Clean and Safe Neighborhoods Parks bond, I have met with the appropriate project management staff to review the status and progress toward completion of all bond-funded projects, including review of each project's scope, schedule, and budget. I have also attended CGOBOC meetings to receive Clean and Safe Neighborhood Parks bond program presentations from RPD staff, asked questions of and given comments to project managers, and reviewed detailed quarterly bond reports.

The 2012 Bond of \$195 million has 80 completed projects, with 99% of bond issuances spent or encumbered.

RPD and the Port of San Francisco have maximized these bond funds by leveraging gifts, grants and development fees to build wonderful public recreation spaces. The bond revenue is being used effectively for the benefit of our city residents.

CITY SERVICES AUDITOR

Report by William Fox

The Controller functions as the CSA, as authorized by Charter Appendix F. The Controller's CSA Division consists of the Audits Unit and City Performance Unit. CSA is funded through a commitment of two-tenths of one percent of the City's annual budget. In Fiscal Year 2025-2026 (FY26) approximately \$27.5 million is budgeted for CSA's functions under this Charter requirement, plus an additional \$9.5 million from bond sales linked to multiyear capital programs. CSA has approximately 76 full-time equivalent staff, including auditors, performance analysts, project managers, and operations staff.

Across the Audits and City Performance Divisions of the CSA, accomplishments and new initiatives from this past fiscal year include:

- Ongoing risk-based audits and assessments, public integrity investigations, security initiatives, racial equity policy development and follow up on the implementation of past recommendations
- Ongoing performance audits and reports



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- Two joint audits and investigations into the alleged misuse of funds by the former Human Rights Commission director
- The expansion of the Citywide Nonprofit Monitoring and Capacity Building Program to develop and update the oversight of nonprofit contracting
- Leading the Muni Funding Working Group to address budget gaps facing public transit in the City
- Participating with the Commission Streamlining Task Force to improve the administration of city government in support of 2024 Proposition E
- Supporting the development of Permit SF to improve the delivery of administrative services of City government
- Release of an assessment on the City's shelter system to inform the public and policy makers on an overview of the shelter system and operations

CSA is fulfilling its charter mandate and plays a critical role in maintaining public integrity and accountability. A link to the CSA 2025-2026 annual work plan can be found at https://media.api.sf.gov/documents/FY_26_CSA_Work_Plan_Final_08.28.25.pdf

WHISTLEBLOWER PROGRAM

Report by Andrea Marmo-Crawford

The Whistleblower Program (WP), part of the Office of the Controller, investigates complaints related to City services, misuse of City funds, and misconduct by City officials and employees according to Charter Appendix F1.107, Citizens' Complaints, Whistleblowers, added on November 4, 2003. Operated by a certified team of investigators, the WP educates city staff through training and outreach, including webinars open to the public.

In FY25, the program received 661 new reports and closed 668 reports. Of those closed during this period, 93% were closed within 90 days. The WP continues to be accessible to and confidential for reporters. Of the reports submitted last year, 91% were submitted through the WP online web form and 67% were filed anonymously. Of the 668 closed cases, 335 were investigated and closed by the WP, while 143 were appropriately referred to departments with Charter jurisdiction. The program maintained a consistent 34% corrective or preventive action rate on investigated reports. Based on meetings with WP staff and quarterly reports, I believe the program is effective and adheres to its charter mandate.