



## Laguna Honda Hospital (LHH) Joint Conference Committee

Executive Summary: Laguna Honda Hospital Executive Team Update

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Executive Team Report Monday, April 14, 2025

Key points of the presentation:

**Key Point #1:** Laguna Honda is committed to recertifying the 120 beds that we were required to remove based on federal Centers for Medicare and Medicaid (CMS) regulations. Last fall we submitted our first waiver application. Although it was initially denied in January, we've been in extensive discussions with CMS to determine how our updated waiver application can be more responsive and lead to approval. Accordingly, we submitted our second waiver application and are awaiting response from CMS.

**Key Point #2:** The 2023 Employee Engagement Survey identified staff wellness as a priority area of improvement. Since then, we are providing more staff engagement activities including activation our Wellness Hub with pop-up events to support staff wellness and belonging.

**Key Point #3:** As part of the LHH Stabilization and Sustainability Plan approved by the LHH JCC, March 31st - April 4<sup>th</sup> LHH completed both our third organizational assessment and CMS mock survey, which was conducted by our external Quality Improvement Expert, Health Services Advisory Group(HSAG). Pending receipt of formal survey and organization assessment documents from HSAG, the third mock survey showed continued improvement with significantly less findings for the Health Portion of the survey. We will share documents with JCC upon receipt along with our plans of correction.

**Key Point #4:** Renewal of admissions to Laguna Honda continue to go well with the pace increasing to a total of 46 in March, the highest number since admissions resumed last summer. We are consistently meeting our target of 7-10 admissions per week and still on-target to be at full census by December 31, 2025.

**Key Point #5:** Teams have improved the admissions process with a revised community application that is more streamlined and a refreshed website with a virtual tour to support prospective residents, families, and referring partners.