



September 2026 CVSO Report

BENEFITS AWARDED

\$855,998.28

SCHEDULED APPOINTMENTS

158

(In-person: 61; Virtual: 107)

WALK-IN CLIENTS

532

(2 Gough:437; SF VAMC: 91; CCSF:4)

CLAIMS FILED

228 Auditable

809Total

MEDI-CAL VERIFICATIONS

18

ANNOUNCEMENTS

The SFCVSO is recruiting VA Work Study Program participants

- Email your resume to **sfcvso@sfgov.org**
- Type **"VA Work Study Applicant"** in the email subject line.

Walk-in every Friday at SFVSO 2 Gough St. San Francisco, CA
Walk-in every Wednesday at SFVAMC Ft. Miley
Walk in every first week of Tuesday at CCSF

This month, our office achieved an increase in benefits awarded to our veterans. We continued to maintain consistent progress in posting awards, filing claims, conducting outreach activities, and providing claims clinics to City College of San Francisco (CCSF).

During September, we successfully onboarded three work-study students from San Francisco State University (SFSU) and CCSF. Two of these students are currently completing required training in laptop security and password management. Once fully onboarded, the work-study students will support our office by staffing the service counter, contacting veterans with appointment reminders, and responding to inquiries received through our general inbox.





Over the past month, we also met with representatives from UCSF and SFSU to explore organizing claims clinics similar to those offered at CCSF. We pursued similar discussions with the VA Downtown Clinic and San Mateo County Jail. However, due to existing personnel shortages and our ongoing rotation of Veteran Service Representatives (VSRs) at CCSF and SFVAMC, we are currently unable to expand claims clinics to additional individual sites.

Looking ahead, our team is scheduled to participate in several Veterans Day events this November. To prevent VSR burnout and ensure effective coverage, we are evaluating how best to distribute responsibilities. Our approach will include determining which staff members can attend each event and prioritizing participation based on the size and needs of the veteran population served by each organization. This strategy will help us manage our resources responsibly while maintaining high-quality service delivery.

UPCOMING EVENTS

CACVSO Fall Conference October 11- October 16

Fleet Week October 10- 11

