



August 2026 CVSO Report

BENEFITS AWARDED

\$629,562.84

SCHEDULED APPOINTMENTS

157

(In-person: 54; Virtual: 64)

WALK-IN CLIENTS

496

(2 Gough:408; SF VAMC: 84; CCSF:5)

CLAIMS FILED

226 Auditable

714 Total

MEDI-CAL VERIFICATIONS

23

ANNOUNCEMENTS

The SFCVSO is recruiting VA Work Study Program participants

- Email your resume to **sfcvso@sfgov.org**
- Type **"VA Work Study Applicant"** in the email subject line.

Walk-in every Friday at SFVSO 2 Gough St. San Francisco, CA

Walk-in every Wednesday at SFVAMC Ft. Miley

Walk in every first week of Tuesday at CCSF

During the month of August, the benefits awarded fell below 37 percent. This decline is primarily due to our shift in operational focus toward enhanced reporting and client accountability. We have initiated the transition to Key Performance Indicators (KPIs), which are designed to generate weekly reports capturing the number of In-Person and virtual appointments completed by the SFCVSO. Additionally, we have begun tracking walk-in clients at both the SFVAMC and CCSF locations, and we anticipate incorporating SFSU into our once-a-month outstation services in the near future.

Furthermore, the VP system has been presenting challenges related to uploading, printing, and saving veterans' information. This issue has been reported to Panosoft, and they are currently working to resolve it.





This month, the SFCVSO office is preparing for Fleet Week in October. Our office has also invited the Vet Center to participate in a Community Spotlight event, and we are currently in discussions to establish a once-a-month visit from their team to our office.

Currently, the SFCVSO office has one Work Study Program participant scheduled to begin on September 9, 2026. Additionally, two Vocational Rehabilitation and Employment (VRE) candidates are pending approval from the VA Education Program.

UPCOMING EVENTS

CACVSO Fall Conference October 11- October 16

Fleet Week October 10- 11

