



March 2026 CVSO Report

BENEFITS AWARDED

\$275,111.12

SCHEDULED APPOINTMENTS

145

(In-person: 41; Virtual: 111)

WALK-IN CLIENTS

408

(2 Gough:312; SF VAMC: 96)

CLAIMS FILED

171 Auditable

584 Total

MEDI-CAL VERIFICATIONS

11

ANNOUNCEMENTS

The SFCVSO is recruiting VA Work Study Program participants

- Email your resume to **sfcvso@sfgov.org**
- Type **“VA Work Study Applicant”** in the email subject line.

Walk-in every Friday at SFVSO 2 Gough St. San Francisco, CA
Walk-in every Wednesday at SFVAMC Ft. Miley

February has been a busy month, with an increase in the total number of clients seen, both as walk-ins and for appointments, and in claims filed. ‘Benefits Award’ fell short last month because staff were unable to post the award due to a VBMS issue. Due to outreach efforts in February, specifically at City College of San Francisco, we identified three new Work Studies and assisted at least four student veterans with their claims. We are also visiting SFSU this week to provide the Veterans Claims Clinic and to schedule a monthly visit. During the winter conference, I learned that there will be a change in CACVSO leadership, David West II will be moving as the new Commander, and Morgan Boyd will soon be the new CACVSO President. CACVSO announced that SB 694 was signed by Governor Gavin Newsom. A signed landmark consumer protection law to crack down on fraudulent practices targeting veterans and service members navigating the federal benefits system, and to strengthen California’s nation-leading protections for those who served. SB 694 is a big win for every veteran and is supported by





every CVS0. We believe that every veteran shouldn't have to pay someone or be preyed upon by a non-accredited claims representative to file their disability claim after serving their country with honor and distinction.

SUCCESS STORY

In this success story, our office assisted a Veteran (Charles Woodrow) who had previously owed the VA a large amount of money. The Vet first came in in November 2024 and was on a Non-Service-Connected Pension and had been receiving Social Security over time, which created a Debt to the VA in the amount of \$ 172,263.20.

His Non-Service-Connected Pension was cut off due to the Debt. Vet was living on his Social Security of \$1000 a Month, behind on rent, had no food, and was in Crisis. At that time, John Gallagher first filed a waiver and asked the VA to discharge the debt, but the VA continued to deny his request. John consulted Elvie Flaviano regarding how to assist Mr. Woodrow in getting his debt forgiven for such an amount. With Elvira's collaboration, John submitted another waiver and was able to have the debt granted by the VA. To date, the Vet had a clear slate of the Debt being Waived and we started filing for Service Connection so he could be on his Social Security and VA Service Connection without creating a debt. Thereafter, John filed the 21-526EZ for Service connection, which began as a 10% Rating to increase his MDD with generalized anxiety disorder, which was 50% and was increased to 100% permanent and total, and a monthly payment of \$4,548.40.

2. On 09/02/2025, Veteran Edwin Matamoros came to the office on the advice of a former client, Victor Arevalo. Edwin came all the way from NJ to file a VA comp claim through our office because he had heard a lot of excellent feedback about our office. Victor told Edwin to see Elvie, especially since she had helped him before. Since we don't have access to his VA claims record, he was assisted in completing the representation form (VA Form 21-22) and submitted an informal claim. He was also assisted in completing VA Form 10-10EZ to enroll him in VA health care. We scheduled a follow-up appt on 10/6/2025, at which time his claim was submitted. Previously, Elvie reviewed Edwins STRs thoroughly to determine medical conditions that could potentially be compensated by the VA. In January 2026, Vet's claim for compensation was granted with 90% evaluation. Victor Arevalo relayed that Edwin was so happy with the outcome and received a retroactive pay of \$11, 682.82 and a monthly payment of \$2, 362.30.

Time and time again, the SFCVSO office has proven itself capable of meeting veterans' needs. Our office is result driven office. We never turned down clients, regardless of their county of residence, out-of-state, or out-of-country. As always, Elvira Flaviano and John Gallagher's work is second to none!





SAN FRANCISCO HUMAN SERVICES AGENCY
**Department of Disability
and Aging Services**

**San Francisco County
Veterans Service Office**

UPCOMING EVENTS

No Upcoming SFCVSO events.



[SFHSA.org](https://www.sfhsa.org)



2 Gough Street, San Francisco, CA