



January 2026 CVSO Report

BENEFITS AWARDED

\$367,190.21

SCHEDULED APPOINTMENTS

144

(In-person: 55; Virtual: 89)

WALK-IN CLIENTS

362

(2 Gough: 292; SF VAMC: 70)

CLAIMS FILED

143 Auditable

440 Total

MEDI-CAL VERIFICATIONS

4

ANNOUNCEMENTS

The SFCVSO is recruiting VA Work Study Program participants

- Email your resume to **sfcvso@sfgov.org**
- Type **"VA Work Study Applicant"** in the email subject line.

Walk-in every Friday at SFVSO 2 Gough St. San Francisco, CA

December was considered the slowest month of the year, due to holidays and staff shortages. Though some staff were out on leave, we were able to increase the number of appointments and availability. In December, the number of scheduled appointments increased by 22 appointments compared to November. Benefits awarded sharply increased by \$151,139.31. This is due to the award being posted in a timely manner before the end of the year to ensure we capture all awarded claims.

For February, we plan to initiate a test pilot to add an additional VSR at the SFVAMC every Wednesday to support traffic flow for veterans seeing John Gallagher. SFVSO's intent is to determine how best to support the SFVAMC. We intended to expedite the filing of claims, appeals, VRE applications, and PCAFC caregiver program applications. This test will help our office determine and spread the schedule among the five VSRs. We will make adjustments to ensure it fits the VSO office staff schedule between appointments and walk-ins at the SFVSO office.





SAN FRANCISCO HUMAN SERVICES AGENCY
**Department of Disability
and Aging Services**

**San Francisco County
Veterans Service Office**

UPCOMING EVENTS

JANUARY 30, 2026, 11 AM TO 1400

VETERANS RESOURCE FAIR 1600 W. HILLSDALE BLVD SUITE 103 SAN
MATEO, CA



SFHSA.org



2 Gough Street, San Francisco, CA