



Concentra Transportation Services

How It Works

1. After getting injured at work, report your injury to your supervisor.
2. Your supervisor completes a treatment authorization on Concentra HUB.
3. Your supervisor makes a transportation request on Concentra HUB. They will need your name, cell phone number, and pick-up location.
4. You will receive an SMS text message confirming you're getting a ride.

Your <ride provider> driver <Driver First Name> (<star rating>/5 stars) <phone # to call to reach the driver> will be arriving in a <color> <car make/model> with license plate <XXXXXXX> to pick you up in <eta to pick-up> mins. Track your ride.

5. The driver will arrive at the scheduled pick-up location to take you to the nearest Concentra medical center to receive medical care.
6. The medical center staff will arrange your return transportation if your supervisor has not already done so.

How you benefit

Fast access to expert care. We'll take you right to the medical center, making it easy to get care right away after you're injured.

Convenience. We provide curbside pick-up and drop-off, no smartphone app or tip required.

Reduced time away from work. We take you to and from your appointment, with minimal wait time. No time is spent on arranging transportation, and your time is only spent at the appointment.

Safety and privacy. Rides are actively monitored and both employees and drivers have masked numbers for added protection and to prevent arrangement of transportation outside of the Concentra rides.

Pleasant experience. Vetted drivers deliver a hassle-free experience.