



Daniel Lurie
Mayor

MEMORANDUM

Date: May 15, 2025

TO: Commissioner Laurie Green, President of Health Commission
Commissioner Edward Chow, Chair of Finance and Planning Committee
Members of the Health Commission

FROM: Michelle Ruggels, Director of DPH Business Office

RE: Information for Westside Community Services, Inc.'s Kean Hotel to be established at 1018 Mission Street.

The purpose of this memo is to provide a summary and supporting documentation pertaining to the Health Commission hearing scheduled for June 2, 2025 for a new DPH project, and to document the Department's compliance with Chapter 79 of San Francisco's Administrative Code and DPH's own Good Neighbor Policy. This new project, which is a partnership between DPH and Westside Community Services, Inc., was announced by Mayor Lurie on April 30, 2025.

On June 2, 1998, the voters of San Francisco adopted Proposition I, known as the "Citizens' Right-to-Know Act of 1998". This allows for citizens to know about proposed city government projects paid for with taxpayers' dollars; it establishes a formal noticing requirement to inform interested citizens of their right to bring their concerns to the attention of the City departments and agencies involved in the project before a City Project is considered for approval; and it brings opportunity for project sponsors to make sure City Projects meet the needs of the neighborhoods in which the projects are to be located.

Proposition I was codified as [Chapter 79](#) of the City's Administrative Code, which details the minimum noticing requirements prior to the approval of a City Project by a city officer, department, board or commission. [Chapter 79A](#), adopted in 2012, expanded upon these noticing requirements by extending the minimum notice period from 15 days to 30 days. To meet the intent of Chapter 79 and Chapter 79A, the Department of Public Health adopted the DPH Good Neighbor Policy. The purpose of this policy is to educate DPH staff and DPH project owners of department procedures necessary to be in compliance with Chapter 79 and Chapter 79A.

The Health Commission hearing on June 2, 2025 is the required hearing to allow interested residents and the public at large to bring concerns or comments pertaining to the establishment of Westside Community Services, Inc.'s Kean Hotel at 1018 Mission Street. This hearing follows an initial community meeting that DPH requires per the DPH Good Neighbor Policy.

In overview, DPH completed its signage postings on May 2, 2025 for the required community meeting and for the Health Commission hearing on June 2, 2025. A total of 62 individuals attended the meeting. For more information about this required community meeting, other Good Neighbor Policy requirements, and additional community outreach efforts, please see the Attachments. Additionally, please note that the DPH and Westside Community Services, Inc. representatives will also present an overview of the project, providing additional information to describe the project's goals and objectives during the June 2, 2025 meeting.

Additional Information may be found in the following Attachments:

- Attachment 1: Summary of Project Proposal for the Health Commission
 - Summary of the Project and DPH's process to meet Chapter 79 requirements
- Attachment 2: Copy of the community and the Health Commission meeting posters
 - The text of the signage posted at 1263 Mission Street
- Attachment 3: Photographs of the actual postings
- Attachment 4: Documentation of DPH's community outreach activities
- Attachment 5: Copy of the community meeting flyer
 - The flyer that was hand-distributed to neighbors surrounding 1018 Mission Street
- Attachment 6: Copy of the community meeting sign-in sheets
- Attachment 7: Summary of the community meeting



City and County of San Francisco
Daniel Lurie
Mayor

ATTACHMENT 1
San Francisco Department of Public Health
Business Office

SUMMARY OF PROJECT PROPOSAL FOR THE HEALTH COMMISSION

Contract Agency:	Westside Community Services, Inc.	DPH Division/Section:	Behavioral Health Services (BHS)
Proposed Contract Program:	The Kean	DPH Project Sponsor:	Dr. Christy Soran, Deputy Medical Director, BHS Substance Use Services
		Business Office of Contract Compliance (BOCC) Contact:	Jerna Reyes, BOCC Director
		Date of Health Commission Meeting:	June 2, 2025

In compliance with Chapter 79 of the San Francisco Administrative Code, (put into effect July 9, 1998 upon the passage by voters of Proposition I “Citizens Right to Know” Act of 1998), and the Department of Public Health’s (DPH) “Good Neighbor Policy”, established in response to Chapter 79, the purpose of this meeting is for the DPH Health Commission to allow interested persons and the public-at-large the opportunity to bring up their concerns prior to the final funding and approval of the project.

Chapter 79 of the San Francisco Admin. Code identifies the specific types of City projects that are subject to Chapter 79, along with required notification procedures. The DPH “Good Neighbor Policy” captures these requirements, while setting forth DPH’s intent to work collaboratively with neighbors to allay fears regarding the siting of new programs in neighborhoods. The following summary describes DPH’s Good Neighbor Policy process for the following project:

Name of Program:	The Kean/Eleanora Fagan Center
Purpose of Program:	This program will provide short-term (30-60 day) health respite beds for unhoused adults that is at the first step out of homelessness by providing rapid connections and beginning their recovery. The Kean will provide immediate services including help with urgent health issues, behavioral health support, and treatment for substance use. Once stabilized, case managers will assist the resident take the next steps, whether that is connecting to longer-term treatment, community living, or supportive housing.
Location (Address):	1018 Mission Street, San Francisco, CA 94103
Square Footage:	7,000 sq ft
Hours of Operation:	24/7

DPH Good Neighbor Policy Requirements Implementation:

Notice Requirements

Public notice of a proposed new City project must be posted at least 30 days prior to the date at which a new City project will be considered for approval. In lieu of signposting requirements, notices may be mailed to property owners within 300 feet of the lot line of the property.

DPH Public Notification: DPH posted two signs on Friday, May 2, 2025, to announce (1) the Health Commission Meeting to be held on June 2, 2025, and (2) a required initial community meeting to be held on Monday, May 12, 2025, to obtain community feedback in compliance with DPH’s Good Neighbor Policy. Please see [Attachment 2](#) for the versions of the two signage postings referenced, and [Attachment 3](#) for a photograph of the actual signage postings. One email requesting information about the community meeting was received and responded to prior to May 12.

As DPH posted the required notification signage for the meetings, a separate mailing of the notice was not required. Nonetheless, DPH staff conducted outreach by walking to 24 addresses within 300 feet of 1018 Mission Street during the dates of May 7 to 9, 2025. Please see [Attachment 4](#) for documentation of the outreach efforts. DPH staff received mostly positive feedback from the community during the outreach.

Community Meeting

DPH’s Good Neighbor Policy establishes a required community meeting prior to the Health Commission meeting to be held with the contractor involved to (a) give information to interested neighbors and the public-at-large about the project, and to (b) receive input from the public about

any concerns regarding the project. Additionally, the Good Neighbor Policy speaks to DPH's commitment to ongoing collaborative work with its neighbors.

This community meeting was scheduled for May 12, 2025, from 5:00 to 6:30 pm and was conducted at 1018 Mission Street. It was attended by the Director of the DPH Business Office of Contract Compliance (BOCC), Jerna Reyes and BOCC Contract Compliance Managers, Craig Wenzl and Denise Williams. Dr. Christy Soran of DPH Behavioral Health Services Substance Use Services, Cedric Akbar of Westside Forensics Services, Lieutenant Lew of the San Francisco Police Department, and District 6 Supervisor Matt Dorsey. This meeting was combined with the community meeting for the Sharon Hotel project, a project of the Department of Homelessness and Supportive Housing (HSH). Based on the sign-in sheets (See Attachment 6), there were 62 attendees at the meeting, including DPH and HSH staff and representatives, and the public.

The meeting began with welcome remarks from the HSH leader Emily Cohen who also introduced Supervisor Matt Dorsey. Supervisor Dorsey presented the project's importance as a recovery-centered, interim housing option for people experiencing homelessness. DPH's Dr. Christy Soran provided an overview of breaking the cycle of substance use and the importance of the Kean Hotel project in supporting that goal. She also presented some program details. Cedric Akbar presented the program design and operations of the Kean Hotel then Steve Adami of The Salvation Army presented similar information for the Sharon Hotel. After that, Emily Cohen discussed both departments' Good Neighbor Policy to include gathering the community's input for improved collaboration and success of the programs.

The remainder of the meeting was spent responding to questions and obtaining feedback from the community. The panelists were Dr. Soran, Emily Cohen, Lt. Lew, Cedric Akbar, Steve Adami, and Supervisor Dorsey. Please see Attachment 7 for a summary of the meeting topics and themes. Notes were taken by DPH project staff with BOCC staff present during the meeting. The meeting was wrapped up after the panel portion and the June 2 presentation at the Health Commission meeting was confirmed.



NOTICE OF A COMMUNITY MEETING

To discuss the opening of The Kean Respite Health
Beds located at:

1018 Mission St, San Francisco, CA 94103

On Monday, May 12, 2025, from
5:00-6:30pm located at:

1018 MISSION ST, SAN FRANCISCO, CA, 94103

These Department of Public Health funded services will
be located at 1018 mission st.

For further information, or to submit comments, please
contact Eileen Loughran at 628-271-6251, or email
1018Mission@SFDPH.org



NOTICE OF INTENT TO APPROVE A CITY PROJECT AT THIS LOCATION

The San Francisco Health Commission will consider the opening of new services located at:
1018 MISSION ST, SAN FRANCISCO, CA 94103

Meeting Details are below:

The Health Commission Meeting will be held at City Hall, Room 408 on Monday June 2nd, 2025 at 4:00 PM

Information regarding the Health Commission Meeting and public comment will be posted at:

<https://www.sf.gov/departments--san-francisco-health-commission>



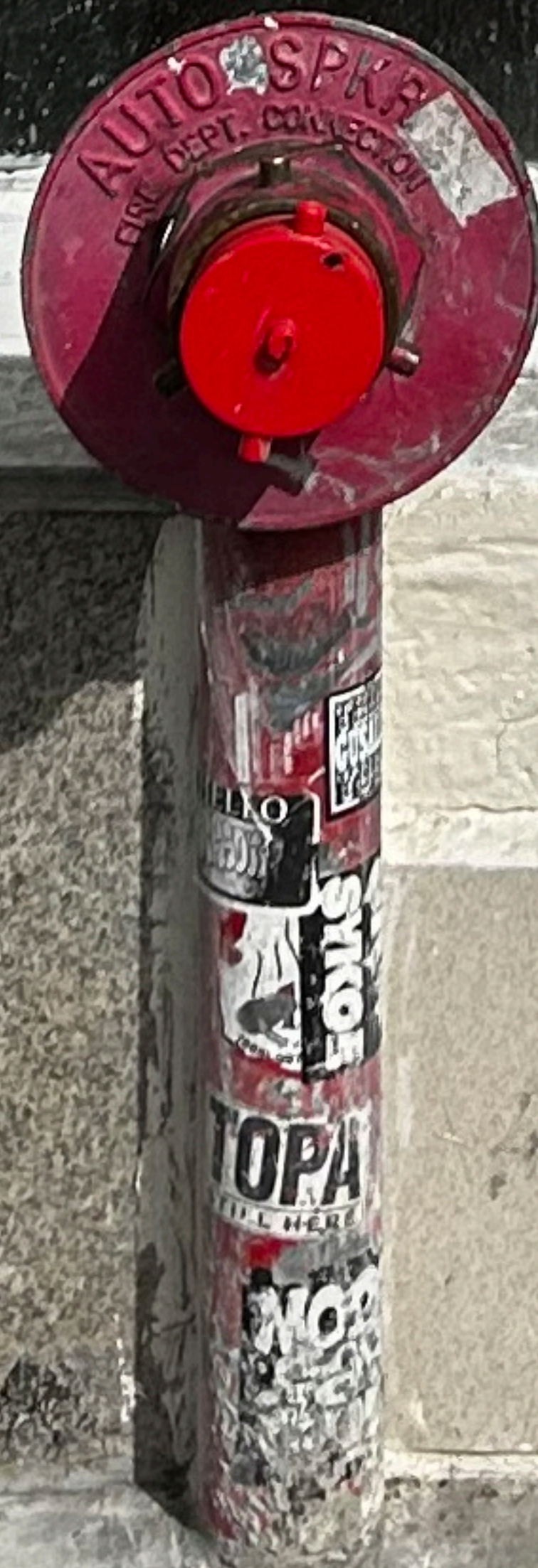
For further information, or to submit comments, call Eileen Loughran 628-271-6251, or email 1018Mission@SFDPH.org



1018


**NOTICE OF A
 COMMUNITY MEETING**
 To discuss the opening of The Kean Respite Health
 Beds located at:
1018 Mission St, San Francisco, CA 94103
 On Monday, May 12, 2025, from
 5:00-6:30pm located at:
1018 MISSION ST, SAN FRANCISCO, CA, 94103
 These Department of Public Health funded services will
 be located at 1018 mission st.
 For further information, or to submit comments, please
 contact Eileen Loughran at 628-271-6251, or email
1018Mission@SFDPH.org

THESE PREMISES
PROTECTED BY
VIDEO 
SURVEILLANCE



NOTICE OF INTENT TO APPROVE A CITY PROJECT AT THIS LOCATION

The San Francisco Health Commission will consider the opening of new services located at:
018 MISSION STREET SAN FRANCISCO, CA 94103

Meeting Details are below
The Health Commission Meeting will be held at City Hall, Room 08 on Monday June 2nd, 2025 at 4:00 PM
Information regarding the Health Commission Meeting and public comment will be posted at:
<https://www.sfgov.org/departments--san-francisco-health-commission>



For further information or to submit comments, call Eileen Pughran at 415-271-6250 or email 18Mission@SFDPH.org

ALLIARD



ATTACHMENT 4

The Kean Hotel

1018 Mission Street

Community Outreach Documentation (around 300 ft of 1018 Mission Street)

Dates: May 7 to 9, 2025

The list below is comprised of merchants and residents within a 300-ft radius of the Kean and outreach activity dates.

Bayanihan Center	5/7-spoke with manager/gave flyer (DPH)	1010 Mission
Data Glass Inc	5/7-spoke with manager/gave flyer (DPH)	1013 Mission St
McGinness Chen Associates		1019 Mission St
Solano Pharmacy	5/7-spoke with manager/gave flyer (DPH)	1021 Mission St
Mission Family Apt. (TNDC)		1036 Mission St.
SOMCAN	5/9- spoke with staff/gave flyer (DPH)	1038 Mission St.
Soma Residences		1045 Mission St
1064-66 Missions (HSH- Episcopal Community Services)	5/9-spoke with property manager/gave flyer (DPH)	1064 Mission Street
Square Pie Guys	5/7-spoke with manager/gave flyer (DPH)	1077 Mission Street
Hope Center	5/7-spoke with staff/gave flyer (DPH)	1089 Mission Street
Hotel Isabel	5/7-spoke with manager/gave flyer (DPH)	1095 Mission Street
Golden Corner Market	5/7-spoke with manager/gave flyer (HSH & DPH)	35 6 th Street
Sonoma Market & Liquors	5/7-spoke with owner/gave flyer (DPH)	65 6 th Street
Bayanihan House	5/7-spoke with manager/gave flyer (HSH & DPH)	88 6 th Street
Miss Saigon	5/8 spoke with manager/gave flyer (DPH)	100 6th St
Soma Produce	5/7-spoke with manager/gave flyer (HSH & DPH)	110 6 th Street
SFAF The Center	5/7-spoke with manager/gave flyer (DPH)	117 6 th Street
The Rose Hotel (ECS)	5/7-spoke with manager/gave flyer (DPH)	125 6 th Street
Chico's Pizza	5/7-spoke with manager/gave flyer (DPH)	131 6 th Street

Fred's Liquor & Deli	5/7-spoke with manager/gave flyer (DPH)	141 6th Street
The Minna Lee		149 6 th Street
City Team	5/7-spoke with Kat (manager) gave flyer (HSH & DPH)	164 6 th Street
Hospitality House	5/7-spoke with manager/gave flyer (DPH)	181 6 th Street
Icu Market Deli & Ice Cream	5/7-spoke with manager/gave flyer (HSH & DPH)	514 Minna St (at 6 th)
United Playaz	5/7 Spoke with staff & left flyer (HSH & DPH)	1038 Howard Street
Liberal Jewelry and Loan	5/9- spoke with manager and left flyer (DPH)	77 6 th Street
Soma Secrets	5/9 Spoke with staff and left flyer (DPH)	99 6 th Street
6 th Street Market	5/9 Spoke with staff and left flyer	64 6 th Street



Notice of Proposed Project at 226 6th Street

The Department of Homelessness and Supportive Housing (HSH) in partnership with Department of Public Health (DPH) will be expanding substance use recovery and shelter services for people experiencing homelessness through two complimentary projects.

1. The Sharon Hotel: HSH in partnership with the Salvation Army is proposing to use the building at 226 6th Street Recovery-Focused Shelter for adults experiencing homelessness. The proposed project would provide shelter and social services that would stabilize guests and triage them to treatment programs, sober housing, or permanent supportive housing.
2. The Kean Hotel: DPH in partnership with Westside Community Services is proposing to use the Kean Hotel at 1018 Mission Street for a To provide a recovery-focused respite program with immediate health supports and intensive case management to support a path out of homelessness and towards sustained recovery.

HSH and DPH will be hosting a community meeting to learn more about both proposed projects, ask questions and give feedback.

For more information on 226 6th street, please scan the QR code:



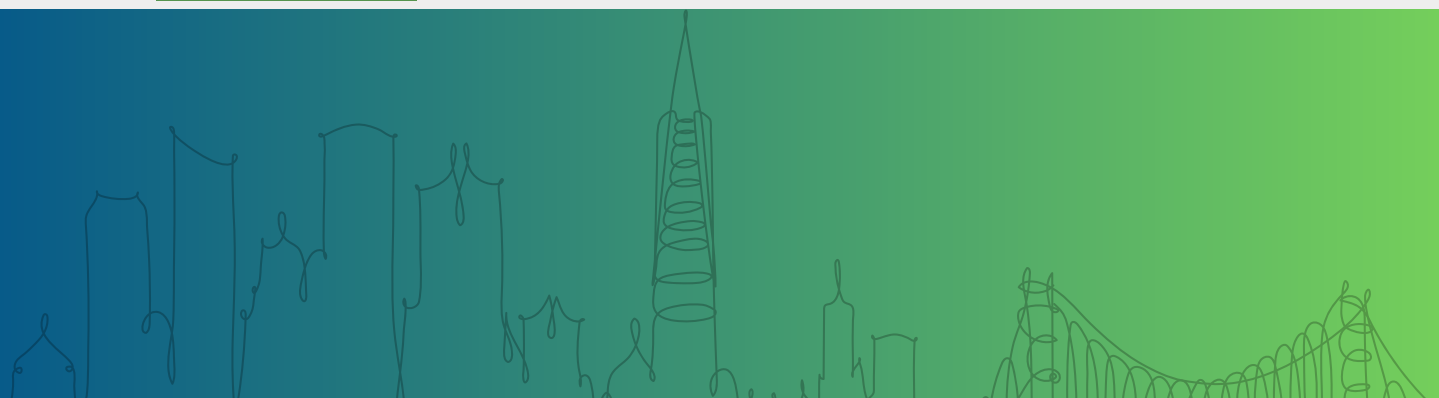
Community Meeting

5 pm Monday, May 12, 2025

Location:

Kean Hotel

1018 Mission Street, San Francisco



The Kean

Rapid Care. Real Support. Lasting Change.

Rapid connections to care for people exiting homelessness and beginning their recovery journey



What is the Kean?

Short-term (30–60 day) health respite beds for unhoused adults that is the first step out of homelessness. The Kean provides immediate support, including help with urgent health issues, behavioral health support, and treatment for substance use. Once stabilized, case managers help take the next steps—whether that’s connecting to longer-term treatment, community living, or supportive housing.

Immediate Access to Care

- Open to referrals and walk-ins
- Urgent medical attention
- Behavioral health and substance use treatment
- Connections to primary care

Stability & Support

- A safe, calm environment to rest and recover
- Comprehensive services all in one place

Planning for What’s Next

- Intensive case management after stabilization
- Help connecting to:
 - Therapeutic community living
 - Residential treatment
 - Long-term shelter
 - Transitional or permanent supportive housing

Location:

1018 Mission Street

Anticipated open date:

Summer 2025

Site details:

Currently unoccupied hotel with space for 76 beds and 7,000 square feet of community and office space

Goal

Stability, recovery, a path out of homelessness

Being a Good Neighbor

- Commitment to ensuring services are well managed and adhere to the Good Neighbor Policy
- Ambassador presence in the immediate area
- Ongoing meetings with community to hear feedback and improve

What are stabilization health beds?

- Respite for 30 to 60 day stays
- Open to referrals and walk-ins
- Address immediate health needs
- Intensive transitional case management
- Rapid linkage to urgent and primary healthcare services
- Behavioral health assessment and treatment
- Medication management
- Peer support



City & County of San Francisco
Department of Public Health

April 2025

Questions?

Email 1018Mission@SFPDH.org



Proposed Recovery-Focused Interim Housing Program at 226 6th St. & 1018 Mission St. Sign-In Sheet

NAME	EMAIL	INTERPRETATION SERVICES (IF NEEDED)
Brian Paul		
LIA PARADISO		NO
Alan Sandefer		No
Asad Liebig		NO
Abigail Vignio		NO
Derrick Richardson		NO
Joshua Banks		NO
May Israel		no
Oscar D. Robles		No
Mary. Noriega		NO
Regina Moore		mail.com
Gregory Robertson		
Gerard Reader		no
Javier Ortiz		NO
John Bengel		no
Louie Gomez		No
Lara Hashimoto		NO
Kelly Flynn		NO
Jon Schmidt		NO
Emerito W. Zuerol		NO
Francisco Javier Zaragoza		NO
Shivam Dardhan		No
Jewelraft		no
Lucas Cruz		no



Proposed Recovery-Focused Interim Housing Program at 226 6th St. & 1018 Mission St. Sign-In Sheet

NAME	EMAIL	INTERPRETATION SERVICES (IF NEEDED)
Jenna Reyes		
Demisi Williams		
JOHN ALEX COIN		
Helene Saecker		g
Reese Isbell		
BILLY LAW		NO
KEVIN BAKER		NO
Jerry Raymond		NO
Jay Griffith		NO
Glena Moore		NO
Johnie Woodward		NO
Nena Wade		NO
Heslie Mendoza		NO
ELIAS 2		NO
Adam Hong		NO
Nikkil GORDA		NO
Myron Miller		NO
JEREMIAH DAVIS		NO
ERNESTINE PATAGUE		NO
Moj		NO



City and County of San Francisco
Daniel Lurie
Mayor

ATTACHMENT 7
San Francisco Department of Public Health
Business Office

SUMMARY OF COMMUNITY COMMENTS FROM THE KEAN HOTEL
COMMUNITY MEETING ON May 12, 2025

Notes taken during the meeting by DPH staff are grouped into themes below:

1. Why this neighborhood?

The community had comments that they think there are already too many programs in the SoMa and the Tenderloin neighborhoods. They were concerned that the proposed project will only contribute to drug sales and use along the streets of the South of Market as well as in the immediate vicinity of the building. Uncertainty about the success of the program was also commented on, with the program being in proximity to drug dealing and using spots.

The meeting panel provided information about the Kean's planned programming and how it is an abstinence-based program that will be managed by experienced staff 24/7. Drug use will not be tolerated in the program and around the building. The Kean will have safety monitors who will work to keep the area outside of it clean. Random drug testing is a component of the program. The program will take steps to ensure that any resident who relapses is referred appropriately and not sent out of the program without resources and linkage. The program for the residents will also include having them contribute to the neighborhood positively and gaining a sense of civic pride during their stay at the Kean.

2. Public Safety/Security

There were related comments about safety for the residents and businesses, as well as people on the streets. The community shared incidents of calling 911 and not getting support from first responders for a long time. Concerns about the current fentanyl crisis were also expressed.

SFPD provided information about police staffing in the neighborhood and the City. SFPD commented on how the program will be helpful with safety and security in the streets by adding available treatment beds so that people in need of the program will have somewhere to go. The Mayor's Office representative commented that the existence of programs like the Kean will help address the street conditions.

3. Accountability

The community commented about not trusting some of the shareholders because of having gone through similar processes in the past with housing and treatment programs opening in the area and the community not seeing improvement in the street conditions in the neighborhood. They also commented on having been given the runaround when calling the police or 311 when they need support. A community organization also commented that they have not been made aware of the project until a few days before the community meeting.

The Mayor's Office responded by mentioning a policy shift in government with the message that San Francisco is no longer a place where people can come to use or sell drugs. Supervisor Dorsey reported on his work with the goal of staffing the SFPD currently at 75% to 100%. Westside and The Salvation Army noted how DPH and HSH are taking a bold stance in response to the needs of the City and the communities by establishing abstinence-based programs. DPH and HSH stressed their focus on consistently implementing Good Neighbor Policy activities with the community.

Westside and The Salvation Army plans to hold monthly community meetings in the beginning to collaborate with the neighborhood and respond to issues stemming from the programs, with the meetings decreasing over time as needed. Phone numbers were shared so that Westside and The Salvation Army contacts can be reached directly by community members.

4. Support for the Kean

There were community comments in support of the abstinence-based programming at the Kean. The community expressed that the City has had too much leniency in the past and that it needs more programs that are focused on recovery and accountability such as the Kean. The community also expressed trust for some of the shareholders.